



Project Kick-off

One (1) Lot Supply, Delivery, Installation, Configuration, and Subscription of Managed Detection and Response Plus Remediation (MDR+R) Solution

Development Bank of the Philippines
Makati City

November 18, 2025



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Project Details

Project
Title & Ref. No.:

One (1) Lot Supply, Delivery, Installation, Configuration, and Subscription of Managed Detection and Response Plus Remediation (MDR+R) Solution

Project Sponsor:

Mr. Jose Marie Bonto
Chief Technology Officer (CTO), and Concurrent Head for IT Security Department

Contract date

November 13, 2025

Notice of **Award**

October 17, 2025

Notice to **Proceed**

November 13, 2025



Project Objectives



To deploy MDR+R
Solution and 24x7
Services including
firewall monitoring

To establish CSOC
Facility



Project Deliverables



Licenses

- Endpoint Protection (Workstation) - 4,750 endpoints
- Endpoint Detection and Response - 5,500 sensors
- Server Protection - 750 servers
- Cloud Email Security - 5,000 mailbox
- Security Awareness (Phishing Simulation) - 500 user
- Cyber risk exposure management

Hardware

- Network Detection and Response – 2 units with 1Gbps each of traffic inspection
- Network Threat Prevention / Intrusion Prevention System (IPS) – 1 unit (10gb inspection throughput; 2 segment 100GbE with bypass options)

CSOC Facility Components

- Videowall 2x3 Display, Diagonal Size 55", Resolution 1920x1080 (min), with wall-mounting brackets – 6 units
- Videowall Controller (Minimum Core i9 12th Gen) and Videowall Management Software – 1 unit
- Triple Monitor Workstation with table console, chair, and peripherals – 3 sets
- Uninterruptible Power Supply (UPS) covering the power load requirements of the CSOC equipment – 1 lot
- Air Cooling Unit (ACU) covering the CSOC area – 1 lot

CSOC Facility Components

- Networks (42u Modular Rack, 24port POE Switch, cabling, roughing in materials and accessories). – 1 lot
- Other Miscellaneous Components (video capture card, graphic card, HDMI extender / splitter, USB extender, wall plate, etc.)



Project Deliverables



MDR+R Report (must be available in the MDR+R Service Vision One Portal including Firewall Monitoring)

Regular management reporting of detected emerging threats, trends, and actionable mitigation

Personalized intelligence reports that offer insight into the organization's risk profile, key findings, attacker profiles and motivations, and industry-specific intelligence

Investigation and analysis reports (Weekly, Monthly, Quarterly)

