



Muhammad Yaseen

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ABOUT ME

A highly skilled and motivated professional with four years of experience in the field of web development and IT support. Possessing a Bachelor's degree in IT (Hons.) from Punjab University, along with a strong educational background in pre-engineering, and secondary school education, I have acquired a well-rounded foundation to excel in the industry.

LANGUAGE SKILLS

Mother tongue(s): Punjabi

Other language(s): English | Urdu

EDUCATION AND TRAINING

BS-IT (Hons.)

University of the Punjab [2015 – 2019]

Final grade: 3.48 CGPA

F.Sc (Mathematics)

Board of Intermediate and Secondary Education, Gujranwala [2013 – 2015]

Final grade: 61%

Matric (Science)

Board of Intermediate and Secondary Education, Gujranwala [2011 – 2013]

Final grade: 85%

CERTIFICATIONS

[Apr 2017 – Oct 2017]

Web Designing

Trade Testing Board (TTB) - TEVTA

[Nov 2017 – Apr 2018]

Social Media Marketing Expert

National Vocational and Technical Training Commission
(NAVTTTC)

[Mar 2019 – Aug 2019]

ASP .Net Web Developer

Soft Arena Pvt. Ltd.

WORK EXPERIENCE

Technical Support Analyst

Fast Web Solution [Jun 2023 – Current]

City: Gujranwala

Technical Support Analyst

- Provide technical support and troubleshooting for hardware, software, and network issues.
- Manage and resolve user incidents and service requests efficiently.
- Perform system maintenance, updates, and user account management.
- Document issues, solutions, and prepare performance reports.
- Document technical issues, resolutions, and prepare detailed performance reports for analysis.
- Collaborate with IT teams to implement solutions and improvements for hardware and software systems.

Web developer

Fast Web Solution [May 2022 – Jun 2023]

City: Gujranwala

Full Stack Developer

- Experienced in PHP Core Backend development
- Proficient in using PHPMyAdmin for database management
- Skilled in building robust, scalable web applications
- Strong focus on both front-end and back-end development
- Expertise in HTML, CSS, and JavaScript integration with PHP

Web developer

The Creation [Feb 2019 – Apr 2022]

City: Gujranwala

Front End Web Developer

- Successfully worked with HTML, CSS, and JavaScript to create dynamic, user-friendly web applications
- Utilized Bootstrap to develop responsive and performance-optimized websites
- Collaborated closely with designers and back-end developers to ensure seamless user experiences
- Maintained cross-browser compatibility
- Skilled in optimizing website performance
- Implemented SEO strategies to enhance visibility and search engine ranking

DIGITAL SKILLS

Front End Web Developer

HTML / CSS / Bootstrap / JavaScript / JQuery / DevTools / Git / Adobe Phptoshop

Full Stack Developer

MySQL / PHP / Codeigniter

Technical Support Analyst

Microsoft Office / Windows / Virtual Box/Virtual Machine / Cloud Hosting / AnyDesk/TeamViewer / Apache