

THOMAS MUTAVI

SOFTWARE ENGINEER / DATA ANALYST

Embakasi, Nairobi

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CAREER OBJECTIVES

To work in a challenging position in an esteemed organization to enable enhance my career prospects and aspirations in software engineering, web development and the field of computer science as a whole through provision of excellent services to employer and clients while upholding honesty and integrity in my position of work

EXPERIENCES

October 2022 to Date

Controltech EA Limited

Customer Success/Support Agent

- Data analysis and visualization with Python / Excel
- Creating daily and monthly reports
- Carrying out customer trainings
- Attending to customer queries and concerns
- participate in technical discussions to aid system design, analysis, and troubleshooting

Feb 2020 - Aug 2022

Joint National Resource Mapping (JNAM)

Digitization Officer

- Data analysis and visualization.
- Data Entry
- Digitization of lands records
- Attending to customer queries and concerns
- Creating daily, weekly and monthly reports

EDUCATION

Moi University

22014 - 2019 | Bachelor in Computer Science

Grade Second Class (Lower)

Indian Institute Of Hardware Technologies

Jan - 2018 - June - 2018 | IT

Administrator

Grade - A

Mukaa School

Feb- 2010 - Nov - 2013| KCSE

Mean Grade B+

SOFT SKILLS

- Trustworthy, obedient, Disciplined, responsible and self-motivated
- Adaptation to different working environments
- Good communicator and a team player
- Keenness and determination to meet strict deadlines
- Quantitative techniques
- Innovative and creative

Oct 2017 - Nov 2017

Anti -Counterfeit Agency

ICT Intern

- User Support
- Installation, configuration, and maintaining computers
- Liaising with chief ICT officer to keep track of ICT Inventory
- Helping in migrations and upgrading to new systems
- Software installations and updating
- Troubleshooting systems and network problems
- Social media accounts management
- Pro-actively assist in backups and recovery of data
- Setting up new user accounts and profiles
- Computer hardware maintenance

REFEREE

Mr. Charles Kihonge

HOD - Customer Success

Controltech-EA Limited

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Mr. Biomdo Lecturer

Moi university computer science department

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Wycliffe Rono

Head ICT Anti Counterfeit Agency

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PROGRAMMING SKILLS

- Python/Django
- Excel
- HTML & CSS
- JavaScript
- Pandas / Numpy
- Figma
- Git
- Bootstrap
- Word press

PROJECTS

- Jobs Listing Website (Word press)
- Point Of Sale (PHP)
- A simple Blog Application (Django)
- A Clone of Tesla Website
- A Clone of LinkedIn Website

HOBBIES

- Playing Football
- Watching Football
- Doing Tech related research