



**BE WELCOMED**  
**BE SPOILED**  
**BE HONORED**



**BELONG**



McDowell Village





# MAKE YOURSELF AT HOME



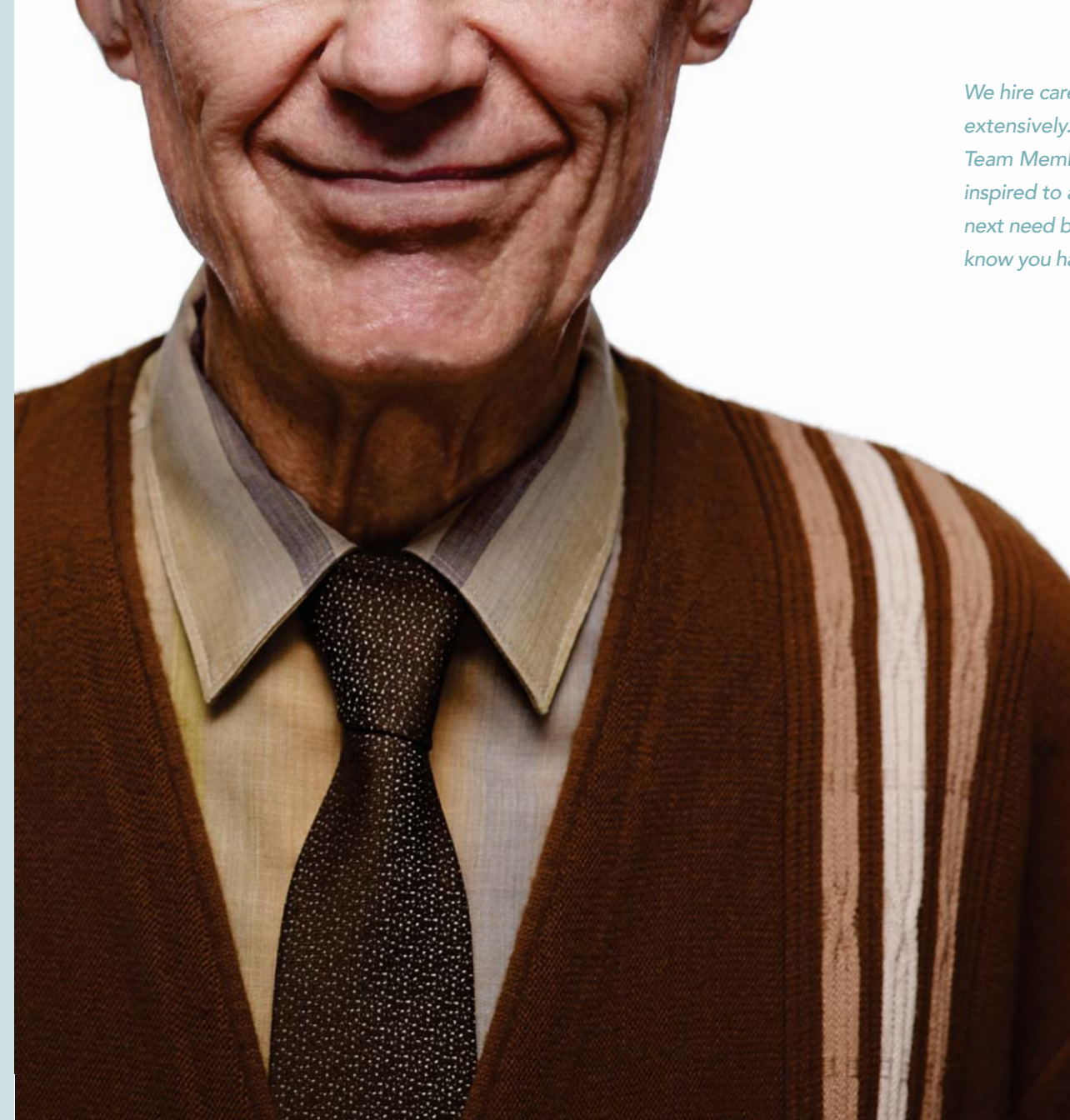
This is a big decision. We know that. And we want you to be as comfortable as possible. So let's get to know each other. We're WESTliving, a company dedicated to offering a true sense of belonging to seniors and their families. It's a feeling you'll notice the moment you're invited to "make yourself at home" and continues through every thoughtful, personal detail. We understand the importance of world-class customer service, we're driven by it. A philosophy like this may not be what you'd expect from senior living, but we imagine you'll get used to it.



