

Test Summary Report

STR

“Domino’s Pizza” Website



Matan Rudinsky

Test Summary Report

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Purpose

This document presents findings referring to the tests done on the website of the "Dominos Pizza" chain in Israel.

The tests were carried out on the main functions of the site, which refer to operations such as: navigation and displaying the menu, placing an order, registering on the site, using various features, reading information about the restaurant, etc.

Application Overview

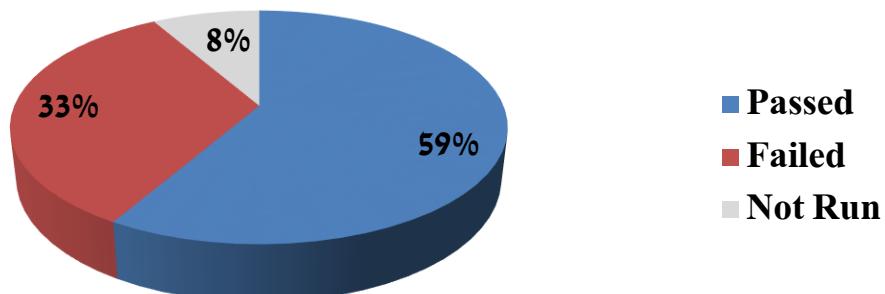
The website of "Dominos Pizza" is mainly used as a Web and Mobile website to display the chain's menu and allows you to place orders from the menu by delivery or by self-pickup.

Metrics

Test Cases - Status

| Passed | Failed | Not Run | Total |
|--------|--------|---------|-------|
| 35 | 20 | 5 | 60 |

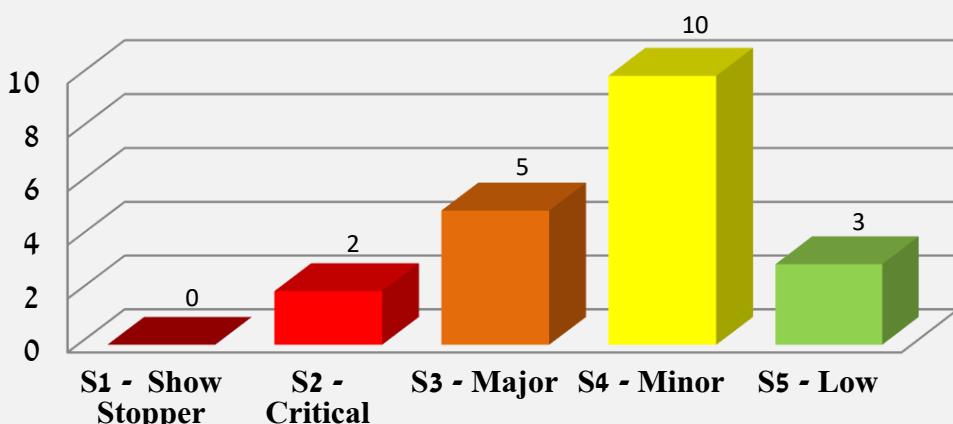
Test Case - Status



Severity Bugs - Status

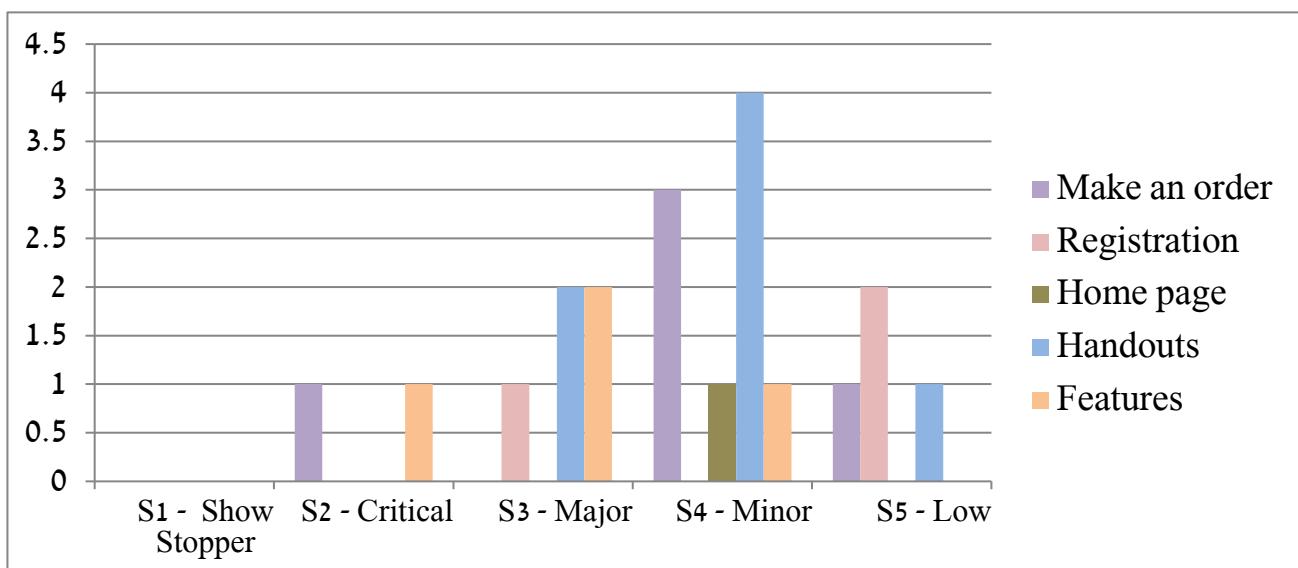
| S1 - Show Stopper | S2 - Critical | S3 - Major | S4 - Minor | S5 - Low | Total |
|-------------------|---------------|------------|------------|----------|-------|
| 0 | 2 | 5 | 10 | 3 | 20 |

All Bugs - Severity



Defect Distribution - Module Wise

| | Make an Order | Registration | Home page | Handouts | Features | Total |
|--------------------------|----------------------|---------------------|------------------|-----------------|-----------------|--------------|
| S1 - Show Stopper | 0 | 0 | 0 | 0 | 0 | 0 |
| S2 - Critical | 1 | 0 | 0 | 0 | 1 | 2 |
| S3 - Major | 0 | 1 | 0 | 2 | 2 | 5 |
| S4 - Minor | 3 | 0 | 1 | 4 | 1 | 9 |
| S5 - Low | 1 | 2 | 0 | 1 | 0 | 4 |
| Total | 5 | 3 | 1 | 7 | 4 | 20 |



Recommendations

1. To give the possibility to choose from the menu on the website and make a delivery even to those who are not registered on the website.
2. Improving the loading time of the home page.
3. One fixed background on the site and changing ads on the side of the home screen.
4. Add an option to change the language of the website at least for English\Arabian\Russian.

Conclusion

Following the various tests done on the "Dominos Pizza" website, quite a few bugs were found. Most of them have a degree of severity between low and major. So, despite the relatively large amount of bugs, the website still functions reasonably well and performs its main functions, which are viewing the restaurant menu and ordering delivery to the customer's home/self-collection. As a result, I recommended releasing the site.

Bugs List:

DPP-20. Unclear text display on the "הצחתת נגישות" page.

DPP-19. On the "אזור אישי" page in the Domino's Pizza mobile application, there is a text line with a small, unreadable script font.

DPP-18. It is not possible to continue a conversation with a virtual representative in a delivery order without registering an email in the chat, even though it is listed as optional.

DPP-17. The website language cannot be changed to another language such as English/Arabic/Russian.

DPP-16. On the "תנאי שימוש" page in the site, there is a secondary menu- each category with a different font size, color and style.

DPP-15. On the page "לכל הארוחות" that appears in the main menu, the second purchase option shows cheaper price before sale- 0.00 NIS.

DPP-14. The button "להורדת האפליקציה" returns you to the home page.

DPP-13. On the page for ordering a custom-made pizza, the selection of sauces and their prices are written in small font.

DPP-12. The phone number field on the "TRACKER מיעקב אחרי משלוח" page should allow only numbers without letters.

DPP-11. The Domino's Pizza home page takes a long time to load.

DPP-10. The video link on the "דרושים" page in the "מסלול קידום" category of the secondary menu doesn't work.

DPP-9. Spelling errors and unclear wording on the "דרושים" page in the "מסלול קידום" category.

DPP-8. The "דרושים" page doesn't open in a separate tab.

DPP-7. Entering once again to the "ערכיהם תזונתיים" page does not allow entry after you clicked before.

DPP-6. The resolution on the "ערכיהם תזונתיים" page is too large.

DPP-5. The click on the "ערכיהם תזונתיים" category doesn't transfer you to the information about the nutritional values of the pizza.

DPP-4. The reference box field is not limited in the amount of text on the "אירועים וחברות" page.

DPP-3. The apartment number ("מספר דירה") field is missing in the delivery details.

DPP-2. Overlap of part of the text in the website registration window.

DPP-1. An incorrect login message is received by typing an incorrect email and password at the login page.

