

Ticket List

Basic	Advanced					ACKNOWLEDGE	GET HELP	TRANSFER	EDIT	LINK	MITIGATE	RESOLVE	RE-ACTIVATE
		ID	SEVERITY	STATE	TITLE	SERVICE	TEAM	OWNER			ACKNOWLEDGEMENT STATUS	TRACK	
<input checked="" type="checkbox"/> PROD		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> PPE		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input type="checkbox"/> Test		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> Active		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> Mitigating		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input type="checkbox"/> Mitigated		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> Resolved		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> 0		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input type="checkbox"/> 1		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> 2		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input type="checkbox"/> 3		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> 4		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> ACKNOWLEDGED		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> Yes		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> No		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> SERVICE		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> AZURE <input type="checkbox"/> BING		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> TEAM		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> TRIAGE		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> RUN		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> MY QUERIES		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> Ticket Workflow Team		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> Matt Saved Query		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input type="checkbox"/> Matt Saved Query		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> TEAM QUERIES		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> Lorem Team Queries		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input type="checkbox"/> Lorem Saved Query		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> Ipsum Saved Query		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input type="checkbox"/> Matt Saved Query		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> SERVICE QUERIES		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> Critical Tickets		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input type="checkbox"/> Lorem		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input type="checkbox"/> Ipsum		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		

Ticket List

Basic | Advanced

ENVIRONMENT	ID	SEVERITY	OWNER	ACKNOWLEDGEMENT STATUS	TRACK
<input checked="" type="checkbox"/> PROD	6855987	4	Unassigned	Not Acknowledged	
<input type="checkbox"/> PPE	6855988	4	Bob Smith	Acknowledged	
<input type="checkbox"/> Test	6855989	4	Bob Smith	Acknowledged	
<input type="checkbox"/> Other	6855987	4	Unassigned	Not Acknowledged	
STATE			Unassigned	Not Acknowledged	
<input checked="" type="checkbox"/> Active	6855987	4	Unassigned	Not Acknowledged	
<input type="checkbox"/> Mitigating	6855987	4	Unassigned	Not Acknowledged	
<input type="checkbox"/> Mitigated	6855987	4	Bob Smith	Acknowledged	
<input type="checkbox"/> Resolved	6855988	4	Bob Smith	Acknowledged	
SEVERITY			Bob Smith	Acknowledged	
<input checked="" type="checkbox"/> 0	6855989	4	Unassigned	Not Acknowledged	
<input type="checkbox"/> 1	6855987	4	Unassigned	Not Acknowledged	
<input type="checkbox"/> 2	6855987	4	Unassigned	Not Acknowledged	
<input type="checkbox"/> 3	6855987	4	Bob Smith	Acknowledged	
<input type="checkbox"/> 4	6855988	4	Bob Smith	Acknowledged	
ACKNOWLEDGED			Unassigned	Not Acknowledged	
<input checked="" type="checkbox"/> Yes	6855989	4	Bob Smith	Acknowledged	
<input type="checkbox"/> No	6855987	4	Unassigned	Not Acknowledged	
SERVICE			Bob Smith	Acknowledged	
AZURE	BING		Unassigned	Not Acknowledged	
TEAM			Unassigned	Not Acknowledged	
TRIAGE	RUN		Bob Smith	Acknowledged	
MY QUERIES			Bob Smith	Acknowledged	
Ticket Workflow Team			Unassigned	Not Acknowledged	
Matt Saved Query			Unassigned	Not Acknowledged	
Matt Saved Query			Bob Smith	Acknowledged	
TEAM QUERIES			Bob Smith	Acknowledged	
Lorem Team Queries			Unassigned	Not Acknowledged	
Lorem Saved Query			Bob Smith	Acknowledged	
Ipsum Saved Query			Bob Smith	Acknowledged	
Matt Saved Query			Unassigned	Not Acknowledged	
SERVICE QUERIES			Bob Smith	Acknowledged	
Critical Tickets			Unassigned	Not Acknowledged	
Lorem			Unassigned	Not Acknowledged	
Ipsum			Bob Smith	Acknowledged	

Mitigate Incident(s)

HOW FIXED
By Design

DESCRIBE THE MITIGATION STEPS
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Proin malesuada, ante malesuada auctor laoreet, dui ex convallis nisi, et sagittis odio neque id orci. Aliquam erat volutpat. Donec posuere elit eget erat mattis, non euismod lacus varius. Pellentesque arcu urna, rutrum at lorem sed, porta finibus elit. Nunc placerat fringilla lorem, in finibus erat egestas vitae. Cras mattis leo vel purus sagittis placerat. Fusce augue dolor, maximus eu metus non, pulvinar fringilla lorem. Aliquam feugiat ipsum odio, vitae tincidunt ligula aliquam sed. Curabitur nec consequat velit.

