

# Ho Tsun Matthew Ho

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## EDUCATION

**University of California, San Diego**

Graduation Date December 2018

Bachelor of Science in Cognitive Science specializing in Human Computer Interaction

**Relevant Coursework:** Design in Development | Human Computer Interaction Design Studio | Interaction Design | Interaction Design Start Up

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## PROJECTS

**It's All About the Kids**

La Jolla, California

*Project Manager*

*November 2017 - January 2018*

- Researched a bottleneck check-in system and shortened its process from 2 minutes to 20 seconds by creating a solution using a search system via smartphones and computer.

**Tripsy**

La Jolla, California

*Project Manager*

*March 2017 - June 2017*

- Acquired third most funding in a mock investor meetings between 11 teams by identifying a market need for an easy to use, highly customizable itinerary planner and creating a prototype which generate an optimal route for the locations listed on the itinerary.
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## PROFESSIONAL EXPERIENCE

**Sandbox VR**

San Diego, California

*Customer Service Representative*

*Jan 2020 - Current*

- Ensures guests have an unforgettable experience in virtual reality by operating sessions and providing great customer services. (change this to mention gear instructions, safety, pictures)
- Instructs new hires on troubleshooting equipment and resolving issues when experience is behaving abnormally.

**Hanna Interpreting Services**

San Diego, California

*Cantonese/ Mandarin Interpreter*

*Dec 2019 - Current*

- Translate legal and medical documents and interpret between English to Cantonese/ Mandarin in court hearing and medical appointments.

**La Jolla Village Merchants Association**

La Jolla, California

*Event and Marketing Intern*

*May 2019 - August 2019*

- Partnered with local businesses and increased the number of visitors and sales in La Jolla Village by offering shopping deals along with hosting free activities and giveaways.

**Hong Kong Squash, Hong Kong**

Hong Kong, China

*Program Coordinator Intern*

*June 2016 - October 2016*

- Advertised Junior League Squash Certification Exam with 40 participants by promoting through social media sites with photographs and stories from previous attendees.
  - Coordinated with internal staff and accommodated coaches and sponsors in Hong Kong Squash Open with 64 athletes from 14 different countries by acting as a translator between Chinese and English.
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## LEADERSHIP EXPERIENCE

**Alpha Phi Omega**

La Jolla, California

*Interchapter Affairs Chair*

*May 2017 - June 2018*

- Revamped a dance competition with over 12 universities in California with over 700 participants by including dance performances from local dance teams to selecting a new venue after assessing previous events to provide a better experience for the audience.
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