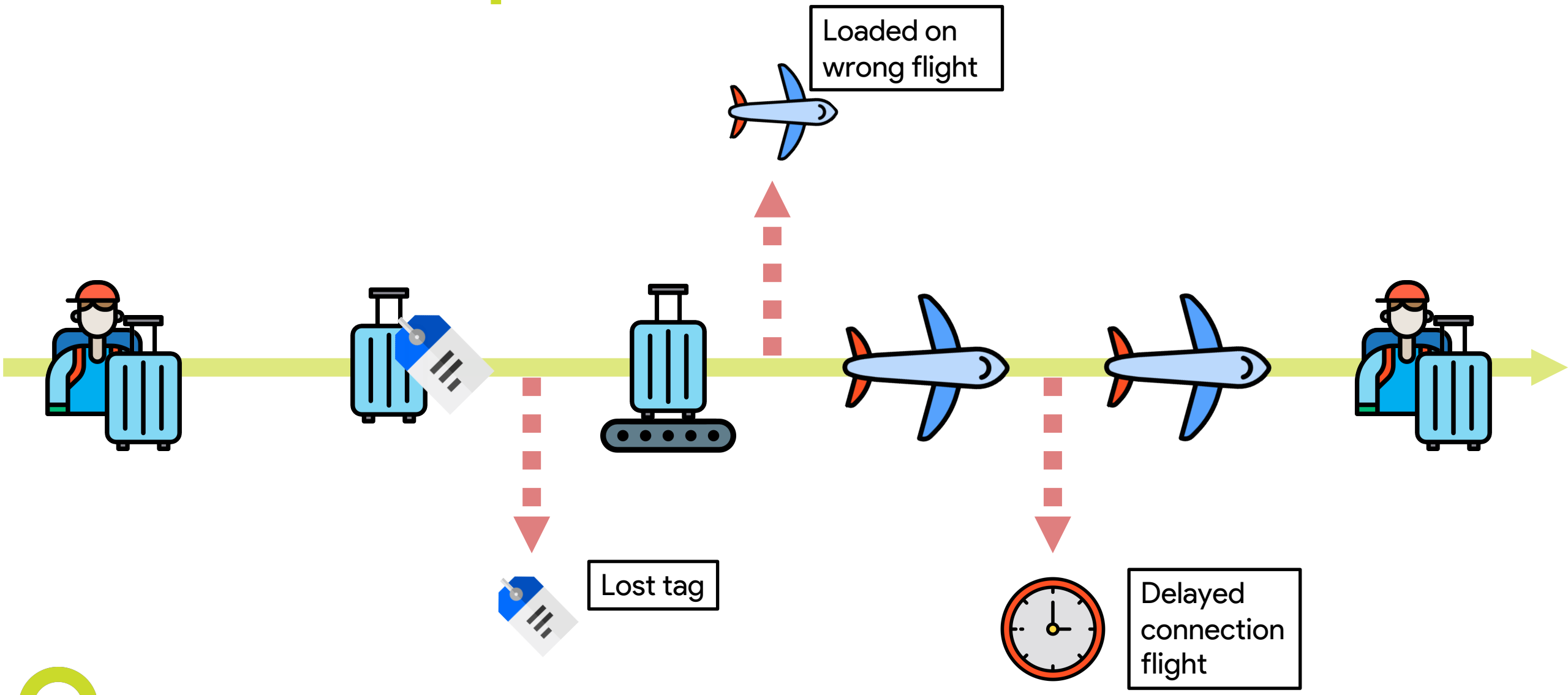
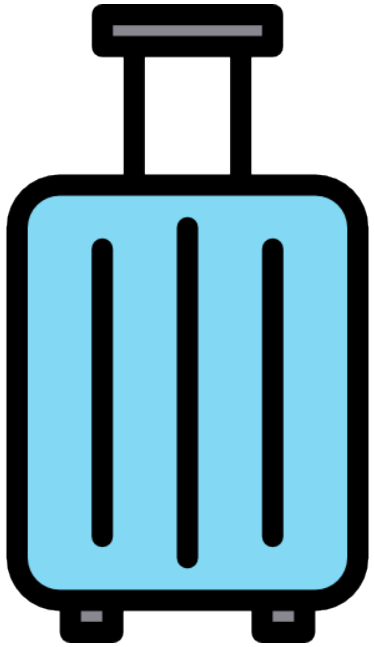
QOCO Assistant

What is the problem?

