

Matthew Douston

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Personal Summary

Since 2017 I've worked in the DevOps space. In that time I've been a release engineer, project manager, scrum master, and technical writer as needed. I can work well engineers of all kinds to solve complex issues. I love learning new things and am interested in any role that lets me use my technical experience creatively.

Skills

- Automation scripts in bash and PowerShell
- Jenkins, Bitbucket, Bamboo, Artifactory
- Octopus, Kubernetes, Ansible Tower
- docker, helm, kubernetes, Rancher
- git, tomcat, maven, kafka, Redis
- Active Directory, IIS
- Windows and Linux admin
- OneLogin, HashiCorp Vault
- Agile, scrum, Large Scale Scrum
- Technical writing



Experience 2017 – 2023

Senior DevOps Engineer

naviHealth | Remote from NH | 1/2022 – 3/2023

After I was promoted, I focused on projects and mentoring small teams.

- Led a team of contractors to build a new CI/CD pipeline and migrate data to it
- Installed and administered containerized DevOps tools in CentOS with mounted storage
- Created on-premise Redis clusters to speed up web app session caching
- Supported a docker/helm chart/Kubernetes/Rancher deployment pipeline
- Ran standups and backlog grooming, acting as scrum master for my team

DevOps Engineer

naviHealth | Newton MA | 11/2017 – 1/2022

I automated the CI/CD of Java and .NET apps and deployed them to production late at night. I also worked through a backlog of support tickets from other tech ops teams.

- Made production deploys faster and safer by automating them with Ansible
- Used PowerShell and REST APIs to administer 100+ Octopus Deploy plans
- Scripted fixes and improvements to Bamboo builds and Octopus deploys
- Set up SonarQube code analysis and quality gates to code repos and their builds
- Supported operations by setting up file mounts, creating keytab files, and patching VMs
- Release managed complex updates by organizing meetings with engineering teams
- Investigated and fixed issues with helm charts and deploys to Kubernetes clusters
- Interviewed candidates for a second DevOps team, then trained and mentored them

History and education on next page

Experience 2009 – 2017

iOS Developer

Retrieve | Manchester NH | 8/2017 – 9/2017

- Fixed bugs in an iPhone app written in Objective-C

Mobile Engineer

Game Show Network | Boston MA | 5/2015 – 7/2017

- Worked with C# in Unity, learned agile/scrum, git, Bamboo, and Jenkins

Developer Intern

Creative Logistics Solutions | Amherst NH | 1/2015 – 4/2015

- Wrote some code in a shipping label creator written in C# and Visual Basic

Quality Assurance Intern

Game Show Network | Boston MA | 5/2015 – 8/2015

- Played games on mobile devices and wrote bug reports now and then

Lab Technician

Lenscrafters | Nashua NH | 5/2010 – 4/2014

- Mastered a variety of neat machines to craft prescription lenses

Creative Technical Writer

SearchPro Systems | Nashua NH | 11/2012 – 1/2013

- Met with local entrepreneurs and wrote website copy for them

Writing Tutor

UNH Manchester | Manchester NH | 7-2008 – 11/2009

- Turned college freshmen into better writers and clearer thinkers

Education 2008 – 2015

Associates in Software Engineering

Nashua [NH] Community College | 2013 - 2015

- 3.85 GPA, tutored Linux and C++ as a side job

Bachelors in English and History

UNH Manchester | 2008 - 2011

- 3.76 GPA, won the Undergraduate Research Conference

About Me

- I enjoy personal fitness, creative writing, and Magic the Gathering
- The coolest thing a manager said about me is I respond to problems with unflappable calm
- A discussion with fellow engineers: not all distributed monoliths should be dockerized