*Our Team Members thrive on delivering thoughtful, personal details as individual as our residents.*



*Friends and family are always welcome to make themselves at home, too.*



*We hire carefully and train extensively. The result? Team Members who are inspired to anticipate your next need before you even know you have a next need.*



## BE WELCOMED

Welcome to world-class service. Welcome to comfortable, elegant surroundings. This is what senior living was meant to be.



# "HOW DID YOU KNOW?"

Your famous homemade spaghetti appears on the dinner menu. Your favorite movie is showing tonight. We didn't read your mind, but you'll feel like we did. We take the time to get to know you as a person. And our signature WESTclass service ensures that each and every Team Member is empowered to make a meaningful difference in the lives of those we serve. The result? Surprise. Delight. Smile.



*Isn't it about time you spent time with people as interesting as you?*



*A soothing massage? A walk in the garden? A watercolor class? Or all of the above?*



*You've seen this movie a hundred times. We say, make it 101.*



*To know your berry tart is to love your berry tart. The table of three next to you couldn't agree more.*

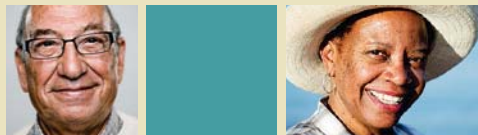
## BE SPOILED

Who needs a day of pampering? You do. From on-site beauty offerings and spa treatments to an in-house driver for going out and about, we're ready to lavish you with the attention you so rightly deserve.



# OUR PROMISE TO YOU

Words are important but actions define us. Here, we promise to say what we do and do what we say. We believe in being good neighbors by building lasting relationships in and around our communities. We act with honor, respect, integrity and inspiration to ensure healthy communities, attentive Team Members and of course, a warm, welcoming place we know you'll be glad to call home.