CUSTOMER/SLA IMPACTING
 Yes
 No

NOISE
 Yes
 No

MITIGATE **CANCEL**

Ticket List

Basic	Advanced					ACKNOWLEDGE	GET HELP	TRANSFER	EDIT	LINK	MITIGATE	RESOLVE	RE-ACTIVATE
		ID	SEVERITY	STATE	TITLE	SERVICE	TEAM	OWNER			ACKNOWLEDGEMENT STATUS	TRACK	
<input checked="" type="checkbox"/> PROD		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> PPE		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input type="checkbox"/> Test		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> Active		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> Mitigating		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input type="checkbox"/> Mitigated		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> Resolved		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> 0		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input type="checkbox"/> 1		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> 2		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input type="checkbox"/> 3		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> 4		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> ACKNOWLEDGED		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> Yes		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> No		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> SERVICE		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> AZURE		BING											
<input checked="" type="checkbox"/> TEAM													
<input checked="" type="checkbox"/> TRIAGE									RUN				
<input checked="" type="checkbox"/> MY QUERIES													
<input checked="" type="checkbox"/> Ticket Workflow Team		Matt Saved Query											
		Matt Saved Query											
<input checked="" type="checkbox"/> TEAM QUERIES													
<input checked="" type="checkbox"/> Lorem Team Queries		Lorem Saved Query											
		Ipsum Saved Query											
		Matt Saved Query											
<input checked="" type="checkbox"/> SERVICE QUERIES													
<input checked="" type="checkbox"/> Critical Tickets		Lorem											
		Ipsum											

Ticket List

Basic | Advanced



ACKNOWLEDGE

GET HELP

TRANSFER

EDIT

LINK

MITIGATE

RESOLVE

RE-ACTIVATE

ENVIRON

Incident Timeline

 PROD PPE Test Other

STATE

15 | Wednesday June 5th

15 | Thursday June 6th

15 | Friday June 7th

15 | Saturday June 8th

15 | Sunday June 9th

15 | Monday June 10th

15 | Tuesd June 5th

 Active Mitig Mitig Resol

Impact Start

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Source Create Date

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Incident Create Date

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Initial Acknowledgement

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Request Assistance

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Mitigated

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Resolved

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

SEVERITY

<

 0 1 2 3 4

ACKNOWLEDGED

 Yes No

SERVICE

AZURE X BING X

TEAM

TRIAGE X

RUN

MY QUERIES

Ticket Workflow Team

Matt Saved Query

Matt Saved Query

TEAM QUERIES

Lorem Team Queries

Lorem Saved Query

Ipsum Saved Query

Matt Saved Query

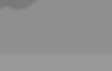
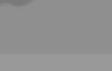
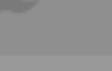
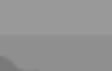
SERVICE QUERIES

Critical Tickets

Lorem

Ipsum

TRACK



<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned	Not Acknowledgedt
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855988	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855989	4	Resolved	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledgedt
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855988	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855989	4	Resolved	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledgedt
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855988	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855989	4	Resolved	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledgedt
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855988	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged
<input type="checkbox"/>	<input type="checkbox"/>	6855989	4	Resolved	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged

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Basic	Advanced					ACKNOWLEDGE	GET HELP	TRANSFER	EDIT	LINK	MITIGATE	RESOLVE	RE-ACTIVATE
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<input checked="" type="checkbox"/> PROD		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> PPE		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input type="checkbox"/> Test		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> Active		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> Mitigating		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input type="checkbox"/> Mitigated		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> Resolved		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> 0		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input type="checkbox"/> 1		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> 2		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input type="checkbox"/> 3		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> 4		6855988	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> ACKNOWLEDGED		6855989	4	Resolved	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Bob Smith			Acknowledged		
<input checked="" type="checkbox"/> Yes		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input type="checkbox"/> No		6855987	4	Mitigated	>Lorem ipsum dolor sit amet, consec...	Lorem	Ipsum	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> SERVICE		6855987	4	Active	>Lorem ipsum dolor sit amet, consec...	Ipsum	Lorem	Unassigned			Not Acknowledged		
<input checked="" type="checkbox"/> AZURE		BING											
<input checked="" type="checkbox"/> TEAM													
<input checked="" type="checkbox"/> TRIAGE									RUN				
<input checked="" type="checkbox"/> MY QUERIES													
<input checked="" type="checkbox"/> Ticket Workflow Team													
Matt Saved Query													
Matt Saved Query													
<input checked="" type="checkbox"/> TEAM QUERIES													
<input checked="" type="checkbox"/> Lorem Team Queries													
Lorem Saved Query													
Ipsum Saved Query													
Matt Saved Query													
<input checked="" type="checkbox"/> SERVICE QUERIES													
<input checked="" type="checkbox"/> Critical Tickets													
Lorem													
Ipsum													

