

**Matthew DosSantos DiSorbo**

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Wyss Hall 303

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**EDUCATION**

2021-2026 (anticipated) — Ph.D., Technology and Operations Management  
Harvard Business School, Boston, MA

2013-2017 — A.B. in Statistics, Secondary Field in Classical Civilizations  
*Magna Cum Laude* with Highest Honors in Statistics  
Harvard College, Cambridge, MA

**PUBLICATIONS**

DiSorbo, Matthew D., Kris J. Ferreira, Maya Balakrishnan, and Jordan Tong. (2025) “Warnings and Endorsements: Improving Human-AI Collaboration in the Presence of Outliers.” *Manufacturing & Service Operations Management*.

- *Winner, 2024 Production and Operations Management College of Behavioral Operations Management Junior Scholar Paper Competition (INFORMS)*

**WORKING PAPERS**

DiSorbo, Matthew D., and Kris J. Ferreira. (2025) “Accuracy Obsession: Humans Prioritize Immaterial AI Accuracy Over Their Own Compensation — Unless We Educate Them.” In final preparation for resubmission at Management Science (Job Market Paper).

DiSorbo, Matthew D., Harang Ju, and Sinan Aral. (2025) “Teaching AI to Handle Exceptions: Supervised Fine-Tuning with Human-Aligned Judgment.” Second round at PNAS Nexus.

Luca Vendraminelli, Matthew D. DiSorbo, Annika Hildebrandt, Edward McFowland III, Arvind Karunakaran and Iavor Bojinov. (2025) “The GenAI Wall Effect: Examining the Limits to Horizontal Expertise Transfer Between Occupational Insiders and Outsiders.”

· *Media: Will AI Make Jobs Less Specialized? (Time.com)*

DiSorbo, Matthew D., Iavor Bojinov and Fiammetta Menchetti. (2025) “Evaluations Amid Measurement Error: Determining the Optimal Timing for Workplace Interventions.” Major revision at the *American Journal of Evaluation*.

## WORKS IN PROGRESS

Matthew D. DiSorbo, Harang Ju. (2025) “Back in the Loop: Calibrating AI Trust in Humans.”

## TEACHING EXPERIENCE

2023 — Teaching Fellow, Harvard Business School, Boston, MA

    Data Science for Managers (Fall 2022, Fall 2023)

*No evaluations provided*

2014-2017, 2023 — Teaching Fellow, Harvard College, Cambridge, MA

    Introduction to Stochastic Processes (Spring 2017)

*Evaluations: 4.78 / 5 (n = 9)*

    Introduction to Statistical Inference (Spring 2016)

*Evaluations: 4.79 / 5 (n = 34)*

    Introduction to Probability (Fall 2015, Fall 2016, Fall 2023)

*Evaluations: 4.87 / 5 (n = 38), 4.84 / 5 (n = 83), 4.71 / 5 (n = 21)*

    Introduction to Quantitative Methods for Economics (Fall 2014, Spring 2015)

*Evaluations: 4.62 / 5 (n = 16), 4.74 / 5 (n = 38)*

Awards: Certificate of Special Recognition from the Harvard Undergraduate Association (Fall 2023), Derek Bok Certificate of Distinction in Teaching (6x winner, Fall 2014-Spring 2017), 2016 David Pickard Teaching Fellow in the Harvard Statistics Department.

## PRESENTATIONS

“Accuracy Obsession: Humans Prioritize Immaterial AI Accuracy Over Their Own Compensation — Unless We Educate Them”

- INFORMS Annual Meeting, Atlanta, GA (scheduled, October 2025)
- AI in Business Conference, Columbus, OH (October 2025)
- Wharton Empirical Operations Management Workshop, Philadelphia, PA (September 2025)
- MSOM Main Conference, London, UK (June 2025)
- 18<sup>th</sup> Annual Behavioral Operations Main Conference, Hamburg, Germany (June 2025)
- 35<sup>th</sup> Annual POMS Conference, Atlanta, GA (May 2025)
- DS&AI Operations Lab, HBS (Fall 2024)
- Doctoral Poster Session for HBS Donors (Fall 2024)

“Warnings and Endorsements: Improving Human-AI Collaboration in the Presence of Outliers”

- INFORMS Annual Meeting, Seattle, WA (October 2024)
- MSOM Main Conference, Minneapolis, MN (July 2024)
- 17<sup>th</sup> Annual Behavioral Operations Conference, Boulder, CO (June 2024)
- 34<sup>th</sup> Annual POMS Conference, Minneapolis, MN (April 2024)
- DS&AI Operations Lab, HBS (Spring 2024)
- Doctoral Student Poster Session, HBS Faculty Research Symposium (Spring 2024)
- INFORMS Annual Meeting, Phoenix, AZ (October 2023)

“Evaluations Amid Measurement Error: Determining the Optimal Timing for Workplace Interventions”

- Young Researcher Seminar, Florence Center for Data Science, Florence, Italy (May 2023)
- Conference on Digital Experimentation (CODE@MIT), Cambridge, MA (October 2022)

## **SERVICE**

Reviewer

Operations Research

Session Chair

35<sup>th</sup> Annual POMS Conference, Atlanta, GA (Designing Algorithms to Enhance Human Performance, Behavioral Operations Management in the Workplace)

## **WORK EXPERIENCE**

2017-2021 — Associate, BlackRock  
Risk and Quantitative Analytics  
New York, New York

## **AWARDS AND HONORS**

“Warnings and Endorsements: Improving Human-AI Collaboration in the Presence of Outliers.”

*Winner, 2024 Production and Operations Management College of Behavioral Operations Management Junior Scholar Paper Competition (INFORMS)*

“Probability!”

*Winner, Thomas T. Hoopes Prize, Harvard College (2017)*

*Last Updated: November 14<sup>th</sup>, 2025*