

Certificate of Course Completion

Matthias Vargas

has successfully achieved student level credential for completing the *Operating Systems Support* course.

The student was able to proficiently:

- Assist users in resolving Windows operating system issues
- Assist users in resolving Linux and macOS operating system issues
- Assist users in resolving mobile device issues
- Describe virtualization and cloud terminology
- Assist users in resolving common application issues



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Lynn Bloomer

Lynn Bloomer
Director, Cisco Networking Academy