

Listening – Unit 5

1. Listen to the three telephone conversations and choose the correct answer to complete the sentence.

1. Mark will see the library
 - a. next to the bank
 - b. opposite the school
 - c. on his left
2. The library is open
 - a. every afternoon
 - b. on Tuesday afternoons
 - c. on Tuesday mornings
3. Jenny works
 - a. at Computechnix
 - b. in the same department as Matt Summers
 - c. at LM Computers
4. Kevin Butler
 - a. will ring back
 - b. is not available to take the call
 - c. will take a message
5. Laura asks John
 - a. to leave a message
 - b. to spell his name
 - c. if he's on holiday

2. Listen again and answer the questions using information from the recording.

Conversation 1

1. What must Mark teach the librarian?
How to activate the printer from different computers

Conversation 2

2. Why can't Paul Lowe speak to Ivor Brown?
He's working outside

3. Which department does Matt Summers work in?

Conversation 3

4. What does John want Kevin Butler to do?
To return his call as soon as possible
5. How do you spell John's last name??
Ferring