MATAR ROLL

QA ENGINEER

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SUMMARY

I am an experienced math teacher who decided to switch occupation to QA engineering. I've got a keen eye for details, a passion for testing, and I find great enjoyment in finding bugs and errors and seeing them fixed. My hobbies include P.C and tabletop gaming, table tennis, hiking and spending time with my friends and family.

EDUCATION

QA Engineer - HackerU 315 Hours

2025

CS50 python and C programming - EDX 300 hours

2024

BenZvi high school - high gpa, 5 units in math and computer science

2014 - 2017

WORK EXPERIENCE

Math teacher - Brener middle school, Petah Tikva

2021 - 2025

- Teaching over 200 students 7th-9th grades.
- Improved scores by 20%.
- Earned strong parent and student trust.

Senior Customer Service Agent - AIG Insurance

2019 - 2021

- Mentored 20+ new agents and handled up to 60 client calls daily.
- · Resolved customer issues with 95% satisfaction rate.
- Developed strong communication and problem-solving skills.

Iron Dome combat soldier - Israeli Air Force, IDF

2017 - 2019

- Deployed advanced weapon systems in operational missions.
- · Maintained and fixed a varied range of technical errors and failures.
- Worked with outside contractors like Elbit, Rafael, Elta.

PROJECTS

Web project - facebook

- I was the scrum master in a group project for testing "facebook.com", creating STP, STD, STR.
- We found a total of 12 bugs and reported them to "facebook" development team.
- Devtools was used throughout the testing to verify and recreate the after mentioned bugs.

Mobile app project - waze

- Personal project on Waze mobile iOS and Android app, creating STP, STD and STR.
- Smoke, Sanity, Interface, Boundary and Negative testing.
- I found a few bugs and reported them to the development team.

KEY SKILLS

- Postman + DevTools
- STD, STP, STR

API Testing

Agile + ScrumLoad Testing

Jira + Xray

• SQL

• Python and C

LANGUAGES

Networking OSI

English - Proficient Hebrew - Native