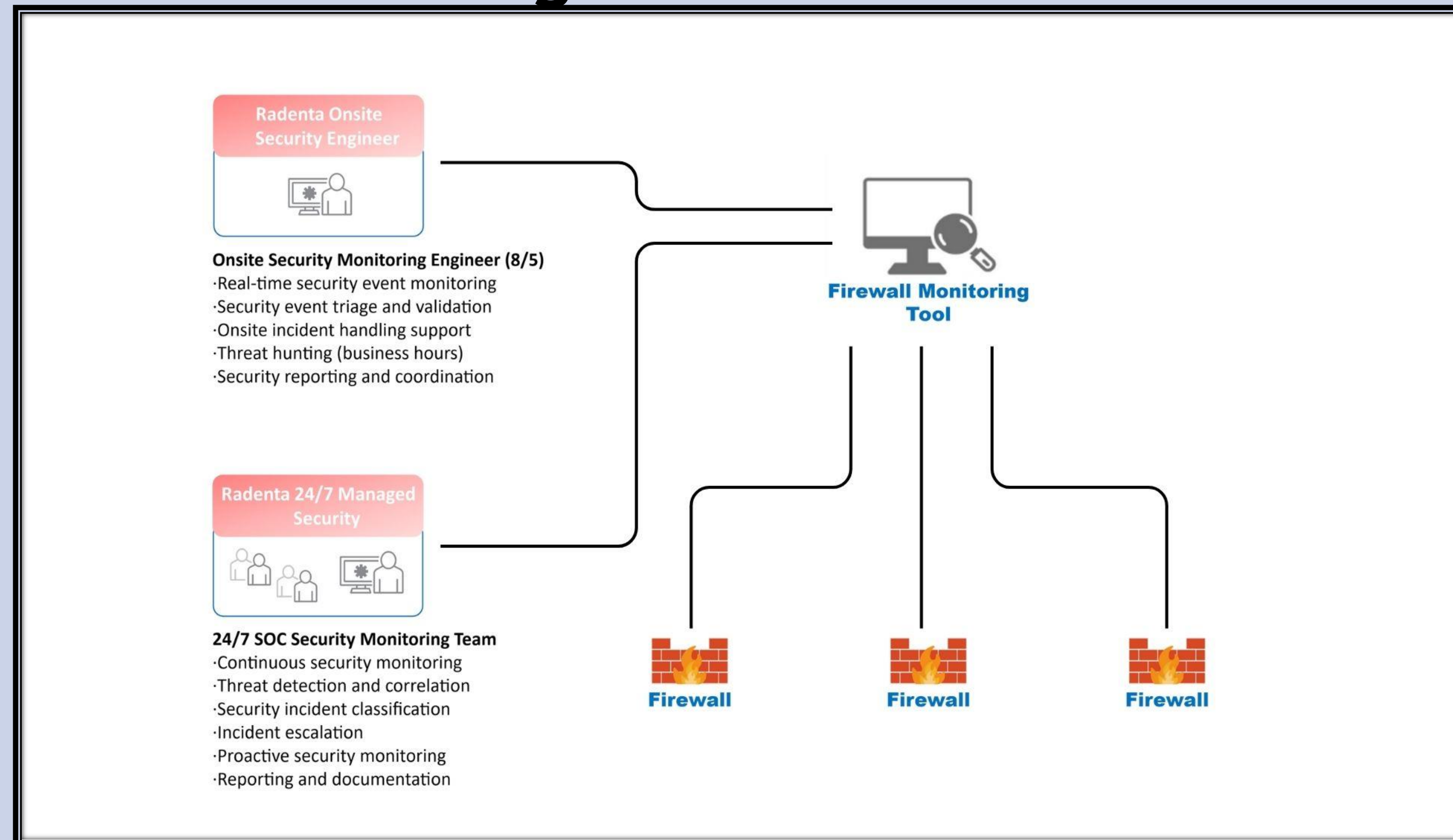
Remediation activities and solutions applied



