

Constraints and Opportunities for Expressive Information Design

Matthew Brehmer · @mattbrehmer

Outline

- My background and methods
- Considerations for expressive information design
- *Timeline Storyteller*
- Information design choices on mobile devices
- Opportunities for future research

My Background

2016 - 2019: Postdoctoral Researcher specializing in InfoVis + HCI, Microsoft Research

2011 - 2016: PhD Computer Science specializing in Information Visualization, UBC

2009 - 2011: MSc Computer Science specializing in Human-Computer Interaction, UBC

2004 - 2009: Bachelor of Computing specializing in Cognitive Science, Queen's Univ.

Scope of My Visualization Research



Considerations & tools for expressive information design:

- *Timeline Storyteller* - C+J 19 | *DataToon* - CHI 19 | *Charticulator* - TVCG 19 | *ChartAccent* - PVIS 17 | *Timelines Revisited* - TVCG 17 | *TimeLineCurator* - TVCG 16



Visualizing information on mobile devices:

- *Ranges Over Time* - TVCG 19 | *Animation vs. Small Multiples* - in review | *Novel Interaction For Mobile Visualization* - in preparation



Evaluating visualization (tools):

- *Data-Driven Stories* - DDS 18 | *Visualization Authoring Systems* - BELIV 18 | *Variants of Multi-Series Bar Charts* - CHI 18 |
- *Overview: A Document Mining Tool for Journalists* - TVCG 14 | *Pre-Design Empiricism for Visualization* - BELIV 14



Visualization task analysis:

- *A Typology of Abstract Visualization Tasks* - TVCG 13 | *Visualizing Dimensionally-Reduced Data* - BELIV 14



Visualizing resource consumption:

- *Workflows for Energy Portfolio Analysis* - TVCG 16

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mobile Visualizing information on mobile devices:

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cube Visualization task analysis:

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Design & Research Methods

Design & Implementation:

- User interface design | Visualization design & development | Toolkit development

Qualitative Research:

- Visualization design studies | Requirements analysis | Retrospective interviews
- Chauffeured demos | Content analysis | Post-deployment usage analysis

Quantitative Research:

- Laboratory experiments | Crowdsourced experiments | Statistical analysis

Enabling Information Design

How can I enable under-served groups of people to...

Expressively **visualize** their data?

Produce and **present** compelling data-driven stories?

Applications of visualization **beyond** those in **professional data analysis**.

The Value of Connecting Research & Practice

Disseminating visualization **research** into **practice**, and **vice versa**.

Promoting and studying the **adoption** of deployed information design tools and research prototypes.

Collecting examples of information design **produced by practitioners**.

Fostering a **dialogue** between **researchers** and **practitioners** (e.g., OpenVisConf, VisInPractice)*.

Expressive Information Design

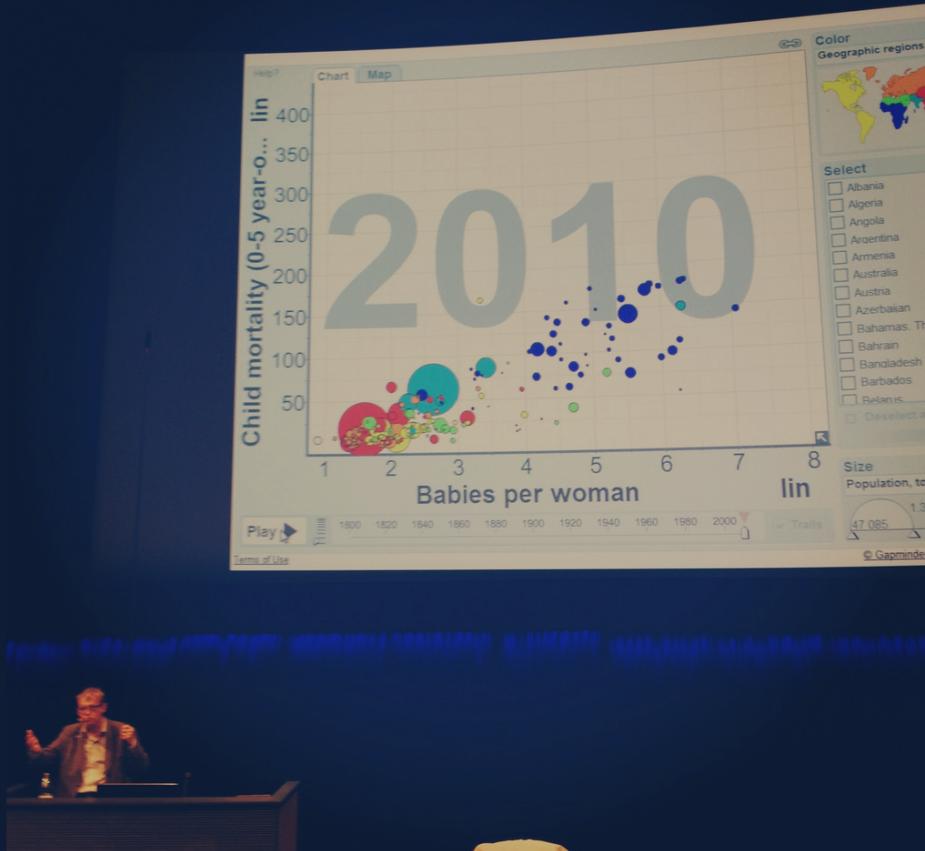
From the perspective of an **information visualization** researcher.

Expressive Information Design

- Combining **visualization**, **annotation**, and **explanation** to **present** information to an audience.
- Thinking systematically about **tasks**, **design choices**, and **constraints**.
- Identifying ways to **assess** alternative design choices.

Presenting Information to the Public

e.g., Hans Rosling's TED presentations about global economic and public health indicators.



Presenting Information to the Individual

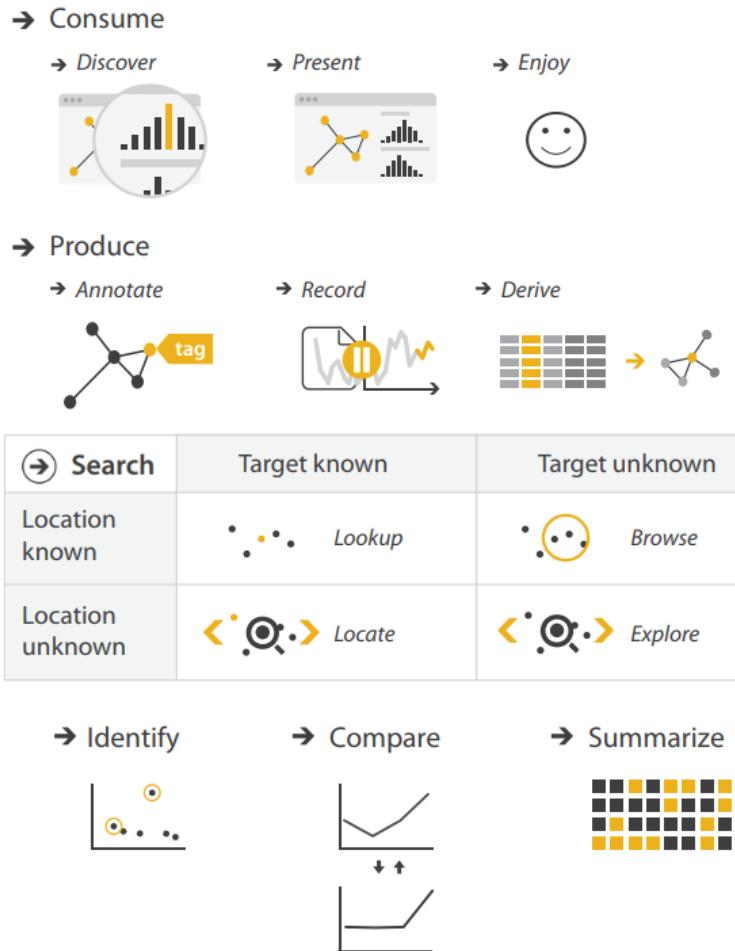


Aspects of Expressive Information Design

Thinking systematically about **tasks**, **design choices**, and **constraints**.

Thinking Systematically about Tasks

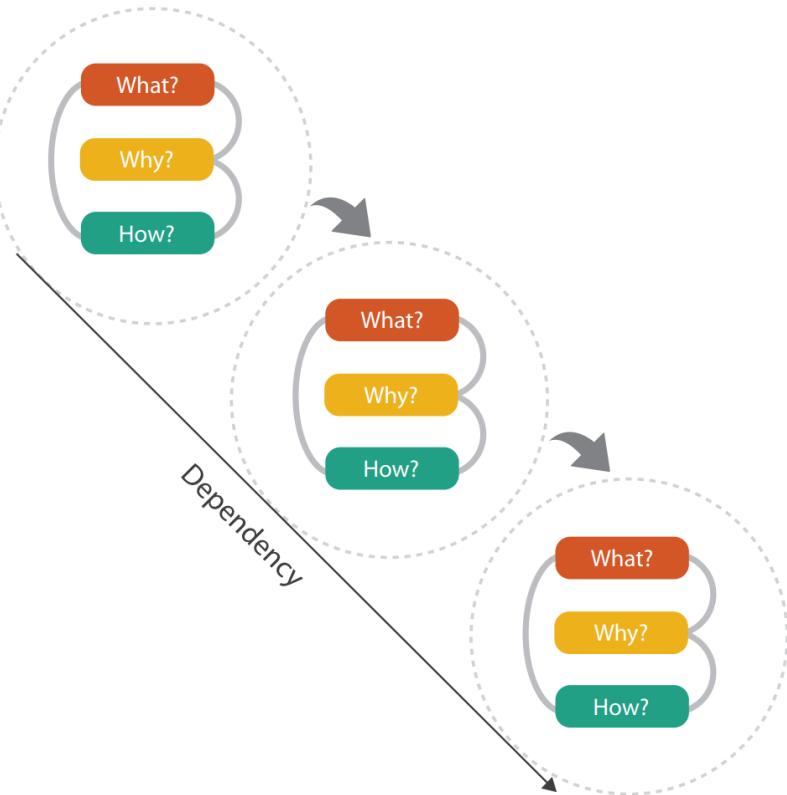
❑ *A Multi-Level Typology of Abstract Visualization Tasks.* Brehmer and Munzner.
In *IEEE Transactions on Visualization and Computer Graphics* (InfoVis 2013).



Thinking Systematically about Tasks

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The **most cited IEEE InfoVis paper since 2013**, with more than 300 citations*.



Thinking Systematically about Design Choices

Identifying the dimensions of **design spaces** that characterize:

... ways to **visually represent** data.

... ways to **animate** and **interact** with these representations.

... ways to **highlight** and **annotate** them.

... ways to **combine visual** content with **textual** explanation.

In an expressive information design tool, how do you present these choices?

e.g., Low-level visual encoding choices (shape, color, ...) or chart templates (bar, line, ...)

Constraints on Expressivity

Constraints imposed by **authors**, by the **audience**, or by the **context**.

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Resources: enabling expressive information design for those on a deadline.

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Literacy: anticipating the visual and data literacy of the audience.

