

Matija Cupic

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EXPERIENCE

GITLAB | CONTRIBUTOR SUCCESS FULLSTACK ENGINEER

December 2021 - Present | Remote

I joined the Contributor Success team to improve processes for everyone contributing to GitLab. This includes community members, team members, paying customers as well as downstream project contributors. The position is a blend between engineering and marketing and a combination of my work interest spheres.

GITLAB | BACKEND ENGINEER

October 2018 - December 2021 | Remote

While I was part of the CI team we worked on building and scaling GitLab's CI system for hundreds of millions of daily active users. The system we built now serves ~1B builds every ~9 months.

Over time I became a reviewer and maintainer for various GitLab components.

- Maintainer @ GitLab Development Kit [↗](#)
- Maintainer @ GitLab CI/CD Templates [↗](#)
- Reviewer @ GitLab [↗](#)
- MR Coach [↗](#)

I drove and implemented over 400 deliverables in the main web app and surrounding micro-services. Some notable work includes:

- Support for multiple Kubernetes clusters per project | Issue [↗](#)
- Mechanism for retaining latest artifact per ref indefinitely | Issue [↗](#) | Merge Request #1 [↗](#) | Merge Request #2 [↗](#)
- Project pipeline subscriptions | Issue [↗](#) | Merge Request [↗](#)
- Specifying variables when running manual jobs | Issue [↗](#) | Merge Request [↗](#)
- Protected variable log masking | Issue [↗](#) | Merge Request [↗](#)
- CI job parallelization | Issue [↗](#) | Merge Request [↗](#)
- Status checking for pipeline triggers | Issue [↗](#) | Merge Request [↗](#)

GITLAB | COMMUNITY ADVOCATE MANAGER

April 2018 – October 2018 | Remote

- Implemented the GitLab Ultimate for Education and Open Source programs
- Hired and onboarded a whole new Community Advocacy team





GITLAB | COMMUNITY ADVOCATE

November 2016 – April 2018 | Remote

I started working at GitLab with a mission to cultivate and reshape GitLab's online community.

- Implemented custom middleware that integrates Disqus and HackerNews into Zendesk
- Migrated the Community Advocacy team from a shared Zendesk instance
- Reduced friction in the Community Advocacy workflow
- Brought all response time averages below 6h

PROJECTS & AWARDS

Website 	AsyncGo	Async Collaboration Tool
GitHub Project 	Respondo	Ticketing system for social media posts
GitLab Project 	Tanukidesk	Zendesk connector for Disqus/HackerNews
GitHub Project 	This Resume	Open-source and written in LaTeX

2016	1 st / Country	IT Project of the Year
2016	Gold / World	International Conference of Young Scientists
2016	1 st / Country	National conference of research projects

PUBLICATIONS

[1] M. Cupic. Solar cell battery charging controller. *Automatika Magazine*, in press.