Dormant Account Reactivation Form

Ops Head:

(Name/Staff ID No.)



Date Year Account No. Customer Name:. Out of Town: Dissatisfaction with services: Others: Reason For Dormancy: Proximity: **CUSTOMER INFORMATION UPDATE** Residential Address: Tel. No: Mobile -_____ Office _ Email Address: Office Address: _ Mother's Maiden Name: My account has been inactive for over six months. I wish to resume transaction of business through my account with you. Kindly therefore re-activate my account. I understand that I am required to effect either a deposit or a withdrawal as part of the account re-activation process. I also confirm that the above information is correct. Please select the preferred e-banking products/services : Naira Debit Card E-mail Statement Dollar Debit Card SMS Alert (Charges apply) **Authorised Signatory Authorised Signatory** Customers are advised to request for the Customer Acknowledgment Slip FOR OFFICIAL USE ONLY Last Transaction Date _Transaction Amount: Transaction Type: Deleted **Account Status** Closed Dormant CIS Action Step: Account re-opened Customer information updated on Basis Account Officer: Signature and Date: For accounts more than one (1) year, please confirm that customer has provided the following: Valid means of Identification Recent utility bill Recent passport photograph Signature and Date: CIS Officer: (Name/Staff ID No.)

Signature and Date: