

Ho Tsun Matthew Ho

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EDUCATION

University of California, San Diego

Graduation Date December 2018

Bachelor of Science in Cognitive Science specializing in Human Computer Interaction

Relevant Coursework: Design in Development | Human Computer Interaction Design Studio | Interaction Design | Interaction Design Start Up

PROJECTS

It's All About the Kids

La Jolla, California

UX Designer and Project Manager

November 2017 - January 2018

- Researched a bottleneck check-in system and shortened its process from 2 minutes to 20 seconds by creating a solution using a search system via smartphones and computer.

Tripsy

La Jolla, California

Front End Developer and Project Manager

March 2017 - June 2017

- Acquired third most funding in a mock investor meetings between 11 teams by identifying a market need for an easy to use, highly customizable itinerary planner and creating a prototype which generate an optimal route for the locations listed on the itinerary.
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PROFESSIONAL EXPERIENCE

Sandbox VR

San Diego, California

Customer Service Representative

Jan 2020 - Current

- Ensures guests have an unforgettable experience in virtual reality by operating sessions and providing great customer services.
- Instructs new hires on troubleshooting equipment and resolving issues when experience is behaving abnormally.

Hanna Interpreting Services

San Diego, California

Cantonese/ Mandarin Interpreter

Dec 2019 - Current

- Translate legal and medical documents and interpret between English to Cantonese/ Mandarin in court hearing and medical appointments.

La Jolla Village Merchants Association

La Jolla, California

Event and Marketing Intern

May 2019 - August 2019

- Partnered with local businesses and increased the number of visitors and sales in La Jolla Village by offering shopping deals along with hosting free activities and giveaways.

Hong Kong Squash, Hong Kong

Hong Kong, China

Program Coordinator Intern

June 2016 - October 2016

- Advertised Junior League Squash Certification Exam with 40 participants by promoting through social media sites with photographs and stories from previous attendees.
 - Coordinated with internal staff and accommodated coaches and sponsors in Hong Kong Squash Open with 64 athletes from 14 different countries by acting as a translator between Chinese and English.
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LEADERSHIP EXPERIENCE

Alpha Phi Omega

La Jolla, California

Interchapter Affairs Chair

May 2017 - June 2018

- Revamped a dance competition with over 12 universities in California with over 700 participants by including dance performances from local dance teams to selecting a new venue after assessing previous events to provide a better experience for the audience.
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