From: Adrian Tanoto

Sr. Manager, Customer Success Management

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To Whom It May Concern,

I am writing to highly recommend Hideto Matsuu for the position of PI Automation Systems Engineer at your organization. I have had the pleasure of knowing Hideto for over seven years, having worked closely with him during our time at OSIsoft and AVEVA. Throughout these years, I have consistently been impressed by his technical expertise and dedication to his work.

Hideto has a great understanding and years of experience with the PI System. His deep technical knowledge is matched by his strong work ethic. I have observed his diligence and commitment to ensuring that his customers' needs are always prioritized, and he consistently goes the extra mile to provide timely, accurate support.

In our interactions, Hideto demonstrated outstanding skills as a Network Operations Center (NOC) support engineer, monitoring and maintaining the health of critical PI Systems for large Enterprise Agreement customers. His ability to quickly diagnose issues and implement effective solutions ensured the smooth operation of key assets for our customers. His technical capabilities, combined with his professionalism, make him an invaluable asset in any technical support or engineering role.

Beyond his technical skills, Hideto is a personable and adventurous individual. We have shared time outside of work playing tennis and trying new things like golf, and I know that he values staying active and being healthy. He is also a great team player, regularly socializing with colleagues and contributing to a positive, collaborative work environment.

I am confident that Hideto would be an excellent fit for your team, bringing both his technical acumen and his strong interpersonal skills to the role of Technical PI System Engineer. Please feel free to contact me if you need any further information.

Sincerely,

Adrian Tanoto