

# Marcos Matheus Theofilo

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## Personal statement

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A young, motivated, reliable, with ease and will to learn. I have always been a technology enthusiast since little. I love both the design and the logical part of every process we have in life. Most of my skills I have learned on my own, trying, testing and troubleshooting until get the wanted result. Addicted to games, high-performance computers, technology itself and last but not least food and coffee.

### Github:

<https://github.com/Matheusferraresi>

### CodePen:

<https://codepen.io/matheusferraresi>

## Key Skills

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- Google is my best friend
- Self-taught programmer, able to build Websites from the ground starting with concept, navigation, layout and programming.
- A fast learner, hard worker and team player, who have love for resolving any kind of problems.
- Outstanding customer services skills, consistently receiving high rating on satisfactions surveys.
- Expertly manage technical support operations, diligently troubleshooting issues to identify root causes and prevent recurrence.

### Front & Back-End Skills

HTML5, CSS3 (SASS), XML, Bootstrap, JavaScript, jQuery, SEO, UX and Usability, PHP, Wordpress, MySQL, Git

### Adobe Creative Cloud

Photoshop, Illustrator, InDesign, Premiere Pro, After Effects

## Courses

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|-----------------------------------|-------------|
| - Full Stack Javascript Developer | 2017        |
| - Front End Web Development       | 2017        |
| - Web Designer & Web Advertising  | 2009 – 2011 |

### Languages

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- English
- Portuguese
- Italian
- Spanish

## Work Experience

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### **Web Designer & Graphic Designer, Freelancer**

*01/2012 - present*

#### **Responsibilities & Achievements**

Development of Small Web Applications with PHP, MySQL, CSS and HTML. Development of Web Sites from the concept layout to the back-end. General Graphic and Advertising Design, Magazine Layout and Motion Graphics using Photoshop, Illustrator, InDesign, After Effects and Premiere Pro. Developed time management and responsibilities skills, and learned how work alone is sometimes difficult to achieve the desired results and learned to work as a team whenever is possible.

### **Web Designer & Graphic Designer, Magazine Brazil Connected, Italy**

*09/2016 - 01/2017*

#### **Responsibilities & Achievements**

Development of small Web Sites using wordpress. General Graphic and Advertising Design, Magazine Layout and Motion Graphics using Photoshop, Illustrator, InDesign, After Effects and Premiere Pro.

### **It Support Assistant, Speed Automac Softwares, Brazil**

*01/2012 - 05/2015*

#### **Responsibilities & Achievements**

Provided technical support to end-users, leveraging broad-based expertise to handle problem identification, diagnosis, resolution, and escalation via helpdesk system, telephone, and remote support tools. Performed security administration functions for user, data, and remote access. Implantation of our software and customer training. Started helping with development of web applications in PHP/MySQL and help the developer team with reports on Delphi and Firebird database with high usage of SQL. Then started to do some researchs and development of web and desktop apps with the resources gathered with the clients. Later was moved to test and troubleshooting team where I leaded a small team of two persons, one programmer and another tester so together we could get the newer version of our program working along with the brazilian laws about ERP Softwares.

**References available on request.**