



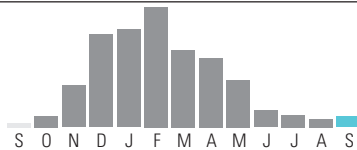
SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
MATTHEW CASTORO 1235 WILDWOOD RD BOULDER, CO 80305-5641	53-0013314141-1		10/01/2024
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	893874811	09/11/2024	\$251.19

YOUR MONTHLY ELECTRICITY USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	73° F	72° F
Electricity kWh	20.8	36.6
Electricity Cost	\$3.46	\$6.96

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	73° F	73° F
Gas Therms	0.2	0.5
Gas Cost	\$0.58	\$0.89

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service	08/07/24 - 09/08/24	1171 kWh	\$222.71
Natural Gas Service	08/09/24 - 09/10/24	17 therms	\$28.48
Current Charges			\$251.19

ACCOUNT BALANCE (Balance de su cuenta)

Previous Balance	As of 08/07	\$270.99
Payment Received	Online Payment 08/29	-\$270.99 CR
Balance Forward		\$0.00
Current Charges		\$251.19
Amount Due <small>(Cantidad a pagar)</small>		\$251.19

INFORMATION ABOUT YOUR BILL

Now that you have a smart meter, your monthly electric bill will look different than it has in the past and will show your electric use during different segments of the day. Visit www.xcelenergy.com/SmartMeter to learn more. You can also sign up at xcelenergy.com/MyAccount to see your billing history and other helpful information.

Thank you for your payment.

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.

Please Call: 1-800-895-4999

Español: 1-800-687-8778

Or write us at: XCEL ENERGY
PO BOX 8
EAU CLAIRE WI 54702-0008



RETURN BOTTOM PORTION WITH PAYMENT ONLY • PLEASE DO NOT INCLUDE OTHER REQUESTS • SEE BACK OF BILL FOR CONTACT METHODS



Please help our neighbors in need by donating to Energy Outreach Colorado. Please mark your donation amount on the back of this payment stub and CHECK THE RED BOX under your address below.

----- manifest line -----



MATTHEW CASTORO
1235 WILDWOOD RD
BOULDER CO 80305-5641

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
53-0013314141-1	10/01/2024	\$251.19	Automated Bank Payment

Your bill is paid through an automated bank payment plan.

OCTOBER						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		



XCEL ENERGY
P.O. BOX 660553
DALLAS TX 75266-0553



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MATTHEW CASTORO 1235 WILDWOOD RD BOULDER, CO 80305-5641	53-0013314141-1		10/01/2024
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
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SERVICE ADDRESS: 1235 WILDWOOD RD BOULDER, CO 80305-5641
NEXT READ DATE: 10/10/24

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 301325003
INVOICE NUMBER: 1130103543

METER READING INFORMATION

METER 352112045			
Read Dates: 08/07/24 - 09/08/24 (32 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Mid Pk Energy	63 Actual	0 Actual	63 kWh
On-Peak Energy	259 Actual	0 Actual	259 kWh
Off-Peak Energy	849 Actual	0 Actual	849 kWh
Total Energy	1171 Actual	0 Actual	1171 kWh

ELECTRICITY CHARGES

RATE: RETOU Res Energy TOU

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Service & Facility			\$7.10
RETOU On-Peak	259 kWh	\$0.209150	\$54.17
RETOU Mid Pk/Shoulder	63 kWh	\$0.143320	\$9.03
RETOU Off-Peak	849 kWh	\$0.077490	\$65.79
RDA	849 kWh	- \$0.002650	- \$2.25 CR
EGCRR	219.56 kWh	\$0.002390	\$0.53
Trans Cost Adj	129	5.08%	\$6.55
ECA Q3	129	25.63%	\$33.05
Demand Side Mgmt	129	10.97%	\$14.15
PurchCapCostAdj	129	5.80%	\$7.48
Trans Elec Plan	129	0.75%	\$0.97
Renew. Energy Std Adj			\$1.95
Colo Energy Plan Adj			\$1.95
Energy Assistance Chg			\$0.79
Subtotal			\$201.26
Franchise Fee		3.00%	\$6.02
Climate Tax		3.59%	\$7.19
Sales Tax			\$8.24
Total			\$222.71

START YOUR SUMMER ENERGY SAVINGS PLAN—TODAY.