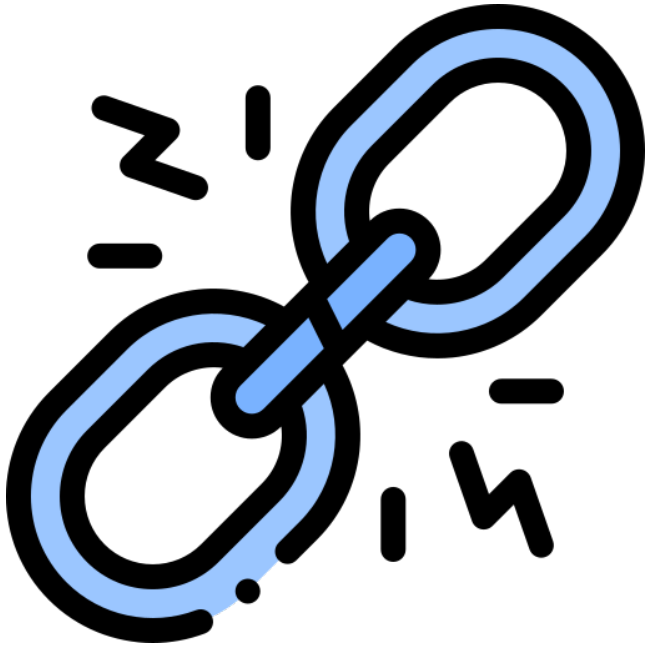


Which are the data available?



