

# CHANGE REQUEST DOCUMENT (CRD)

Project Name: Procurement of Cloud Subscription for eClaims Submission

## July – August

Change Request No.: REQ-001

### 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: Enhancement  
System: API  
Ticket Item: Queue Process

### 2. Description of the Requested Change

Rework the Queue process to perform the following:

1. For all process JSON calls ( these are the APIs that allow the upload of certain documents ) to remove the condition of passing back the overall status. The APIS should only return the Transaction ID and the queue status. all succeeding queue process / calls are to use the validate method APIS.

### 3. Impact Assessment

#### 3.1 Impact on Schedule

- Reported Date: August 11, 2025
- Target End Date: August 14, 2025
- Additional Days Required: 3 days
- Priority: High

### 4. Remarks

This request is considered a request / enhancement since the conditions of the process needs change. However, it is necessary that this is fixed to allow more fluid transaction processing for PhilHealth's service providers.

If the condition is not performed (at the current) health facilities can still process the conditions however will have to wait for the process to validate and process before returning an output, giving an impression of a slow performing API.

Change Request No.: REQ-002

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: New Request  
System: API  
Ticket Item: Queue Process

## 2. Description of the Requested Change

Rework the Queue process to perform the following:

2. Add an additional handling / condition to allow retriggers for json call that had failed initially ( failed due to different functions / conditions such as: invalid xml , file size exceeded, authentication failure, internet failure, service downtime for PECWS)
  - a. to create another API to " cancel" transaction - the cancel transaction can be triggered manually by calling the ID or automated every hour.
  - b. the cancel transaction has a limit window of 24 hours , in which if the transaction is still failed, the condition will retain failed /closed with error. the validate call API should be able to return the existing status

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: --
- Additional Days Required: 5 days
- Priority: High

## 4. Remarks

The request to add an additional handling was not discussed prior and it is in the assumption (based on process details provided) that there will be no means to cancel the API. However, this is a mentioned requirement by PHIC that will allow them to further control the transactions as such.

without cancellation, the APIS will have no capability to retry the transaction "automatically" in an event of an unknown error, such as intermittent internet connect. it will return " gateway timeout" or other validation errors as such.

Change Request No.: REQ-003

## 1. Change Request Details

Requested By: Manny Manlangit  
Email / Contact: manlangitm@philhealth.gov.ph  
Type of Change: New Request  
System: API  
Ticket Item: Encryption / Decryption

## 2. Description of the Requested Change

Perform decryption encryption process during the data upload of files.

1. to add a decryptionkey after validation and. Before saving to storage
2. to encrypt the data using the provided public key by PHIC

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: --
- Additional Days Required: 10 days
- Priority: Medium

## 4. Remarks

This ticket is requested by Manny to offload the decryption process to the frontline API service. As per Manny, it is in the best interest to decrypt to keep it as a standard similar to the existing PECWS

Change Request No.: REQ-004

## 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: cabadingv@philhealth.gov.ph  
Type of Change: New Request  
System: API  
Ticket Item: Worker Process

## 2. Description of the Requested Change

1. Determine/ add worker process to accommodate sizing of 1000 files per day upload as requested by PHIC.
2. Perform benchmark to simulate the load

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: --
- Additional Days Required: 5 days
- Priority: Medium

## 4. Remarks

This is a discussion at this point since there is no mentioned benchmark of worker queue processes determined at start. Explicitly mentioned at the start that this is necessary to avoid reconfigurations.

Change Request No.: REQ-005

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: Enhancement  
System: Dashboard / API

Ticket Item: Revised Dashboard – Facility

## 2. Description of the Requested Change

Update the Philhealth web application dashboard to:

- A. Per Facility Dashboard – Enhancements Required
  - a. File Submission Summary
    - i. Total number of files submitted per facility
    - ii. Number of successful submissions
    - iii. Number of failed (negative) submissions
  - b. Successful Submission Details
    - i. Clickable/expandable view showing:
      1. Transaction Number or Reference Number
  - c. File Details (First Column Breakdown)
    - i. File Type: ESOA, PDF, CF4, or CF5
    - ii. Failure Reason: Display specific reason for upload failure (if applicable)
  - d. File Status Categories
    - i. Pending
    - ii. Submitted

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: August 11, 2025
- Target End Date: August 29, 2025
- Additional Days Required: 5 days
- Priority: Medium

## 4. Remarks

These are part of the go live enhancements requests to put more bearing and structure to the bundled web application service. This request, however is technically a new enhancement since we have mentioned that to PHIC on what they want to do with the platform.