Bugs Report:

[DPP-20] Unclear text display on the "הצהרת נגישות" page.

| | | | |
|----------------------------|--|------------------|-----------------------|
| Status: | To Do | | |
| Project: | <u>Domino's Pizza Project</u> | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |
| Attachments: |  הצהרת נגישות2.png  הצהרת נגישות3.png  הצהרת נגישות4.png  הצהרת נגישות5.png  הצהרת נגישות6.png | | |
| Severity: | Low | | |

Description

Steps to Reproduce:

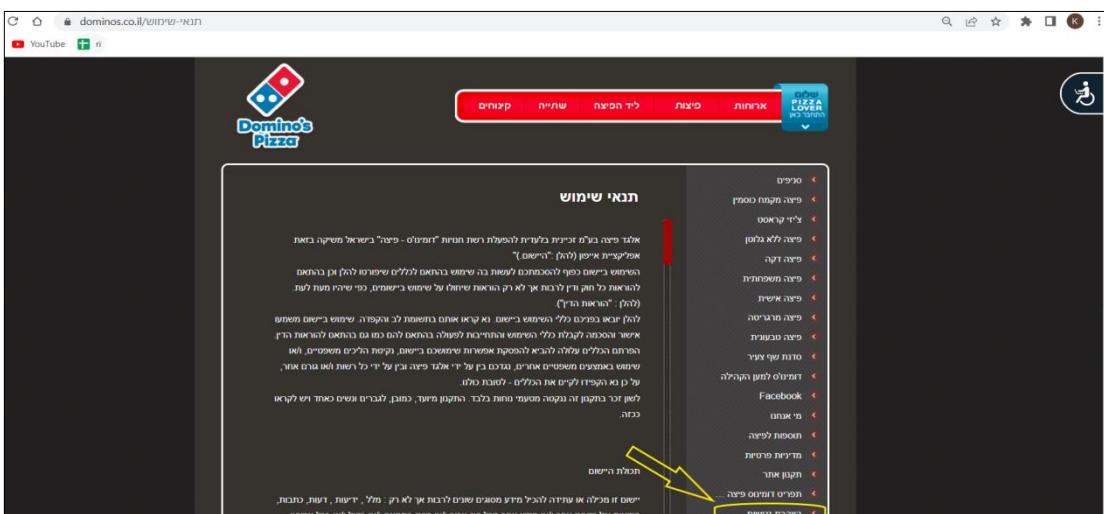
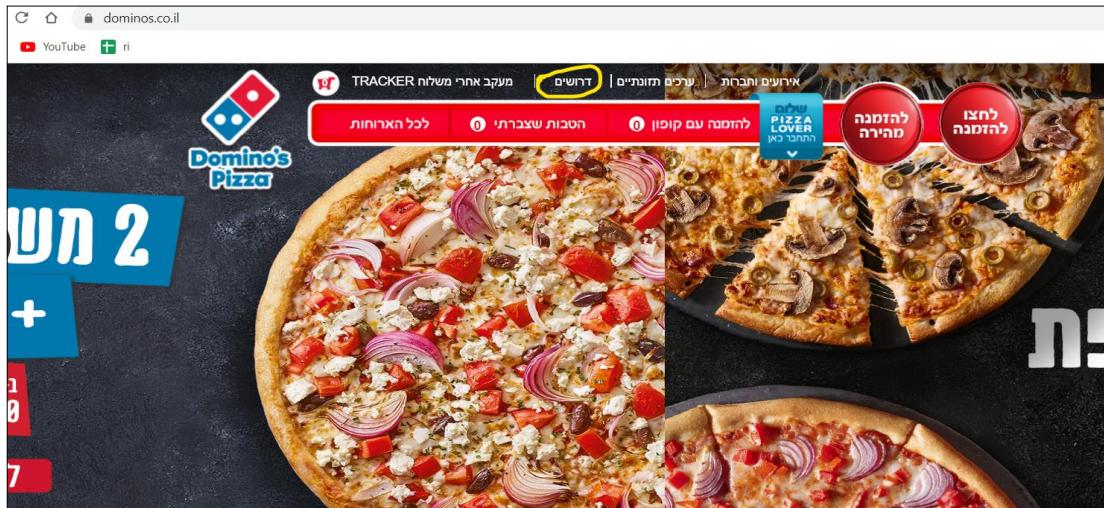
1. Open URL <https://www.dominos.co.il/>.
2. Click on the "דף הבית" button at the main menu above.
3. Click on the "תנאי שימוש" link in the lower right corner of the page.
4. Click on the "הצהרת נגישות" option in the secondary menu on the right side.
5. Take a look throughout the page that open- the list of branches that appears further down the page, the email links color on both places on that page.

Actual Result:

1. One column of the table is cut off.
2. In the seventh row of the table it is written in the column of the cities "ברוכוב" instead of "גבעתיים". In addition, the email and phone number at the same row is written in black color which is not visible due to the background of the page.
3. At the bottom of the "הצהרת נגישות" page there is a black email ("Negishut1@dominos.co.il") and it's also not visible because of the dark background on this page.

Expected Result:

1. The entire table will appear on the current page.
2. The email and phone number at the “ברוך ב” line will be in the same color and font as the rest of the text in the table.
3. At the bottom of the page, the text that written in black will be the same color and size as the rest of the text.



| הזהר-נג'ז'וון (dominos.co.il) | | | | | | |
|-------------------------------|-------------------------------|-------------------------------------|----------------------------------|--------------------------------|--|-------------------------------|
| הזהר-נג'ז'וון (dominos.co.il) | | הזהר-נג'ז'וון (dominos.co.il) | | | | |
| הזהר-נג'ז'וון (dominos.co.il) | | הזהר-נג'ז'וון (dominos.co.il) | | | | |
| ללא | ללא | כתובת | טלפון | כתובת | טלפון | שם |
| הזהר-נג'ז'וון (dominos.co.il) | הזהר-נג'ז'וון (dominos.co.il) | הזהר-נג'ז'וון (dominos.co.il) | הזהר-נג'ז'וון (dominos.co.il) | הזהר-נג'ז'וון (dominos.co.il) | הזהר-נג'ז'וון (dominos.co.il) | הזהר-נג'ז'וון (dominos.co.il) |
| V | V | חיפה 054-2562500 668m@dominos.co.il | אשקלון 139 יפו 050-944005 | חיפה וה倘יה 96 זיהה 050-6611904 | חיפה מורה 108 יפו 050-530m@dominos.co.il | חיפה טהו 052-5758665 |
| V | V | שאנן 548m@dominos.co.il | רמת גן 052-4576403 | רמת גן 050-53m@dominos.co.il | רוננה 052-4576414 | רונית 0514m@dominos.co.il |
| V | V | ברוכב 62 גבעתיים 053-4576471 | ראשון לציון 67 פולין 050-4576438 | ראשון לציון 53dm@dominos.co.il | תל אביב 11 יגאל ידין 050-9599150 | תל אביב 569m@dominos.co.il |
| V | V | תל אביב 10 רינהר 050-4576430 | תל אביב 10 רינהר 050-4576430 | תל אביב 10 רינהר 050-4576430 | תל אביב 10 רינהר 050-4576430 | תל אביב 10 רינהר 050-4576430 |

| | |
|---|--------------------|
| [DPP-19] <u>On the “אזור אישי” page in the Domino's Pizza mobile application, there is a text line with a small, unreadable script font.</u> | |
| 10/Jan/23 | Updated: 10/Jan/23 |

| | |
|--------------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|---|------------------|-----------------------|
| Type: | Bug | Priority: | Lowest |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Operating System: IOS. Device model: Iphone 12 Pro Max. Screen size: 6.5 inch. | | |

| | |
|---------------------|---|
| Attachments: |   אודות2.jpeg |
| Severity: | Low |

Description

Steps to Reproduce:

1. Download on your mobile Domino's Pizza Application.
2. Open the application.
3. Click on “אזור אישי” page in the bottom of the screen.
4. On the page that opens, Click on the category “אודות”.
5. Take a look on the third sentence.