Baggage

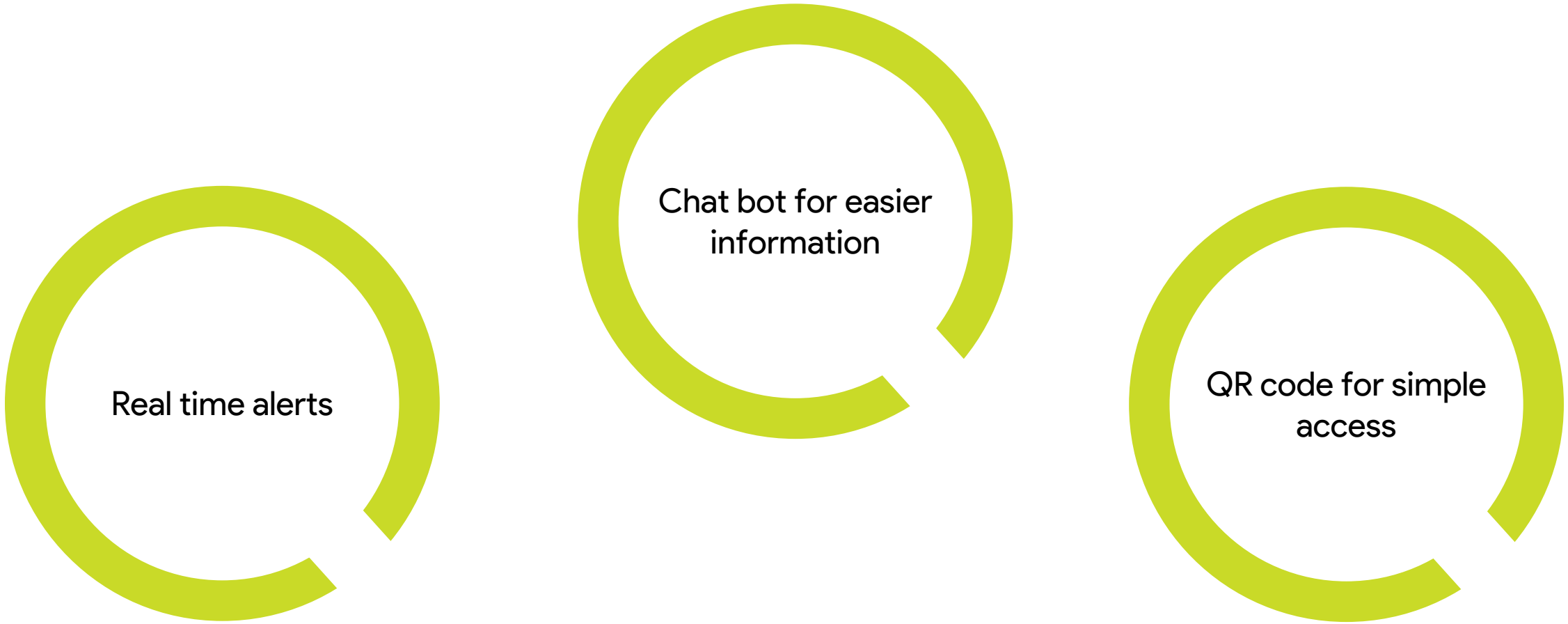
Customer



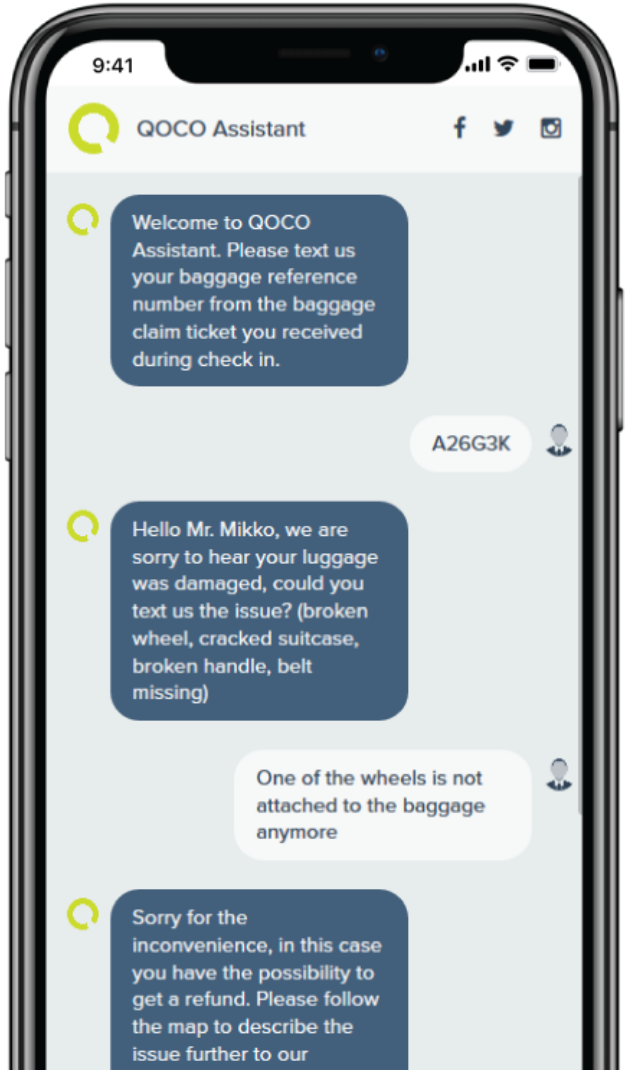
Events

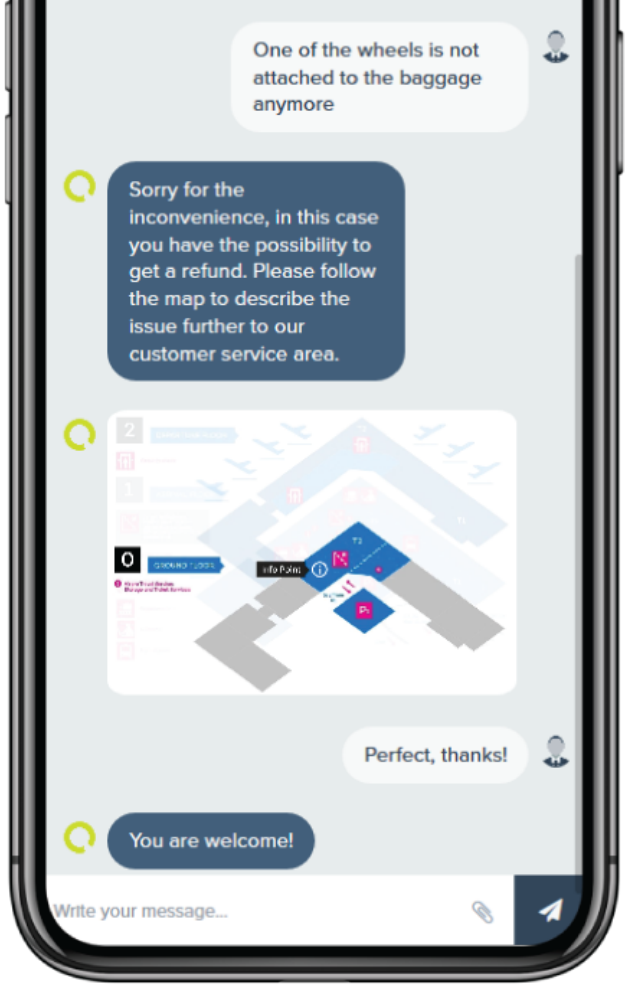
Our solution?

An **intelligent process** for handling **missing** or **damaged process**



Demo


9:41
QOCO Assistant
Welcome to QOCO Assistant. Please text us your baggage reference number from the baggage claim ticket you received during check in.
A26G3K
Hello Mr. Mikko, we are sorry to hear your luggage was damaged, could you text us the issue? (broken wheel, cracked suitcase, broken handle, belt missing)
One of the wheels is not attached to the baggage anymore
Sorry for the inconvenience, in this case you have the possibility to get a refund. Please follow the map to describe the issue further to our


One of the wheels is not attached to the baggage anymore
Sorry for the inconvenience, in this case you have the possibility to get a refund. Please follow the map to describe the issue further to our customer service area.
Perfect, thanks!
You are welcome!
Write your message...