

## SKILLS

---

- **SQL** (MySQL, SQLite, SQL Server)
- **Python** (Pandas)
- **Tableau**
- **Excel** (XLookup, Pivot Tables, VBA)
- **Microsoft Power BI**

## PROJECTS

---

### COVID ANALYSIS OVERVIEW – Personal Project December 2023

- Developed a COVID Tableau dashboard to visualize pandemic trends using real-time data sources, demonstrating strong data visualization and analysis skills
- Used SQL to clean, transform and analyze data
- Designed and implemented a data-driven dashboard using Tableau that provided insights into the spread of the virus

### CALL CENTRE DASHBOARD – Personal Project December 2023

- Clean the data by removing duplicates, filling in missing values, and correcting errors
- Analyzed the data to identify trends, patterns, and insights that can help improve call center performance
- Used Excel to create visualizations such as charts, graphs, and tables to help communicate the insights discovered

### SENTIMENT ANALYSIS ON TWEETS – Personal Project – Philadelphia, PA November 2023

- 
- 
- 

### CUSTOMER SALES ANALYSIS – Personal Project – Philadelphia, PA November 2023

- 
- 
- 

## WORK EXPERIENCE

---

### DEPUTY STORE MANAGER – LIDL GB – Golborne, UK July 2022 – Current

- **Responsible for managing** inventory and sales data
- **Mentored and coached new employees** to ensure they were equipped with the necessary skills to succeed in their roles
- **Developed a range of transferable skills** - strong communication, leadership, and problem-solving skills

### STORE MANAGER – FIVE GUYS – Multiple locations, UK March 2015 – January 2022

- **Analytical skills:** Responsible for analyzing sales data, inventory levels, and customer feedback to make informed business decisions
- **Experience with data management:** Managing large amounts of data, such as sales reports, inventory records, and customer feedback
- **Communication skills:** Had to communicate with customers, employees, and other stakeholders
- **Problem-solving skills:** Responsible for identifying and solving complex business problems related to inventory management, staffing, and customer service
- **Software experience:** Used various software applications to manage inventory, track sales, and analyze customer data. Created multiple trackers and calculators in Excel that were later used across the company

## EDUCATION

---

### MASTERS DEGREE IN SOCIAL AND PUBLIC COMMUNICATION – University of Maria Curie-Sklodowska – Lublin, POLAND June 2014

Majors: Social Communication, Public Relations, Public Communication, Online Communication, Journalism