Project Deliverables



24x7 Firewall Monitoring and 8x5 onsite Dedicated Engineer





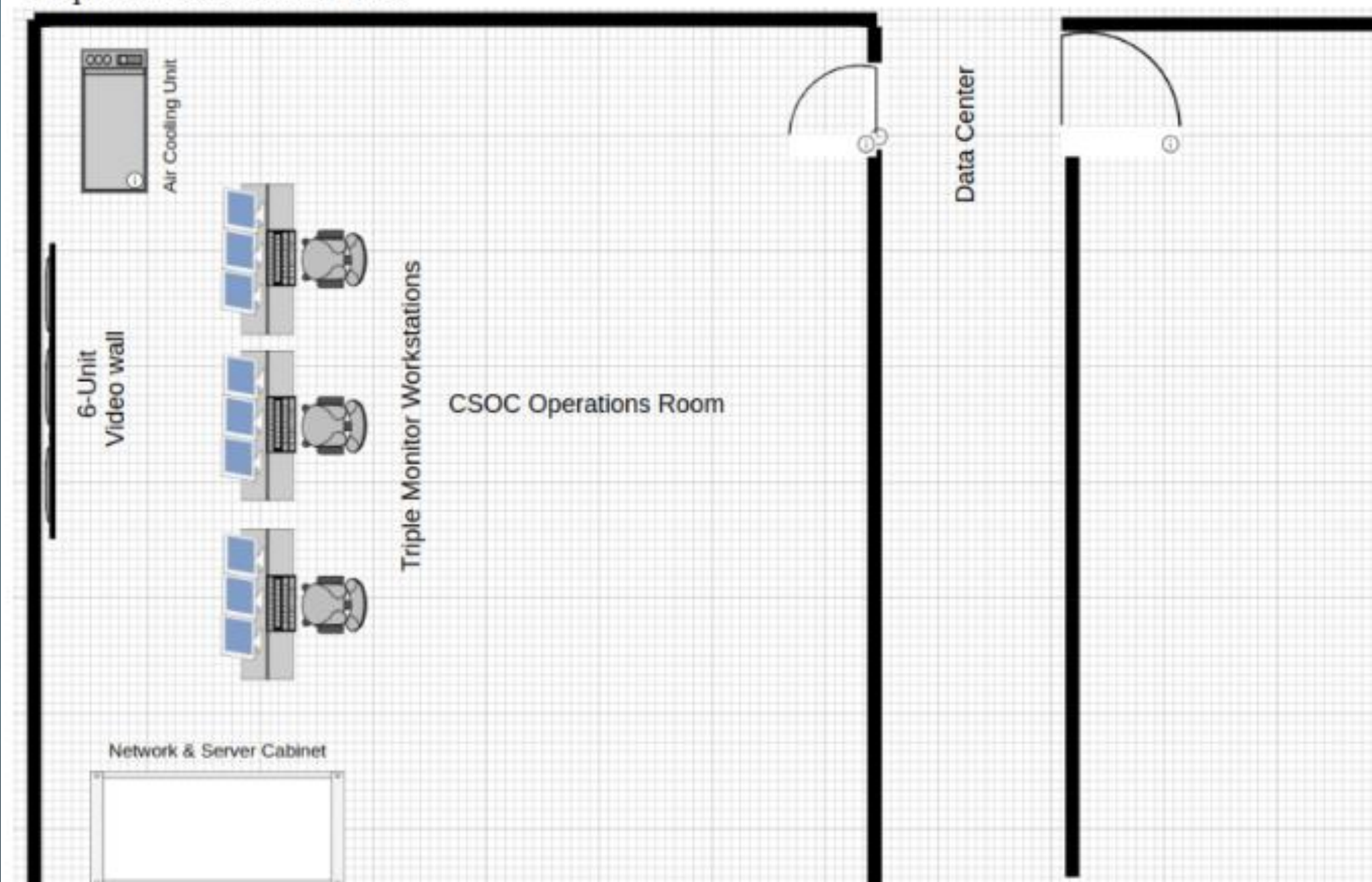
Project Deliverables



PROPOSED CSOC FACILITY LAYOUT



Proposed CSOC Floor Plan





Project Deliverables



Documentation and Training

Playbook (Installation and Troubleshooting Guide)

As-Built Documents

Training Program for at least ten (10) participants



Project Timeline

Project must be delivered within **fourteen (14) weeks** after the release of Notice to Proceed (NTP).



Phase 1: Pre-Implementation and Planning						
Task ID	Task	Duration	Start	End	Owner	Remarks
1.1	Project Kick-Off Meeting	1 day	November 18, 2025	November 18, 2025	End-user, Radenta	
1.2	Pre-implementation Meeting	1 day	November 19, 2025	November 20, 2025	End User, Radenta	Confirm scope, roles, communication plan
1.3	Site Survey and Assessment	1 day	November 20, 2025	November 20, 2025	Radenta	Survey report (power, space, cabling, cooling)
1.4	Final Implementation Plan / Inception Report	1 day	November 21, 2025	November 24, 2025	Radenta	Approved project plan and timeline



