



# **Experience**

2012-08 -2017-08

## **Network Administrator / Manager**

Kellin Communications - Wireless Internet Service Provider

As a key asset to the growth and expansion of the company over the past 6 years, I became a role model, leading my fellow employees by example.

### **Responsible for:**

Developing / Refining the customer acquisition & retention process Managing both field installation technicians and customer service representatives.

Deploying and monitoring wireless network components.

Troubleshooting large scale network outages and residential affairs.

Redesigning the Company Website - Kellin.net in 2015.

Researching new market trends, products, and services.

Maintaining the company email and calendar platform.

### **Products and Technologies Used:**

Cisco, Cambium & MicroTik Products SNMP Tools (PRTG / Cacti / cnMaestro) Freeside Billing Software Slack

2011-10 -2012-06

## **Technical Support - Remote Position**

Jaguar PC - Web Hosting (jaguarpc.com)

Sold, Setup & Managed: Shared Hosting (Cpanel / WHM) Virtual Private Servers Dedicated Servers Domain Names SSL Certificates

Responsible for handling technical support cases related to fixing and upgrading customer's servers as well as monitoring and deploying system back ups. Specialized in virtualizing servers.



## **Education**

## **Full Sail University, Orlando FL**

BS in Web Design & Development (Anticipated 2018) 3.6 GPA



Experienced professional seeks software engineering position that utilized top-notch technical and problem solving skills. My goal is to apply and grow my knowledge of the trade while I complete my bachelor's degree. Available immediately to engage my fast, self-directed learning skills in a company that needs a focused and committed effort.



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#### **Date Of Birth**

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HTML / CSS / Javascript
Node.js / NPM (Yarn)
MongoDB - MySQL - PostgreSQL
React & React-Native
Webpack & Gulp
Bootstrap
C# (Windows Forms)
Perl / CPAN
PHP
Git Version Control
Jquery

**Web Sockets & Canvas** 

**RESTful API**