

Effective Date: June 7, 2025

Last update: June 12, 2025

Version: 1.1

Full-Fill.ai Terms of Service

Introduction: These Terms of Service (“Terms”) govern your use of Full-Fill.ai’s services. By accessing or using Full-Fill.ai (the “App”) at app.full-fill.ai or related websites, you agree to these Terms. Full-Fill.ai is provided by Matan Dobrushin (the “Company”), currently operating in Tel-Aviv, Israel. These Terms are placeholders subject to change as our company formalizes.

Accounts: To use the App, you must create an account and provide accurate information (first name, last name, email, organization, password). You are responsible for maintaining the security of your account password and any actions taken under your account. You must notify us immediately if you suspect any unauthorized use of your account. We may suspend or terminate accounts that are inactive, abandoned, or used in violation of these Terms.

Services and Plans: Full-Fill.ai provides an AI-driven response generation service. We offer a free trial and paid subscriptions (Pro and Enterprise tiers) with advanced features (such as higher usage limits or team collaboration). During a free trial, you can use the basic features of the App at no cost. Pro and Enterprise subscriptions require payment of fees as specified at signup. All fees are non-refundable except as described in our [Refund Policy](#) or as required by applicable law. We currently offer a 14-day refund period for initial purchases, in line with common practice for digital products. After this period, all charges are final.

Free Trial: If you sign up for a free trial, you will have access to the service for the trial period as stated on our site. The trial is offered “as is” with no warranty or support obligation. At the end of the trial, your access will be limited unless you upgrade to a paid subscription.

User Content and License: You retain ownership of any content (documents, text, images) you upload to Full-Fill.ai. By uploading or submitting content, you grant us a limited, non-exclusive license to use and process that content solely for providing the service to you. We will not use your content for any unrelated purposes or share it with third parties, in accordance with our Privacy Policy. You represent that you have the rights to the content you provide and that it does not violate anyone else’s rights.

User Conduct: You agree to use Full-Fill.ai only in compliance with these Terms and applicable laws. You will not use the App for illegal activities, or to upload content that is unlawful, infringing, defamatory, or harmful. You are responsible for how you use the service and for any content you input. We reserve the right to remove or disable any content or account that violates these Terms or threatens the security or integrity of the service.

Support: As an early-stage project, we provide limited customer support. We do not guarantee immediate responses or resolution times. We may offer documentation, email support, or community resources, but we do not commit to specific support service levels.

Warranties and Disclaimers: The App is provided “AS IS”. We make no guarantees or warranties of any kind, whether express or implied. We do not promise the service will be error-free, uninterrupted, secure, or meet all your needs. We expressly disclaim any implied warranties of merchantability, fitness for a particular purpose, or non-infringement. (This means we hope the App works well, but we can’t promise it absolutely will.)

Limitation of Liability: To the maximum extent permitted by law, in no event will Full-Fill.ai or its affiliates, licensors or employees be liable for any indirect, incidental, special, consequential or punitive damages (including loss of revenue, profits, data or goodwill) arising from or related to these Terms or your use of the service. In other words, if something goes wrong, you agree that your remedies are limited to what’s described here and we won’t owe any extra damages. Our total liability for any claim related to the service will not exceed the amount you paid us in the previous 12 months (or \$100 if you paid nothing).

Governing Law: These Terms are governed by the laws of Israel. Any disputes will be resolved in the state or federal courts located in Tel-Aviv, Israel, and you consent to the jurisdiction of those courts.

Changes to Terms: We may modify these Terms at any time. When we do, we will post the updated Terms on our website and notify you (for example, by email). Your continued use of the App after changes are posted constitutes your acceptance of the updated Terms. Always check the “Last Updated” date at the top of this page to see if the terms have changed.