Project Timeline



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Phase 2: Logistics and Site Preparation						
2.1	Equipment Delivery (TippingPoint appliance, accessories, licenses)	30–45 days	November 24, 2025	January 7, 2026	Radenta	Delivery receipts, asset tagging, license verification
2.2	Site Preparation & Requirements Gathering	3–5 days	Dec 22 – Dec 28	Dec 26 – Jan 2	End User, Radenta	Network diagram, IP addressing, rack space, power and cooling verification, tapping points
2.3	Server / Hardware Commissioning	1–2 days	January 3, 2026	January 4, 2026	If required	Server readiness validated for deployment
2.4	Site Readiness Validation	1 day	January 5, 2026	January 5, 2026	All prerequisites validated	Site readiness checklist signed off by all parties
2.6	Equipment Delivery for CSOC components (targeted)	45-90 days	November 21, 2025	January 16, 2026	Radenta	Delivery receipts, equipment checklist
2.7	Electrical Cabling and Installation	30 - 90 days	November 27, 2025	February 16, 2026	Radenta	Power outlets, UPS lines
2.8	Air-conditioning Installation	7 days	February 9, 2026	February 13, 2026	Radenta	Operational cooling system
2.9	Structured Network Cabling	30 days	January 16, 2026	February 16, 2026	Radenta	Cable runs, patch panels, labels, test report



Project Timeline



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Phase 3: Deployment and Configuration						
3.1	Physical Installation	1 day	January 6, 2026	January 6, 2026	End-user, Radenta	Installed and powered TippingPoint appliance
3.2	Power-Up & HAT	1–2 days	January 7, 2026	January 8, 2026	Radenta	Power-on verification, port/link validation, HAT sign-off
3.3	Final Configuration Planning	1 day	January 9, 2026	January 9, 2026	End-user, Radenta	Finalized configuration parameters, connectivity, and policies
3.4	System Cutover	1 day	January 10, 2026	January 10, 2026	End-user, Radenta	Inline insertion and initial policy distribution
3.5	Initial Configuration	1–2 days	January 11, 2026	January 12, 2026	Radenta	Configured base setup with validated management access
3.6	Configuration of Functionalities (IPS, TMC, Policies)	3–5 days	January 13, 2026	January 17, 2026	Radenta	Fully configured and optimized device
3.7	Trend Vision One SMS Integration	1 day	January 18, 2026	January 18, 2026	Radenta	SMS Management integration to Vision One (XDR Platform)
3.8	Functional Testing & Fine-Tuning	1–2 days	January 19, 2026	January 20, 2026	Radenta	Performance verification, baseline policy validation, and adjustments
3.9	Deployment of 3KVA UPS Units	3 days	January 22, 2026	January 24, 2026	Radenta	Installed UPS units
3.10	Installation of 42U Data Cabinet	3 days	January 25, 2026	January 27, 2026	Radenta	Secured rack installed
3.11	Installation and Configuration of 24-port Network PoE Switch	3 days	January 28, 2026	January 30, 2026	Radenta	Installed and configured network switch (vlans, IPs, connectivity)
3.12	Videowall Mounting, Alignment, and Panel Installation	5 days	January 31, 2026	February 4, 2026	Radenta	Installed 2x3 videowall structure
3.13	Installation of Videowall Server (with UPS) and Configuration	5 days	February 5, 2026	February 9, 2026	Radenta	Configured videowall management setup
3.14	Set-up and installation of Triple Monitor Workstation, Table Console, and Chairs	5 days	February 5, 2026	February 9, 2026	Radenta	3 sets of workstation setup and configuration