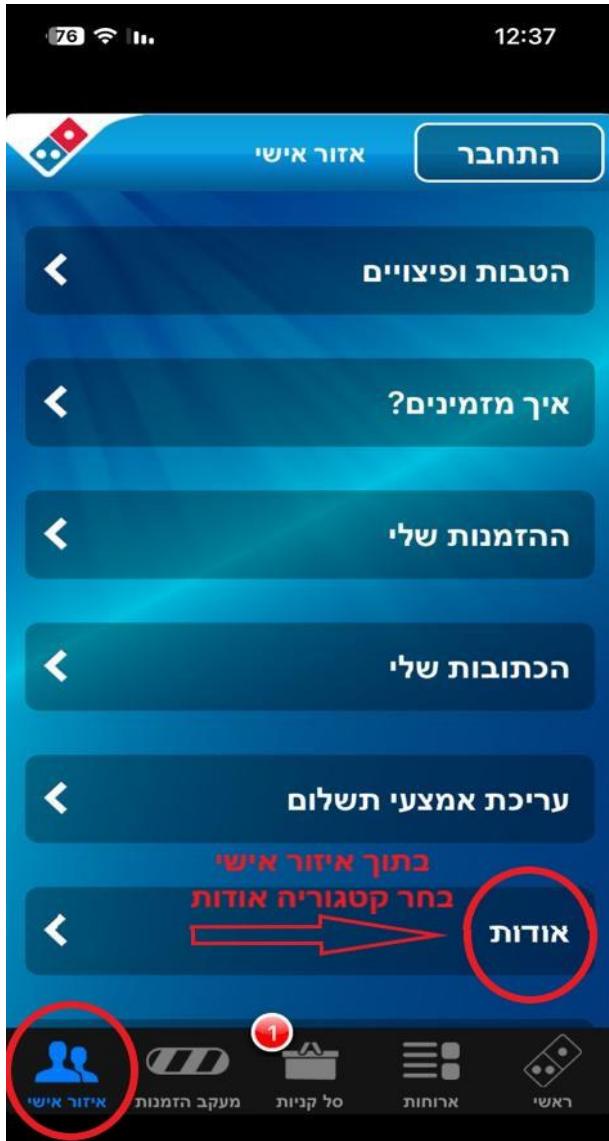
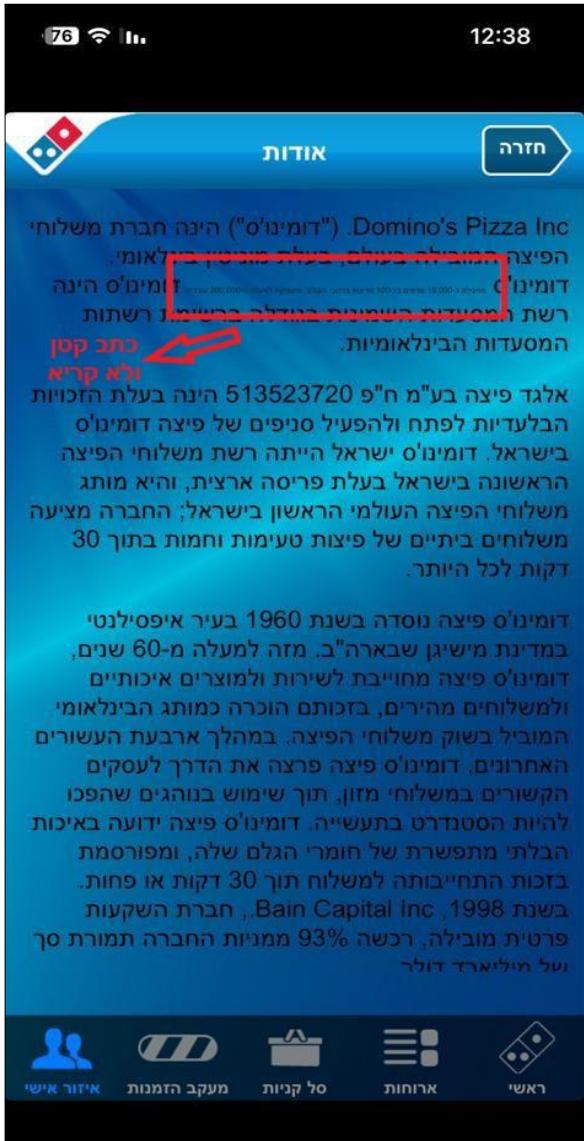
Actual Result:

The third line is written in a small script font:

”מפעילה כ-19,000 סניפים בכ-100 מדינות ברחבי העולם, ומעסיקה למעלה מ-300,000 עובדים“.

Expected Result:

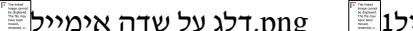
The font of the writing in the third line should match the rest of the text written on this page.



[DPP-18] It is not possible to continue a conversation with a virtual representative in a delivery order without registering an email in the chat, even though it is listed as optional. Created: 10/Jan/23 Updated: 10/Jan/23

| | |
|--------------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|--|------------------|-----------------------|
| Type: | Bug | Priority: | Low |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|---------------------|---|
| Attachments: |  |
| Severity: | Low |

Description

Steps to Reproduce:

1. Open URL <https://www.dominos.co.il/>.
2. Click on “צ’אט עם נציג” button in the left side of the website.
3. Click on “יצירת קשר” field.
4. Click on the option “שלח” and then push “שלח” button.
5. Click on the option “ביצוע הזמנה” and then push “שלח” button.
6. Type your full name in the field that opens: “יוסי כהן” and then push “שלח” button.
7. Type the phone number in the new field: “054123456”.
8. We received an optional request from the representative in the chat to write an email in the field that opened (It’s not necessary).

Actual Result:

There is no "Skip" button to continue the delivery with a chat representative without typing an email in the field.

Expected Result:

Continue with the delivery without writing an email in the field.

The screenshot shows the official website of Domino's Pizza in Israel. The header features the Domino's logo and navigation links in Hebrew: TRACKER, מעדכני משלוח (Delivery Tracker), חדש (New), שרים וטנינים (Pizzas & Wings), איזורים וובותה (Regions & Locations), להזמנה (Order Online), מפייה (Delivery), and להזמנה (Order Online). Below the header is a large promotional banner for "Pizza Aishit" (Personal Pizza) starting at 20 NIS. The banner includes a large yellow "20" and the text "באיסוף מהונך" (Get it at your collection point) and "להזמנה >" (Order online). To the left of the banner is a large image of a personal pizza topped with cheese, pepperoni, jalapeños, and olives. A red arrow points from a callout box to one of the pizza slices. The callout box contains text in Hebrew: "את זה משתמשים בקביי" (You use it with Kibbi), "לעתים שפוי חווית טעימות לאשן מספקים לך ולצרכיך שיוקם", "הmarker נגיד שמיינט מעעה על וכונך לשימוש בקביי או ברטאט'נו פטיט'נו פטיט'". At the bottom left, there is a small image of a pizza slice with the text "הmarker נגיד שמיינט מעעה על וכונך לשימוש בקביי או ברטאט'נו פטיט'נו פטיט'".

The image shows a side-by-side comparison of two pizzas. On the left, a real Domino's pizza is displayed with various toppings like mushrooms, onions, and cheese. On the right, a fake pizza is shown with toppings that look similar but are slightly off, such as green bell peppers instead of jalapeños. The website interface includes a top navigation bar with links for delivery, pickup, and more. Below the pizzas, there are promotional banners for deals like "2 Large Pizzas + Soda for NIS 145" and "2 Large Pizzas + Soda for NIS 185". At the bottom, there are "Send" and "Delete" buttons with a red arrow pointing to the delete button.

[DPP-17] The website language cannot be changed to another language such as English/Arabic/Russian. Created: 10/Jan/23 Updated: 10/Jan/23

| | |
|-------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|---------------------|--|-----------|-----------------------|
| Type: | Bug | Priority: | High |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|--------------|-------|
| Attachments: | |
| Severity: | Major |

Description

Steps to Reproduce:

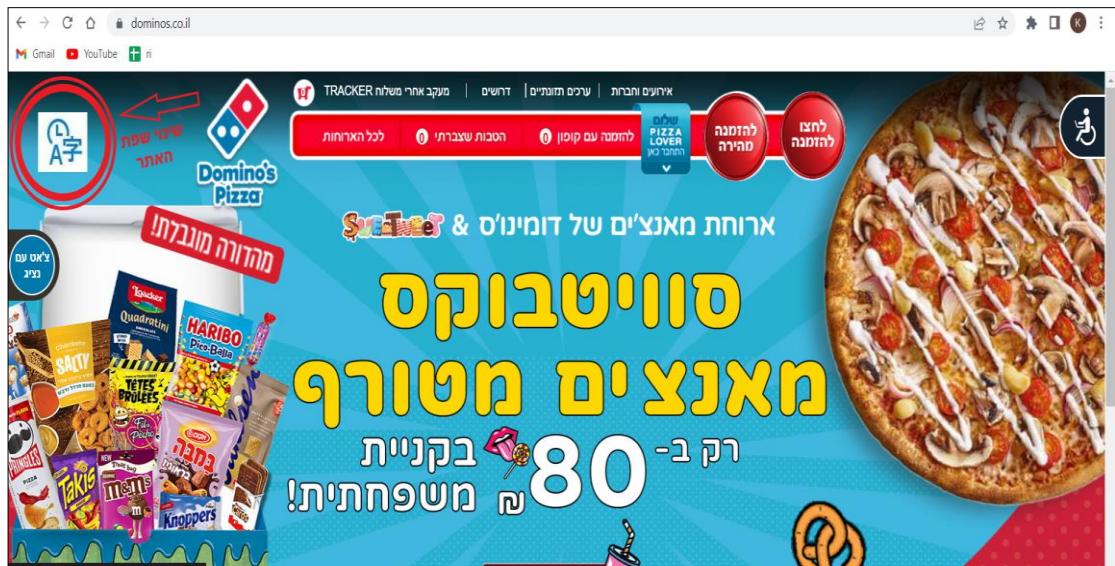
Open URL <https://www.dominos.co.il/>.

Actual Result:

There is no feature to change the language of the site in order to give accessibility to people in their native language.

Expected Result:

A feature on the site's home page that allows changing the site's language to other languages.



[DPP-16] On the "תנאי שימוש" page in the site, there is a secondary menu- each category with a different font size, color and style.

09/Jan/23 Updated: 10/Jan/23

Created:

| | |
|--------------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|--|------------------|-----------------------|
| Type: | Bug | Priority: | Lowest |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|---------------------|---|
| Attachments: |    |
| Severity: | Low |

Description

Steps to Reproduce:

1. Open URL <https://www.dominos.co.il/>
2. Click on the "דروسים" button at the main menu above.
3. Click on the "תנאי שימוש" link in the right lower corner of the page.
4. Choose for example 3 categories from the secondary menu:
 - "פיצה לא גלוטן".
 - "פיצה דקה".
 - "תקנון פעילות מונדייאל על המגש 2022".
5. Note the differences.

