

Ariel Evans 4403 Forest Park SW Wyoming, MI 49519 (616) 430-4466

Qualifications

I have many years of experience dealing one on one in customer service, I am confident and comfortable interacting with people. I have traveled for a living and worked in many fast-paced environments, requiring a full range of customer service in a prompt, courteous and professional manner. I am detail oriented, resourceful and reliable. I thrive on change, find it easy to adapt to new places, and enjoy accomplishing tasks in a timely manner. I absolutely love to be surrounded by people! I have great interpersonal and customer service skills used in building strong relationships and retaining them. I am punctual and reliable. I believe honesty and integrity to be vitally important in every area of life.

Experience:

Walt Disney Cruise Line Performing Character Entertainer // Performing Dancer

June 2013-March 2014

I signed a nine month contract to perform and travel the Atlantic ocean on the Walt Disney Dream Cruise Ship. Living and working on the Disney Dream, we were ported out of Cape Canaveral, Florida traveling to and from the Bahamas twice each week.

I was part of a team of entertainers who trained together in Toronto, Canada for two months learning various dance performances & character performing rolls.

Immediately following our two months of training in Toronto, we were flown to Cape Canaveral Florida where we boarded the Disney Dream Cruise Ship to live, work and perform every single day for seven months straight.

I completed my nine month contract and am so blessed to have experienced such an incredible learning, growing, and

adventurous experience. A true dream come true!

Character performing trainers: Bill Sykes and Alyssa Smith

Dance performing trainers: Lindsay Kramer, Jesse Robb and others

Character Entertainment managers aboard the ship: Ryan Allen, Jeffery Reynolds and

Melissa Trupp

Starbucks Coffee

2355 Health Drive A Wyoming, MI 49519 (616) 531-1092 November 2012 - June 2013

REHIRED April 2014 - September 2015

Barista, cashier, customer service. Creating both cafe dining and drive thru orders, I am excellent at multi-tasking with a happy to serve, genuine attitude.

FZIQUE Fitness

1100 East Paris Ave SE Suite 5 Grand Rapids, Michigan 49546 (616) 427-3670 January 2016 - present

Work duties: Front desk, answer phones, sign up new members, clean cycling shoes, take payments, wash towels, create friendly conversation with the members and keep the gym tidy.

GR Challenge Center

940 Monroe Ave NW Grand Rapids, MI 49503 (616) 913-9123 January 2016 - May 2016

Work duties: Front desk, answer phones, sign up new members, take payments, make smoothies, wash towels, create friendly conversation with the members and keep the gym tidy.

The Kitchen by Wolfgang Puck and Starbucks at Amway Grand Plaza Hotel

187 Monroe Ave NW Grand Rapids, MI 49503 (616) 776-3230

August 17, 2015 - November 2015

Work duties: Front desk hostess. Answer phones, input reservations, strategize guest seating, walk customers to assigned tables, create friendly conversation.

Railside Golf Club

2500 76th Street Southwest Byron Center, MI 49315 (616) 878-1140 Manager: Rick Evans September 2009 - July 2012 (Seasonal work: spring, summer, fall)

Outside Services Bag & Cart Staff Department

Work duties: Customer service, assist the club members with their golf clubs, set up for leagues & outings, collect golf balls from the driving range, build golf ball pyramids on the driving range, clean & detail golf carts, clean & fold towels, polish the members golf clubs.

Reason for leaving: I moved out of state.

Delta Chiropractic Center

722 North Creyts Road Lansing, MI 48917 (517) 489-2323 August 2008 - April 2009

Chiropractor Assistant to Dr. Charles Roost & Dr. Daniel Dail.

Work duties: Customer service. answer telephones, schedule patient appointments, file paperwork, cash patient payments, perform new patient exams. I have been personally certified to take patient x-rays as well as develop those x-rays in a dark room.

Reason for leaving: I moved away with my family.

Rising Star Studio Of Dance Arts

526 Lentz Ct, Lansing Charter Township, MI 48917 (517) 372-2394

Seasonal: September 2007-2008

Assistant dance teacher to young children in ballet, jazz and jazz-acrobats.

Education

General education. I was homeschooled and graduated with a high school diploma.

Skills

I understand responsibility, hard work, and retaining relationships. I thrive on progress, learning and meeting new people. I am very quick to adapt to new responsibility. I have experience in secretarial work, filing, answering phones, scheduling appointments, and a variety of customer service. I have experience in Quicken, Word, dThomas, eThomas, as well as various other computer applications and the internet. I have experience in dance choreography, dance competition, drama, character performance, and various professional understudy roles. I am creatively inclined and enjoy photo editing, painting, sculpting, sketching. I am a willing learner and want to continue to improve myself each day.

References

William Wood, former manager at Starbucks Coffee: (615) 975-9866 Tom Gallant III, personal friend from church: (616) 430-9351 Tami Sheely, office manager at Delta Chiropractic: (517) 712-9080 (904) 392-3346

Elizabeth Parra, co-worker on Disney Cruise Line: (626) 991-2116 Cameron Young, co-worker on Disney Cruise Line: (704) 292-8306