Before the summer heat hits, sign up for Saver's Switch to reduce your energy usage. This free program helps manage peak electricity demand by reducing central air usage. Saver's Switch participants report hardly noticing it's on as your fan will continue circling cool air. Plus, enjoy annual savings on your electric bill.

For more information, visit xcelenergy.com/SaversSwitch or call 800-895-4999.

TOGETHER WE POWER STABILITY.

Energy Outreach Colorado is a nonprofit partnering with Xcel Energy to provide energy bill payment assistance and energy-efficiency upgrades for affordable housing and nonprofit facilities. We need your help today! There are three ways to contribute:



1. Visit the Energy Outreach Colorado website at www.energyoutreach.org to make a one-time donation.
 2. **CHECK THE RED BOX** on the front-left side of this payment stub AND select a tax-deductible contribution below.
MONTHLY DONATION:
\$20 ____ \$10 ____ \$5 ____ Other _____
 3. Make a one-time, tax-deductible contribution of \$ _____
- Enclose this form with your Xcel Energy payment. Or, mail to:
ATTN PAR Dept., PO BOX 8, EAU CLAIRE, WI 54702-0008
(Please make your check payable to Energy Outreach Colorado.)

Customers that choose to donate will have account information securely shared with Energy Outreach Colorado for tax purposes only.





SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
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	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
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SERVICE ADDRESS: 1235 WILDWOOD RD BOULDER, CO 80305-5641
NEXT READ DATE: 10/10/24

NATURAL GAS SERVICE DETAILS

PREMISES NUMBER: 301325003
INVOICE NUMBER: 0540631472

METER READING INFORMATION

METER 20948062			
Read Dates: 08/09/24 - 09/10/24 (32 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	2230 Actual	2211 Actual	19 ccf

NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE	UNITS	CONVERSION	VALUE	UNITS
Therm Multiplier	19	ccf	x 0.878621	17	therms

NATURAL GAS CHARGES

RATE: RG Residential

DESCRIPTION	USAGE	UNITS	RATE	CHARGE
Service & Facility				\$11.00
Usage Charge	17	therms	\$0.317170	\$5.39
Interstate Pipeline	17	therms	\$0.056600	\$0.96
Natural Gas Q3	17	therms	\$0.315000	\$5.36
Demand Side Mgmt				\$1.07
EGCRR	17	therms	\$0.072210	\$1.23
GRSA				\$0.00
Energy Assistance Chg				\$0.79
Subtotal				\$25.80
Franchise Fee			3.00%	\$0.75
Climate Tax			3.59%	\$0.90
Sales Tax				\$1.03
Total				\$28.48



ENERGY YOU CAN COUNT ON.

We're proud to provide reliable energy to your community, whether in your home or at your business. We work to keep costs low as we focus on the safety and reliability of the electric and natural gas systems that serve you, while transitioning to cleaner energy.

Learn more at [xcelenergy.com](https://www.xcelenergy.com).



TO COOL DOWN THIS SUMMER, LOOK UP.

The solution to staying cool could be right over your head. Ceiling fans can make a room feel up to eight degrees cooler, without the need to run air conditioning.

To find more ways to save energy, visit [xcelenergy.com/EnergySavingTips](https://www.xcelenergy.com/EnergySavingTips).