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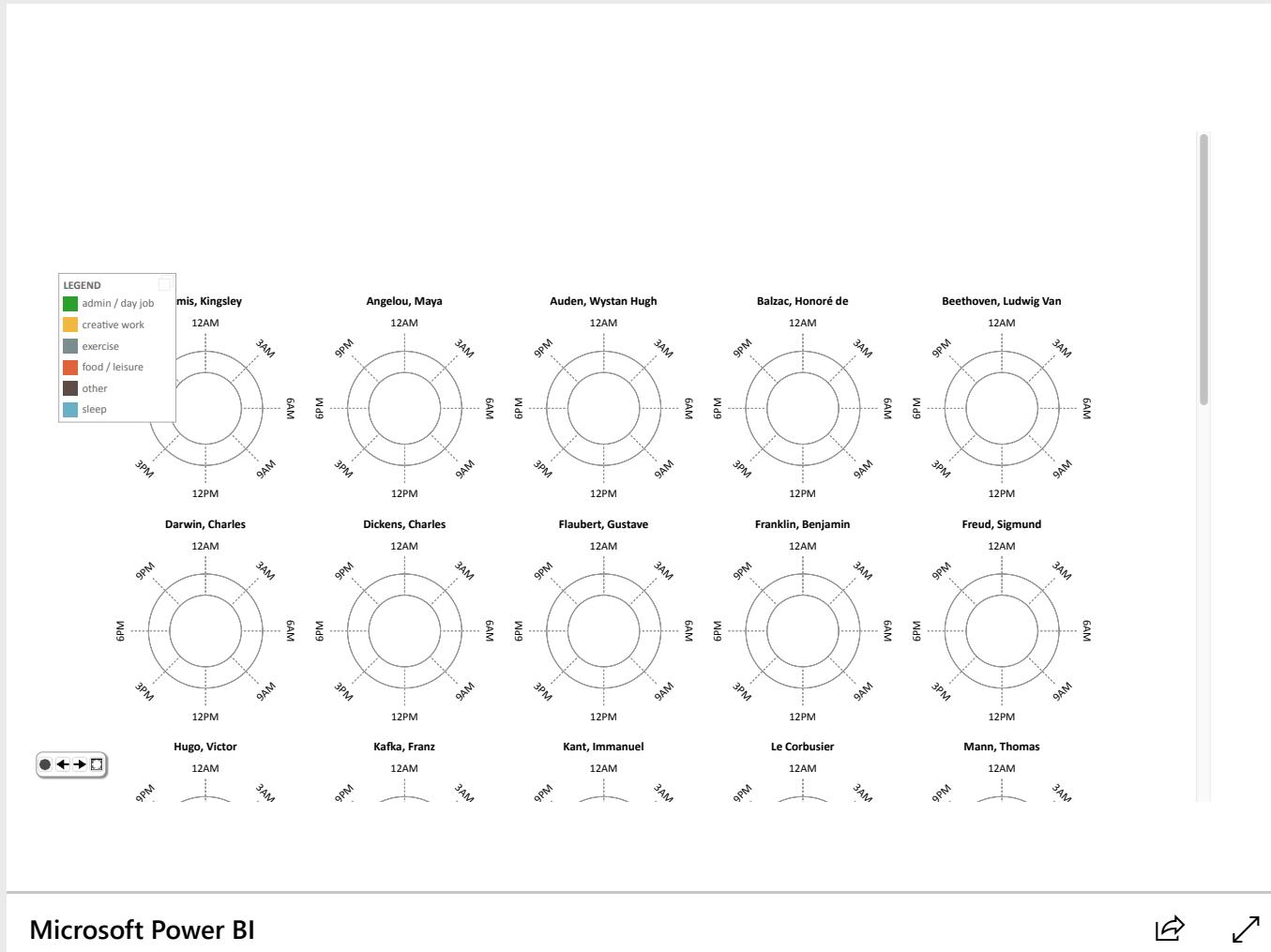
Literacy: anticipating the visual and data literacy of the audience.

Device: anticipating the audience's viewing experience.

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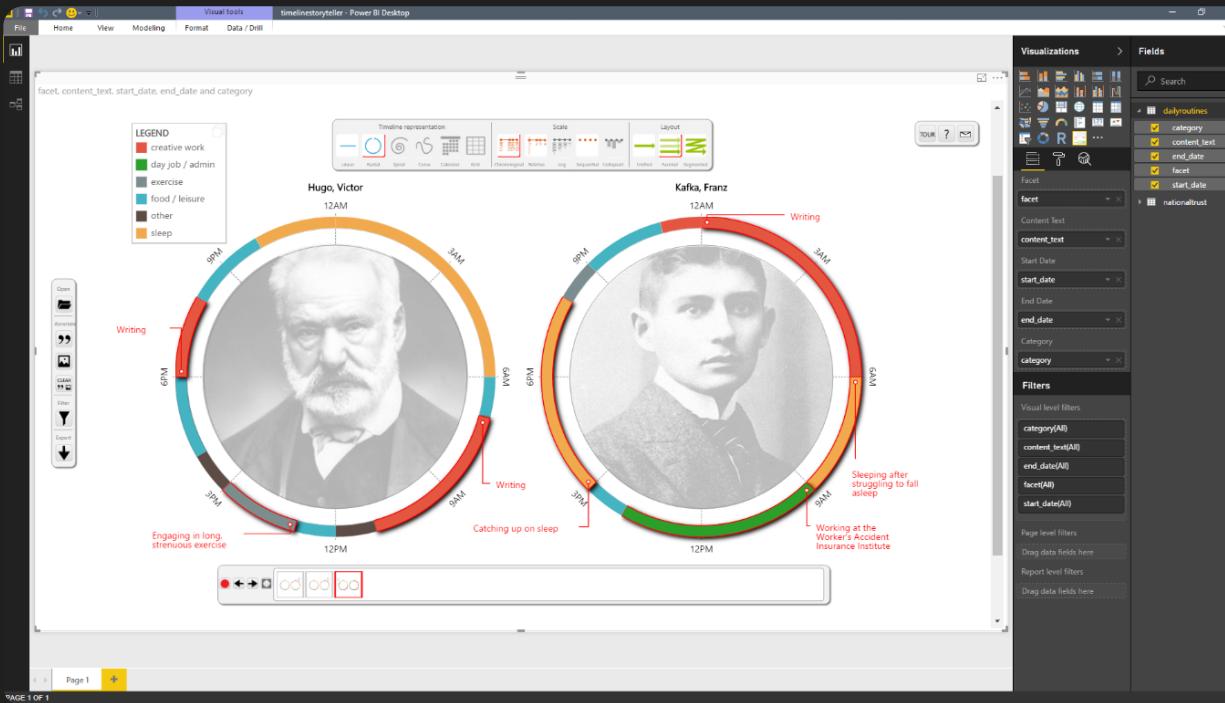
The Daily Routines of Famous Creative People



Expressive Information Design with Timelines

□ *Timeline Storyteller: The Design & Deployment of an Interactive Authoring Tool for Expressive Timeline Narratives.*

Brehmer, Lee, Henry Riche, Tittsworth, Lytvynets, Edge, and White. In Proc. *Comp. + Journalism 2019*.



↗ timelinestoryteller.com | ↗ github.com/Microsoft/timelinestoryteller

Timelines Revisited

□ *Timelines Revisited: A Design Space and Considerations for Expressive Storytelling.*
Brehmer, Lee, Bach, Henry Riche, and Munzner. In *IEEE TVCG* (presented at InfoVis 2017).

Timelines are visual representations of categorical event sequences.

How have people drawn timelines over the course of history?

The **visualization research community** has focused on their use in data analysis.

How have **practitioners** used them for storytelling?

What Happened When?

In what sequence did the events occur?

How long did the events last?

How long between event **A** and event **B**?

Did **A** and **B** co-occur or repeat?

When did **A** and **B** occur relative to event **C**?

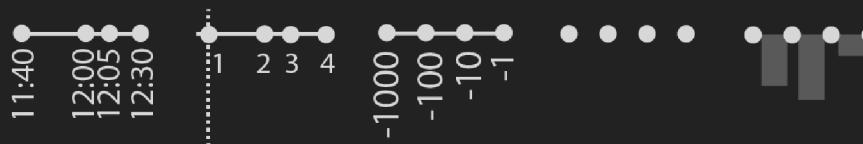
A Timeline Design Space

□ *Timelines Revisited: A Design Space and Considerations for Expressive Storytelling.*
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Representation



Scale



Layout



Timelines Revisited: The Research Process

1. Collecting and categorizing 145 timelines and timeline tools to establish the dimensions.

- Sources included: *Cartographies of Time* (Rosenberg & Grafton), *Visualization of Time-Oriented Data* (Aigner *et al.*), *Making Timelines* (Groeger).

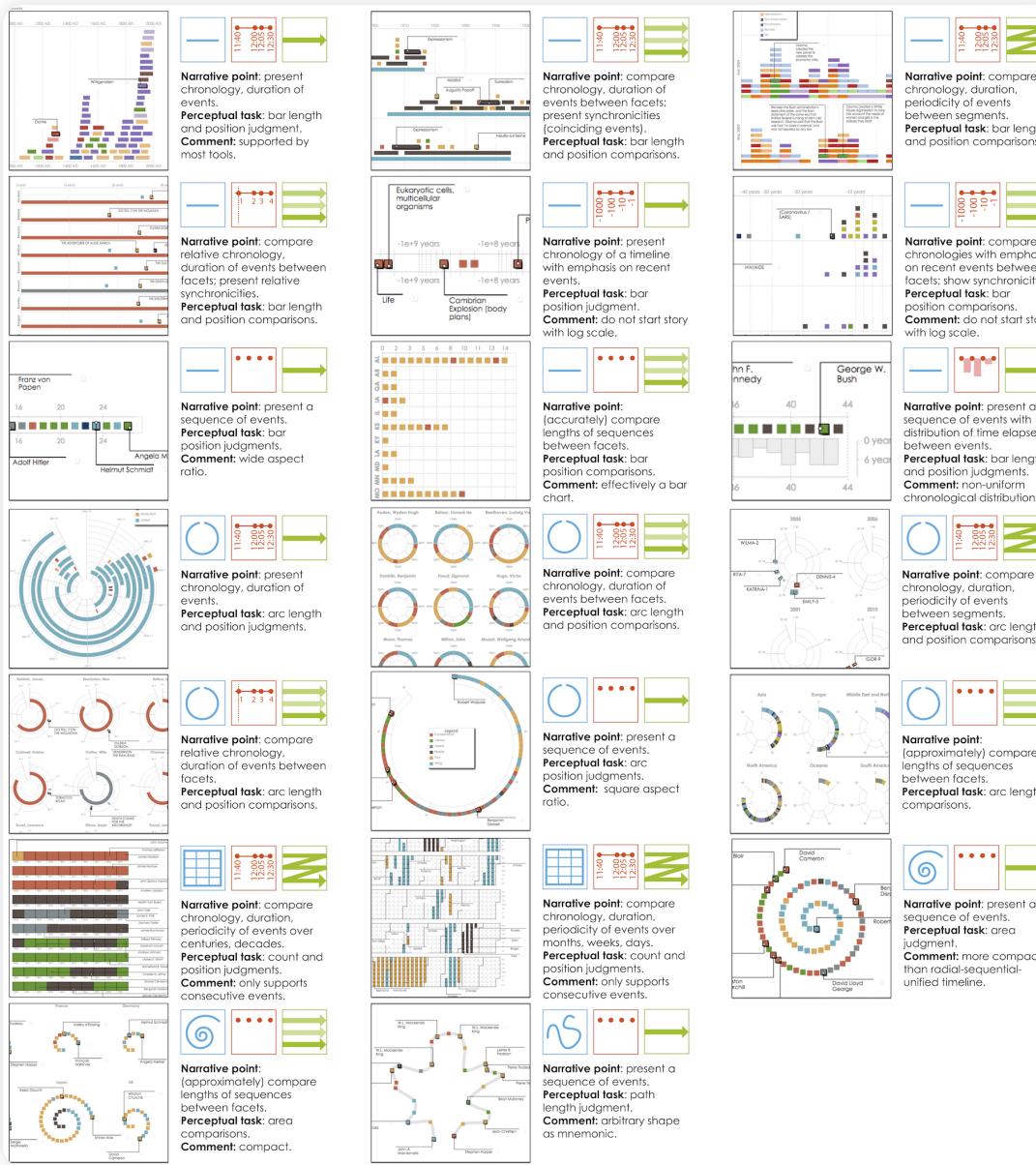
2. Validating the dimensions of the design space with 118 additional timelines (263 total).

- Sources included: [visual.ly](#), the Kantar Information is Beautiful Awards showcase, [massvis.mit.edu](#).

