

From: Karen Chow <karen.chow@wgc.school.nz>
Date: 28 September 2016 at 8:45:02 PM NZDT
To: "Temp1 Parata (MIN)" <Temp1.Parata@parliament.govt.nz>
Subject: Re: MCAT complaint

Good evening Ashleigh,

I believe that the response I have received in relation to my complaint regarding the NCEA Level 1 MCAT was a cut and paste response that in no way addresses the issues I have raised.

While this issue may fall under the portfolio of NZQA, it is also an issue on education, and the education of students in New Zealand. For the office of Hekia Parata to simply pass my complaints, and the complaints of many others about the MCAT, off to NZQA who were the very agency who ignored our requests for a sincere apology speaks negatively about the level of care this current ministry has for education.

Given the grand purpose, vision and behaviours you advertise on your Ministry of Education website (in particular "We get the job done") your form response has been deeply disappointing. I expected some action from this office, if only a guarantee that pressure will be exerted on NZQA for better systems in the future.

Karen