

# Certificate of Course Completion

*Matthias Vargas*

*has successfully achieved student level credential for completing the Operating Systems Support course.*

*The student was able to proficiently:*

- *Assist users in resolving Windows operating system issues*
- *Assist users in resolving Linux and macOS operating system issues*
- *Assist users in resolving mobile device issues*
- *Describe virtualization and cloud terminology*
- *Assist users in resolving common application issues*



Scan to Verify

*Lynn Bloomer*

Lynn Bloomer  
Director, Cisco Networking Academy