Actual Result:

The font size is different between the categories in the secondary menu. The writing in the "פיצה דקה" category is larger than the one in the "פיצה לא גלוטן" category. Also the font style is different between them.

In addition, in the category "תקנון פעילות מונדייאל על המגש 2022" the font size is very small and some of the links cannot be seen because of their black color on dark background.

Expected Result:

The font size and color should be the same in all categories. The size of the text should be pleasant to read, the color of the text should be different from the background

The screenshot shows the Domino's Pizza website with a large orange 'Kof Shona' banner on the left. In the center, there's a promotional image for 'Pizza LaLa Golton' featuring a pizza with various toppings like mushrooms and cheese. To the right, a vertical sidebar lists various pizza options, with 'Pizza LaLa Golton' highlighted in red. The top navigation bar includes links for delivery, pickup, two pizzas, hand-tossed pizza, and more.

This screenshot shows a detailed page for the 2022 campaign. It features a large orange 'Kof Shona' banner on the left. The central content area contains text about the campaign, mentioning a 26% discount on two pizzas and a 5% discount on delivery. It also highlights the use of a new smart robot named 55 4k smart. The right side has a sidebar with a list of various pizza types, with 'Pizza LaLa Golton' again being the highlighted item.

This screenshot shows a detailed page for 'Pizza Deka'. It features a large orange 'Kof Shona' banner on the left. The main content area discusses the quality of the pizza dough and the unique hand-tossed technique. It also mentions a 100% discount on the first pizza. The right sidebar lists various pizza options, with 'Pizza Deka' highlighted in red.

[DPP-15] On the page "לכל הארוחות" that appears in the main menu, the second purchase option shows cheaper price before sale - 0.00 NIS. Created: 09/Jan/23 Updated: 09/Jan/23

| | |
|--------------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|--|------------------|-----------------------|
| Type: | Bug | Priority: | Lowest |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | | |
|---------------------|--|---|
| Attachments: |  0.1.מחיר.png |  מחיר.119.90.png |
| Severity: | Low | |

Description

Steps to Reproduce:

1. Open URL <https://www.dominos.co.il/>.
2. Click on the category "לכל הארוחות" at the main menu of the website.
3. Scroll down to the second option that can be ordered.
4. See the price that was before the sale.

Actual Result:

The price before the sale is 0.00 NIS (It doesn't make sense that the option is for free).

Expected Result:

The price should be higher than the price after the sale (>119.90).

The image shows the homepage of the Domino's Pizza Israel website. The top navigation bar includes links for 'TRACKER' (_tracking), 'דארשים' (Rewards), 'ארה' (Arha), 'תבורה' (Tavora), 'שלכם מזונאים' (Your food is ready), 'לכט' (Collect), and 'להזמין' (Order). A large promotional banner in the center features two pizzas: one with jalapeños and tomatoes, and another with feta cheese, red onions, and olives. The text on the banner reads '2 משפחתיות + שתייה' (2 Family Pizzas + 2 Drinks) for '119.90' NIS. Below the banner, there is descriptive text in Hebrew: 'לא כולל תוספות. לא כולל דמי משלוח. התמונה להמחשה בלבד. לא כולל כפל מנצעים ואורחות.' (Not including additional charges. Not including shipping fees. Image for illustration only. Not including double discounts and promotions.). At the bottom, there are small promotional boxes for 'הרכבת את הפיצה' (Build your pizza) and '2 משפחתיות + שתייה' (2 Family Pizzas + 2 Drinks).

הזהמנה שלי

| | | |
|---------|-------------------------------|--|
| 70.90 ₪ | טונה בפастה מטבק ללא גלוטן | |
| 6.00 ₪ | נוזה בקר מטבב | |
| 5.50 ₪ | טוחן מטבב | |
| 5.00 ₪ | ברון מטבב | |
| 10.00 ₪ | בצק עגבנה בבואה | |
| 12.00 ₪ | טבב מילויים בבואה | |

97.40 ₪
מחיר סופי

купות

מתקן את כל הפסרטים שלך הקניה

+ משפחתיות קופסא אגדצטש
בנגן את פיטי הארכטה

180.90 ₪
מחיר מהיר ל-14.90 ₪
הטבב מילויים
מתקן סופי
150.90 ₪
בנגן את פיטי הארכטה

2 פיצות
+ משפחתיות דוליה
שתייה דוליה
בנגן את פיטי הארכטה

119.90 ₪
מחיר מהיר ל-11.90 ₪
הטבב מילויים
מתקן סופי
19.90 ₪
בנגן את פיטי הארכטה

3 + משפחתיות
תוספות 149.7-ב-149.7
ש

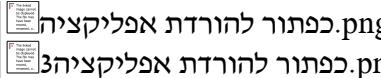
149.7-ב-149.7
ש

[DPP-14] The "להורדת האפליקציה" button returns you to the home page.

Created: 09/Jan/23 Updated: 09/Jan/23

| | |
|--------------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|--|------------------|-----------------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|---------------------|--|
| Attachments: |  כפתור להורדת אפליקציה2.png  כפתור להורדת אפליקציה3.png |
| Severity: | Medium |

Description

Steps to Reproduce:

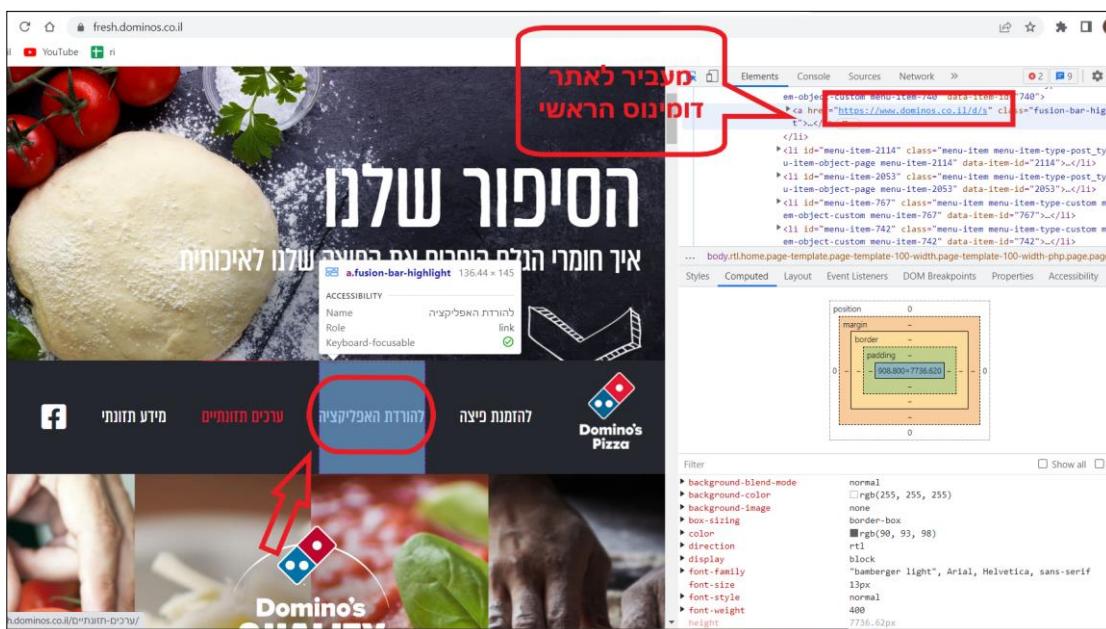
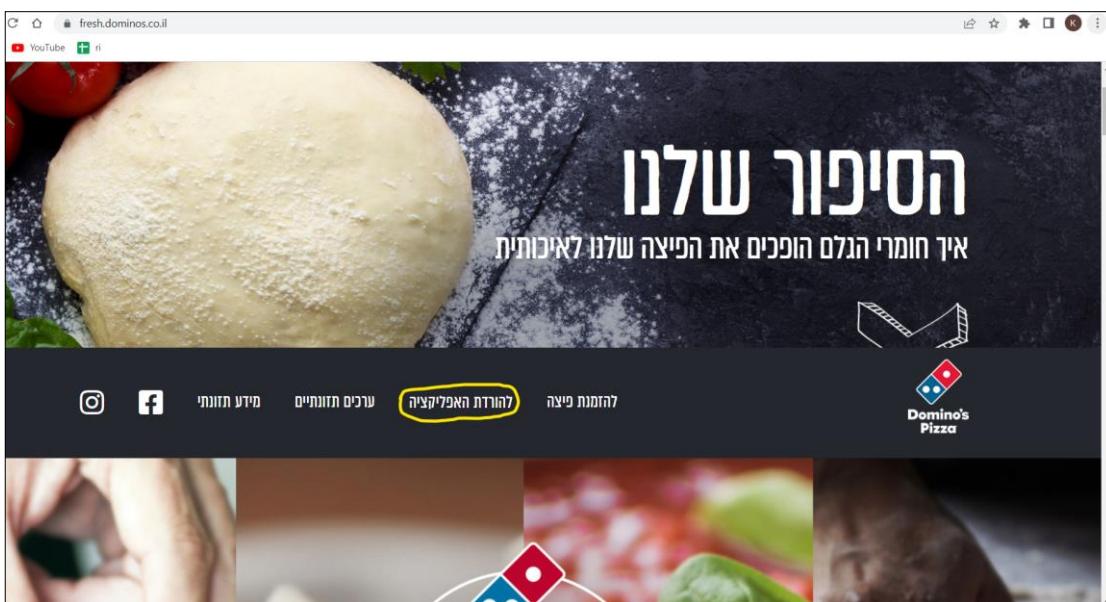
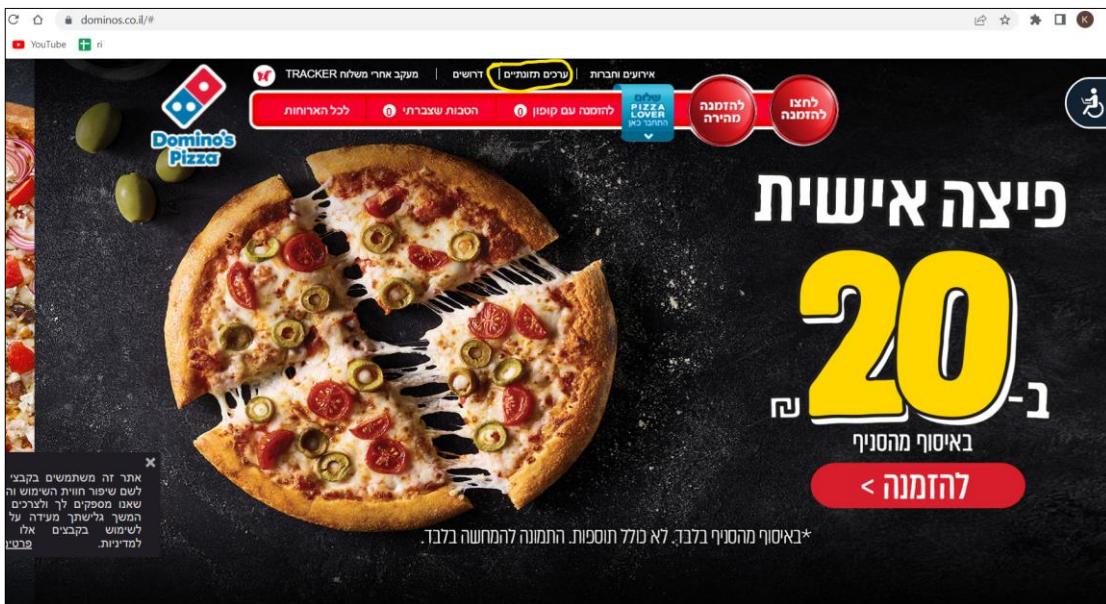
1. Open URL <https://www.dominos.co.il/>.
2. Click on the category "עריכים תזונתיים" at the main menu of the website.
3. Click on the "להורדת האפליקציה" button in the secondary menu.

