



MIRAGE CARAVAN AWNING

Thank you for purchasing the Mirage Caravan Awning from SunnCamp.

Before erecting this awning, carefully read and understand these instructions. If there is anything you do not understand, contact your retailer for advice.

By following the instructions on erecting, dismantling, packing and storing the awning you will enjoy many years of trouble free camping.



INSURANCE

We highly recommend that your awning is insured against theft, storm or accidental damage.

CHECK YOUR EQUIPMENT – IMPORTANT

Before going away with your awning, ensure that you are familiar with the pitching of the awning and that all parts are present. You should familiarise yourself with the awning including any limitations the awning may have for your particular use. Ensure that you have the correct size awning for your caravan. If in doubt, do not use your awning before consulting your dealer or measuring your caravan. An awning that has been taken out of its original packaging cannot be exchanged. Try to practice setting up the awning before you go away, this will make your holiday more enjoyable.

NOTES ON AWNING MATERIALS

Your awning is made from the best available materials. On first inspection you may find some slight variances in colour, thick threads, pigment stains and changes due to the weather and environment. These are all normal, will not affect the performance of the awning and are not faults or errors.

When a caravan awning is folded the window material may pick up impressions from zips, tape, seams, etc. This is quite normal and some of these impressions will disappear over time but some may remain. This is not a fault but a characteristic of an awning.

You may also experience, depending upon the weather and use, condensation in your awning. This should not be confused with leakage. To reduce the risks of condensation make sure that your awning has adequate ventilation.

FIRST USE

Your caravan awning has had its main seams hot air taped to help prevent leakage. To maximise the awning's weatherproofing a special sewing thread has been used on the remaining seams. Seam sealant should be applied to seams where the tape has been damaged, peeled away, or where the taping is broken because of tie points, suspension points, etc. Seam sealant is available from your Sunncamp stockist. When a new awning is used for the first time do not be surprised if there is seepage through the untaped seams the first few times it becomes wet. When the special sewing thread becomes wet it will swell to close the holes caused by the sewing needle. It may be necessary to use a seam sealer on some seams. Seam sealer is available from your retailer.

ERECTING YOUR AWNING - PREPARATION

Sunncamp caravan awnings come complete with a special system for attaching the frame to the caravan. These are known as "Quick Fix" pads and require no permanent attachment of any parts to your caravan. This is the easiest and most convenient way of erecting your awning, they simply clamp onto a special profile that is pre-attached to all Sunncamp caravan awnings.

To save time on site, you may at this stage prefer to attach the pegging ladder straps to their anchor points on the awning. The Mirage is fitted with the Vario pegging system allowing the mudwall to be positioned on the inside or the outside of the awning. Decide upon your preferred choice and attach the pegging ladder straps accordingly.

SITING YOUR CARAVAN

Choose a site that is as flat as possible. Avoid sites where the land may flood or that water will run down. DO NOT camp directly under trees but a hedge or wall may provide shelter against wind. AVOID areas with heavy pollution or where crop spraying may be in progress. Park and level your caravan and ensure that the ground is free of stones or other sharp objects. Check your awning rail for damage and sharp edges or burrs. These could seriously damage your awning if ignored.

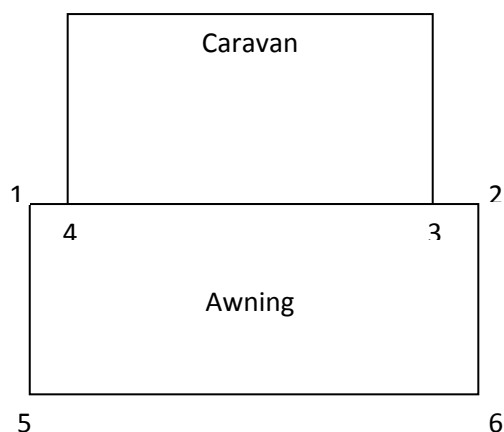
STOP: Have you checked that your awning is the correct size for your caravan? Awnings that have been unpacked cannot be exchanged.

