Effective Date: June 12, 2025

Last update: June 12, 2025

Version: 1.0

## **Refund Policy**

At Full-Fill.ai, we want you to have confidence in our service. If you are not satisfied with your purchase, you may request a refund within **14 days** of the transaction date.

To be eligible for a refund:

- Your request must be made within 14 days of the original purchase.
- You must not have made extensive use of the platform's export or generation features during this period.
- Refund requests must include the reason for dissatisfaction, and we may ask for feedback to improve our service.

Refunds will be processed through our payment provider, **Paddle**, and may take several business days to appear on your account.

If you have any questions or would like to request a refund, please contact us at **info@full-fill.ai** with your order details.

We reserve the right to decline refund requests if we detect abuse of our refund policy.

For more details on how Paddle handles buyer transactions, please see Paddle's Buyer Terms.