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09/11/2024

53-0013314141-1

CONVENIENT WAYS TO PAY YOUR BILL

Standard Payment Options (no fees apply):

- **My Account:** View and pay your bill using our mobile app, see your energy use and access your account information.
- **Auto Pay:** Automatically pay your bill directly from your bank account.
- **Pay Online:** View and pay your bill online using MyCheckFree.
- **Pay by Phone:** Make your payment from your checking or savings account with a phone call to 800-895-4999.

- **Pay by Mail:** Return the enclosed pre-addressed envelope to **Xcel Energy, PO Box 660553, Dallas, TX 75266-0553**. Include the attached bill stub for faster processing along with your payment. Apply proper postage.

Electronic Check Conversion: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Other Payment Options

Third-Party processing fees will apply. Xcel Energy does not collect or benefit from these fees:

- **Credit/Debit Card Payment:** To pay with your card, use **MyAccount** or **eBill** or call **833-660-1365**.
- **Pay Stations:** Visit xcelenergy.com/Billing to find an in-person location near you.

GLOSSARY

Colorado Energy Plan Adjustment

(Colo Energy Plan Adj): funds voluntary early retirement for Xcel Energy's coal-fired power plants as part of our plan to cut carbon emissions by 2030 and provide net-zero energy by 2050.

Demand Charge: recovers costs to produce and deliver power to you, including the costs of poles and wires, transmission and distribution facilities in the power grid.

Demand Peak Day Quantity (or Demand PDQ): this charge is for large commercial and industrial customers only. It's a measurement of their highest daily use of electricity during a monthly billing cycle.

Demand-Side Management Cost Adjustment (Demand Side Mgmt): recovers costs of energy efficiency and conservation programs that encourage customers to reduce their energy use. If you receive electricity and natural gas from us you will see two charges.

Energy Assistance Charge: Required by House Bill 21-1105, we collect and remit this monthly charge to Energy Outreach Colorado for bill assistance for income-qualified customers. If you receive electricity and natural gas from us you will see two charges. If you're struggling to pay your utility bills, you might qualify for exemption from a monthly charge related to energy assistance and be eligible for utility bill payment assistance. Please call 1-866-HEAT-HELP to see if you qualify. You may request to opt out of this charge by calling 800-895-4999.

Si tiene dificultades para pagar sus facturas de energía, es posible que reúna los requisitos para recibir asistencia para pagar sus facturas y que sea elegible para la exención del cargo por asistencia energética. Llame al 1-866-HEAT-HELP (1-866-432-8435) para ver si califica para recibir asistencia.

Electric Commodity Adjustment (ECA): recovers the cost of fuel used to generate the electricity you use. We pass on the wholesale cost to customers without a markup. Costs are adjusted on a quarterly basis to reflect market conditions.

Energy Charge: the variable costs of producing energy not collected through quarterly commodity adjustments.

Extraordinary Gas Cost Recovery Rider (EGCRR): recovers the market cost of natural gas delivered to Colorado customers during Winter Storm Uri (February 2021). It will appear on bills for 30 months from August 2022 to January 2025. If you also receive natural gas service from us, you will see two EGCRR charges on your bill.

Franchise Fee: this surcharge pays cities and counties for the right to use public streets to provide utility services. We collect the surcharges and pass them to your city and county.

Gas Cost Adjustment (Gas Cost Adj): recovers the cost of natural gas purchased and delivered to you, including natural gas fuel, upstream transportation and storage services. We pass on the wholesale cost to customers without a markup. Costs are adjusted on a quarterly basis to reflect market conditions.

General Rates: your base rate charge, which includes the Service and Facility Charge, metering charges, a Demand Charge (if applicable), plus either an Energy Charge for electric service or the Usage Charge for gas service, as applicable.

General Rate Schedule Adjustments (GRSA): a percentage amount of your bill calculated for base rate charges, including the Service and Facility Charge, the Energy or Usage Charge and the Demand or Capacity Charge. The adjustment can be positive or negative and is applied to your electric and/or natural gas bill.