Unpack the awning canvas and place it at the right hand side of the caravan (you can use a groundsheet or similar material to lay it on). Find the far left hand side of the beading, (the part that slides through the awning rail) ensuring that the awning is not inside out.

ERECTION

1. Refer to caravan awning frame diagram supplied with the frame (see appendix 1) and assemble the telescopic parts of the frame (to their minimum length). Lay out the frame on the ground in front of the caravan in their approximate final positions. At this point DO NOT assemble any other parts of the frame.
2. **STOP:** Have you checked that your caravan's awning rail is not damaged and does not have any sharp edges or burrs? Take out any removable panels from your awning to make it lighter. Pull the beading through the awning rail. It will be easier if one person pulls and another slides it into the awning rail. The awning should be positioned centrally on the caravan with both sides equal distance from the ground. Pull the beading NOT the canvas. Slide the "Quick Fix brackets onto the profile at this point and position one centrally and the other two slightly above the side panels on each side. Awning sizes 9 to 16 will use 5 brackets, position the other two between the centre and side brackets on each side. The Quick Fix brackets pads can be repositioned at a later stage.
3. Lay out the frame in front of your caravan as per the diagram. Insert the centre junction (3), with leg attached, under the awning and locate through hole in awning centre eave. Attach centre rafter to centre "Quick Fix" bracket and centre junction. Tension slightly.
4. Now take the left corner junction (1) complete with leg and connect with centre junction using eave pole. Take the roof rafter and hook to left hand "Quick Fix" bracket and left hand awning junction. Tension slightly.
5. Repeat on right hand side.
6. Locate stub canopy poles (7) into front brackets. Attach the ends of both of the front canopy poles onto the hooks on stub canopy poles. Locate eyelets in canvas over hooks. If this is difficult, then release tension on roof rafters and try again.
7. Ensure that all panels are zipped into awning and that zips are fully closed.
8. Tension all roof poles so that all creases disappear from the roof section checking that the Quick Fix bracket pads are in the correct position. DO NOT OVERSTRESS THE CANVAS.
9. Adjust the height of the three front legs so that the canvas can be pulled to within 8 to 10 cm of the ground.
10. If you have not already done so, attach the pegging ladder straps to their anchor points. The Mirage is fitted with the Vario pegging system allowing the mud wall to be positioned on the inside or the outside of the awning. Decide upon your preferred choice and attach the pegging ladder straps accordingly.
11. Peg the awning in the following sequence:

Diagram a



- a) Close all doors and zips and peg the following points in the number sequence.
- b) Peg in line with the seams inserting the peg at 45° and stretch the canvas making sure that tension is applied between points 1 and 5, 2 and 6 and 5 and 6. The triangle at the rear of the awning should be pegged against the caravan.
- c) Cross peg all doorways to remove tension from zip.
- d) Peg rest of awning. The canvas should always be taut with no creases and the pegs should be positioned in as straight a line as possible on each side.

12. When finished, the awning should be taut on the frame with no "flapping" canvas. It will probably be necessary to adjust the frame during and after pegging to ensure maximum tension. It may be necessary to practice pegging your awning several times before a satisfactory result is obtained.
13. Under the front canopy you will find sleeves. These should be velcroed around the front canopy poles.
14. Where supplied, attach the additional roof rafters by hooking one end into the Quick Fix bracket and the other end clamps to the front frame. Tension the rafter. They should be positioned midway between the centre and outer rafters.
15. Where supplied, add the additional intermediate legs by clamping one end to the front frame and extending the leg towards the ground. Tension the leg.
16. Pull the draught skirt through the rail at the bottom of your caravan.
17. The Wheel arch cover supplied is fitted with Velcro for non-permanent attachment. Simply peel the backing off the Velcro and stick in the required position on the side of the caravan.
18. Attach the curtains to the curtain rail above each window.
19. The Mirage is pre-fitted with attachments to take the optional *Storm Mate* kit. We highly recommend this method of securing your awning. Storm Mate kits are available as a dealer supplied option. Insert the side release buckle into the attachment on the awning. Attach the other end to the spring and then peg the spring to the ground. Alternatively you can use the same attachments to connect guylines (not supplied).