Change Request No.: REQ-006

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: Enhancement  
System: Dashboard / API  
Ticket Item: Revised Dashboard – Head Office

## 2. Description of the Requested Change

Update the Philhealth webapplication dashboard to:

- A. File Submission Summary
  - a. Total number of files submitted per facility
  - b. Number of successful submissions
  - c. Number of failed (negative) submissions
- B. Successful Submission Details
  - a. Clickable view to access:
    - i. Transaction Number or Reference Number
- C. File Details
  - a. File Type: ESOA, PDF, CF4, or CF5
  - b. Failure Reason: Clearly indicate cause of failure
  - c. Object Storage URL (link to file location)
  - d. Date of submission

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: August 20, 2025
- Target End Date: August 29, 2025
- Additional Days Required: 5 days
- Priority: Medium

## 4. Remarks

These are part of the go live enhancements requests to put more bearing and structure to the bundled web application service. This request, however is technically a new enhancement since we have mentioned that to PHIC on what they want to do with the platform.

Change Request No.: REQ-007

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: Enhancement  
System: Dashboard / API  
Ticket Item: Revised Dashboard – Regional Dashboard

## 2. Description of the Requested Change

- A. Additional Field
  - a. Accreditation Number: Add as a column for each facility
- B. File Submission Summary
  - a. Total number of files submitted per facility
  - b. Number of successful submissions
  - c. Number of failed (negative) submissions
- C. Successful Submission Details
  - a. Transaction Number or Reference Number with submission date

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: August 20, 2025
- Target End Date: August 29, 2025
- Additional Days Required: 5 days
- Priority: Medium

## 4. Remarks

These are part of the go live enhancements requests to put more bearing and structure to the bundled web application service. This request, however is technically a new enhancement since we have mentioned that to PHIC on what they want to do with the platform.

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: Bug / Fix  
System: Dashboard / API  
Ticket Item: Web application Findings - Head office Account

## 2. Description of the Requested Change

1. System does not accept enye or special characters - return error "first name and last name must contain only letters"
2. Please match the requested format" stil showing when searching for claims.
3. Cannot add regional office/ new regional office - returns eror 500
4. Cannot disable or enable newly added Health facilities
5. Not acception special characters in email field

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: August 11, 2025
- Target End Date: August 12, 2025
- Additional Days Required: 2 days
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-009

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: Bug / Fix / Enhancement  
System: Dashboard / API  
Ticket Item: Web Application Notifications

## 2. Description of the Requested Change

- No confirmation when editing, disabling and enabling a Regional Office.
- No confirmation when editing a Head Office user account.
- No confirmation when editing a Regional Office user account.
- No confirmation when editing a Health Facility user account.
- No confirmation when resetting password and editing own user account.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: August 11, 2025
- Target End Date: August 12, 2025
- Additional Days Required: 2 days
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-010

### 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: Bug / Fix  
System: Dashboard / API  
Ticket Item: Web Application – Regional Office

### 2. Description of the Requested Change

Cannot change own password under main user account. Access denied error.

### 3. Impact Assessment

#### 3.1 Impact on Schedule

- Reported Date: August 11, 2025
- Target End Date: August 12, 2025

- Additional Days Required: 2 days
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-011

### 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: Bug / Fix / Enhancement  
System: Dashboard / API  
Ticket Item: Web Application Notifications

### 2. Description of the Requested Change

No confirmation when editing, disabling and enabling HF user account.

### 3. Impact Assessment

#### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: August 12, 2025
- Additional Days Required: 2 days
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-012

### 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: Enhancement  
System: Dashboard / API

Ticket Item: Data Upload

## 2. Description of the Requested Change

To upload data from PHIC for regional office and health facilities

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: --
- Additional Days Required: 7 days
- Priority: --

## 4. Remarks

This is a mentioned procedure/ activity to PHIC to load all data of PHIC.