GRSA-Energy (GRSA-E): explained above, applied as dollars per kilowatt hour. For electric bills, this is applied to residential and small commercial customers.

GRSA-Pipeline System Integrity Adjustment (GRSA-P): recovers the cost of natural gas pipeline safety programs and initiatives.

Interstate Pipeline: reflects Xcel Energy's payments to interstate pipelines and storage facility operators to deliver natural gas into Xcel Energy's gas system. The Federal Energy Regulatory Commission regulates these upstream services and the rates charged to Xcel Energy.

Kilowatt Hour (kWh): Measures the amount of electricity you use.

Late Payment Charge: we assess a late payment charge on any unpaid balance exceeding \$50.00. For residential customers, a late payment charge of 1% per month is applied. For commercial customers, a 1.5% late payment charge will be assessed.

Load Meter Charge: a flat monthly charge for those with customer-owned generation in parallel with Xcel Energy's system. This fee is for the cost of the meter needed for these accounts.

Natural Gas: reflects our cost to purchase natural gas fuel at market prices as approved by the Colorado Public Utilities Commission.

Production Meter Charge: a flat monthly charge for customers who have on-site power generation, like rooftop solar, and are connected to Xcel Energy's system. This fee is for the cost of the meter needed for these accounts.

Purchased Capacity Cost Adjustment (Purchased Cap Cost Adj): the cost to purchase electric generation from other suppliers.

Renewable Energy Standard Adjustment (Renew Energy Std Adj): a base rate charge which represents 1% of an electric bill and funds renewable energy programs as required by Colorado law under which utilities must generate or purchase increasing portions of their electricity from sun, wind or biomass.

Revenue Decoupling Adjustment: supports a program designed to encourage conservation without penalizing the energy provider for the reduction of electricity use. Adjusted quarterly, customers will either see a bill credit or a surcharge not to exceed 3% of your overall bill.

Service & Facility Charge: a flat monthly charge for the meter on your home, having the meter read, billing support and customer service needs.

Time-of-Use Rates: electricity use charges for customers on our time-differentiated pricing plan. Electricity pricing varies depending on when you use it. The On-Peak period is 3–7 p.m., weekdays except holidays; Mid-Peak is 1–3 p.m., weekdays except holidays; Off-Peak is all other hours.

Therm: Measures your natural gas use. One therm is equal to 100 cubic feet of natural gas. A dekatherm is 10 therms.

Therm Multiplier: natural gas usage is measured in therms. This is the conversion from the volume of natural gas (cubic feet) to energy use (therms).

Transmission Cost Adjustment (Trans Cost Adj): recovers transmission investments for infrastructure to carry electricity from a power plant to your home and business that results in a net increase in transmission capacity or are part of an approved Wildfire Mitigation Plan.

Transportation Electrification Plan Adjustment (Trans Elec Plan): funds programs to and to help customers unlock the benefits of electric transportation.

Usage Charge: this charge covers the costs for providing natural gas service, including moving natural gas through pipelines and storage to your home or business, that are not recovered through other charges.

RESOURCES TO BETTER UNDERSTAND YOUR BILL

Find more information online about ways to pay and manage your bill, how to read your bill, energy assistance programs and more. Bills are even easier online. Go paperless. Download our Mobile App to manage your bill with ease and when you're on the go. Available now in the Apple Store and in Google Play.

Billing summary note: depending on the date your bill was calculated, you may see a line item included twice, showing different quarterly adjustments.



YOUR PRIVACY IS IMPORTANT TO US— BECAUSE IT'S IMPORTANT TO YOU.

INFORMATION ABOUT XCEL ENERGY'S PRIVACY PRACTICES

We understand that privacy is important to you, and we respect your privacy concerns. This notice describes our privacy practices, including the choices you can make about how we use and share your information. We will notify you in the event we make any important changes to our privacy practices.