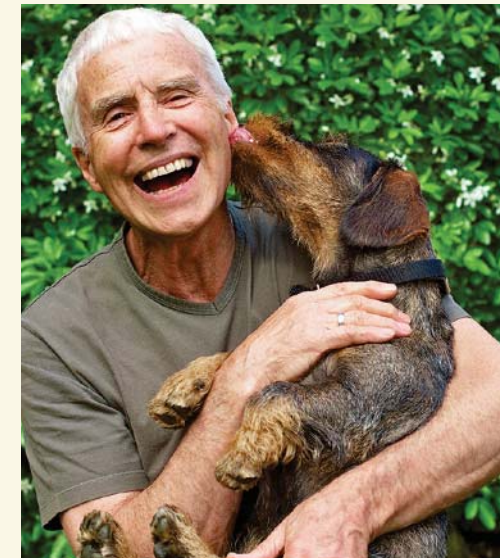
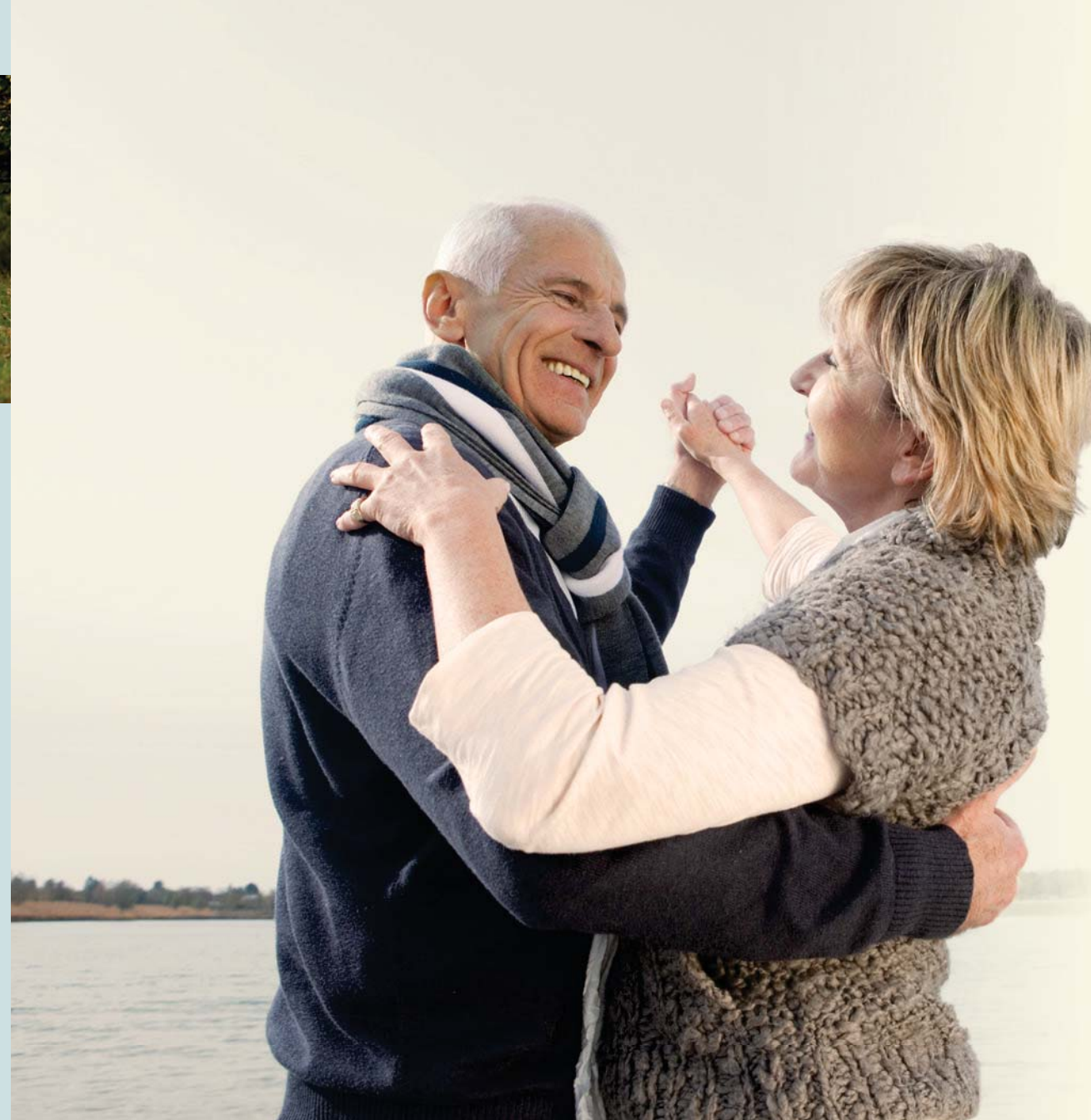
*From senior living to assistance with your everyday routine, our mission is to offer a true sense of belonging for seniors and their families.*



*Be funny. Be original.  
Be appreciated. Be  
yourself. You're right  
where you belong.*



*He says tomato. She says  
tomahto. By embracing  
our differences, we've  
created a place where  
everyone belongs.*



*Humans aren't the only ones who  
belong around here. Ask about  
pet-friendly residences.*

## BE HONORED

Just because you need a little hand now and then doesn't mean you can't still lead. Our Team Members offer peace of mind and a respectful presence. Not to mention a round of applause for those dance moves.

A WARM,  
WELCOMING  
PLACE TO  
CALL HOME.

**BE** LONG



McDowell Village



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