Ticket List

Basic | Advanced

ENVIRONMENT

- PROD
- PPE
- Test
- Other

STATE

- Active
- Mitigating
- Mitigated
- Resolved

SEVERITY

- 0
- 1
- 2
- 3
- 4

ACKNOWLEDGED

- Yes
- No

SERVICE

AZURE X BING X

TEAM

TRIAGE X

RUN

MY QUERIES

Ticket Workflow Team

- Matt Saved Query
- Matt Saved Query

TEAM QUERIES

Lorem Team Queries

- Lorem Saved Query
- Ipsum Saved Query
- Matt Saved Query

SERVICE QUERIES

Critical Tickets

- Ipsum
- New Query

File Print Help | Column Options | Print Help Email
Type of query Flat List Only Parent/Child List

And/Or	Field	Operator	Value
+ X □	Environment	Equals	Prod
+ X □	State	Equals	Active
+ X □	Severity	Equals	0
+ X □	Acknowledged	Equals	Yes
+ X □	Service	Equals	Azure
+ X □	Team	Equals	Triage
Add new clause			

	ID	SEVERITY	STATE	TITLE	SERVICE	TEAM	OWNER	ACKNOWLEDGEMENT STATUS	TRACK
(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855988	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG
(+)	6855989	4	Resolved	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG
(+)	6855987	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
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(+)	6855988	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG
(+)	6855989	4	Resolved	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG
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(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855988	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG
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(+)	6855987	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
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(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855988	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG
(+)	6855989	4	Resolved	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG
(+)	6855987	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855988	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG
(+)	6855989	4	Resolved	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG
(+)	6855987	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855987	4	Active	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Unassigned	Not Acknowledged	FLAG
(+)	6855988	4	Mitigated	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG
(+)	6855989	4	Resolved	Lorem ipsum dolor sit amet, consec...	Ipsum	Ipsum	Bob Smith	Acknowledged	FLAG



18957954 - Test Ticket for Lorem Ipsum

**SEVERITY 2
ACTIVE**Impact Duration
29 days
20 hours
22 minsEnvironment
PPECREATE
BRIDGE

ACKNOWLEDGE GET HELP TRANSFER | SAVE LINK | MITIGATE RESOLVE RE-ACTIVATE

Location

DC/REGION
Lorem

INSTANCE CLUSTER
Ipsum

ROLE
Lorem

SLICE
Ipsum

Classification

INCIDENT TYPE
Lorem

INCIDENT SUBTYPE
Ipsum

HOW FOUND?
Lorem

ALERT SOURCE
Ipsum

At-A-Glance

HIT COUNT
Lorem

LAST CORRELATED
Ipsum

SERVICE RESPONSIBLE
Lorem

INCIDENT RESPONSIBLE
Ipsum

Notes About This Incident

DETAILS

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras et sem ut erat rhoncus auctor eget et elit. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Aenean elit leo, fermentum a ipsum at, consectetur rutrum elit. Donec varius justo fermentum ex porta, a venenatis arcu sodales. Donec mattis lorem a velit lacinia volutpat. Pellentesque sodales eu leo eget viverra. Donec porta tellus et egestas laoreet. Fusce porta porttitor nibh, a hendrerit metus luctus et. Vestibulum semper euismod sapien ornare molestie. Ut sagittis vestibulum magna at molestie. Sed dapibus tempus placerat.

Fusce metus turpis, bibendum nec elit sit amet, pulvinar porttitor dolor. Suspendisse et nunc sed felis tempus convallis. Mauris felis neque, commodo nec hendrerit a, imperdiet eget eros. Ut dictum pellentesque rutrum. Pellentesque non lectus vel nibh sagittis maximus non eu neque. Vivamus at nisi nec neque laoreet sollicitudin. Nulla et sem id sem consectetur aliquet. Sed urna est, convallis non ligula sed, dapibus luctus ex. Proin ut mollis lectus. Sed nec mollis nulla. Vivamus accumsan ornare malesuada. Nulla pharetra arcu augue, at dapibus odio tristique non. Ut semper vehicula finibus. In quis dui ac mi ornare pharetra non in elit. Nunc pharetra dolor eget nibh bibendum tristique. Cras vehicula imperdiet molestie.

TROUBLESHOOTING GUIDE

Lorem Ipsum

Owner Information

OWNING SERVICE
Lorem

OWNING TEAM
Ipsum

OWNER
Lorem

June 5th, 2015

Impact Start
Lorem ipsum dolor sit amet, consectetur adipiscing elit.Source Create Date
Lorem ipsum dolor sit amet, consectetur adipiscing elit.Ticket Create Date
Lorem ipsum dolor sit amet, consectetur adipiscing elit.Initial Acknowledgement
Lorem ipsum dolor sit amet, consectetur adipiscing elit.Mitigated
Lorem ipsum dolor sit amet, consectetur adipiscing elit.Resolved
Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Impact

CUSTOMER/SLA IMPACT

 Yes No

IMPACTED SERVICES

LOREM X LOREM X

IMPACTED COMPONENTS

LOREM X LOREM X

IMPACTED TEAMS

LOREM X LOREM X

CUSTOMER

Lorem

SUBSCRIPTION ID

Ipsum