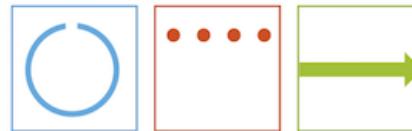
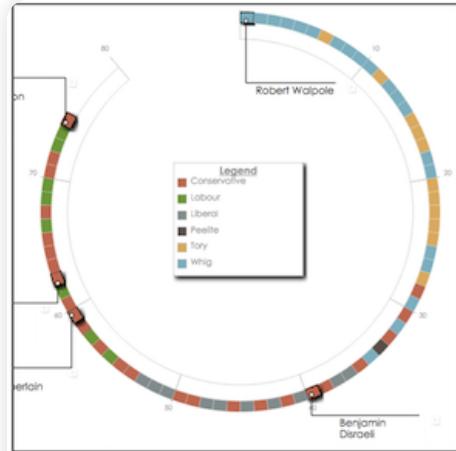
3. Implementing points in the design space with 28 representative datasets.

- e.g., Conflicts, epidemics, lifespans, head of state tenures, news stories, natural disasters, publication records, geological history.

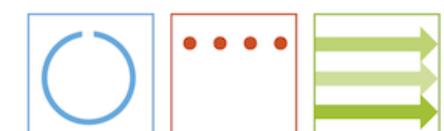
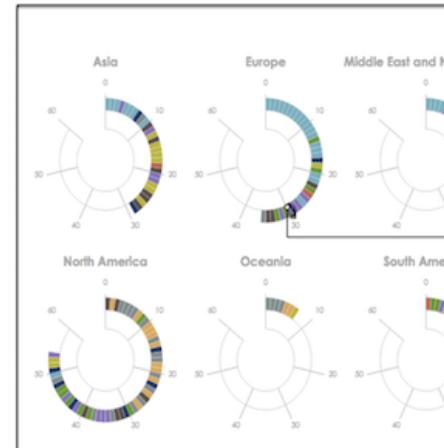
A set of purposeful, interpretable, & generalizable timeline designs at timelinesrevisited.github.io ↗.



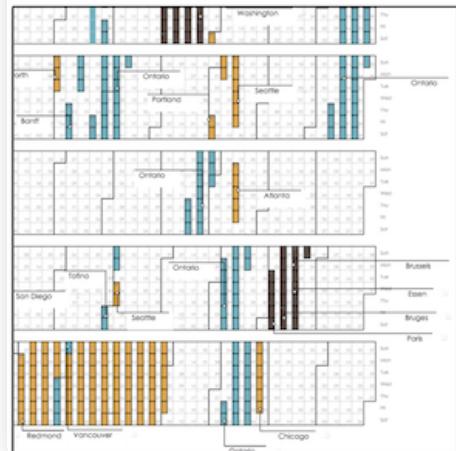
Thinking Systematically About Tasks & Design Choices



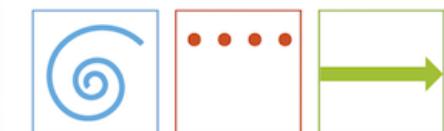
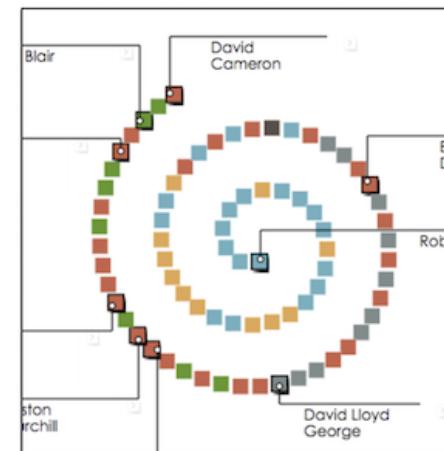
Narrative point: present a sequence of events.
Perceptual task: arc position judgments.
Comment: square aspect ratio.



Narrative point: (approximately) compare lengths of sequences between facets.
Perceptual task: arc length comparisons.

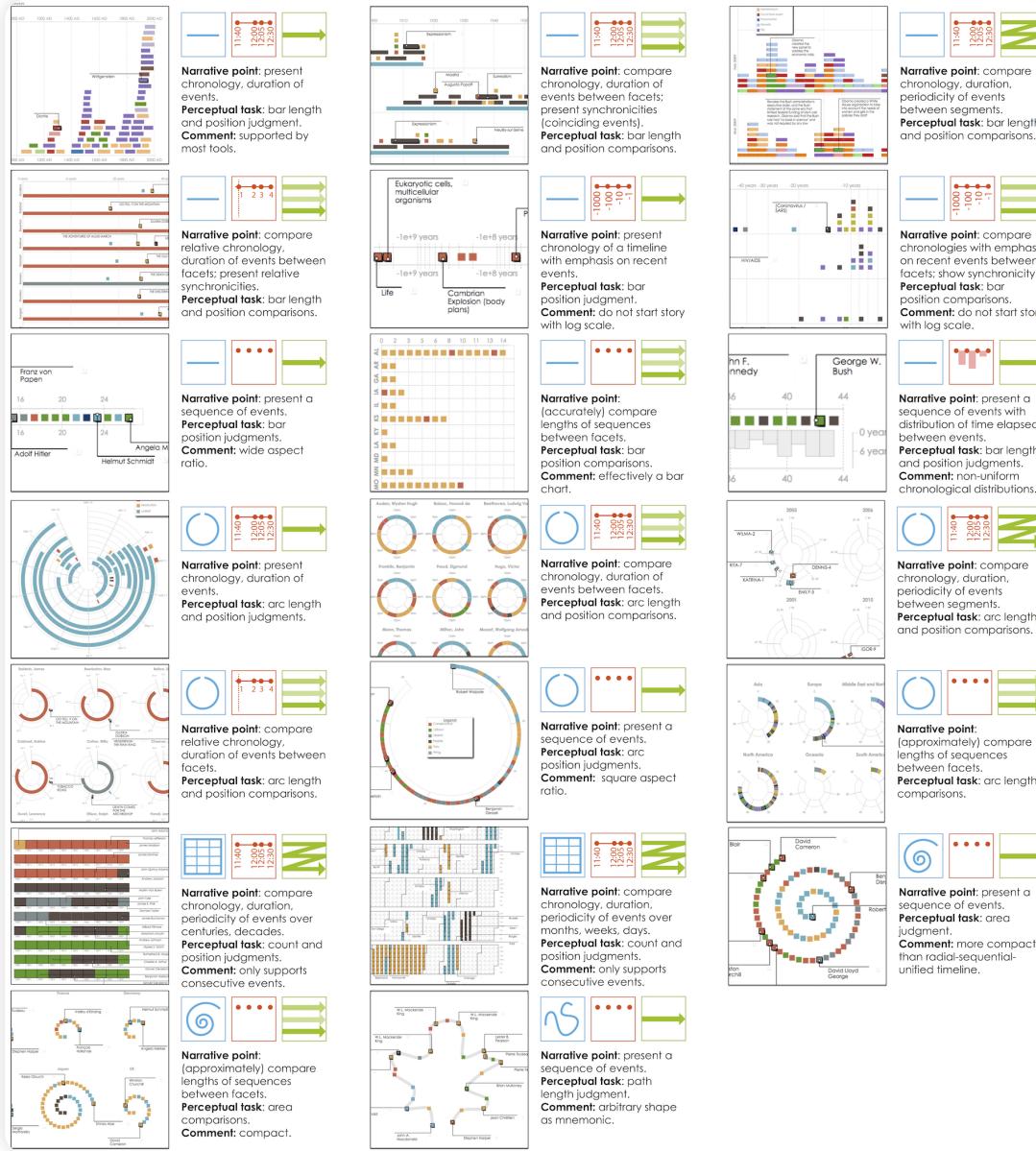


Narrative point: compare chronology, duration, periodicity of events over months, weeks, days.
Perceptual task: count and position judgments.
Comment: only supports consecutive events.



Narrative point: present a sequence of events.
Perceptual task: area judgment.
Comment: more compact than radial-sequential-unified timeline.

Using our Timeline Design Space



Expressive Storytelling with Timelines

- ❑ *Timelines Revisited: A Design Space and Considerations for Expressive Storytelling.*
Brehmer, Lee, Bach, Henry Riche, and Munzner. In *IEEE TVCG* (presented at InfoVis 2017).
- ❑ timelinesrevisited.github.io

Provide **alternative representations** for time.

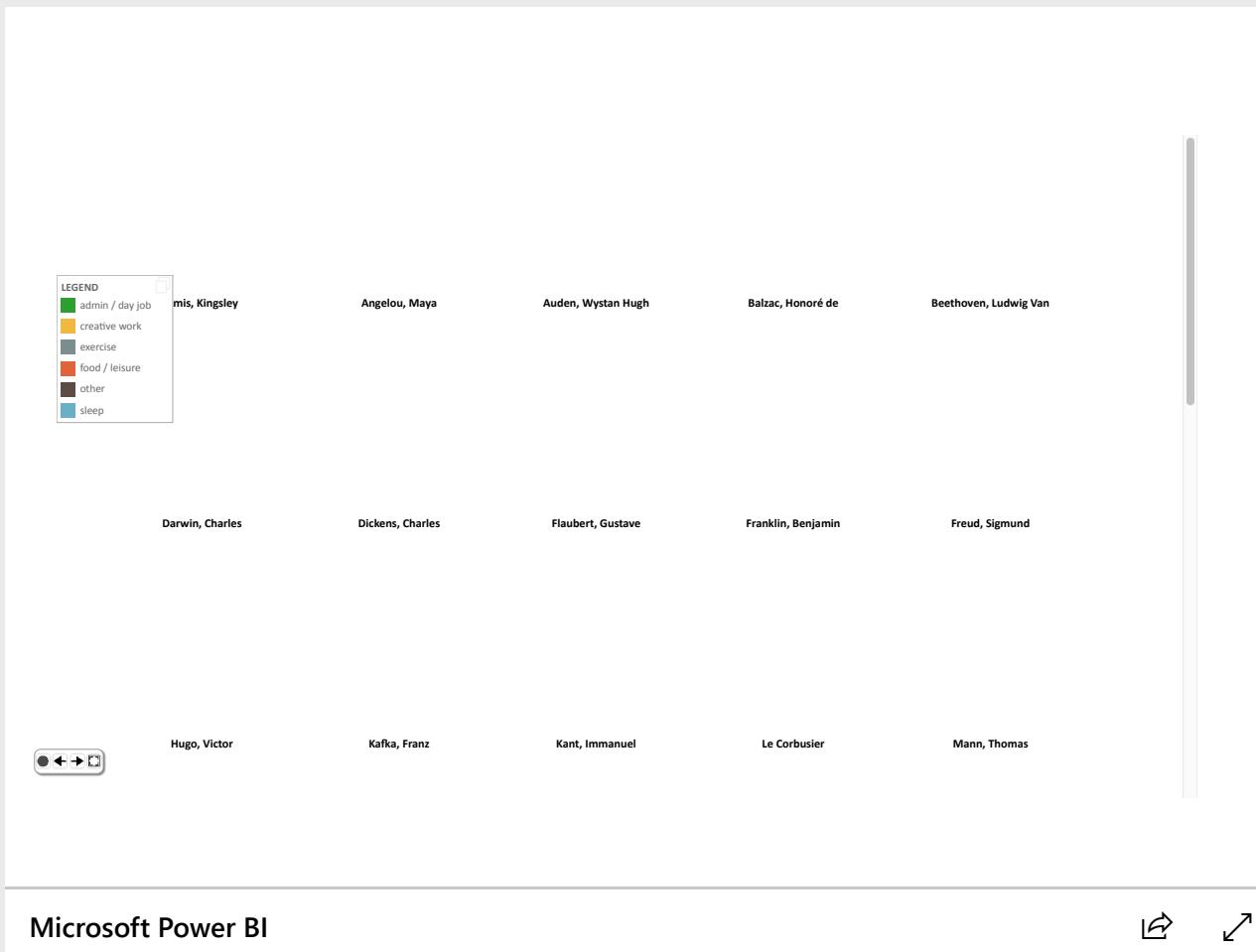
Provide **alternative** time **scales**.

Anticipate **chronological** or **non-chronological** narratives.

Incrementally **reveal** visual elements, selectively **highlighting** and **annotating** to direct attention.