Change Request No.: REQ-013

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: New Request  
System: Dashboard / API  
Ticket Item: HF Tagging

## 2. Description of the Requested Change

The health facility tagging based on accreditation number must allow multiple accreditation numbers for each health facility user. This is for cases wherein the health facility has more than 1 accreditation number

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: --
- Additional Days Required: 7 days
- Priority: High

## 4. Remarks

This fix is a change request since there was no mentioned of rules or conditions that allow as such

Change Request No.: REQ-014

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: New Request  
System: Dashboard  
Ticket Item: Management of Health Facility

## 2. Description of the Requested Change

Place it in regional office account instead of head office

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: --
- Additional Days Required: --
- Priority: --

## 4. Remarks

## September – October

Change Request No.: REQ-015

### 1. Change Request Details

Requested By: Nise Legaspi

Email / Contact: legaspin@philhealth.gov.ph

Type of Change: Enhancement

System: API

Ticket Item: Object storage URL expires after 24 hours

### 2. Description of the Requested Change

`{"code":"BucketNotFound","message":"Either the bucket named 'DEV-eClaims-Bucket' does not exist in the namespace 'axzteo2n2umq' or you are not authorized to access it"}`

appears after 24 hours. confirmed that the SPs were able to download the file. but the file and URL expires after 24 hours.

### 3. Impact Assessment

#### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: September 4, 2025
- Additional Days Required: 1 day
- Priority: High

### 4. Remarks

No aforementioned policies were provided highlight that the URL should not expire. this is considered as a change request / enhancement

Change Request No.: REQ-016

### 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: legaspin@philhealth.gov.ph  
Type of Change: Bug / Fix / Enhancement  
System: API  
Ticket Item: Auth key token should not validate Software Certificate ID

## 2. Description of the Requested Change

It is requested by PHIC that the software certificate ID be removed from the Auth validation. this was previously removed but still was encountered that if the certificate ID is incorrect it is still validating it within the system

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: September 4, 2025
- Additional Days Required: 1 day
- Priority: High

## 4. Remarks

The validation was removed totally from the conditions and will only be passed as a value in the validation requirement. the validation will occur upon call to PECWS.

Change Request No.: REQ-017

## 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: cabadingv@philhealth.gov.ph  
Type of Change: Enhancement  
System: Dashboard  
Ticket Item: OTP Reenrollment in Dashboard

## 2. Description of the Requested Change

Users in the dashboard if the OTP setup is deleted, cannot enroll again.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: September 9, 2025
- Additional Days Required: 3 days
- Priority: Medium

## 4. Remarks

The change will require to add a flag mechanism in the system. no discussions on the enrollment were made, hence tagged as enhancement

Change Request No.: REQ-018

## 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: cabadingv@philhealth.gov.ph  
Type of Change: Bug / Fix / Enhancement  
System: Dashboard  
Ticket Item: Web Application Notifications

## 2. Description of the Requested Change

No confirmations on the following: Password Reset / Edit / Lock / Unlock User / User creation on some pages

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --

- Target End Date: September 9, 2025
- Additional Days Required: 2 days
- Priority: Medium

## 4. Remarks

This change will be applied across all pages.

Change Request No.: REQ-019

## 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: cabadingv@philhealth.gov.ph  
Type of Change: Bug / Fix / Enhancement  
System: Dashboard  
Ticket Item: HF Module - add - HF code (HF 004) appears - looks like default

## 2. Description of the Requested Change

to remove the HF code default value and place a text field instead data validation for HF module - need to

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: September 10, 2025
- Additional Days Required: 1 day
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-020

## 1. Change Request Details

Requested By: Vanessa Cabading

Email / Contact: cabadingv@philhealth.gov.ph

Type of Change: Enhancement

System: Dashboard

Ticket Item: Creating new PRO code updates existing PRO name with updated PRO Code

## 2. Description of the Requested Change

The relationship for the PRO Code should be unique - the behavior should be if there is a new PRO Name on an existing code it is to create a new record and not replace the old one

PRO Code is one is to many

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: September 11, 2025
- Additional Days Required: 2 days
- Priority: Medium

## 4. Remarks

This change request is a new function and no records of conditions on the PRO are provided

Change Request No.: REQ-021

## 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: cabadingv@philhealth.gov.ph  
Type of Change: Enhancement  
System: Dashboard  
Ticket Item: Auto email of users to respective user email