EXTREME CAUTION SHOULD BE TAKEN WHEN ERECTING YOUR AWNING IN WINDY CONDITIONS. IF NECESSARY PEG THE FOUR CORNERS OF THE AWNING BEFORE ATTEMPTING TO ERECT THE FRAME. DO NOT TRY TO SET UP OR TAKE YOUR AWNING DOWN ON YOUR OWN, GET SOMEBODY TO HELP YOU.

To dismantle your awning, reverse the above instructions. Fold the walls onto the roof and then fold until it fits the storage bag, rolling the canvas for the last stage. Remember to remove the curtains and Storm Mate straps before folding the awning.

PLEASE TAKE EXTREME CARE WHEN TAKING DOWN YOUR AWNING IN WINDY CONDITIONS.

STANDARD ANNEX INSTRUCTIONS

The Standard Annex is an optional extra and can be attached to the left or right hand side of the awning.

1. Remove the desired side panel from your awning.
2. Attach the annex on the zip.
3. Build up the frame under the annex. Use the centre, shaped ridge pole to tension the annex from the awning frame.
4. Attach the ladder pegging straps and peg out starting with the two back corners and then guy out
5. Starting at the rear of the annexe, hang the inner tent and then peg out squarely within the annex.

TALL ANNEX INSTRUCTIONS

The Tall Annex is an optional extra and can be attached to the left or right hand side of the awning. The tall annex is attached to the Mirage awning using plastic extrusion.

1. Leave the side panel in situ whilst erecting the annex.
2. Assemble the frame as per the diagram and lean the frame against the side of the awning.
3. Drape the annex over the frame and attach the annex to the awnings fitted beading using the plastic extrusion.
4. Tie the tapes, on the inside of the annex, to the frame.
5. Tension the roof frame ensuring the roof section sits squarely in the roof of the annex and then adjust the legs so that the annex can be pegged.
6. Attach the ladder pegging straps and peg the annex ensuring that each side is straight. Readjust the frame.
7. An optional inner tent is available for this annex.



GUYING - STORM MATE SYSTEM

Your awning must be guyed for protection against unexpected inclement weather. All Sunncamp awnings are supplied with built in awning tie down points. These can be used with the optional "Storm Mate" tie down straps available from your dealer. We do not recommend the use of other awning tie down kits that go over the top of the awning, as they can wear the coating from the roof fabrics.

ALWAYS remove the Storm Mate straps from the awning before taking down and always store separately.

PEGS

General purpose pegs are supplied with this awning and are suitable in many instances. There are many types of pegs available and it is up to you to choose the correct peg for the job. Your Sunncamp dealer will be able to give you advice.

VARIO PEGGING SYSTEM

The Mirage is fitted with the Vario pegging system allowing the mudwall to be positioned on the inside or the outside of the awning. Decide upon your preferred choice and attach the pegging ladder straps accordingly.

CURTAINS

These should be clipped on the curtain track and retained by the curtain tape. Always remove the curtains from the awning when packing away. Never pack the curtains in direct contact with the awning material as colour may leak out of the curtains.

CARE OF YOUR AWNING - CANVAS

During use, try to keep your awning as clean as possible. Remove all deposits and objects as soon as possible. Leaving any substance or object in contact with the fabric may leave a stain. NEVER clean your awning with anything other than pure warm water and a soft brush. NEVER use detergents, petrol, turps, etc. or any cleaning agent.

The canvas should always be packed away and stored completely dry. Never pack the curtains, Storm Mate kit or frame in direct contact with the awning canvas. If you have to take your awning down wet then, at the first possible opportunity, dry your awning. DO NOT LEAVE IT PACKED WET. Damp storage will cause mildew and other damage. Dry all awnings within 24 hours. Store in a clean dry, well ventilated place.