The Authoring Interface of Timeline Storyteller

Web version imports CSV, JSON, GSheet. **Power BI** version imports various data formats.
Web version exports PNG, SVG, GIF, JSON spec. **Power BI** version exports PBIX, iFrame.



Evaluating Timeline Storyteller

A controlled **laboratory study** to assess expressivity seemed to be **inappropriate**.

How do people use it **with their own data**?

How does the content they produce **reflect** our timeline **design space**?

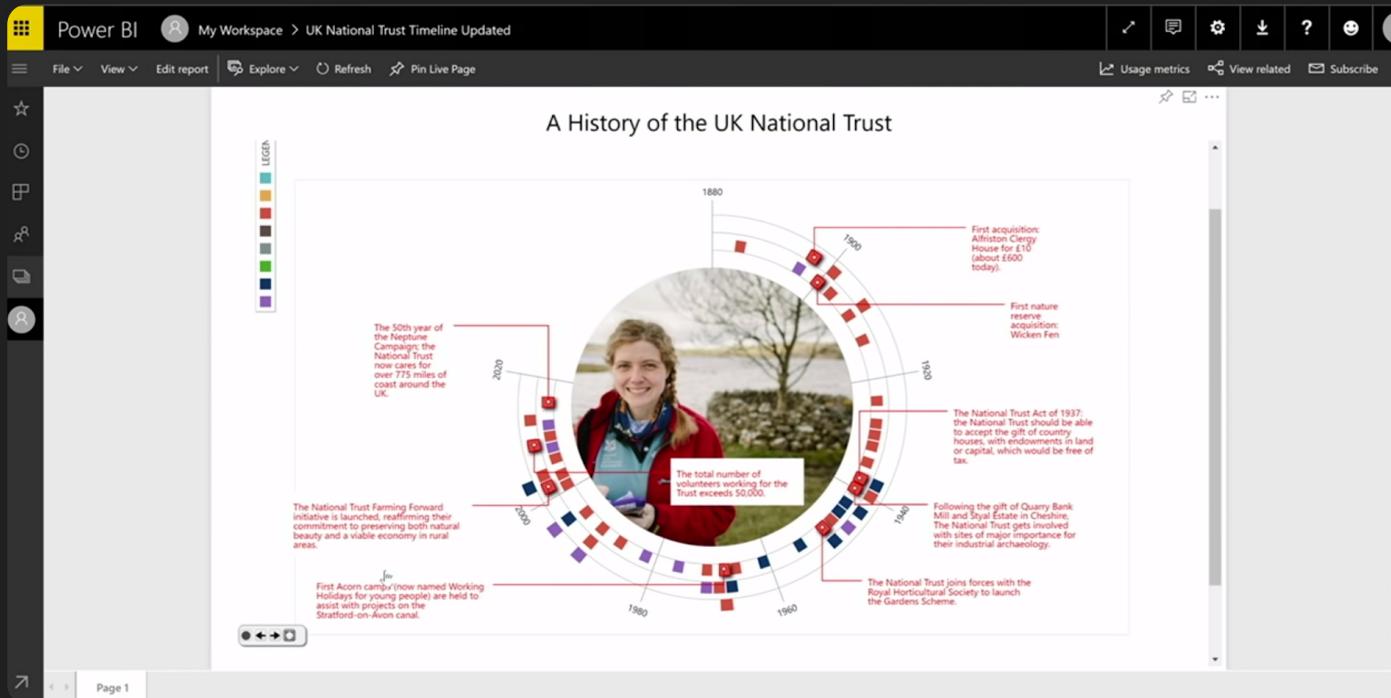
Promoting Timeline Storyteller to Practitioners

Demos / talks at the [Tapestry Conference](#), [OpenVisConf](#), and the [Dublin Data Summit](#) in 2017.

Demo by Microsoft's [Data Journalism Team](#) at the 2017 [Future of Storytelling Summit](#).

Posts on the official [Power BI Blog](#), tutorial + interview for the [Power BI YouTube channel](#).

Demo by a customer during the opening keynote of the 2017 [Data Insights Summit](#):



Timeline Storyteller: Collecting Usage Data

Exported content from the web version in mid 2017.

Entries from a **Storytelling Contest** with the Power BI user community in late 2017, coordinated by the **Microsoft Data Journalism Team**.

Download metrics of the Power BI desktop version:

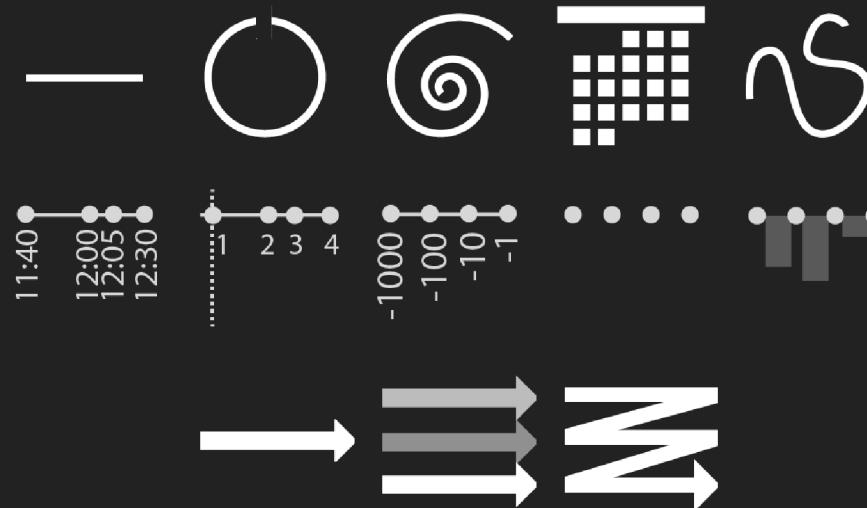
Over **36,000 downloads** of the Power BI version as of January 2019.

Timeline Storyteller: Content Analysis

223 unique items of exported content from the web version (subject to author consent).

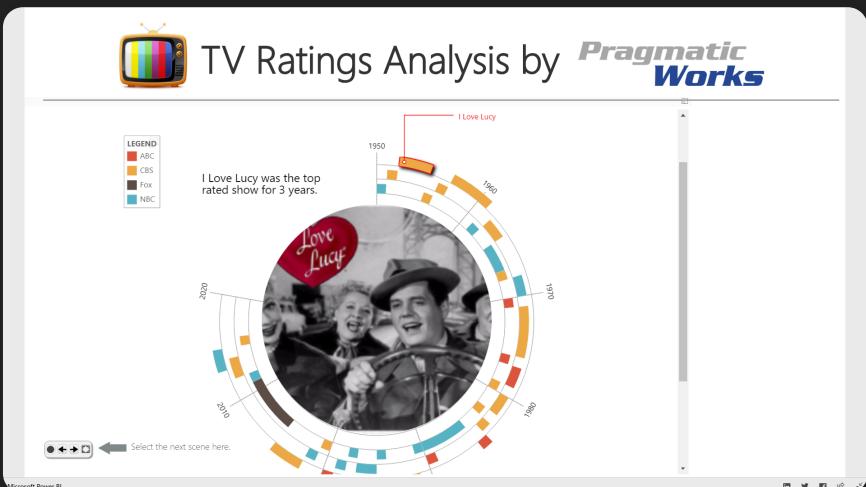
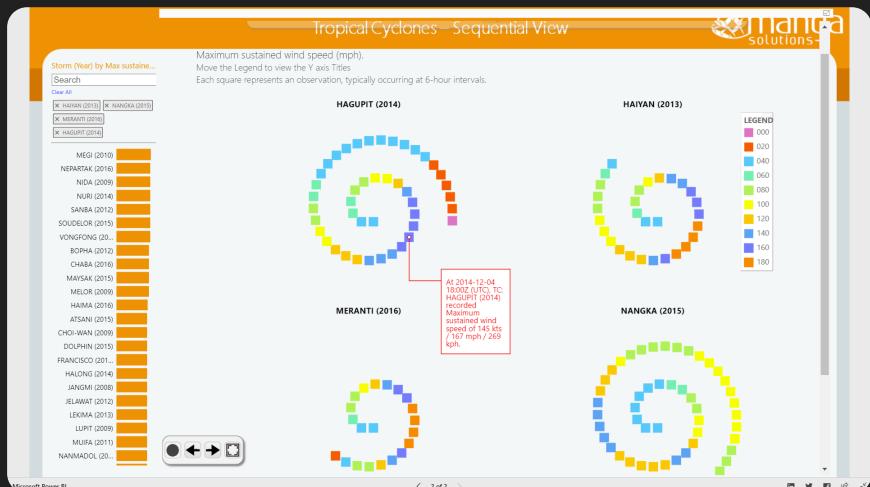
The corpus spanned the timeline design space - with a couple of exceptions.

The **Linear** representation and **Chronological** time scale were most common.



Timeline Storyteller: Content Analysis (cont.)

Example entries from the Power BI user community **data storytelling contest**:



Tropical Cyclones by Manga Solutions. | *TV Network Ratings* by Pragmatic Works.

Timeline Storyteller: Conclusions & Opportunities

No prior interactive tools for presenting **expressive timeline narratives**.

The first to incorporate multi-scene stories with **multiple visual representation choices**.

Incrementally **reveal** + **transform**; selectively **highlight** + **annotate**; applicable to other data types.

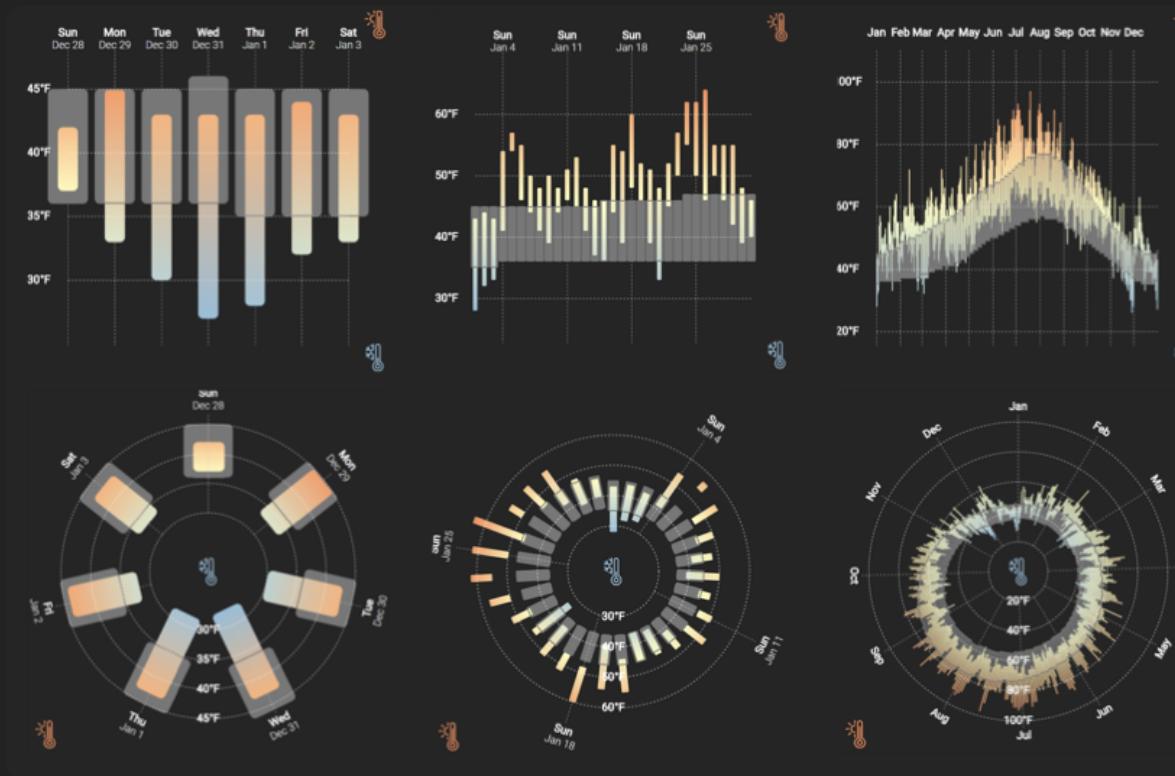
Recommend design choices and **annotations** based on properties of the dataset.

