Customer Preferred Communications

This document is a solution for any Group Admins or team leads who use Snyk and are looking for a better way to receive communications from Snyk. If applicable, please specify the emails of individuals who should receive communications under each category and/or the chat app that you prefer for communications.

Product Announcements - Everything from new features to engine updates	Email ▾
Email Addresses/Chat channel details	
Outages / Service Information - Planned and unplanned outage alerts	Email ▾
Email Addresses/Chat channel details	
Events - Snyk hosted events	Email ▾
Email Addresses/Chat channel details	
General Communications - Communication from your account team	Email ▾
Email Addresses/Chat channel details	

*Chat = Slack, MSTeams, or Webex