Actual Result:

The home page of Domino's Pizza opens instead of the Domino's application download.

Expected Result:

Click on the "להורדת האפליקציה" button will open a page with a link to download the Domino's application.



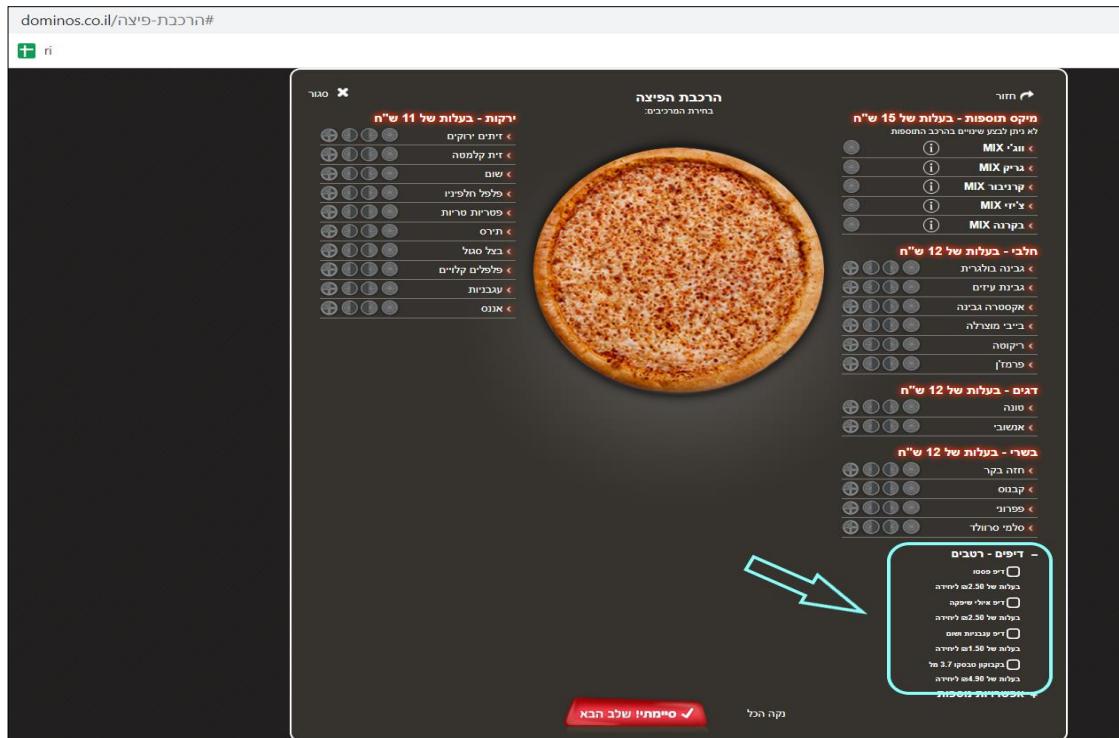
[DPP-13] On the page for ordering a custom-made pizza, the selection of sauces and their prices are written in small font. Created: 09/Jan/23 Updated: 09/Jan/23

| | |
|-------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|---------------------|--|-----------|-----------------------|
| Type: | Bug | Priority: | Lowest |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|--------------|-----|
| Attachments: | |
| Severity: | Low |

| Description |
|--|
| Steps to Reproduce: |
| <ol style="list-style-type: none"> 1. Open URL https://www.dominos.co.il/ 2. Click on the category "לחצו להזמנה" that exists in the main menu at the top of the page. 3. Delivery page opens. 4. Complete the fields with your details: "עיר", "רחוב", "מספר בית". Then click "המשך". 5. Choose the first option of "בנה את הפיצה שלך בדיק איך שאתה אוהב" and click "המשך". 6. Choose the type of dough and click "בחר". 7. On the page that opens, scroll all the way down. |
| Actual Result: |
| The different types of sauces and their prices are written in small font. |
| Expected Result: |
| The font of the sauces will be bigger as the rest of the text written on this page. |



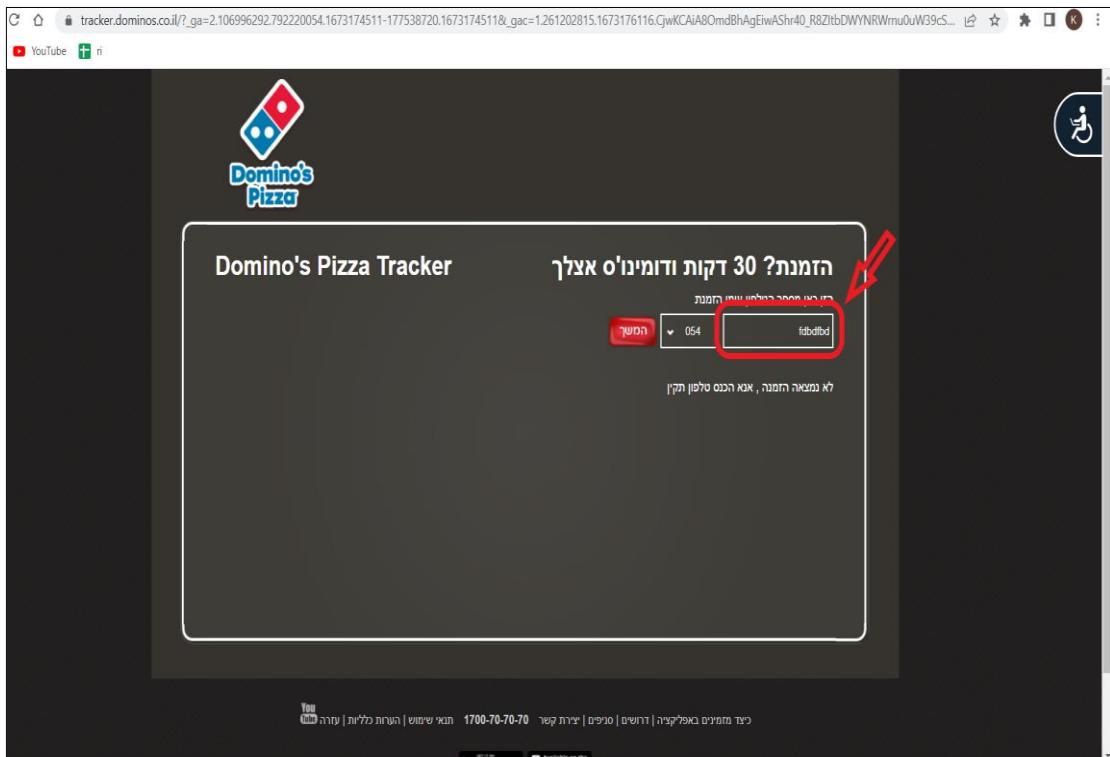
[DPP-12] The phone number field on the "TRACKER page should allow only numbers without letters. Created: 09/Jan/23 Updated: 09/Jan/23

| | |
|-------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|---------------------|--|-----------|-----------------------|
| Type: | Bug | Priority: | Lowest |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|--------------|---|
| Attachments: |  שדה טלפון.png |
| Severity: | Low |