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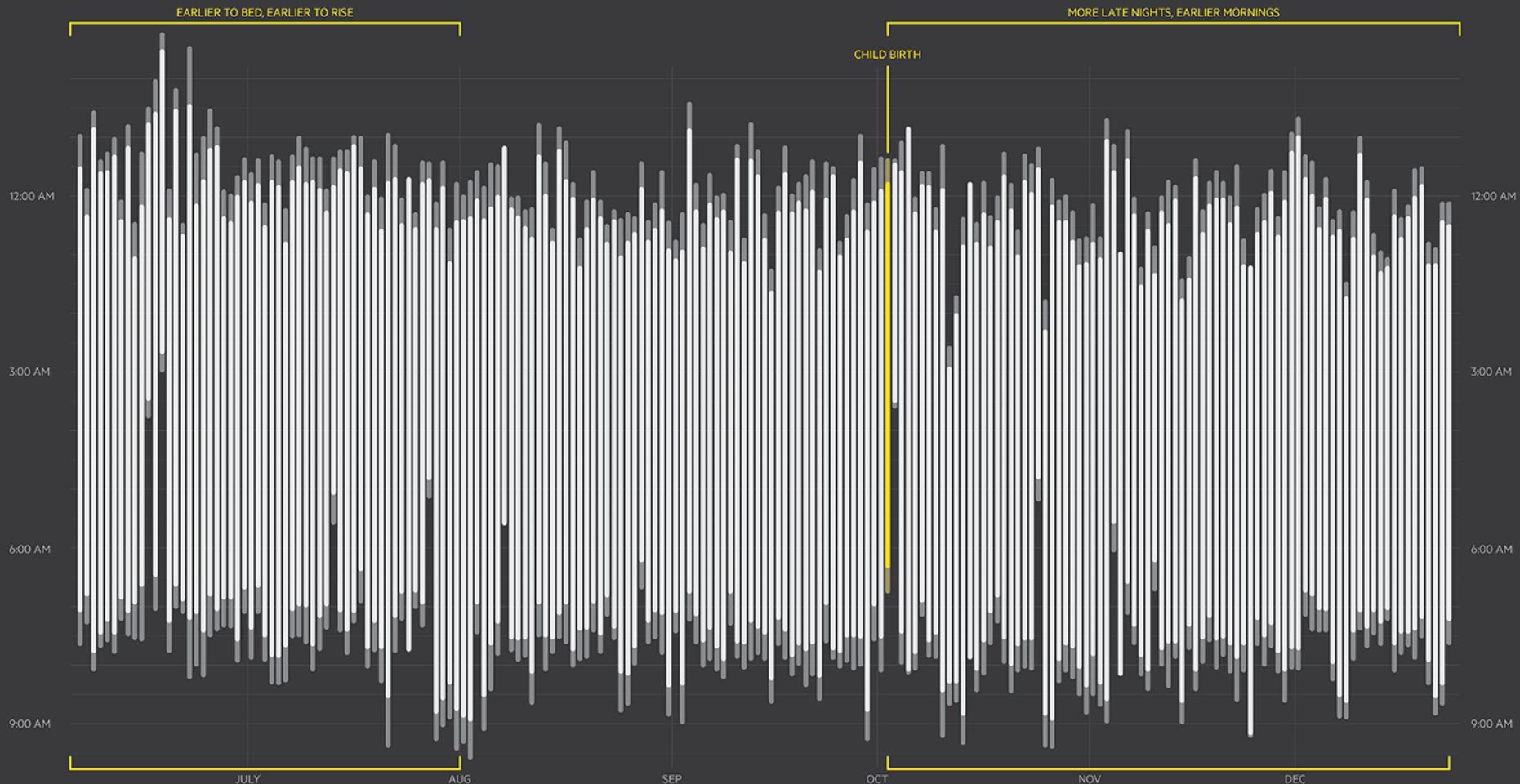
Information Design Choices on Mobile Phones

□ **Visualizing Ranges over Time on Mobile Phones: A Task-Based Crowdsourced Evaluation.**
Brehmer, Lee, Isenberg, and Choe. In *IEEE TVCG* (InfoVis 2018).



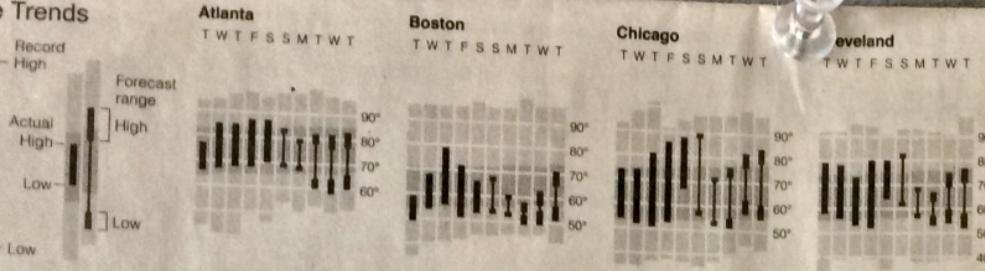
↗ aka.ms/ranges-tvcg

Time In Bed vs. Time Asleep by time of day



0-Day Temperature Trends

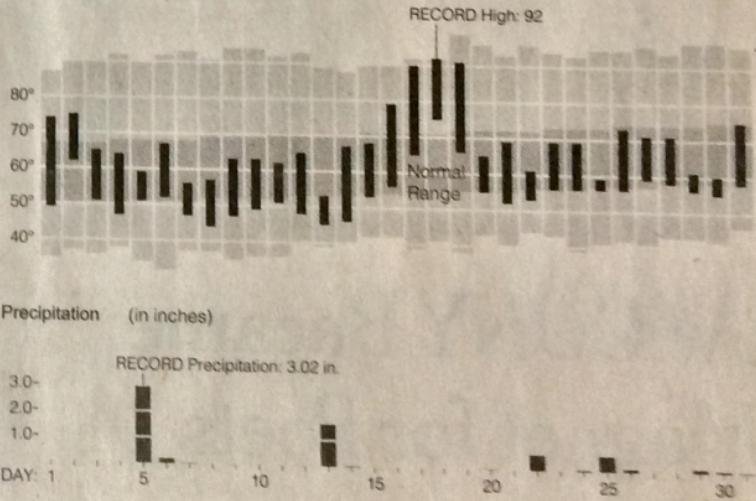
High and low temperatures in the past few days and forecasts for next five. Yesterday's highs and lows are based on preliminary data.

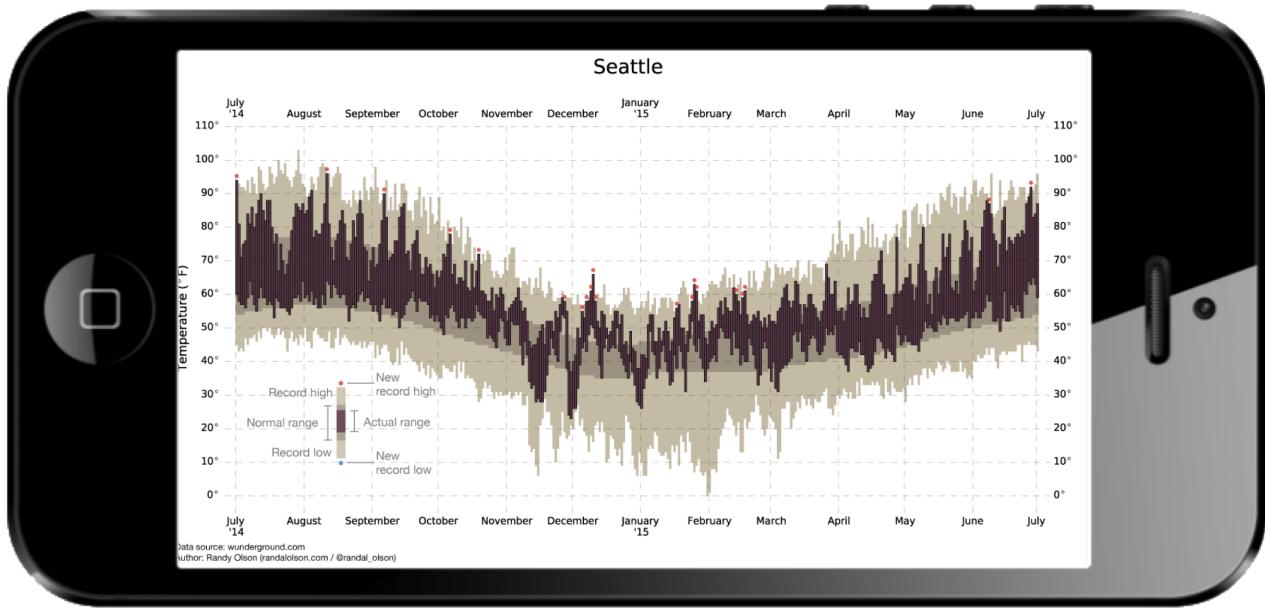
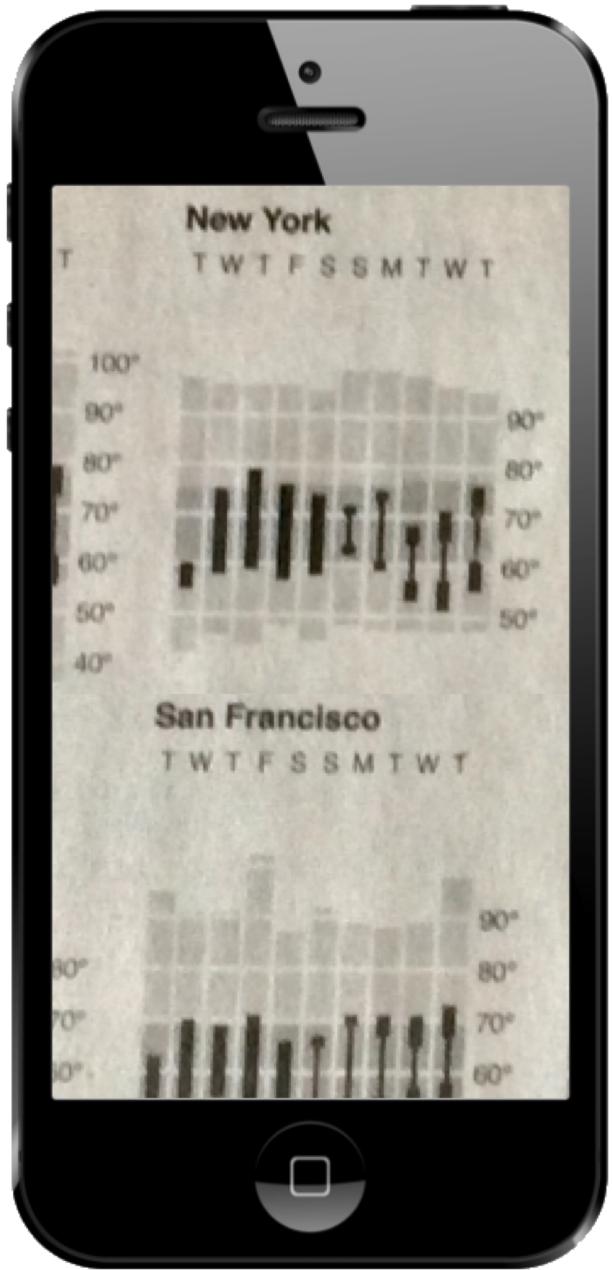


