

Matteo Palarchio

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Education

University of Waterloo

Honours Bachelor of Computer Science, History Minor

Sep 2016 – Apr 2021

Waterloo, ON

Technologies

- Jira, Figma, SQL, Python, Google Analytics, Tableau, Kibana

Work Experience

Data Platform Product Management Intern

Splunk

Jan 2020 – Apr 2020

San Francisco, CA

- Supported new company-wide dashboard framework team, with 3700+ beta users and projected reach of 545 000+ users once adopted by core products suite across Splunk
- Drafted and piloted user experience research study, gathered feedback for new dashboard layout from dozens of stakeholders and users to determine work and scope before and after launch
- Built telemetry dashboard tracking key product and feature usage metrics to help prioritize roadmap

Data Product Management Intern

Veeva Systems

May 2019 – Aug 2019

Toronto, ON

- Piloted change to navbar to highlight new features for all users on each product release, reaching 10,000+ weekly active users at 100+ of the world's largest life science companies
- Scoped and specced new internal data visualization tools for product metrics, helping the product management team make data-driven decisions about new features going forward
- Launched tracking of employee access to customer instances to improve auditing records
- Page redesign to improve organization and management for users' data subscriptions

Product Management Intern

SAP

Sep 2018 – Dec 2019

Waterloo, ON

- Created online learning content for 10,000+ users about new product features and functions
- Performed data analysis on global download metrics using Jupyter Notebook
- Supported product roadmapping through feature comparison and competitive analysis
- Planned and scoped out a white paper on integrating Tableau with SAP Hana Database

Software Engineering Intern

Department of National Defence

Jan 2018 – Apr 2018

Ottawa, ON

- Designed and implemented Python framework for loading and transforming 10+ GB of data per run
- Supported team that operated in Agile Scrum environment by running daily standups, helping plan and run backlog refinements, and organizing internal documentation

Leadership Experience

Strategy Development *Techyon*

Aug 2019 – Present

- Redefining vision and values for student-run NPO with six-figures of financial resources
- Researching and planning new initiatives to empower students interested in technology

Applications Projects Lead *Hack the North*

Jan 2019 – Sep 2019

- Led team of 7 designers and developers in creating an application system used by 7000+ applicants from 75+ countries, and RSVP dashboard for 1500+ selected attendees
- Coordinated launch campaign with marketing team for applications with 200,000+ global impressions worldwide across Facebook, Twitter, and Instagram
- Drove discussions about attendee values and traits to create application questions and criteria