Project Timeline



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Phase 4: Validation and Acceptance						
4.1	UAT	1–2 days	January 21, 2026	January 22, 2026	End-user, Radenta	UAT checklist, test case validation, and sign-off
4.2	Issue Resolution & Revalidation	As needed	January 23, 2026	January 30, 2026	Radenta	Corrective actions and re-validation report
4.3	Final Acceptance & Handover	1 day	January 31, 2026	January 31, 2026	End User, Rdenta	Final acceptance certificate signed off
4.4	Hardware Testing	1 day	February 3, 2026	February 4, 2026	Radenta	Panel, workstation, server test results
4.5	Network & Connectivity Testing	1 day	February 4, 2026	February 5, 2026	Radenta	Network connectivity test
4.6	Videowall Layout and Display Testing	1 day	February 6, 2026	February 7, 2026	Radenta	Dashboard display validation
4.7	Environmental Testing (Power/Cooling)	1 day	February 7, 2026	February 8, 2026	Radenta	Temperature and Ups test



Project Timeline

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Phase 5: Knowledge Transfer and Project Closure						
5.1	Knowledge Transfer	1 day	February 3, 2026	February 3, 2026	Radenta	Training for administrators on operations, policy management, and reporting
5.2	Documentation Handover	1 day	February 4, 2026	February 4, 2026	Radenta	Complete documentation package submitted
5.3	Project Closure Meeting	1 day	February 5, 2026	February 5, 2026	End-user, Radenta	Official project closure, sign-off, and satisfaction survey
CSOC Facility						
5.4	Knowledge Transfer / User Training	1 day	February 10, 2026	February 11, 2026	Radenta	Training for administrators
5.5	Documentation Handover	1 day	February 11, 2026	February 12, 2026	Radenta	As-built document
5.6	Project Closure and Sign-Off	6 day	February 12, 2026	February 16, 2026	End User	Project completion certificate

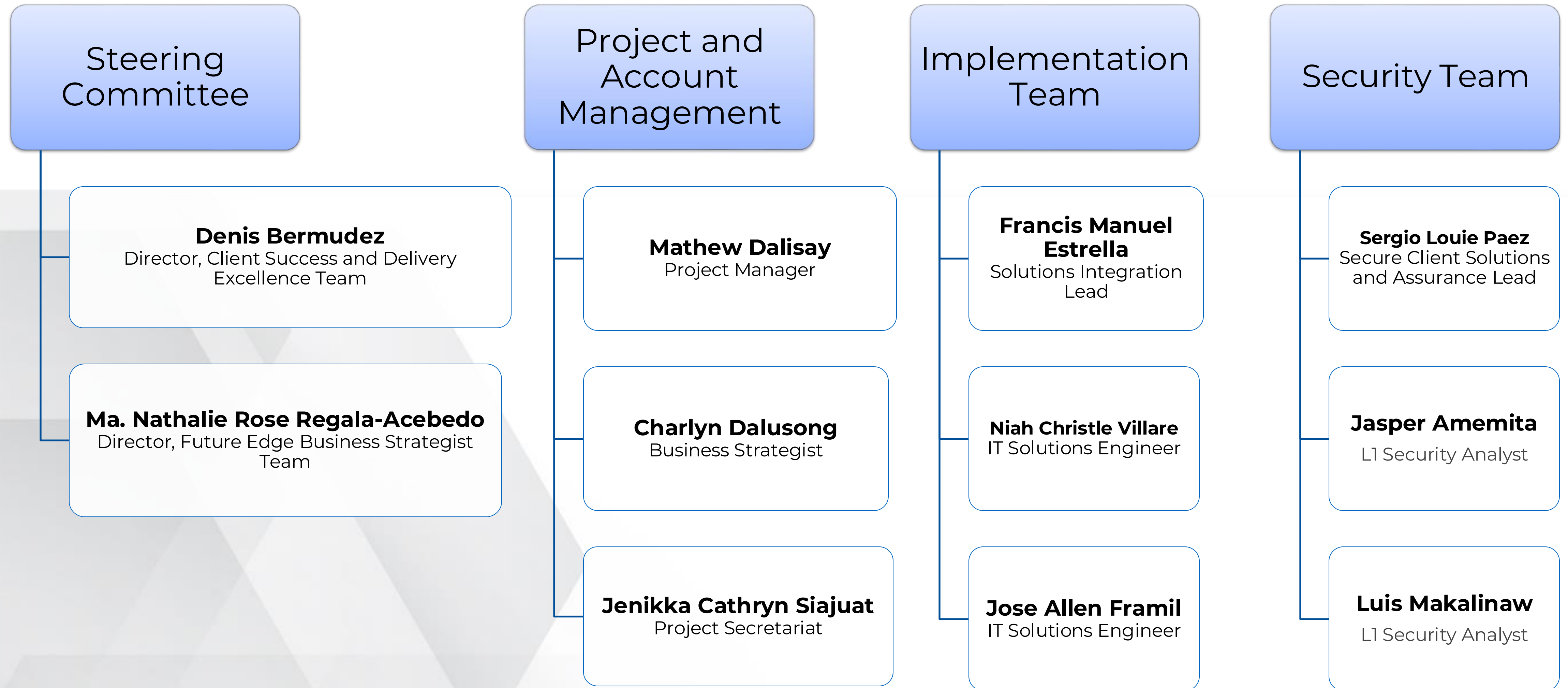
Responsible, Accountable, Consulted, Informed



