

# Matthew Douston

linkedin.com/in/matthewdouston | matthewdouston@gmail.com | 603-785-6105 | Nashua, NH

## Personal Vision

I'm a former DevOps engineer looking to become a technical writer. I love learning and writing, and my experience working with developers and operations teams makes technical writing a natural next step for my career.

## Skills

- Writing documentation in Confluence and issue descriptions in Jira.
- Deep understanding of Agile/Scrum/LeSS, the SDLC, and OOP.
- Git, Jenkins, Bitbucket, Bamboo, Artifactory, Octopus, Ansible Tower, terraform, docker, kubernetes, helm, Rancher, bash, PowerShell, C family languages, CentOS, vSphere, Active Directory, Kafka, Redis, AppDynamics, the ELK stack, Microsoft Office suite, Windows/MacOS/Linux

## Experience

### Senior DevOps Engineer | naviHealth | Remote from NH | 1/2022 – 3/2023

- Wrote internal docs for reference, CI/CD integration, and DevOps tool administration.
- Created on-premises clusters, automated tasks with Ansible, and mentored junior engineers.
- Interviewed and trained members for a newly formed DevOps team.

### DevOps Engineer | naviHealth | Newton MA | 11/2017 – 1/2022

- Wrote documentation about release preparation and deployment processes.
- Release-managed and performed monthly deploys of naviHealth's Transition platform.
- Ran standup and backlog grooming for the DevOps team.
- Investigated and solved a wide variety of issues along the entire CI/CD pipeline.

### Mobile Engineer | Game Show Network | Boston MA | 5/2015 – 7/2017

- Worked with C# in Unity, learned agile/scrum, git, and the Atlassian suite.

### Creative Technical Writer | SearchPro Systems | Nashua NH | 11/2012 – 1/2013

- Wrote copy for local business websites SearchPro developed.
- Met with clients and toured their shops to learn what they wanted to communicate.

### Writing Tutor | UNH Manchester | Manchester NH | 7/2008 – 12/2009

- Tutored students one-on-one about their writing and the research process.
- Worked with students in Freshman Composition and Literary Analysis courses.

## Education

### Associates in Software Engineering | Nashua Community College | 2015

- Graduated summa cum laude, 3.85 GPA.
- Tutored Linux course material for a semester.

### Bachelors in English and History | UNH Manchester | 2011

- Graduated summa cum laude, 3.76 GPA.
- Undergraduate Research Conference winner, 2011.

## Interests

- Coffee drinker, podcast listener, video game player, hike taker, kayak paddler.
- Avid reader of fantasy, science fiction, and philosophy. My favorite novel is Pale Fire by Nabokov.