TYPES OF INFORMATION WE COLLECT

Xcel Energy collects information about customers, which often includes:

- Contact information.
- Demographic information.
- Details about your home and its energy-related equipment.
- Usernames, IDs and passwords for accounts that you may establish on our websites.
- Your payment history and details, such as bank account information and billing address.
- Other information from credit reporting agencies.
- Social Security Number (SSN).
- Energy usage data (including information collected from utility meters that measure how you use energy or via participation in our renewable energy, energy efficiency or conservation programs).

You may request to review the information we maintain about you in the ordinary course of business, and request to make changes, free of charge, via our My Account site, on our Privacy page or by contacting us as specified by the More Information section below.

The type of energy usage data collected from meters installed at your premise, and the frequency with which we collect and store that information, varies depending on the type of meter you have installed. Please visit xcelenergy.com/ReadingMeters for more information on our metering technology.

Customers can access and share their standard customer data reports at any time for free. Visit xcelenergy.com/MyAccount to view your billing information. You can see your energy use for no additional charge by clicking "Usage" at the upper right of your My Account page.

You or a third party (with your consent) may request a standard or non-standard batched customer data report that, at a minimum, will contain your customer number, premise number, service address, meter number, meter read date and total energy usage. We provide standard customer data reports no more frequently than monthly.

If you visit our websites or social media pages, we may collect additional information (such as IP address) by automated means. For more information on our Privacy Notice, please refer to xcelenergy.com/Privacy.

HOW WE USE THE INFORMATION WE COLLECT

The information we collect about you is used to provide regulated utility service in the ordinary course of business, to manage your account and for the billing process for Xcel Energy products and services. We also use it to communicate with you, respond to your questions, provide customer support, improve our service and product offerings, protect against fraud and comply with legal requirements. We may also supplement the information we have about you with additional data we obtain from third parties to perform analytics (such as market research and trend analysis), which are intended to make our communications and the products and services we offer to you more relevant.

INFORMATION DISCLOSURES

Xcel Energy recognizes your expectation of privacy for your personal information and energy usage data. While such information is in our possession, we will take all reasonable precautions to protect its privacy and security. We will not disclose this information to third parties except as described in our Privacy Notice, which is available at xcelenergy.com/Privacy. This means that we will only disclose your information in limited circumstances, such as when permitted or required by law or applicable regulations, where necessary to provide you with service or operate our business or with your explicit consent.

We may disclose aggregated or de-identified energy usage data to third parties as permitted or required by law or applicable regulations. Aggregated data reports will not contain customer identifying information.

You can choose to share certain information with third parties, including your energy usage data, if you authorize the disclosure and submit a specific consent form. Information on how to provide authorization and the required form is available at xcelenergy.com/Privacy. Before you give permission to pass your information on to a third party, you should consider how the third party wants to use the information they are asking for. With your customer information it may be possible to obtain insight into your activities and the way you use energy.

Declining a third-party request for the release of your information will not affect the provision of any service you receive from Xcel Energy. You may terminate or limit any consent you previously granted for access to, or disclosure of, your data to a third party at any time by contacting us at DataRequest@xcelenergy.com or P.O. Box 8, Eau Claire, WI 54702.

MORE INFORMATION

If you would like more information regarding our privacy practices, have questions or comments about our Privacy Notice or would like to update information we have about you or your customer data preferences, please call us at **800-895-4999**.



SU PRIVACIDAD ES IMPORTANTE PARA NOSOTROS PORQUE ES IMPORTANTE PARA USTED.

INFORMACIÓN SOBRE LAS PRÁCTICAS DE PRIVACIDAD DE XCEL ENERGY

Comprendemos que la privacidad es importante para usted y respetamos sus inquietudes sobre este tema. Este aviso describe nuestras prácticas de privacidad, incluidas las opciones que tiene a su disposición con respecto a cómo utilizamos y compartimos su información. Lo notificaremos en caso de que realicemos cambios significativos en nuestras prácticas de privacidad.