Zipps should be treated with care. Always use two hands to open and close. Candle wax will loosen a stiff zip. DO NOT FORCE A ZIP UNDER TENSION, release the cause of the tension and try again.

When erecting or dismantling place a plastic groundsheet or carpet on the ground to protect from sharp objects and dirt.

Do not pitch under trees or use aerosols in or around your awning. Tree sap and aerosols can adversely affect the performance of your awning.

FRAME

Take care not to put excess strain on your frame. When erecting or dismantling, make sure that you do not over-extend any spring links. Should this happen your Sunncamp dealer will be able to supply replacements. Retain your awning frame diagram so that you can identify parts when spares are required.

During storage, a light coating of petroleum jelly will help protect the frame. Remove any excess before pitching the awning. Store in a clean, dry place.

EXTENDED USE

If you intend to leave your awning erected for an extended period then it is important that the awning is well ventilated. Large amounts of condensation can form in awnings left erected which in extreme cases can cause mildew to form on the inside of the awning. Only good ventilation can stop this from occurring. Mildew is not covered under your warranty.

FIRE PRECAUTIONS

REMEMBER, YOUR AWNING CAN BURN. CAMP SAFELY - FOLLOW THESE COMMON SENSE RULES

- When siting, ensure a minimum distance of 6 metres between awnings.
- Do not place cooking, heating or lighting appliances near the side or the roof.
- Always observe the safety instructions for the appliances.
- Keep exits clear
- Make sure that you learn the fire arrangements on the site.
- Never allow children to play near lighted appliances.

WARRANTY

This Awning is covered by a 12 month warranty. The Company undertakes to replace or repair, free of charge, any defect which the Company considers to be due to faulty workmanship or material within 12 months of the purchase date, except for:

- Defects arising from neglect, misuse or unauthorised modifications
- Damage caused by excessive tensioning
- Awnings used on permanent sites, displays or for commercial use.
- Damage caused by storm/weather, abuse, misuse, dropping or other similar damage caused by or as a result of failure to follow storage or erection instructions.
- Materials and/or labour costs to renew repair or replace components due to fair wear and tear or condensation/mildew.
- Damage caused due to UV degradation.
- Unauthorised alterations, additions or repairs.
- Transportation or shipment costs to and from the Manufacturer or their recognised agents, for repair or assessment against a warranty claim.
- Colour changes due to environmental circumstances.
- Slight colour differences between panels and light points in coated materials.
- Pegging points, rubbers, and pegs.
- Zips which are working parts
- Marking of the window material

THIS DOES NOT AFFECT YOUR STATUTORY RIGHTS

The Manufacturer and/or their recognised agents, directors, employees or insurers will not be held liable for consequential or other damages, losses or expenses in connection with or by any reason of the inability to use the awning for any purpose.

NOTE: Any claim(s) arising due to missing parts or faulty goods MUST be made before use. The manufacturer will not be responsible for any claims regarding the missing parts or faulty items where the product has not been checked by the user prior to use.

Please refer to your supplying dealer for all warranty details. If you need to return your awning please ensure that it is clean and dry. If an awning is returned dirty or wet we will not be able to work on it and it will be returned un-repaired.

Please remember that when a new awning is used for the first time do not be surprised if there is seepage through the untaped seams the first few times it becomes wet. When the sewing thread becomes wet it will swell to close the holes caused by the sewing needle. It may be necessary to use a seam sealer on some seams.