| | Key West | 88/ 80 0.03 | 87/ 80 Sh | 89/ 81 C | London | 68/ 49 0 | 65/ 52 PC |
|--|----------------|-------------|-----------|------------|----------------------|------------------|--------------|
| | Knoxville | 87/ 63 0 | 82/ 66 T | 76/ 63 T | Madrid | 87/ 61 0.16 | 79/ 50 T |
| | Boston | 85/ 64 0 | 85/ 56 PC | 73/ 53 PC | Moscow | 50/ 38 0.08 | 56/ 43 C |
| | Chicago | 104/ 80 0 | 104/ 79 S | 104/ 77 PC | Nice | 76/ 67 0.10 | 78/ 68 T |
| | Cleveland | 86/ 62 0 | 86/ 66 S | 80/ 56 R | Oslo | 59/ 48 0.08 | 60/ 50 R |
| | Detroit | 83/ 69 0.13 | 83/ 69 T | 81/ 67 PC | Paris | 71/ 48 0.06 | 70/ 53 PC |
| | Ft. Myers | 80/ 61 0 | 80/ 61 PC | 81/ 61 PC | Prague | 82/ 60 0 | 68/ 50 T |
| | Houston | 90/ 65 0 | 87/ 69 PC | 86/ 60 R | Rome | 77/ 60 0 | 80/ 63 PC |
| | Los Angeles | 81/ 60 0.10 | 84/ 59 PC | 88/ 60 PC | St. Petersburg | 48/ 35 0.02 | 55/ 39 S |
| | Minneapolis | 85/ 65 0.60 | 85/ 56 S | 73/ 51 S | Stockholm | 60/ 46 0.02 | 60/ 48 R |
| | New York | 85/ 77 0.29 | 85/ 78 Sh | 90/ 80 Sh | Vienna | 83/ 62 0 | 80/ 58 T |
| | Orlando | 84/ 68 0.45 | 86/ 57 PC | 67/ 54 S | Warsaw | 71/ 51 0 | 82/ 54 R |
| | Philadelphia | 88/ 65 0.60 | 87/ 59 S | 79/ 56 S | North America | Yesterday | Today |
| | Phoenix | 80/ 70 0.40 | 83/ 71 T | 81/ 70 T | Acapulco | 87/ 77 0.04 | 88/ 77 PC |
| | Pittsburgh | 63/ 52 0 | 62/ 49 PC | 64/ 50 PC | Bermuda | 77/ 72 0.08 | 78/ 70 S |
| | Portland, Me. | 86/ 65 0 | 85/ 71 S | 82/ 65 T | Calgary | 78/ 55 0 | 70/ 50 T |
| | Portland, Ore. | 76/ 64 0.45 | 76/ 65 T | 84/ 63 PC | Edmonton | 78/ 49 0 | 72/ 50 C |
| | Providence | 92/ 66 0 | 92/ 63 S | 92/ 60 S | Guadalajara | 93/ 58 0 | 93/ 59 PC |
| | Raleigh | 83/ 70 0.55 | 82/ 69 T | 84/ 71 T | Havana | 86/ 72 0.13 | 88/ 72 PC |
| | Reno | 77/ 56 0.01 | 82/ 66 PC | 78/ 61 T | Kingston | 90/ 79 0.01 | 90/ 80 PC |
| | Richmond | 108/ 80 0 | 108/ 82 S | 109/ 83 S | Martinique | 87/ 78 0.23 | 86/ 79 Sh |
| | Rochester | 79/ 59 0 | 84/ 62 T | 73/ 54 Sh | Mexico City | 81/ 53 0.04 | 82/ 60 PC |
| | Sacramento | 63/ 47 0.02 | 66/ 50 PC | 56/ 48 R | Montreal | 92/ 63 0 | 91/ 72 PC |
| | Salt Lake City | 86/ 53 0 | 86/ 53 S | 90/ 55 S | Montreal | 64/ 48 0 | 67/ 53 C |
| | San Antonio | 88/ 68 0 | 96/ 66 S | 86/ 64 S | Nassau | 93/ 77 0.02 | 92/ 77 Sh |
| | San Diego | 88/ 70 0.11 | 86/ 70 T | 87/ 70 T | Panama City | 88/ 77 0.15 | 87/ 77 T |
| | San Francisco | 72/ 62 0 | 72/ 62 PC | 71/ 62 PC | Quebec City | 62/ 47 0 | 68/ 48 C |
| | San Jose | 66/ 53 0 | 66/ 52 PC | 70/ 52 PC | Santo Domingo | 90/ 75 0.15 | 89/ 76 PC |
| | San Juan | 75/ 54 0 | 75/ 52 PC | 79/ 55 PC | Toronto | 72/ 53 0 | 75/ 53 R |
| | Savannah | 90/ 77 0.02 | 89/ 78 PC | 89/ 79 PC | Vancouver | 64/ 46 0 | 64/ 45 C |
| | Seattle | 88/ 70 0.04 | 87/ 72 T | 87/ 72 T | Winnipeg | 82/ 58 0.04 | 86/ 55 PC |
| | Shreveport | 66/ 50 0 | 66/ 48 PC | 69/ 51 C | | | |
| | | 86/ 70 0.10 | 83/ 69 T | 81/ 68 T | | | |

Highlight: New York's Weather in May

Temperature Central Park





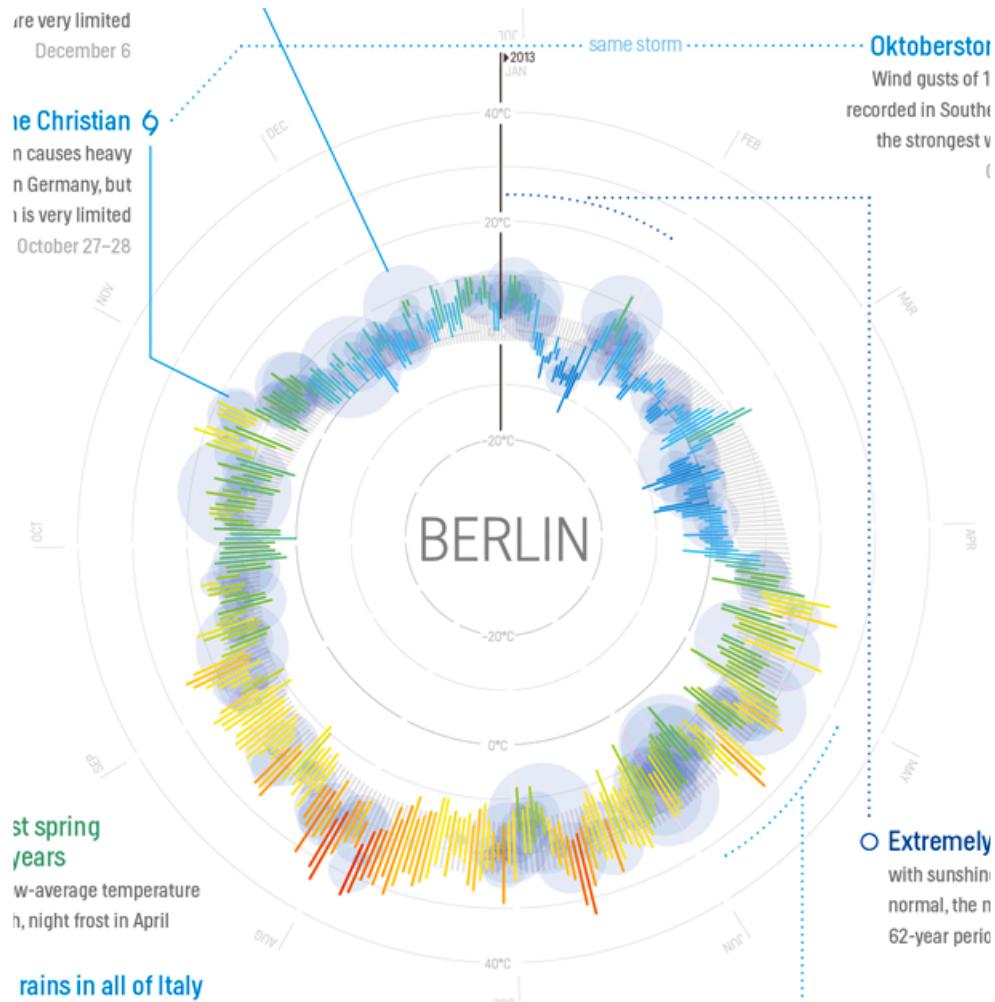
Ranges in Weather Apps



Ranges in Sleep Tracking Apps



Ranges and Radial Representations



SMARTPHONE

TABLET

ALL

CIRCLE 28

BAR 20

LINE 14

MAP 11

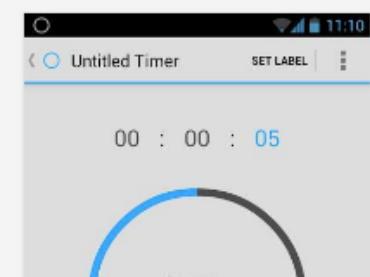
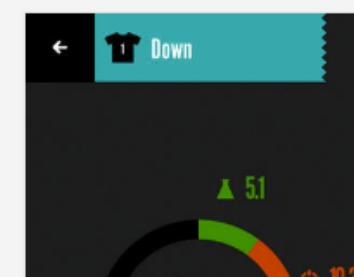
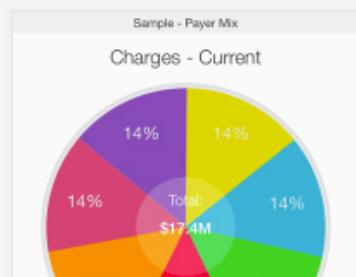
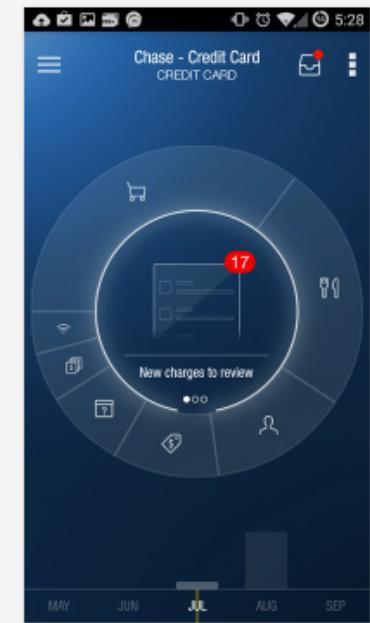
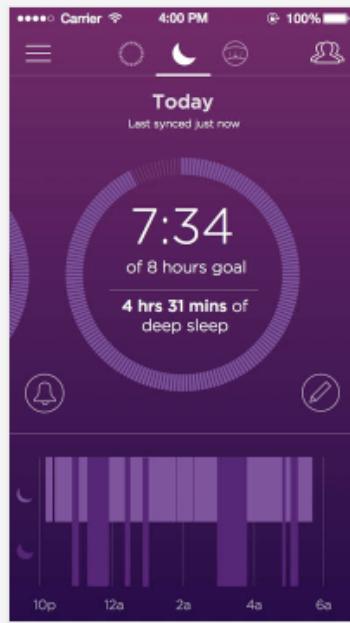
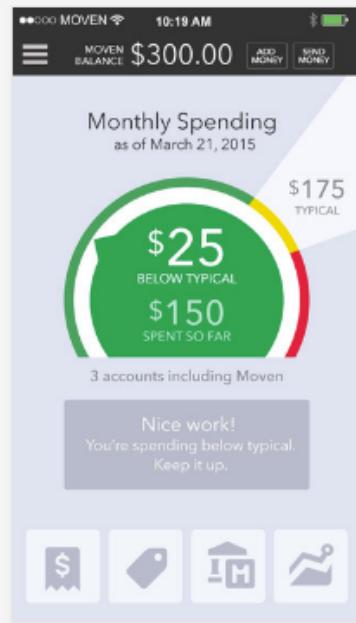
AREA 9

POINT 6

TEXT 4

TABLE 1

NETWORK 1



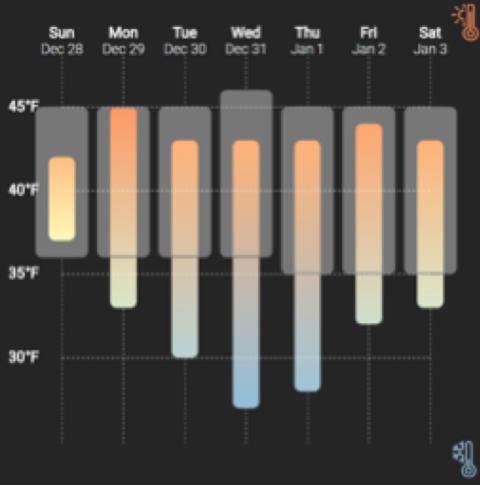
A Crowdsourced Experiment on Mobile Phones

The **first** crowdsourced **visualization evaluation** study performed **exclusively on phones**.