TIPOS DE INFORMACIÓN QUE RECABAMOS

Xcel Energy recopila información sobre los clientes, que a menudo incluye:

- Información de contacto.
- Información demográfica.
- Detalles sobre su hogar y los equipos relacionados con electricidad con los que cuenta.
- Nombres de usuario, ID y contraseñas para cuentas que usted pueda crear en nuestros sitios web.
- Su historial y detalles de pagos, como información de la cuenta bancaria y dirección de facturación.
- Otra información de agencias de informes de crédito.
- Número de Seguro Social (Social Security Number, SSN).
- Datos de consumo de energía (incluida la información recopilada de medidores de servicios públicos que miden cómo utiliza la energía o a través de la participación en nuestros programas de energía renovable, eficiencia energética o conservación).

Puede solicitar revisar la información que mantenemos sobre usted en el curso ordinario de las actividades comerciales y solicitar que se realicen cambios, de forma gratuita, a través de nuestro sitio web Mi cuenta, en nuestra página de Privacidad o comunicándose con nosotros según se especifica en la sección Más información a continuación.

El tipo de datos de consumo de energía recopilados de los medidores instalados en sus instalaciones y la frecuencia con la que recopilamos y almacenamos esa información varían según el tipo de medidor que haya instalado. Visite [xcelenergy.com/ReadingMeters](https://www.xcelenergy.com/ReadingMeters) para obtener más información sobre nuestra tecnología de medición.

Los clientes pueden acceder a sus informes de datos estándar del cliente y compartirlos en cualquier momento de forma gratuita. Visite [xcelenergy.com/MyAccount](https://www.xcelenergy.com/MyAccount) para ver su información de facturación. Puede ver su consumo de energía sin cargo adicional haciendo clic en "Usage" (Consumo) en la parte superior derecha de la página My Account (Mi cuenta).

Usted o un tercero (con su consentimiento) pueden solicitar un informe agregado de datos del cliente, estándar o no estándar, que, como mínimo, contendrá su número de cliente, número de instalación, dirección de servicio, número de medidor, fecha de lectura del medidor y consumo total de energía. Proporcionamos informes de datos de clientes estándar, como máximo, con una frecuencia mensual.

Si visita nuestros sitios web o páginas de redes sociales, podemos recopilar información adicional (como la dirección IP) usando medios automatizados. Para obtener más información sobre nuestro Aviso de privacidad, consulte [xcelenergy.com/Privacy](https://www.xcelenergy.com/Privacy).

CÓMO USAMOS LA INFORMACIÓN QUE RECABAMOS

La información que recopilamos sobre usted se utiliza para proporcionar servicios públicos regulados en el curso ordinario de las actividades comerciales, para gestionar su cuenta y para el proceso de facturación de los productos y servicios de Xcel Energy. También la utilizamos para comunicarnos con usted, responder a sus preguntas, proporcionar asistencia al cliente, mejorar nuestra oferta de servicios y productos, protegernos contra el fraude y cumplir con los requisitos legales. También podemos complementar la información que tenemos sobre usted con datos adicionales que obtenemos de terceros para realizar análisis (como estudios de mercado y análisis de tendencias), que están destinados a hacer que nuestras comunicaciones y los productos y servicios que ofrecemos sean más relevantes para usted.

DIVULGACIONES DE INFORMACIÓN

Xcel Energy reconoce sus expectativas de privacidad respecto de su información personal y datos de consumo de energía. Mientras dicha información esté en nuestro poder, tomaremos todas las precauciones razonables para proteger su privacidad y seguridad. No divulgaremos esta información a terceros, excepto según se describe en nuestra Política de aviso, que está disponible en [xcelenergy.com/Privacy](https://www.xcelenergy.com/Privacy). Esto significa que solo divulgaremos su información en circunstancias limitadas, como cuando lo permita o exija la ley o las normativas aplicables, cuando sea necesario para proporcionar un servicio u operar nuestro negocio o con su consentimiento explícito.