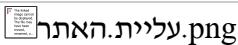
| Description |
|--|
| Steps to Reproduce: |
| <ol style="list-style-type: none"> 1. Open URL https://www.dominos.co.il/ 2. Click on the category "TRACKER מעקב אחרי משלוח" that exists in the main menu at the top of the page. 3. On the page that opens, write letters on the right field of the phone number. |
| Actual Result: |
| It's possible to write letters in this field. |
| Expected Result: |
| Only numbers will be allowed to be written in the current field. |



| | |
|---|--|
| [DPP-11] The Domino's Pizza home page takes a long time to load. | |
| Created: 09/Jan/23 Updated: 09/Jan/23 | |

| | |
|--------------------------|--|
| Status: | To Do |
| Project: | Domino's Pizza Project |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|--|------------------|--------------------------------|
| Type: | Bug | Priority: | Low |
| Reporter: | Matan Rudinsky | Assignee: | Matan Rudinsky |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | | |
|---------------------|--|--|
| Attachments: |  עליית.האתר.png |  עלית.האתר2.png |
| Severity: | Low | |

| Description | |
|--|--|
| Steps to Reproduce: | |
| Open URL https://www.dominos.co.il/ . | |
| Actual Result: | |
| The home page takes 3-5 seconds to load the website with the photos. | |
| Expected Result: | |
| The home page will take 1-2 seconds to load. | |

Analyze

Mobile Desktop

Discover what your real users are experiencing This URL Origin

Core Web Vitals Assessment: Failed Expand view

| Largest Contentful Paint (LCP) | First Input Delay (FID) | Cumulative Layout Shift (CLS) |
|--------------------------------|-------------------------|-------------------------------|
| 4.4 s | 20 ms | 1.01 |

OTHER NOTABLE METRICS

| First Contentful Paint (FCP) | Interaction to Next Paint (INP) | Time to First Byte (TTFB) |
|------------------------------|---------------------------------|---------------------------|
| 1.2 s | 128 ms | △ 0.8 s |

Latest 28-day collection period Various desktop devices Many samples (Chrome UX Report)

Full visit durations Various network connections All Chrome versions

Diagnose performance issues

Mobile Desktop

| Performance | Accessibility | Best Practices | SEO |
|-------------|---------------|----------------|-----|
| 34 | 67 | 67 | 92 |

Performance

Values are estimated and may vary. The performance score is calculated directly from these metrics. See calculator.

0-49 50-89 90-100

34



METRICS Expand view

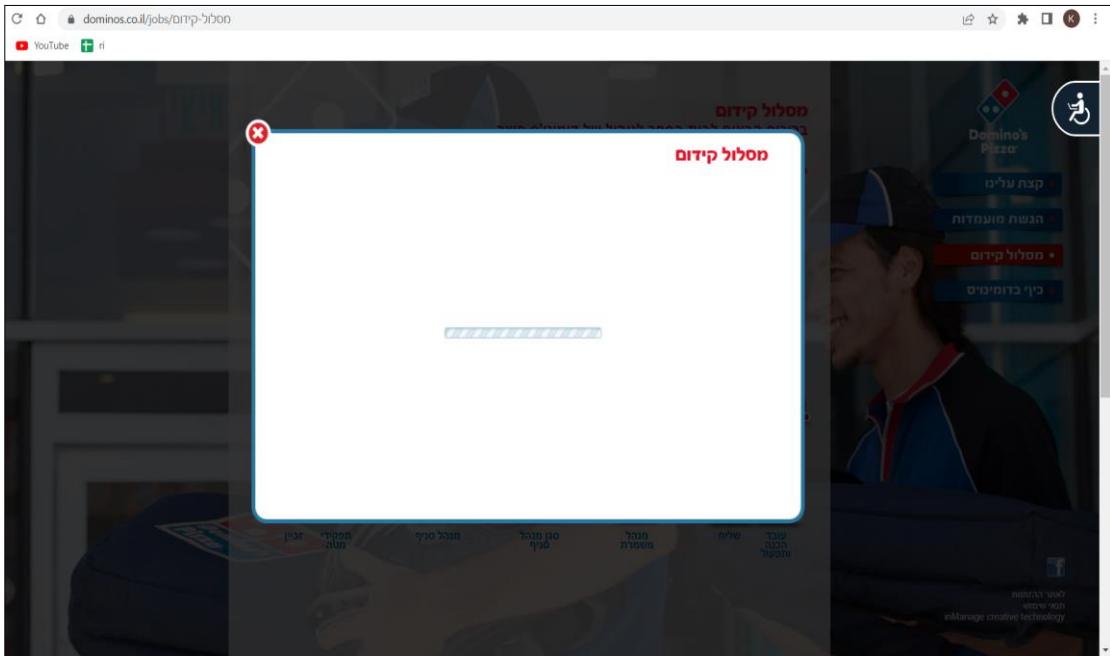
| | |
|-----------------------------------|-------------------------------|
| First Contentful Paint 0.7 s | Time to Interactive 2.8 s |
| Speed Index 3.9 s | Total Blocking Time 380 ms |
| Largest Contentful Paint 6.9 s | Cumulative Layout Shift 1 |

| | |
|--|---------------------------------------|
| [DPP-10] <u>The video link on the "דרושים" page in the category of the secondary menu doesn't work.</u> | |
| | Created: 09/Jan/23 Updated: 09/Jan/23 |
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|--|------------------|-----------------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|---------------------|---|
| Attachments: |   לחן וידאו.png |
| Severity: | Medium |

| Description |
|---|
| Steps to Reproduce: |
| <ol style="list-style-type: none"> 1. Open URL https://www.dominos.co.il/ 2. Click on the category "דרושים" that exists in the main menu at the top of the page. 3. On the page that opens, click on "מסלול קידום". 4. Click on the video link above the left cubes. |
| Actual Result: |
| Clicking on the video link doesn't allow viewing the video. |
| Expected Result: |
| Clicking on the video will allow you to watch the video. |



[DPP-9] Spelling errors and unclear wording on the "דוחים" page in the "מסלול קידום" category. Created: 09/Jan/23 Updated: 09/Jan/23

| | |
|-------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|---------------------|--|-----------|-----------------------|
| Type: | Bug | Priority: | Low |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|--------------|---|
| Attachments: |  מסלול.קידום.png |
| Severity: | Low |

| Description |
|---|
| Steps to Reproduce: |
| <ol style="list-style-type: none"> 1. Open URL https://www.dominos.co.il/ 2. Click on the category "דוחים" that exists in the main menu at the top of the page. 3. On the page that opens, click on "מסלול קידום". 4. Click on the cubes of "תפקיidi מטה, זכיינ" . 5. A text box opens. |
| Actual Result: |
| In the text box that opens, the last two sentences unclear. It's difficult to understand what message they wanted to transmit for the readers. |
| Expected Result: |
| Legible and clear text, periods, commas and brackets in the right places. This way the readers will be able to easily understand the message. |



| | |
|--|-------------------------------|
| [DPP-8] <u>The "דף דרישים" page doesn't open in a separate tab.</u> | |
| Updated: | 09/Jan/23 |
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|--|------------------|-----------------------|
| Type: | Bug | Priority: | Lowest |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|---------------------|---|
| Attachments: |   |
| Severity: | Low |

| Description | |
|--|--|
| Steps to Reproduce: | |
| <ol style="list-style-type: none"> 1. Open URL https://www.dominos.co.il/ 2. Click on the category "דף דרישים" that exists in the main menu at the top of the page. | |
| Actual Result: | |
| The "דף דרישים" page doesn't open in a new tab. | |
| Expected Result: | |
| Clicking on "דף דרישים" category will open the page in a new tab. | |

dominos.co.il

TRACKER מנקב אחר משלוח | ערים חזותיות | חדש

ארוחת מאנצ'ים של דומינוס & SweetTreats

**סוויטבקס
מאנצ'ים מטורף**

רק ב- 80 ש"ח בקניות משפחתיות!

לזהומה >

עד נור המלאי, התמונה להמחשה בלבד. לא כולל תוספות. לא כולל כפף מבצעים או רוחות extra. המארז לא כולל בסיס.

לעומן בדומינוס פיצה | היפנים פיצה | dominos.co.il

לעומן בדומינוס

יש מלאגוטליים שעבורות לאה דומינוס פיצה
נשכנת **מלפס** 1 נספֶת עמלן ורשות האות
בשירול אאל... נספֶת עמלן אאל
העוגה שי שונבֶד דומינוס פשו
העוגה יותר, הרבה יותר? להזומה?

יב דומינוס' אוקה זויעט אמת שורה
האכל הה אאיסין! ולן, אלשס חילין
שיזען כל בנטוירוזם דוד גאנגעזוי
אגנתה זויגס בו טוב עוגה הה **הנכז**
החשונג ביורר של הכרבהה.