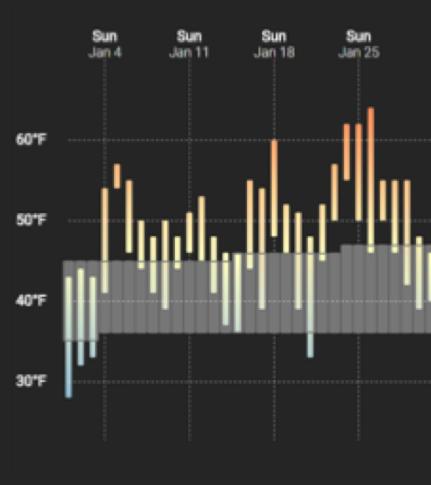


Linear

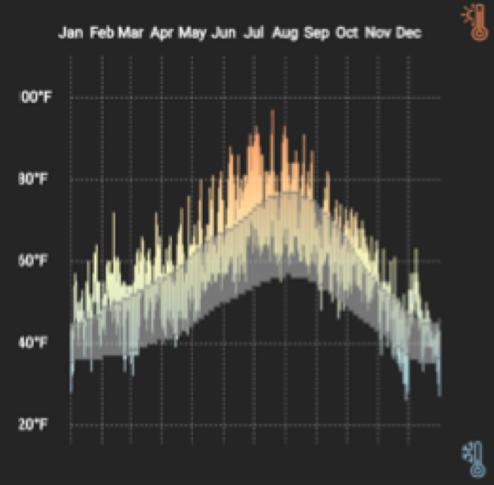
Week



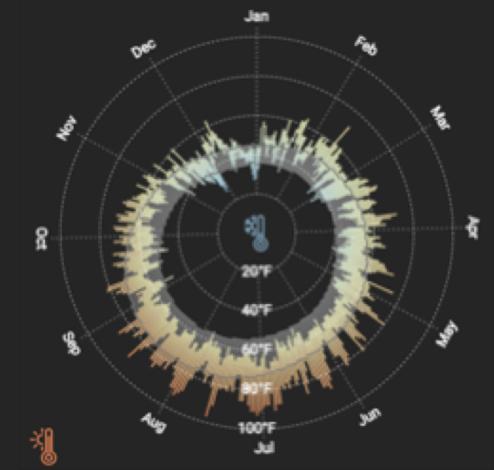
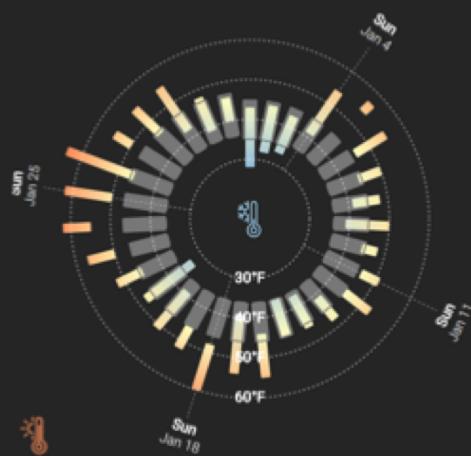
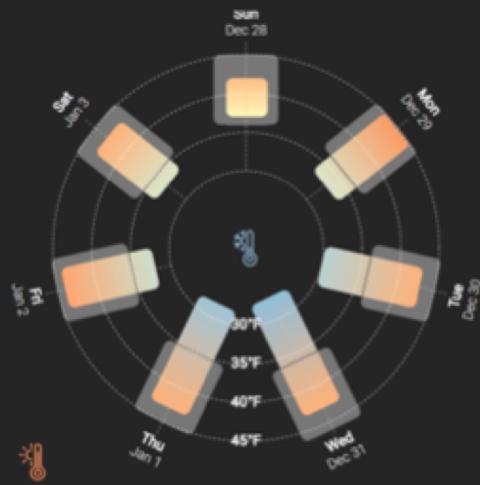
Month



Year



Radial



Thinking Systematically About Tasks

Tasks derived from *A Multi-Level Typology of Abstract Visualization Tasks.*
Brehmer and Munzner. In *IEEE TVCG* (InfoVis 2013):

- **Locate** Dates
- **Identify** Values
- **Locate** Extreme Values
- **Compare** Values
- **Compare** Ranges

Dependent Measures

For each trial:

 Trial completion time

 Response accuracy

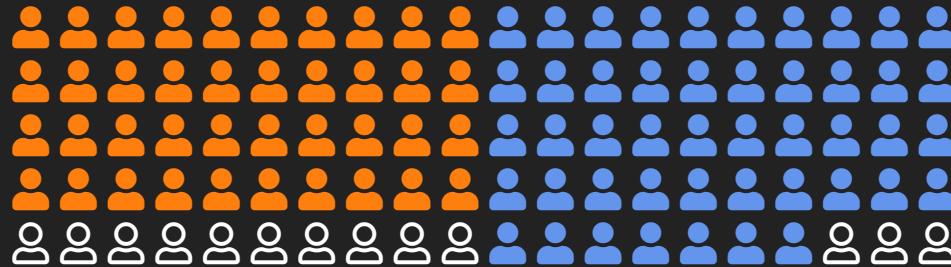
At each level of granularity:

 Preference: Linear or Radial

 Confidence: Low to High

Participants

Temperature (N = 40), Sleep (N = 47)



84 trials per participant, using their own phone.

Radial or Linear?

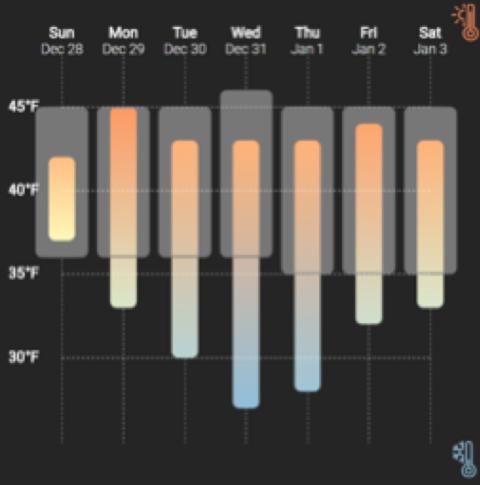
Detailed statistics are provided in:

Visualizing Ranges over Time on Mobile Phones: A Task-Based Crowdsourced Evaluation.
Brehmer, Lee, Isenberg, and Choe. In *IEEE TVCG* (InfoVis 2018). aka.ms/ranges-tvcg ↗

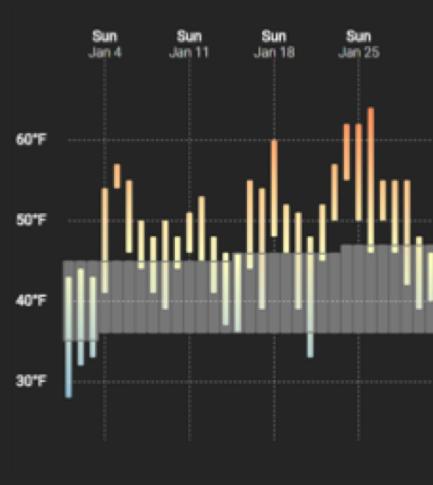
- 💡 People are, in general, **slower with radial** representations.
- ✓ Accuracy appears to be **data- and task-dependent**:
e.g., **less accurate with radial** when **identifying** and **locating** values in absence of seasonal variation.
- 👍 People **prefer** and are **more confident** with **linear** representations.

Linear

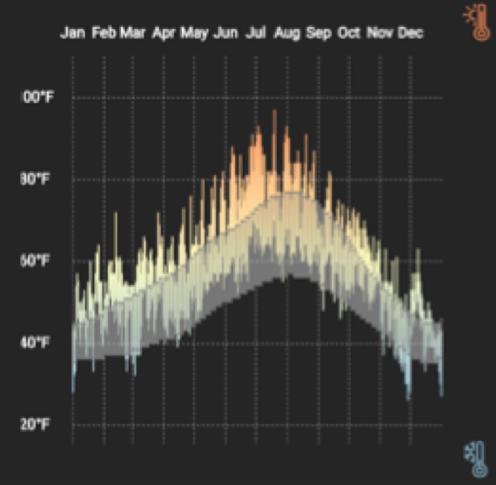
Week



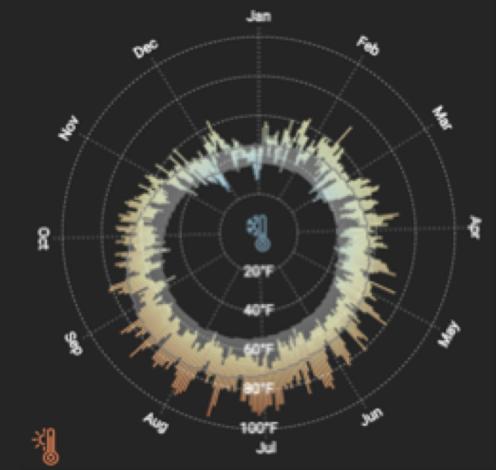
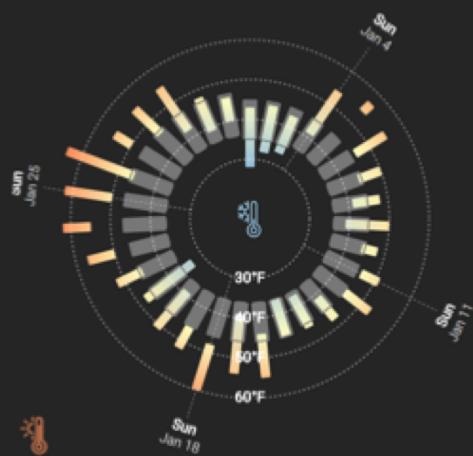
Month



