A6

Heuristic Evaluation Report
CSC318
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TA: Laura
Equitech

Combined Heuristic Evaluation

Severity	Location(URL/page name)	Issue
3	**Position Page**	**Visibility of system status:** When user sends application, no message/pop up provided to user about successful sending of application
2	**Application Page**	**User control and freedom:** The user is not given an option to go back to view a particular opportunity description and are in a way forced to fill an application, which makes it an unwanted state.
2	**Application Page**	**Recognition rather than recall:** The application page is on a different page from the corresponding opportunity description, which would make it difficult for the user to remember specific details at the time of application. User is made to remember information from another part of a page.
2	**Messaging page**	**Flexibility and efficiency of use:** There is no quick method of replying to messages unless the user redirects to the messages icon. Lack of

			message pop ups on each screen where the user can reply quickly.
3		About Page	**User Control and freedom:** There is not an easy way to go back to the home page and the user is "stuck" on the about page. The user is unable to go back to the home page and the about page becomes an "unwanted state."
1		Landing page	**Consistency and standards:** There are two 'Sign In' buttons on the home page, and they look different. It is confusing as to whether they perform the same task.
2		Sign up page	**Error prevention:** There is no check for whether or not an email or province or any input field is valid. Someone can enter "bananas" as a province or not enter a password at all and still be able to create an account.
2		Sign up page	**User control and freedom:** There is no back button for the user to go back to change previous inputs while doing the sign up however they can edit this information later on after they have created an account

3	**Sign up page / Search**	**Consistency and standards:** The difference between search "categories" and the preferences that the user set up initially in Sign up may be confusing. The sign up preferences include Sector of volunteering/Cause of volunteering
2	**Landing page/home page**	**Consistency and standards:** From the home page, the nav bar 'search' option takes you to the search page. However, on the landing page there is a search bar that takes you to the search page. These two do the same thing, but look different.
2	**Basic information editing**	**Consistency and standards:** When edit is clicked, the basic information's layout changes. It should stay the same for consistency.

2	All pages (color scheme)	**Aesthetic and minimalist design:** The color scheme is harsh and distracting to the purpose of the web application. It would have been better to use colors that were lower in intensity and less contrasting.

Appendix: Individual Heuristic Evaluations

Robert

Location(URL/page name)	Issue
Application Page	**Recognition rather than recall:** The application page is on a different page from the corresponding opportunity description, which would make it difficult for the user to remember specific details at the time of application. User is made to remember information from another part of a page.
All pages (color scheme)	**Aesthetic and minimalist design:** The color scheme is harsh and distracting to the purpose of the web application. It would have been better to use colors that were lower in intensity and less contrasting.
About Page	**User Control and freedom:** There is not an easy way to go back to the home page and the user is "stuck" on the about page. The user is unable to go back to the home page and the about page becomes an "unwanted state."

Som

Location(URL/page name)	Issue
Position Page	**Visibility of system status:** When user sends application, no message/pop up provided to user about successful sending of application
Application Page	**User control and freedom:** The user is not given an option to go back to view a particular opportunity description and are in a way forced to fill an application, which makes it an unwanted state.
Messaging page	**Flexibility and efficiency of use:** There is no quick method of replying to messages unless the user redirects to the messages icon. Lack of message pop ups on each screen where the user can reply quickly.

Justine

Sign up page	**Error prevention:** There is no check for whether or not an email or province or any input field is valid. Someone can enter "bananas" as a province or not enter a password at all and still be able to create an account.
Sign up page	**User control and freedom:** There is no back button for the user to go back to change previous inputs while doing the sign up however they can edit this information later on after they have created an account
Sign up page / Search	**Consistency and standards:** The difference between search "categories" and the preferences that the user set up initially in Sign up may be confusing. The sign up preferences include Sector of volunteering/Cause of volunteering

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Ismael

Location(URL/page name)	Issue
Landing Page	**Consistency and standards:** There are two 'Sign In' buttons on the landing page, and they look different. It is confusing as to whether they perform the same task.
Landing page/home page	**Consistency and standards:** From the home page, the nav bar 'search' option takes you to the search page. However, on the landing page there is a search bar that takes you to the search page. These two do the same thing, but look different.
Basic information editing	**Consistency and standards:** When edit is clicked, the basic information's layout changes. It should stay the same for consistency.