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Version: 1.1

Refund Policy

At Full-Fill.ai, a product of Salora AI LTD, we want you to feel confident when trying our service. If you are not satisfied with your purchase, you may be eligible for a refund within **14 days** of the original transaction date.

To be eligible for a refund:

- Your request must be submitted within 14 calendar days of the original purchase.
- You must not have made extensive use of the platform's export or generation features during the trial period.
- Your request should include a brief explanation of why the service did not meet your expectations. We may follow up with feedback questions to help us improve.

Processing and Timing

Refunds are issued via our payment provider, Paddle, and may take several business days to appear in your account depending on your bank or card issuer. You will receive a confirmation once your refund is processed.

Abuse of Policy

We reserve the right to deny refund requests in cases of suspected misuse or abuse of this policy. This includes repeated refund requests or behavior that violates our Terms of Service.

Contact Us

To request a refund, please email us at info@full-fill.ai with your order number and the email address used at purchase.

For more information on how Paddle processes buyer transactions, please refer to Paddle's Buyer Terms.