## 2. Description of the Requested Change

No setup / configuration on the email user - all users will have a default password.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: --
- Additional Days Required: --
- Priority: Medium

## 4. Remarks

No SMTP settings provided yet

Change Request No.: REQ-022

## 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: cabadingv@philhealth.gov.ph  
Type of Change: Bug / Fix / Enhancement  
System: Dashboard  
Ticket Item: Profile URLs not working

## 2. Description of the Requested Change

Fix the profile URL as it returns 404 not found

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: September 9, 2025
- Additional Days Required: 1 day
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-023

### 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: cabadingv@philhealth.gov.ph  
Type of Change: Bug / Fix / Enhancement  
System: Dashboard  
Ticket Item: Password Change

### 2. Description of the Requested Change

User returned access denied during the password reset

### 3. Impact Assessment

#### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: September 9, 2025
- Additional Days Required: 1 day
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-024

## 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: cabadingv@philhealth.gov.ph  
Type of Change: Bug / Fix / Enhancement  
System: Dashboard  
Ticket Item: Regional Officer user account error

## 2. Description of the Requested Change

Returned error post not supported when creating user account

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: September 9, 2025
- Additional Days Required: 1 day
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-025

## 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: cabadingv@philhealth.gov.ph  
Type of Change: Enhancement  
System: Dashboard  
Ticket Item: Drop down for PRO Code

## 2. Description of the Requested Change

Remove the HF drop down - instead use the PAN Code and place a dropdown for all active pan codes- the HF will filter based on the PAN Code

### 3. Impact Assessment

#### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: September 10, 2025
- Additional Days Required: 2 days
- Priority: Medium

### 4. Remarks

Change Request No.: REQ-026

#### 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: cabadingv@philhealth.gov.ph  
Type of Change: Bug / Fix / Enhancement  
System: Dashboard  
Ticket Item: 404 not found on user profile

#### 2. Description of the Requested Change

Profile settings access return 404 not found

### 3. Impact Assessment

#### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: September 9, 2025
- Additional Days Required: 1 day
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-027

### 1. Change Request Details

Requested By: Nise Legaspi / Manny Manlangit

Email / Contact: legaspin@philhealth.gov.ph / manlangitm@philhealth.gov.ph

Type of Change: New Request

System: API

Ticket Item: URL Generation / IP whitelist

### 2. Description of the Requested Change

The URL generated should only be accessible within the PhilHealth Network

### 3. Impact Assessment

#### 3.1 Impact on Schedule

- Reported Date: --
- Target End Date: --
- Additional Days Required: 5 days
- Priority: High

Change Request No.: REQ-028

### 1. Change Request Details

Requested By: Vanessa Cabading

Email / Contact: [cabadingv@philhealth.gov.ph](mailto:cabadingv@philhealth.gov.ph)

Type of Change: New Request

System: Dashboard

Ticket Item: OTP Placement and process

### 2. Description of the Requested Change

Place the OTP generation reset up after login attempt.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: September 8, 2025
- Target End Date: September 9, 2025
- Additional Days Required: 1 days
- Priority: High

## 4. Remarks

Change Request No.: REQ-029

## 1. Change Request Details

Requested By: Nise Legaspi

Email / Contact: [legaspin@philhealth.gov.ph](mailto:legaspin@philhealth.gov.ph)

Type of Change: New Request / Enhancement

System: API

Ticket Item: Removal of Call back information from validate API and processing API

## 2. Description of the Requested Change

Description:

"remove processing details from return data from processor API and remove call back data response from validate API.

processorAPI should only return ID generated

validate API should remove other components and retain Object\_URL

process-json endpoints

""api\_file\_download\_url"": ""https://pkhgripgjfluqza4jk7mnidz5q.apigateway.ap-singapore-1.oci.customer-oci.com/eclaims-processor/api/v1/download/194cd5a6-21b4-4463-9e41-76713339a820""

validate endpoints:

""originalFilename"": ""4bc7e53f-2c0e-43b6-b3d7-427e446a465e.pdf.enc""

""storageName"": ""4bc7e53f-2c0e-43b6-b3d7-427e446a465e.pdf\_917712a2-6f1a-400f-af7a-c8a8c4f8259e.enc""