Year



Radial



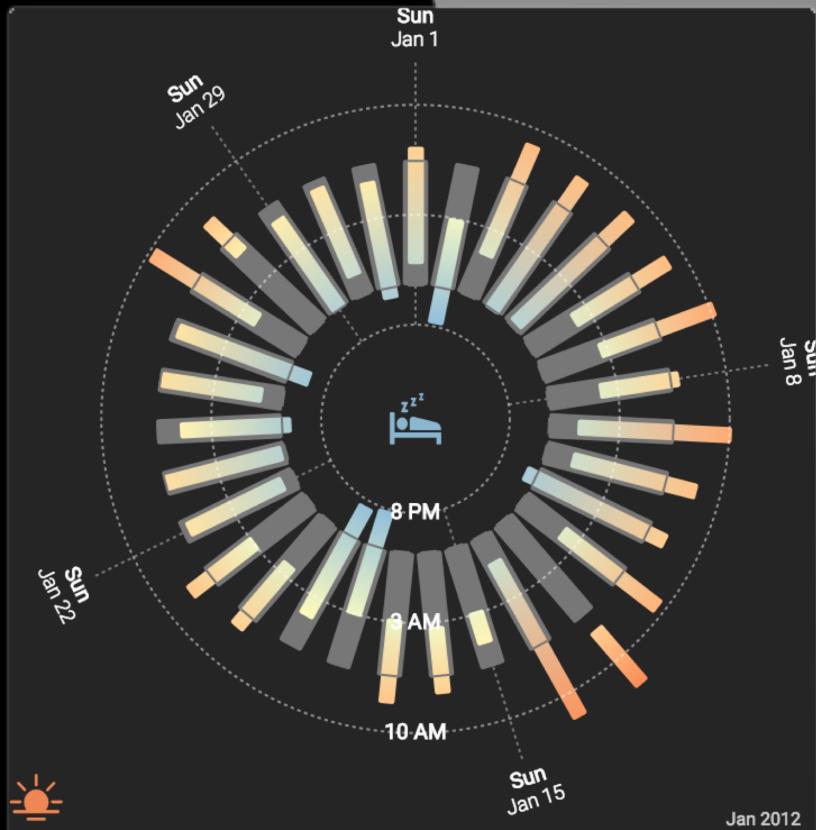
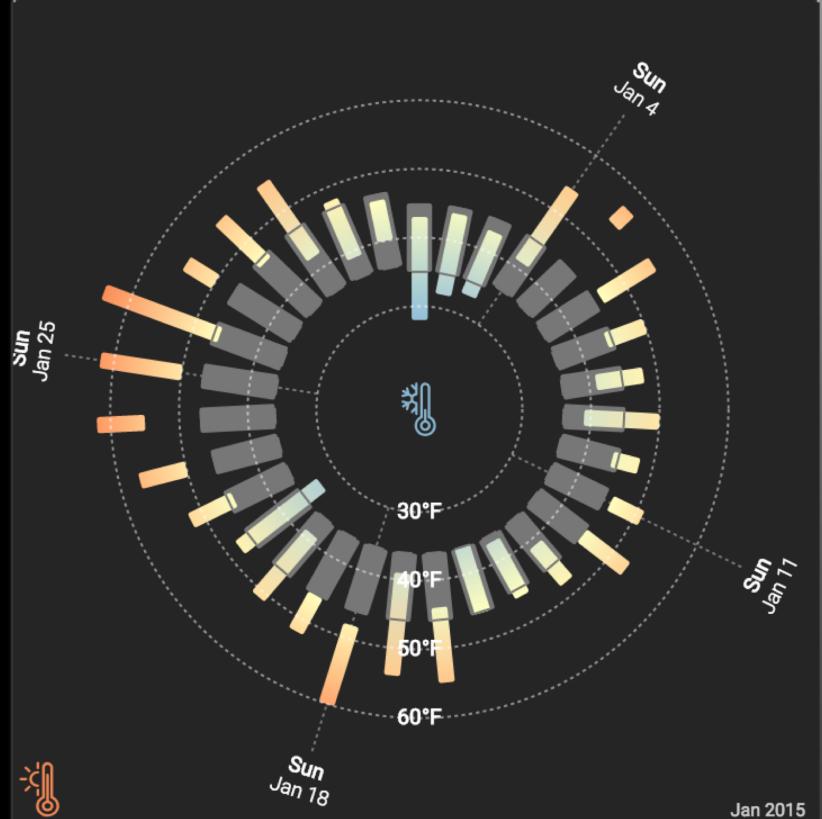
Week vs. Month vs. Year

Detailed statistics are provided in:

Visualizing Ranges over Time on Mobile Phones: A Task-Based Crowdsourced Evaluation.
Brehmer, Lee, Isenberg, and Choe. In *IEEE TVCG* (InfoVis 2018). aka.ms/ranges-tvcg ↗

- 💡 People are typically **slower with a month than with a week** of ranges.
- ✓ For **some tasks**, people were **less accurate with a month than with a year**.

e.g., **seasonal variation** in annual temperature appears to be **beneficial** for locating extreme values.



Ranges Over Time on Mobile Phones: Conclusions

Is a **cycle** **meaningful** in the context of the data?

Does the task involve **locating** values? Or **comparing** them?

Is **efficiency** important?

Locating values quickly? → Choose **Linear**.

Comparing values (and unconcerned with speed)? → Choose **Radial or Linear**.

Ranges Over Time on Mobile Phones: Opportunities

More research is needed to **assess visualization design choices** on mobile phones.

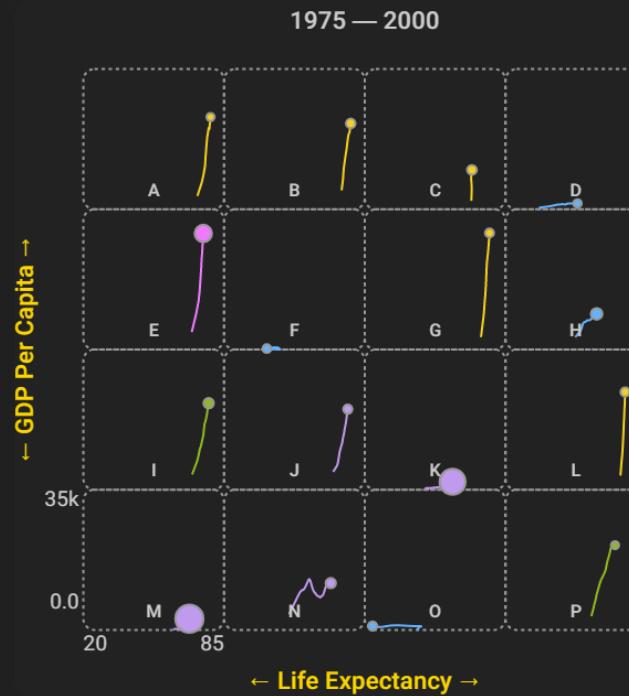
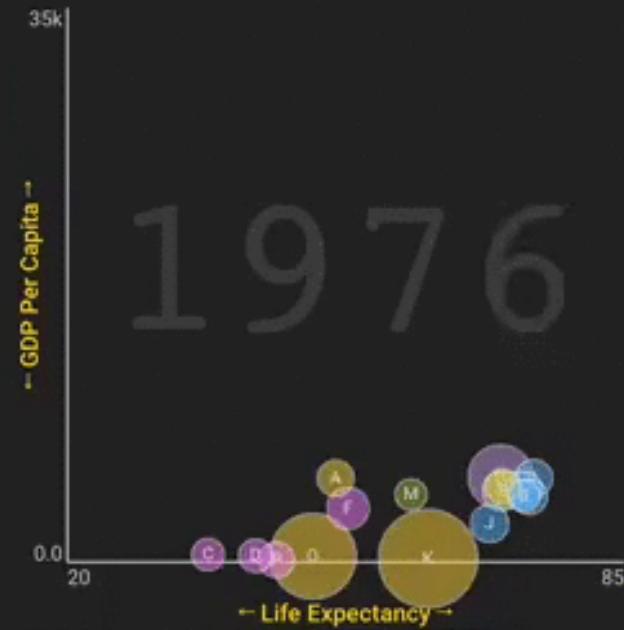
↗ aka.ms/ranges | (mobile only) experimental app.

↗ github.com/Microsoft/RangesOnMobile | open source app and analysis.

↗ medium.com/multiple-views-visualization-research-explained | blog post for practitioners.

Expressive Info. Design for Mobile Devices, Continued

□ *A Comparative Evaluation of Animation and Small Multiples For Trend Visualization on Mobile Phones.*
Brehmer, Lee, Isenberg, and Choe. In review, Apr. 2019.



↗ aka.ms/multiples | (mobile only) experimental app.

Outline

- My background and methods
- Considerations for expressive information design
- *Timeline Storyteller*
- Information design choices on mobile devices
- Opportunities for future research

Opportunities for Expressive Information Design

Designing and evaluating **inviting** and **memorable** techniques for **presenting information**.

Widening the scope of data types: e.g., **spatiotemporal** data, **dynamic networks**.

Collecting and **assessing** design choices from the **research** and **practice** communities.

Opportunities for Expressive Information Design (cont.)

Measuring audience **graphicacy*** (visual / data / statistical literacy) and identifying ways to **boost** it.

Information design for an audience with a **limited attention span**.

Opportunities for Expressive Information Design (cont.)

New **input modalities** for expressive information design, annotation, and presentation.

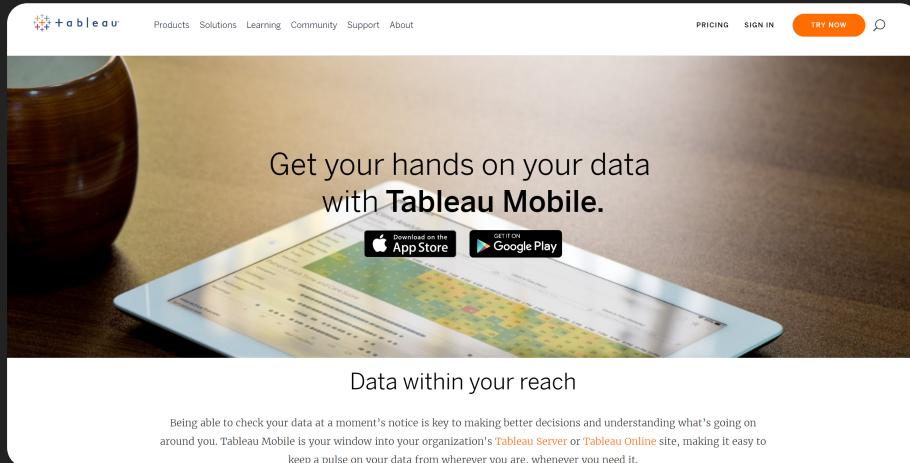


e.g., **DataToon: Drawing Dynamic Network Comics With Pen + Touch Interaction.**
Kim, Henry Riche, Bach, Xu, **Brehmer**, Hinckley, Pahud, Xia, McGuffin, and Pfister. In Proc. CHI 2019.

Opportunities for Expressive Information Design (cont.)

Mobile-first and **mobile-only** information design (and addressing the **scarcity of research**).

Responding to the demand for mobile business intelligence.



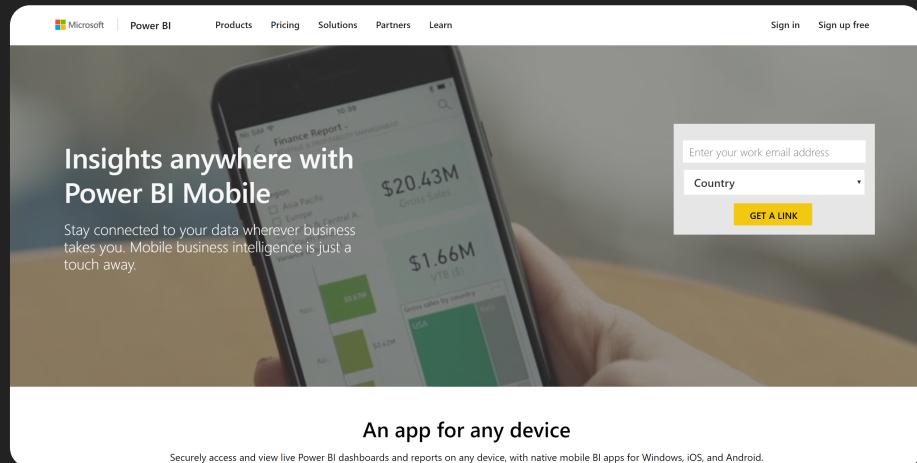
The landing page for Tableau Mobile features a large image of a tablet displaying a complex data visualization. To the left is a wooden vase. The headline reads "Get your hands on your data with Tableau Mobile." Below the headline are download links for the App Store and Google Play. A white callout box contains the text "Data within your reach". At the bottom, a paragraph explains the benefit of being able to check data on the go.

Get your hands on your data with Tableau Mobile.

Download on the App Store | GET ON Google Play

Data within your reach

Being able to check your data at a moment's notice is key to making better decisions and understanding what's going on around you. Tableau Mobile is your window into your organization's Tableau Server or Tableau Online site, making it easy to keep a pulse on your data from wherever you are, whenever you need it.



The landing page for Power BI Mobile shows a hand holding a smartphone displaying a dashboard. The headline reads "Insights anywhere with Power BI Mobile". Below the headline is a subtext about staying connected to data wherever you are. A sign-up form is visible on the right side of the page.

Microsoft | Power BI

Products | Pricing | Solutions | Partners | Learn

Sign in | Sign up free

Insights anywhere with Power BI Mobile

Stay connected to your data wherever business takes you. Mobile business intelligence is just a touch away.

Enter your work email address

Country

GET A LINK

An app for any device

Securely access and view live Power BI dashboards and reports on any device, with native mobile BI apps for Windows, iOS, and Android.

Constraints and Opportunities for Expressive Information Design

Matthew Brehmer · [@mattbrehmer](#)

 mattbrehmer.github.io/talks/tableau1904019 | slides



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