SunnCamp is the camping division of Sunnflair Limited

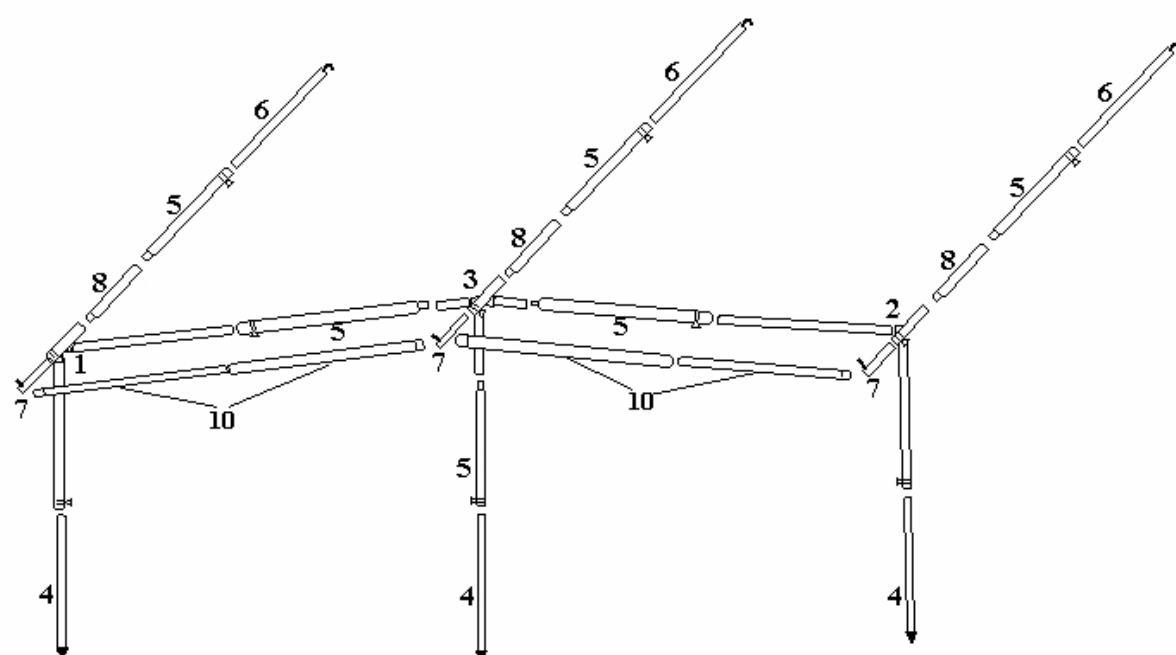
Chelmsford CM3 5XJ Great Britain

To view our other products visit our website

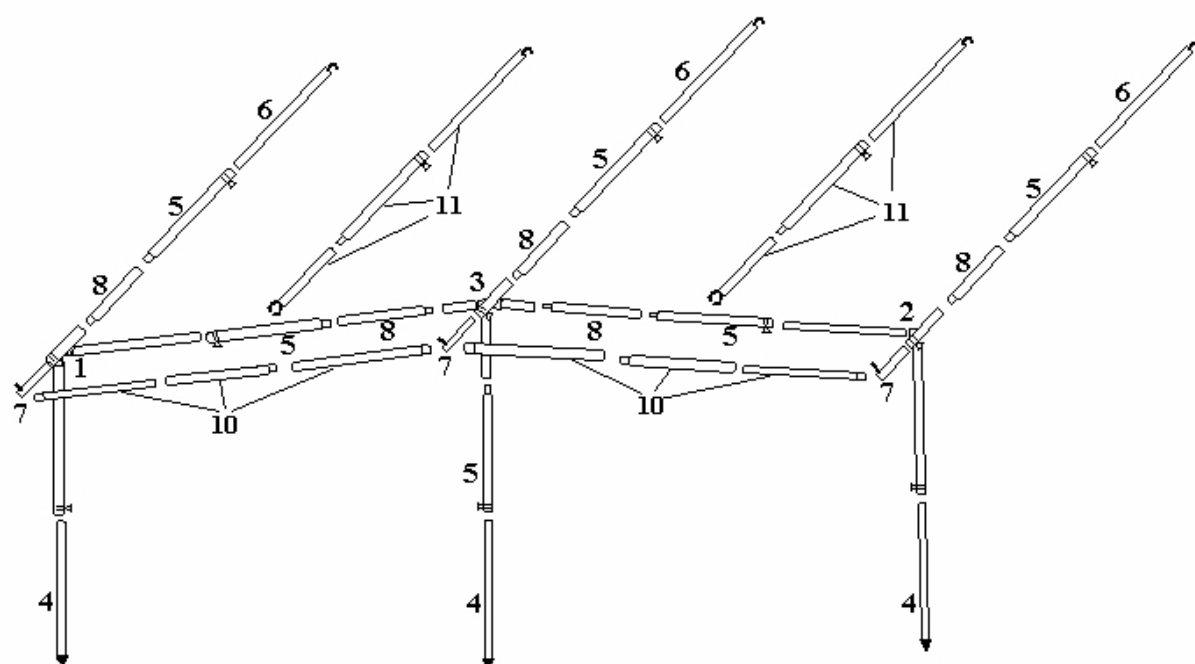
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APPENDIX 1

