Matija Cupić

matteeyah.com | matteeyah@gmail.com

GitHub:// **matteeyah** ⬀ | GitLab:// **matteeyah** ⬀ | LinkedIn:// **matteeyah** ⬀ | StackOverflow:// **matteeyah** ⬀

EXPERIENCE

OPTONAL | Founding Engineer | Co-Founder | CTO
October 2022 - Present | Remote

I was the first engineering hire at OpTonal. My first priority was transitioning ownership of product development from an outsourcing agency. This allowed us to own our engineering quality and velocity. Over time, we moved from using an external agency to having a team of 7 engineers that I managed. I enabled the transition by researching and drafting job listings and interviewing applicants.

After assuming ownership of engineering, I set out to set a high bar for both quality and velocity. To do this, I made architecture improvements, resolved tech debt and adopted idiomatic Rails patterns. This made it easier for other engineers to deliver high quality product improvements fast. A key part was making everyone feel comfortable with making frequent and far-reaching changes. I built systems and processes that acted as a "safety net" for the engineers.

I met with clients often to understand the value our product provides. This allowed me to discover new product improvements and better prioritize the ones one our roadmap.

The system I built ingests, transcribes and processes hundreds of meeting recordings a day using AI. Then delivers the analysis results to tools like Slack, HubSpot, Salesforce, or WhatsApp.

I built partnerships with third parties. This included organizing formal partnerships and getting listed in third party marketplaces. We partnered with Gong and Google. And we got listed in HubSpot, Zoom, Slack and Teams marketplaces.

Another aspect of my work was making strategic technical decisions. I focused on using publicly available general models instead of developing custom models. This means we prioritized features that were not made redundant by the rapid advancement of AI.

PENNYLANE | Team Lead
May 2022 - October 2022 | Remote

I was part of the banking integrations team at Pennylane. We focused on integrating with various traditional and neo banking providers.

I managed a team of 6 people and worked with several adjacent teams. My biggest priority was providing stability for mission critical systems. I lead the implementation of observability across the banking integrations. This allowed us to track stability across legacy and new systems.

The integrations didn't have an overarching architecture and differed in quality and design. I lead the overhauling of these systems. This allowed any engineer on the team to work on any integration. Which lead to a reduction of knowledge siloing and made scheduling changes easier.

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[1]This Resume is open-source and written in LaTeX - GitHub Project ⬀

GITLAB | Contributor Success Fullstack Engineer
December 2021 - May 2022 | Remote

I joined the Contributor Success team at GitLab because of its mission. Improving processes for everyone contributing to GitLab. I was the first member of the team and laid the foundation for what the team would grow into today.

While at the Contributor Success team I:

- Systematized community contributions. Created tools that create visibility into product contributions. This empowered engineering manager to process them easier and faster.
- Reduced development process overhead, which made engineers more efficient
- Created Business Intelligence tools that track engineering productivity. This allowed decision makers to make data driven decisions about engineering at GitLab.

Before leaving, I onboarded a Director of Contributor Success. He continued building on the improvements that I introduced.

GITLAB | Backend Engineer
October 2018 - December 2021 | Remote

I joined the GitLab CI team at the invite of the team's engineering manager. This was a part of an inner-sourcing campaign.

At the GitLab CI team I gained a lot of experience working with large scale distributed systems. We worked on building and scaling the CI system for hundreds of millions of daily active users.

The system we built now serves ~1B CI builds every ~9 months.

Over time I became a reviewer and maintainer for various GitLab components:

- Maintainer @ GitLab Development Kit ⬈
- Maintainer @ GitLab CI/CD Templates ⬈
- Reviewer @ GitLab ⬈
- MR Coach ⬈

I implemented over 400 deliverables in the main web app and surrounding micro-services. Most of my work is publicly ⬈ available ⬈.

GITLAB | Community Advocate Manager
April 2018 – October 2018 | Remote

The Community Advocacy team that I was a part of got restructured, and I was tasked with rebuilding it. It was my first time managing people. The goal was creating a team that maintains GitLab's online presence. It was critical to make sure everyone was aligned with the company culture.

I focused on rehiring for the team and onboarding new members. I ended up sourcing, interviewing, hiring and onboarding 4 new team members.

Apart from maintaining our online presence, I also focused on finding ways to give back to the community. I came up with the GitLab Ultimate for Education and Open Source programs. They offer a free subscription for students and qualifying open source projects.

GITLAB | Community Advocate
November 2016 – April 2018 | Remote

I started working at GitLab with a mission to cultivate and reshape GitLab's online community.

- Implemented custom middleware that integrates Disqus and HackerNews into Zendesk
- Started and maintained a team Zendesk instance for tracking social posts
- Brought response time averages for all social posts to below 6h
- Delivered many Community Advocacy workflow improvements

AWARDS

2016	1st / Country	IT Project of the Year
2016	Gold / World	International Conference of Young Scientists
2016	1st / Country	National conference of research projects