Activity / Task	DBP (Client)	Radenta (Contractor)
Pre-Implementation and Planning	I	R, A
Logistics (Hardware Delivery)	I	R, A
Site Preparation	R, A, I	C, I
Deployment and Configuration of Solutions	I	R, A
Validation and Acceptance	R, I	R, A
Knowledge Transfer and Project Closure	I	R, A
Security Monitoring & Alerting	I	R, A
Provide Security Recommendations	I	R, A
Execution of Recommendation	R, A	C, I
Firewall Access Provisioning/Authorization	R, A	I
Firewall Policy Management/Changes	R, A	I



Project Team - RADENTA





Communication Matrix



Information	Stakeholder	Method	Frequency	Sender
Kick-off Material	All stakeholders	Kickoff meeting	Once	Project Manager (Radenta)
Status / Progress report	Project Team	Online meeting (Proposed)	Weekly	Project Manager (Radenta)
Minutes of the Meeting	Project Team	Email	48 Hours After each meeting	Project Manager (Radenta)
Implementation Technical Documentations	Project Team	Printed copy, Email	As needed	Project Manager (Radenta)



Technical Support

Scope

24 x 7 Security Support Services

- Three (3) years
- Phone/Email/Remote Support
- Online Ticketing/Email Support (via JIRA Ticketing System)

Scope

8 x 5 (1) Dedicated Onsite Engineer

- Three (3) years
- Onsite Support



Service Level Agreement

24/7 Firewall Monitoring and 8/5 Onsite Dedicated Engineer

Identify & Monitoring
potential security
events/logs based on alerts,
anomalies, or risk indicators.

Provide security
recommendations.

Provide onsite presence for
incident escalation.

Provide Security Incident
Reports.



Service Level Agreement

END-USER (DBP) DUTIES AND RESPONSIBILITIES

Access
Provisioning/Authorization

Policy
Management/Changes

Execution of
Recommendation



Severity Level Classification

SEVERITY LEVEL	DESCRIPTION
1	Critical – Incident cause a complete loss of service or a major security breach that significantly impacts operations or data - Acknowledge within 15 mins., Initial response within 30 mins.
2	High – Incident results in significant service degradation or a major security threat with potential impact but does not halt operations - Acknowledge within 15 mins., Initial response within 2 local business hours.
3	Medium – Incident causes moderate impact, with limited-service disruption or a non-critical security vulnerability - Acknowledge within 15 mins., Initial response within 4 local business hours.
4	Low – Incident causes minimal impact, with a minor service disruption or a low-risk security concern - Acknowledge within 15 mins., Initial response within 1 local business day.

Escalation Channel for 24x7 IT Security



SECURE CLIENT SOLUTION AND ASSURANCE TEAM

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II. Escalation Channel

ESCALATIONS	CONTACT DETAILS
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Questions?



Thank you!