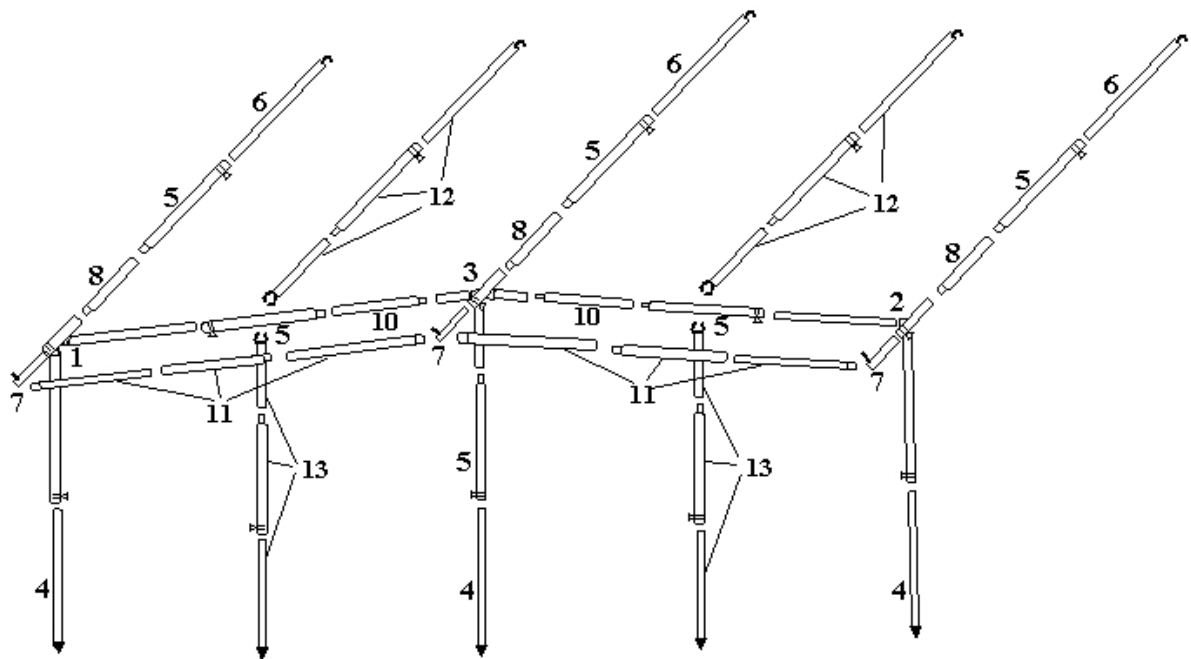
UNIVERSAL STEEL AWNING FRAME A SIZE 4-8



UNIVERSAL AWNING FRAME B SIZE 9-10



UNIVERSAL STEEL AWNING FRAME C SIZE 11-16



UNIVERSAL STEEL AWNING FRAME D SIZE 17-18

