

SolarSim Privacy Policy

At SolarSim, we place great importance on protecting your privacy and personal data. This policy explains what data we collect, for what purpose, how we secure it, and what rights you have regarding your data.

1. Responsibility for Data Processing

The party responsible for processing personal data through the SolarSim web application is the SolarSim development team. We only process personal data necessary for the functioning and improvement of our service.

2. What data do we collect?

We only collect data that is directly necessary for the use of our application or to improve our services. This includes:

- Name and email address: Only if voluntarily provided when submitting contact requests or feedback.
- Usage data: Such as pages visited, click behavior, and error messages. These data are usually anonymized and used to analyze performance and user experience.

3. Purposes of Data Processing

We process your data solely for the following purposes:

- To analyze and improve the functionality, stability, and usability of the application.
- To provide technical support and answer questions.
- To possibly inform users of important changes or updates (only if contact details have been provided).

4. Legal Basis for Processing

Data is processed only when necessary for the performance of a contract (use of the application), based on your consent (e.g., for contact), or due to our legitimate interest in improving our service.

5. Sharing Data with Third Parties

We do not sell, trade, or share your personal data with third parties unless it is necessary for the operation of the application or we are legally obliged to do so. In such cases, we only work with trusted parties who implement appropriate security measures and act solely on behalf of SolarSim.

6. Data Security

We take appropriate technical and organizational measures to protect your data against loss, misuse, unauthorized access, or disclosure. This includes encryption, limited access rights, and secure storage environments.

7. Retention Period

Personal data is not retained longer than necessary for the purposes for which it was collected, unless a longer retention period is legally required or permitted.

8. **Changes to This Privacy Policy**

SolarSim reserves the right to update this privacy policy from time to time. We recommend checking the policy regularly to stay informed about any changes.