17, Ondo Street, off Miyaki Road, Oworosoki, Kosofe LGA, Lagos.

Phone: +234 8035149038

Email: mutiulamidi071256@gmail.com

Career Objective

I'm an enthusiastic network engineer with the necessary drive and determination needed to resolve complex networking issues who loves troubleshooting and carrying out operational activity with the ability to analyze and resolve a network problem 99.99% of the time. I derive pleasure in using technology solutions to solve customer's challenges and I have 6 years' experience network operation projects on large scale networks consisting of telecoms and banking.

Experience

9mobile Nigeria Network Specialist

PROJECT AND OPERATIONS

- Operation and maintenance of Cisco Identity Service Engine (ISE)
- Operation and maintenance of Cisco Telepresence system
- Operation and maintenance of Cisco DMP (Digital Media Player)
- Operation and maintenance of Cisco Wireless LAN Controller (WLC)
- Firewall Administration and operation on Cisco and Huawei Firewall
- Site to Site and Remote VPN setup
- Incident management and ticket resolution with defined SLA.
- Responsible for Security baseline and vulnerability compliance of all network devices
- Responsible for preparing and maintaining end-to-end architecture of 9mobile Internet Network.
- > Troubleshooting and resolution of Network / System related issues in all 9mobile Experience centers within SLA.
- Integration of Enterprise link and corporate links to 9mobile Data centers.
- Ensure continued smooth operation of the global IP network infrastructure through monitoring and performance reporting against performance benchmarks.
- > Ensure that biennial internal security audits are carried out on the network and recommendations made.
- Responsible for hardware delivery and deployment coordination
- Troubleshooting of Avaya IP telephony network infrastructure
- Firmware upgrade of all network devices e.g., Cisco routers and switches, Huawei Router and Switches.
- Defining access Policies through firewalls for end user.
- Configuration of Cisco switches, router, wireless connectivity and firewall.
- Coordinating with OEM (CISCO / HUAWEI) on license upgrade and change of devices.
- > Design and documentation of LAN and WAN to satisfy with commercial and user requirements.
- > Technical Reporting, Delivery and Testing of the connectivity and capacity to meet business target.
- Ensure proper cabling of copper and fiber to provide support for both subscribers and internal users
- Network design, implementation and improvement to provide optimization.
- > Responsible for the performance of routine maintenance and all network devices.
- Ensure integration of new locations along with transmission link to provide packet routing to the Data Center.

HERITAGE BANK NIGERIA LIMITED (TEC-BLU CONSULTANCY)

January 2020 - August 2020

August 2020 - Till Date

Network Specialist

PROJECT AND OPERATIONS

- Operation and maintenance of Cisco Identity Service Engine (ISE)
- Operation and maintenance of Cisco Telepresence system
- Operation and maintenance of Cisco Wireless LAN Controller (WLC)
- Palo Alto Firewall Administration and operation
- Configuration of Cisco switches, router, wireless connectivity and firewall.

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- Incident management and ticket resolution with defined SLA.
- > Responsible for preparing and maintaining end-to-end architecture of Heritage Bank Internet Network.
- Troubleshooting and resolution of Network / System related issues in all Heritage Bank Experience centers within SLA.
- Engage all ISPs vendors on the link performance in all Heritage Bank Branches and Cash Centers
- Ensure High availability of links in all the branches and Cash center to ensure the center is working optimally
- Work closely with the IT Security Team to ensure that internal security audits are carried out on the network and recommendations made.
- > Troubleshooting of Cisco IP telephony network infrastructure
- Defining access Policies through firewalls for end user.
- > Design and documentation of LAN and WAN to satisfy with commercial and user requirements.
- > Technical Reporting, Delivery and Testing of the connectivity and capacity to meet business target.
- > Network design, implementation and improvement to provide optimization.
- Responsible for the performance of routine maintenance and all network devices.
- Ensure integration of new locations along with transmission link to provide packet routing to the Data Center.