Podemos divulgar a terceros datos agregados o no identificables de consumo de energía, según lo permita o exija la ley o las normativas aplicables. Los informes de datos agregados no contendrán información de identificación del cliente.

Puede optar por compartir cierta información con terceros, incluidos sus datos de consumo de energía, si autoriza la divulgación y envía un formulario de consentimiento específico. La información sobre cómo proporcionar la autorización y el formulario requerido está disponible en [xcelenergy.com/Privacy](https://www.xcelenergy.com/Privacy). Antes de dar permiso para transmitir su información a un tercero, debe considerar cómo el tercero desea utilizar la información que solicita. Por medio de su información de cliente, es posible que se pueda obtener información sobre sus actividades y la forma en que utiliza la energía.

Rechazar una solicitud de un tercero de divulgación de su información no afectará a la prestación de ningún servicio que reciba de Xcel Energy. Puede revocar o limitar cualquier consentimiento que haya otorgado previamente para el acceso a sus datos o la divulgación de estos a un tercero en cualquier momento poniéndose en contacto con nosotros en DataRequest@xcelenergy.com o en **P.O. Box 8, Eau Claire, WI 54702**.

PARA OBTENER MÁS INFORMACIÓN

Si desea obtener más información sobre nuestras prácticas de privacidad, si tiene preguntas o comentarios sobre esta política de aviso, o desea actualizar la información que tenemos sobre usted o sus preferencias sobre datos del cliente, llámenos al **800-895-4999**.



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UPDATED TIME OF USE PRICING PLANS PROPOSAL

Creating a more efficient, reliable and sustainable energy system

We are proposing updates to Time of Use pricing plans for our Colorado customers. These plans are designed to encourage energy use during times when the grid is cleaner and more reliable, often aligning with the availability of low-cost renewable energy sources like wind and solar power. With Time of Use, what customers pay is based on when they use electricity, in addition to how much they use.

Time of Use plans offer many benefits:

- Customers have more ways to save money, manage their energy usage and ultimately, lower their electricity bill.
- Reducing the total amount of electricity we need to provide during peak usage benefits all energy users by helping create a more stable electric grid that's easier to operate and maintain.
- By reducing stress on the grid, we can use low-cost energy sources like wind or solar to provide the reliable service our customers depend on while contributing to a fossil-free future.
- By lowering peak electricity use, we reduce the need to buy energy from other providers or build new power plants—helping keep costs low for everyone.

SUPPORTING OUR CLEAN ENERGY TRANSITION

Colorado leads the nation in building a clean energy future, and Xcel Energy is doing its part. Today, we serve our Colorado customers with electricity that's 42% carbon-free and have reduced carbon emissions by 53%. But we're always striving to do more. Approximately 80% of customers' electricity will come

from renewable sources by the end of the decade, enabling us to exceed state carbon reduction goals. How and when our customers use electricity plays a major role in continuing to make our clean energy transition a success.

Time of Use rate periods change throughout the day to reflect the true cost of generating and delivering electricity from a variety of cleaner sources, and as more renewable energy is brought online to support our clean energy goals, changes in these periods may be necessary over time. Under the direction of the Colorado Public Utilities Commission, we performed multiple studies to evaluate whether our current Time of Use pricing periods (i.e., On-Peak, Mid-Peak and Off-Peak) reflect the realities of today's electric system and what we know as we continue adding more clean energy to the grid. With continued increases to renewable generation on our system in the coming years, our studies indicated a need to update current Time of Use pricing plans.

OUR PROPOSAL

On Sept. 3, 2024, we submitted a proposal to the Commission to make our Time of Use pricing plans more effective for customers, to maximize renewable energy benefits and to further reduce emissions — **we are not requesting any additional revenue as part of this filing.** If approved by the Commission, these changes are expected to take effect in summer 2025. Additional information is available at [xcelenergy.com/Company/Rates_And_Regulations/Rates](https://www.xcelenergy.com/Company/Rates_And_Regulations/Rates).



