Matthew Douston

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Personal Vision

I'm a former DevOps engineer looking to become a technical writer. I love learning and writing, and my experience working with developers and operations teams makes technical writing a natural next step for my career.

Skills

- Technical communication with a variety of specialties, from development to operations teams.
- Writing documentation in Confluence and issue descriptions in Jira.
- Agile/Scrum methodology, including leading standups and grooming meetings.
- Familiar with MadCap Flare and created a small project with a trial version.

Experience

Senior DevOps Engineer | naviHealth | Remote from NH | 1/2022 – 2/2023

- Interviewed and trained members for a newly formed DevOps team.
- Wrote internal docs for internal reference and on-premises cluster administration.
- Created on-premises clusters, automated CI/CD with Ansible, and mentored junior engineers.

DevOps Engineer | naviHealth | Newton MA | 11/2017 – 1/2022

- Used ansible and Kubernetes to improve the CI/CD of naviHealth's Transition platform.
- Wrote internal docs about release preparation and deploy processes for various projects.
- Release-managed and performed monthly overnight deploys of Transition and other projects.
- Ran standup and backlog grooming for my DevOps team.

Mobile Engineer | Game Show Network | Boston MA | 5/2015 – 7/2017

- Worked in C# in Unity, learned agile/scrum, git, and the Atlassian suite.

Creative Technical Writer | SearchPro Systems | Nashua NH | 11/2012 – 1/2013

- Wrote copy for local business websites SearchPro developed.
- Met with clients to tour their shops and learn what they wanted to communicate.

Writing Tutor | UNH Manchester | Manchester NH | 7/2008 – 12/2009

- Tutored students one-on-one about their writing and the research process.
- Worked with students in Freshman Composition and Literary Analysis courses.

Education

Associates in Software Engineering | Nashua Community College | 2015

- Graduated summa cum laude, 3.85 GPA.
- Tutored Linux course material for a semester.

Bachelors in English and History | UNH Manchester | 2011

- Graduated summa cum laude, 3.76 GPA.
- Undergraduate Research Conference winner, 2011.

Interests

- Coffee drinker, podcast listener, video game player, hike taker.
- Avid reader of fantasy, science fiction, and philosophy—my favorite novel is Pale Fire by Nabokov.
- Started weightlifting 4 years ago with fitness trainers to learn new workouts and programs.