HUAWEI TECHNOLOGIES LIMITED

Sept. 2014 - Jan. 2020

Network Engineer

PROJECT AND OPERATIONS

- Operation and maintenance of Cisco Identity Service Engine (ISE)
- Operation and maintenance of Cisco Telepresence system
- Operation and maintenance of Cisco DMP (Digital Media Player)
- Operation and maintenance of Cisco Wireless LAN Controller (WLC)
- Firewall Administration and operation on Cisco and Huawei Firewall
- Site to Site and Remote VPN setup
- > Incident management and ticket resolution with defined SLA.
- Responsible for Security baseline and vulnerability compliance of all network devices
- Responsible for preparing and maintaining end-to-end architecture of 9mobile Internet Network.
- > Troubleshooting and resolution of Network / System related issues in all 9mobile Experience centers within SLA.
- Integration of Enterprise link and corporate links to 9mobile Data centers.
- Ensure continued smooth operation of the global IP network infrastructure through monitoring and performance reporting against performance benchmarks.
- > Ensure that biennial internal security audits are carried out on the network and recommendations made.
- Responsible for hardware delivery and deployment coordination
- Troubleshooting of Avaya IP telephony network infrastructure
- Firmware upgrade of all network devices e.g, Cisco routers and switches, Huawei Router and Switches.
- Defining access Policies through firewalls for end user.
- ➤ Configuration of Cisco switches, router, wireless connectivity and firewall.
- Coordinating with OEM (CISCO / HUAWEI) on license upgrade and change of devices.
- Design and documentation of LAN and WAN to satisfy with commercial and user requirements.
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- Ensure proper cabling of copper and fiber to provide support for both subscribers and internal users
- Network design, implementation and improvement to provide optimization.
- > Responsible for the performance of routine maintenance and all network devices.
- Ensure integration of new locations along with transmission link to provide packet routing to the Data Center.

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QUO COURIER AND LOGISTICS LIMITED

May '13 - Sept '14

IT support Engineer

- Monitor and maintain the computer systems and networks of the company.
- Installation and configuration of computer systems e.g Windows Operating System, Linux,
- Administration of Panasonic PABX.
- > Troubleshooting, Diagnosing of hardware, software faults, solve technical and application problem
- Testing and evaluating new technology
- Technical research and innovative solutions.
- Providing technical desktop support via telephone and on-site
- Providing instant remote support for internal and external customers
- Providing technical assistance on projects, as assigned
- Escalating properly of technical support issues, as appropriate
- Routine monthly maintenance of all computers, printer, PABX,

HYBITEL COMMUNICATIONS

2008 - 2009

- > Installation and configuration of Panasonic PABX and the extension
- Installation and maintenance of Local Area Network in offices
- > Installation and administration of operating systems
- > Routine Quarterly maintenance of Hardware infrastructures (Computer systems, Printers, Photocopiers, etc.

Technical Skills

Routing, Security, WANs, Switching, Wireless and Mobility: Autonomous APs, Lightweight APs

Network Management: Solarwinds,

Operating System: Windows 98/NT/2000/XP/8/Server2008/Server2012 Cisco IOS, IOSXR, NXOS, VMware ESXi, Linux/Univ

Linux/Unix,

Devices

Routers: Cisco 890,1800,1900,2500,2600,2800,2900,3600,7200,7600,ASR 1k.

Switches: Cisco Catalyst 3550, 3560,2950,2960,3750,3850,4500,6500 Nexus 7k, 5k, HP Switches, Dell Switch

Security: Cisco ASA 5540, Cisco ACS, Cisco ISE, Palo Alto

Wireless: Cisco 2100, 2500, 4400, 5500, 5760, WLC, Aironet 1600, 2600, 3600, 2700, 3700 Access points,

Servers: Cisco UCS C-Series, HP Servers, IBM Servers, Dell Proliant Servers.

Load balancers: F5

Professional Certifications / Trainings

ITIL v3 Foundation Certification	2015
Cisco Certified Network Associate (CCNA)	2016
Cisco Certified Network Professional (CCNP)	2016
HUAWEI (AR Routers/NE40/S5300/S6300/ Eudemon1000E-N)	2016
Cisco Identity Service Engine 2.0 Training (Global Knowledge, Dubai)	2018
Fortinet Network Security Expert 1 (NSE 1)	2020

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Fortinet Network Security Expert 2 (NSE 2)	2020
ICSI CNSS Certified Network Security Specialist	2020
Azure Fundamental	2020

Projects

CISCO ISE DEPLOYMENT	Team Member 2015
CISCO ISE UPGRADE ISE 1.3 TO ISE 2.4	Team Lead 2018
REPLACEMENT OF VSAT TO M2M IN ALL HERITAGE BANK BRANCHES	Team Lead 2020
INTEGRATION OF ALL PRINTERS WITH MANAGE PRINT SERVER IN HERITAGE BANK	Team Lead 2020
CISCO ISE PATCH UPGRADE	Team Lead 2020
UPGRADE OF POWER 8 TO POWER 9	Team Member 2020

Educational Background

Ladoke Akintola University of Technology, Ogbomoso	2007 - 2012
B.Tech Computer Science and Engineering (Second Class Upper)	
Government College Lagos, Eric-Moore	1998 - 2004
Senior School Certificate Examination (WAEC)	
Itire Nursery and Primary School, Itire.	1992 – 1998
First Living School Certificate	

Skills/Competence

Team work	Good communication Skills	Good presentation skills
Strong analytical skills	Computer Networking and Security	Datacenter Networking
Strong Troubleshooting skills	Ability to work under pressure	

Hobbies

Soccer, Travelling, Watching documentaries.