

Maximising Revenue from your Leasing Portfolio

**ACCESS & SECURITY** 



# Lease-Desk.com Access:

As Lease-Desk.com is a web based service, users have secure access to their leasing portfolio information at any computer, anywhere, anytime. All you need is a PC or Laptop, login details and a live internet connection, to start viewing your Live and Prospect Leasing information.

# **Keeping your Data Safe:**

Your data is safe with Lease-Desk.com. Our priority is keeping your data confidential. Every effort has been made from our contractual commitments and data protection policy, to SSL encryption, advanced firewalls and code specifically written, to protect against outside threats.

Our Lease-Desk.com dedicated server is hosted in a highly advanced, secure UK data centre and managed round the clock. This state of the art, purpose built facility, features top-level security, providing a safe environment, ensuring that your data will not be tampered with by any unauthorised users. The physical environment is closely monitored to facilitate uninterrupted service operations 24 hours a day, 7 days a week.

## **Availability and Security:**

In the unlikely event a network failure occurs, the network spans 7 data centres across London, meaning traffic can be routed around to ensure uninterrupted service.

In addition, Power within the Data Centre is backed up with several independent n+1 UPS Systems and multiple diesel generators to ensure extra resilience against power failures.

Lease-Desk.com has been built by Zend certified developers to ensure full protection from software threats such as SQL injections and Cross-Site Scripting (XSS).

## Your Data is safe with Lease-Desk.com

- 99.94% uptime
- Unique user Hierarchy restricts access based on your organisational structure.
- The Lease-Desk server is dedicated purely to Lease-Desk and not shared with other applications.
- Separate Private databases issued for each customer.
- Data is backed up once a day and shipped to a backup server offsite.
- In the event of server failure, the server should be back online and restored within 4 hours.
- SSL encrypts information sent between your website and a visitor's web browser.
- SQL Injection safe.
- Cross-Site Scripting (XSS) safe.
- E-mail/HTTP injection safe.

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