בדומינוס' בגאים שאילקי עלייהם!
אחים ממד מהמשם עד יסיס כנומן
הצלה לאוכף, צאתת מהחכה
אלא שאחתת חוץ, צאתת מהחכה
שטעוחשים **להאקסה**, ללמד איזוועס
דבורי ששבות, לאחסן ניכול דוחוש
ולולשות **שי של סוף**... כן זה דס מקו
עבודה, אבל מי אמר שאפשר **להונטן**?
ולעושאך נון דהדריך?

אל טוממיין? תאלוא תאלוא תא השליל בדעת
הצלה לאוכף, צאתת מהחכה
שבותה מירום יסאס שטובר פיזה שירה
איתם פעם איסחו או היכ טוב שפושט
בגאנו, תנומ וואחטה בצעוככו.

עד כמה גזען חוויה? ניל' בכם גאנט דה
בריטים שאגאומן **נשען** בכם הכל דיד
שאגיעין לאו סעומומת. תאהן.
גאנגען יונר = כיף על העבודה ☺

[DPP-7] Entering once again to the "ערכים תזונתיים" page does not allow entry after you clicked before. Created: 09/Jan/23 Updated: 09/Jan/23

| | |
|-------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|---------------------|--|-----------|-----------------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|-----------|--------|
| Severity: | Medium |
|-----------|--------|

Description

Steps to Reproduce:

1. Open URL <https://www.dominos.co.il/>
2. Click on the category "ערכים תזונתיים" that exists in the main menu at the top of the page.
3. Click exit ("x") from the page that opens in a separate tab.
4. Click again on the category "ערכים תזונתיים" that exists in the main menu at the top of the page.

Actual Result:

The "ערכים תזונתיים" page doesn't open in the second try. You must refresh the page for entering.

Expected Result:

The "ערכים תזונתיים" page will open in a separate tab after every click on it.

| | |
|---|-------------------------------|
| [DPP-6] <u>The resolution on the "ערבים תזונתיים" page is too large.</u> Created: 09/Jan/23 Updated: 09/Jan/23 | |
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|--|------------------|-----------------------|
| Type: | Bug | Priority: | Lowest |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|---------------------|-----|
| Attachments: | |
| Severity: | Low |

| Description | |
|---|--|
| Steps to Reproduce: | |
| <ol style="list-style-type: none"> 1. Open URL https://www.dominos.co.il/. 2. Click on the category "ערבים תזונתיים" that exists in the main menu at the top of the page. 3. Scroll slowly the entire page. | |
| Actual Result: | |
| <p>The amount of information on the "ערבים תזונתיים" page is small, and yet in order to go through the entire page you have to scroll a lot to the bottom of the page because of the large resolution.</p> | |
| Expected Result: | |
| <p>A smaller resolution for this page. This way we can see what's written easily and it will be more comfortable for scrolling in the page.</p> | |

The screenshot shows the homepage of the Domino's Israel website. At the top, there are navigation links in Hebrew: 'TRACKER' (מעקב אחר משלוח), 'יעדים וברשות' (יעדים וברשות), 'חדש' (חדש), 'ארוחה נסעה' (ארוחה נסעה), 'לחותה עם קידוח' (לחותה עם קידוח), 'תוספות שארשר' (תוספות שארשר), and 'כל התארחות' (כל התארחות). A red circle highlights the 'יעדים וברשות' link.

The main banner features a large image of a pizza with various toppings like mushrooms, tomatoes, and cheese. To the left of the pizza, there is a stack of various snacks including Takis, M&M's, Knoppers, and Haribo. The text in the banner reads:

ארוחת מאנצים של דומינוס & SWEETIES
סוויטיבוקס
מאנצים מטורף
רק ב- 80 נ' משפחתייה!
לזהמתה >

Below the banner, there is a small text box with instructions in Hebrew:

אזרז זה משתמש בקבי ציון
לשם שמו חישוש ו
שאגן מpecific ליר לאלרנים
ההשך אלישיך מדדה לע
לשימוש בקביצים אלה
למדיעות פטטי

עד נור הפלאי! התמונות להמחשה בלבד. לא כולל דמי משלוח. לא כולל מזון או מזון. לא כולל מזון או מזון. קלאסית IX
המאמר לא זמין בסיטי

The screenshot shows the homepage of the Domino's Fresh website. At the top, there are social media links for Instagram and Facebook, and a search bar with the placeholder 'לዝמתה פיצה להוזנת האפליקציה עולים חזוניים מיעז חזוני' (Lizmatah Pizza for nutrition application, high protein, low carbohydrates).

The main image features a close-up of a hand holding a pizza slice against a background of green wheat stalks. The text overlay on the image reads:

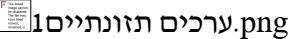
למה כדאי לכם לנסות פיצה מקמח כוסמין?

[DPP-5] The click on "ערכים תזונתיים" category doesn't transfer you to the information about the nutritional values of the pizza. Created: 08/Jan/23

Updated: 08/Jan/23

| | |
|-------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|---------------------|-----------------------|-----------|-----------------------|
| Type: | Bug | Priority: | Low |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| | | |
|--------------|---|---|
| Attachments: |  ערכים תזונתיים1.png |  ערכים תזונתיים2.png |
| Severity: | Medium | |

Description

Steps to Reproduce:

1. Open URL <https://www.dominos.co.il/>.
2. Click on the category "ערכים תזונתיים" that found in the menu at the top of the page.
3. The page that opens isn't what we expected to see.

Actual Result:

The page that opens after clicking on "ערכים תזונתיים" is: "הסיפור שלנו".

Then, in the additional menu that opens on the new page, it is necessary to click again on "ערכים תזונתיים" to see what we wanted.

Expected Result:

What we expected to see was information for the nutritional values of the different pizzas and the different toppings.

The screenshot shows the homepage of the Domino's Pizza Israel website. The top navigation bar includes links for 'TRACKER' (מוניטור), 'דוחות' (Reports), 'אודות וברשות' (About and Permits), 'לכט מזון' (Food Collection), 'למזון' (Order Food), and 'למזנה' (Order Delivery). A yellow box highlights the 'לכט מזון' button. The main visual is a large image of a pizza with toppings like olives and tomatoes, with a hand reaching for a slice. The text 'פיצה אישית' (Personal Pizza) is displayed above a large '20' in yellow, with the word 'ב-' preceding it. Below the '20' is the text 'באיסוף מהמוני' (At home delivery). A red button at the bottom right says 'להזמנה >' (Order now). At the bottom, there are promotional banners for '2 שניות' (2 seconds) and '2 שניות + שטיה' (2 seconds + Soda). The footer contains a small note about the use of 'handwritten' text.

[DPP-4] **The reference box field is not limited in the amount of text on the "ארועים וחברות" page.** Created: 08/Jan/23 Updated: 08/Jan/23

| | |
|--------------------------|---|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|--|------------------|---------------------------------------|
| Type: | Bug | Priority: | Lowest |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|---------------------|--|
| Attachments: |   תיבת.טקסט.תיבת.png |
| Severity: | Low |

Description

Steps to Reproduce:

1. Open URL <https://www.dominos.co.il/>.
2. Click on the category "ארועים וחברות" found in the menu at the top of the page.
3. On the page that opens, write a message at the "פרט הפניה" field.

Actual Result:

There is no limit for the number of lines that can be written inside this box.

Expected Result:

Should be written a maximum amount of letters that allowed for writing (for example 500 letters).

The screenshot shows the official website of Domino's Pizza (dominos.co.il). The top navigation bar includes links for tracking delivery status, account information, and a search function. A yellow circle highlights the "איך תמצאנו" (How to find us) link. Below the navigation is a large image of a pizza with toppings like olives and tomatoes. To the right, there's a large yellow "20" with the text "יום מהנסני" (National Day) and "זמןנו" (Our time). A small pop-up window in the bottom-left corner contains text in Hebrew about the use of Domino's branding in a campaign.

The screenshot shows the contact form section of the Domino's website. The title "צור קשר - הדמונות גדולות" (Create Contact - Large Demos) is at the top. The form fields include: "שם מלא" (Full Name), "טלפון" (Phone), "דוא" (Email), and "כתובת" (Address). There are also dropdown menus for "סוג האירוע" (Event Type) and "מקום משתתפים באירוע" (Event Location). A large text area for "פרטי הפנייה" (Contact Details) is at the bottom. A yellow arrow points to the bottom-left corner of the form area.