PROPUESTA DE ACTUALIZACIÓN DE LOS PLANES DE PRECIOS SEGÚN EL HORARIO DE USO

Creación de un sistema de energía más eficiente, confiable y sostenible

Proponemos actualizaciones a los planes de precios según el horario de uso para nuestros clientes de Colorado. Estos planes están diseñados para fomentar el uso de energía en las épocas en que la red es más limpia y confiable, lo que suele coincidir con la disponibilidad de fuentes de energía renovable de bajo costo como la energía eólica y la energía solar. Con el horario de uso, lo que pagan los clientes se basa en cuándo usan electricidad, además de la cantidad de energía que consumen.

Los planes según el horario de uso ofrecen muchos beneficios, como los siguientes:

- Los clientes tienen más formas de ahorrar dinero, administrar su consumo de energía y, en última instancia, reducir el importe de la factura de electricidad.
- Reducir la cantidad total de electricidad que debemos suministrar durante el pico de consumo beneficia a todos los usuarios de energía, ya que ayuda a crear una red eléctrica más estable y más fácil de operar y mantener.
- Al reducir la presión sobre la red, podemos usar fuentes de energía de bajo costo como la energía eólica o la energía solar para brindar un servicio confiable del que nuestros clientes puedan depender mientras contribuimos a un futuro libre de combustibles fósiles.
- Al reducir el pico de consumo de electricidad, disminuye la necesidad de comprar energía de otros proveedores o construir nuevas plantas de energía, lo que ayuda a mantener los costos bajos para todos.

APOYO A NUESTRA TRANSICIÓN HACIA LA ENERGÍA LIMPIA

Colorado el líder en la creación de un futuro con energía limpia a nivel nacional, y Xcel Energy hace su parte. En la actualidad, suministramos a nuestros clientes de Colorado electricidad libre de carbono en un 42%, y hemos reducido las emisiones de carbono en un 53%. Sin embargo, siempre nos

esforzamos por hacer más. Aproximadamente el 80% de la electricidad de los clientes provendrá de fuentes renovables para fines de la década, lo que nos permitirá superar los objetivos estatales de reducción de las emisiones de carbono. La forma y el momento en que nuestros clientes usan la electricidad desempeñan un papel importante para que nuestra transición hacia una energía limpia siga teniendo éxito.

Los períodos de tarifas según el horario de uso cambian a lo largo del día para reflejar el verdadero costo de generar y suministrar electricidad a partir de una variedad de fuentes más limpias, y a medida que se incorpore más energía renovable para respaldar nuestros objetivos de energía limpia, es posible que, con el tiempo, sea necesario realizar cambios en estos períodos. Bajo la dirección de la Comisión de Servicios Públicos de Colorado, realizamos diversos estudios para evaluar si nuestros períodos de precios actuales según el horario de uso (es decir, en horario pico, en horario de consumo intermedio y fuera del horario pico) reflejan la realidad del sistema eléctrico actual y lo que sabemos a medida que continuamos incorporando más energía limpia a la red. Con el continuo aumento en los próximos años de la generación renovable en nuestro sistema, nuestros estudios indicaron la necesidad de actualizar los planes de precios actuales según el horario de uso.

NUESTRA PROPUESTA

El 3 de septiembre de 2024, presentamos una propuesta a la Comisión para hacer que nuestros planes de precios según el horario de uso sean más efectivos para los clientes, a fin de maximizar los beneficios de energía renovable y reducir aún más las emisiones; **no solicitamos ingresos adicionales como parte de esta presentación.** Si la Comisión los aprueba, se espera que estos cambios entren en vigor en el verano de 2025. Puede encontrar información adicional en [xcelenergy.com/Company/Rates_And_Regulations/Rates](https://www.xcelenergy.com/Company/Rates_And_Regulations/Rates).