""api\_url"": ""https://pkhgripgjfluqza4jk7mnidz5q.apigateway.ap-singapore-1.oci.customer-oci.com/eclaims-processor/api/v1/download/4bc7e53f-2c0e-43b6-b3d7-427e446a465e""

""local\_file\_path"": ""/DEVeClaimsFS/data/pdf/4bc7e53f-2c0e-43b6-b3d7-427e446a465e.pdf.enc""

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: September 8, 2025
- Target End Date: September 10, 2025
- Additional Days Required: 2 days
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-030

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: [legaspin@philhealth.gov.ph](mailto:legaspin@philhealth.gov.ph)  
Type of Change: New Request  
System: API  
Ticket Item: URL generation

## 2. Description of the Requested Change

Description:

The URL generated for the file should not be changed even if the file is moved to another storage.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: September 8, 2025
- Target End Date: September 12, 2025
- Additional Days Required: 5 days
- Priority: High

## 4. Remarks

Change Request No.: REQ-031

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: [legaspin@philhealth.gov.ph](mailto:legaspin@philhealth.gov.ph)  
Type of Change: New Request  
System: API  
Ticket Item: File Transfer API

## 2. Description of the Requested Change

Description:

Generate a file transfer API to move files from one cloud storage to another by using its Generated Transaction ID.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: October 24, 2025
- Target End Date: October 28, 2025
- Additional Days Required: 5 days
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-032

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: [legaspin@philhealth.gov.ph](mailto:legaspin@philhealth.gov.ph)  
Type of Change: New Request  
System: API  
Ticket Item: File Transfer API

## 2. Description of the Requested Change

Description:

Generate a file transfer API to move files from one cloud storage to another by using its Generated Transaction ID.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: September 8, 2025
- Target End Date: September 12, 2025
- Additional Days Required: 5 days
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-033

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: [legaspin@philhealth.gov.ph](mailto:legaspin@philhealth.gov.ph)  
Type of Change: New Request  
System: API  
Ticket Item: File Transfer API

## 2. Description of the Requested Change

Description:

Changed the generated file migration API to change from URL based to Upload based.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: October 24, 2025
- Target End Date: October 28, 2025
- Additional Days Required: 5 days
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-034

## 1. Change Request Details

Requested By: Vanessa Cabading  
Email / Contact: [cabadingv@philhealth.gov.ph](mailto:cabadingv@philhealth.gov.ph)  
Type of Change: New Request / Enhancement  
System: Dashboard  
Ticket Item: Fixing if PAN / HF tags

## 2. Description of the Requested Change

Description:

Removal of PAN description in the dashboard.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: October 24, 2025
- Target End Date: October 28, 2025
- Additional Days Required: 5 days
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-035

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: [legaspin@philhealth.gov.ph](mailto:legaspin@philhealth.gov.ph)  
Type of Change: bug fix  
System: API  
Ticket Item: timestamp issue

## 2. Description of the Requested Change

Description:

Return JAVA.UTIL timestamp null from call from PECWS. this is due to the timestamp to save the audit records to be null.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: October 25, 2025
- Target End Date: October 25, 2025
- Additional Days Required: 1 day
- Priority: Medium

## 4. Remarks

Change Request No.: REQ-036

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: [legaspin@philhealth.gov.ph](mailto:legaspin@philhealth.gov.ph)  
Type of Change: bug fix  
System: WebLogic server  
Ticket Item: transaction not secured

## 2. Description of the Requested Change

Description:

Encountered issue with the the API call where it returned TLS/SSL not secured or is expired. Upon cehcking the weblogic console, the SSL certificate has expired.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: October 24, 2025
- Target End Date: October 24, 2025
- Additional Days Required: 1 days
- Priority: High

## 4. Remarks

Change Request No.: REQ-037

## 1. Change Request Details

Requested By: Nise Legaspi  
Email / Contact: [legaspin@philhealth.gov.ph](mailto:legaspin@philhealth.gov.ph)  
Type of Change: New Request  
System: API  
Ticket Item: file migration API

## 2. Description of the Requested Change

Description:

Only allow ownership of file upload via single user.

## 3. Impact Assessment

### 3.1 Impact on Schedule

- Reported Date: October 24, 2025
- Target End Date: October 27, 2025
- Additional Days Required: 3 days
- Priority: Medium

## 4. Remarks