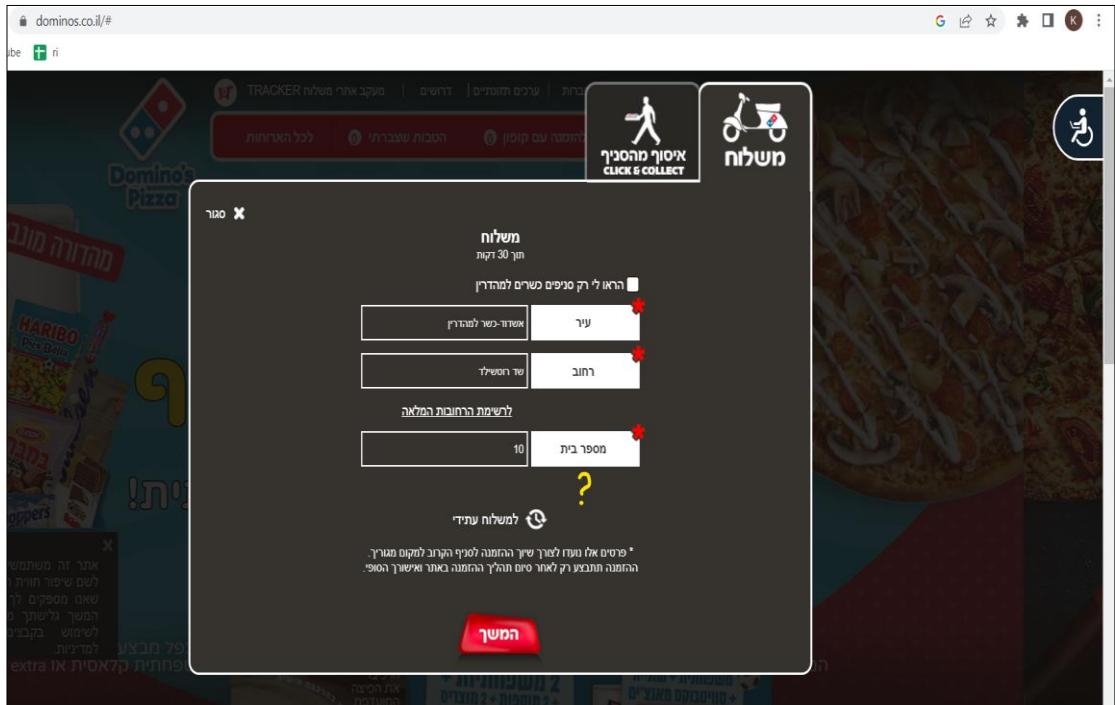
[DPP-3] The apartment number ("מספר דירה") field is missing in the delivery details. Created: 08/Jan/23 Updated: 09/Jan/23

| | |
|-------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|---------------------|--|-----------|-----------------------|
| Type: | Bug | Priority: | High |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|--------------|--|
| Attachments: |  מס' דירה.png |
| Severity: | Major |

| Description |
|--|
| Steps to Reproduce: |
| <ol style="list-style-type: none"> 1. Open URL https://www.dominos.co.il/. 2. Click on the category "לחצו להזמנה" found in the menu at the top of the page. 3. On the page that opens, note that there is no apartment number ("מספר דירה"). |
| Actual Result: |
| There is no field to fill in an apartment number. |
| Expected Result: |
| The field to fill in the apartment number of the delivery appears. |



[DPP-2] Overlap of part of the text in the website registration window.

Created: 08/Jan/23 Updated: 08/Jan/23

| | |
|--------------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|----------------------------|--|------------------|-----------------------|
| Type: | Bug | Priority: | Low |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | | |
|---------------------|---|--|
| Attachments: |  הרשמה.png |  הרשמה2.png |
| Severity: | Low | |

Description

Steps to Reproduce:

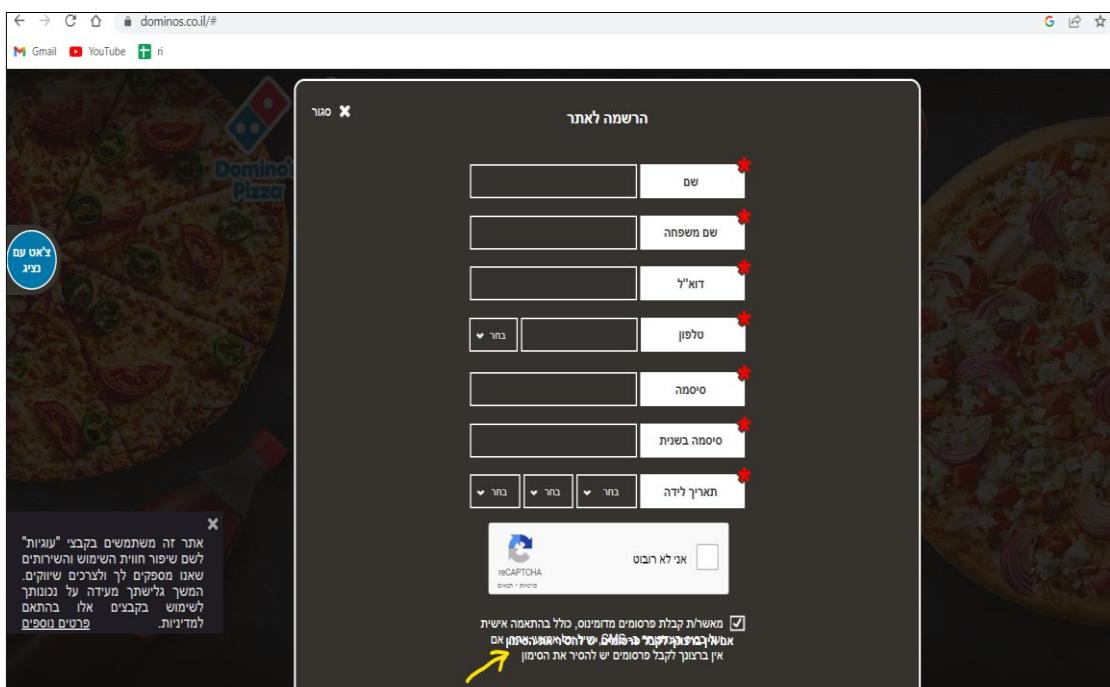
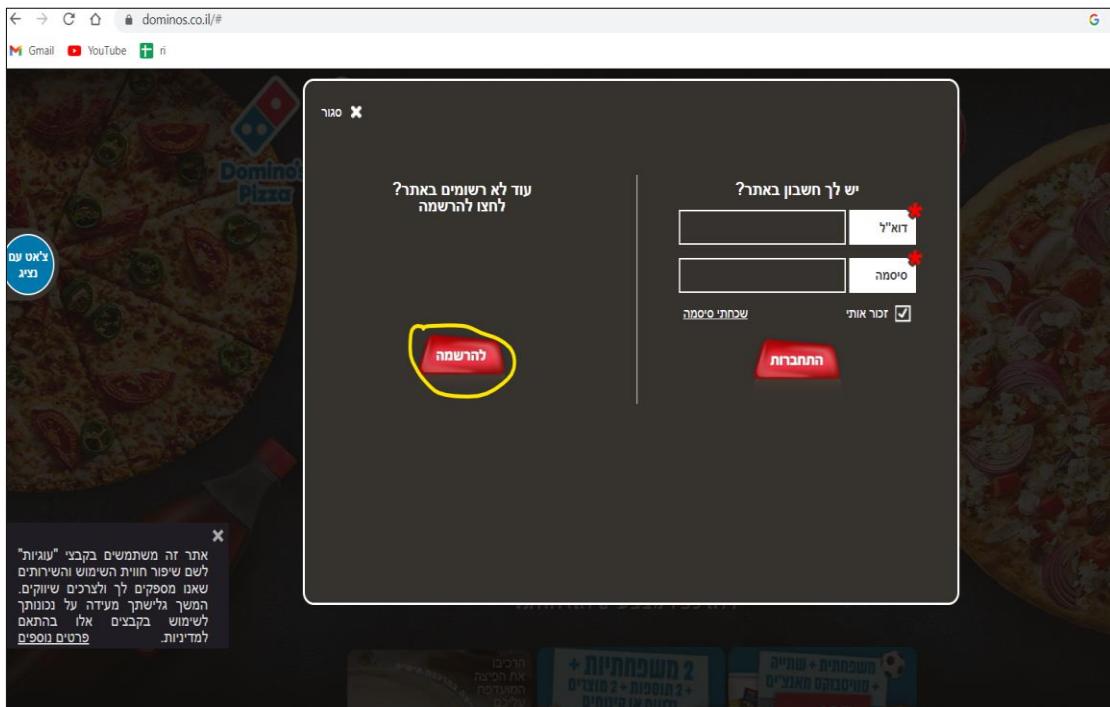
1. Open URL <https://www.dominos.co.il/>.
2. Click on the "התחבר כאז" ,Pizza Lover "שלום" button in the menu above.
3. Click the "להרשמה" button.
4. Look at the bottom of the website registration page.

Actual Result:

There is an overlap between the sentences at the bottom lines of the text.

Expected Result:

The sentences are presented clearly without duplication.



[DPP-1] An incorrect login message is received by typing an incorrect email and password at the login page. Created: 08/Jan/23 Updated: 08/Jan/23

| | |
|-------------------|-------------------------------|
| Status: | To Do |
| Project: | <u>Domino's Pizza Project</u> |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| | | | |
|---------------------|--|-----------|-----------------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | <u>Matan Rudinsky</u> | Assignee: | <u>Matan Rudinsky</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Environment: | Browser: Chrome. Laptop: Lenovo. Resolution: 1920 X 1080. | | |

| | |
|--------------|--|
| Attachments: |  מסך התחברות-Sİיסמא שגויה.png |
| Severity: | Medium |

| Description |
|---|
| Steps to Reproduce: |
| <ol style="list-style-type: none"> 1. Open URL https://www.dominos.co.il/. 2. Click on the category "התחבר כآن", Pizza Lover found in the menu at the top of the page. 3. Write wrong Email ("wrong.email@gmail.com") and wrong password ("12345678"). 4. Click on "התחברות" button. |
| Actual Result: |
| An error message is received: "Wrong password". |
| Expected Result: |
| The message that should be received: "Your email or password is incorrect". |

