



February 14, 2022

EASYLINK  
45-47 Chia-Hua rd  
Kangshan, Kaohsiung Hsien, Taiwan.

Attn: Yuki Ya, Linda Hsu

The following contains your Delivery and Quality Performance Report.  
Your performance history is shown on the Supplier Delivery & Quality Performance Chart.

Our guidelines require an On Time Delivery  $\geq 97\%$  and  $\leq 0.70\%$  Defective Material as a percentage of Bihler purchases .  
Delivery Performance based on a "Delivery Window" of 5 days early / 3 days late for overseas shipments.  
All deliveries received in 2020 were considered On Time due to the COVID-19 Pandemic.

Best Regards,

Bi

For questions regarding your  
Delivery Performance,  
please contact Craig LaFlair at:

CLaFlair@bi

For questions regarding your  
Quality Performance,  
please contact Sarah Campbell at:

SCampbell@bi

### Supplier Delivery And Quality Performance Chart

