

MATTHEW HARDWICK

704 E. Clinton Ave., Fresno, CA 93704 | C: 5593622408 | matthardwick@gmail.com

WEBSITE, PORTFOLIO, LINKS

<http://matthardwick.com> - Online Portfolio/Resume

<https://github.com/matthardwick> - Github

https://twitter.com/matthardwick_ - Twitter

SUMMARY

Driven, reliable, and fast learning with a wide range of skills. Excellent at communicating - written or verbally - with clients and co-workers to interpret and implement specific goals and ideas. Known to thrive on deadlines and have a razor-sharp focus.

SKILLS

Front-End:

- HTML, CSS, JavaScript
- Angular, React, Bootstrap and other JavaScript frameworks.
- Comfortable with SASS/LESS, preprocessors of any kind, build tools, version control, AJAX and working with APIs.

Full-Stack:

- Python, Postgresql, Google Cloud (App Engine)

Other Skills:

- Graphic Design
- Vector image creation
- Over 10 years of experience with Adobe Photoshop and Illustrator
- Comfortable with the command line in Windows and UNIX systems.

EXPERIENCE

07/2014 to Current **Freelance Web Development**

Fresno, CA

Building small websites and applications for small businesses or personal use.

04/2013 to 09/2016 **Account Manager**

DerManouel Insurance Group — Fresno, CA

- Licensed Insurance Agent in California for Life and Health.
- Managed a dedicated book of business, responsible for maintenance of the account as well as marketing from beginning to end.
- Handled second highest amount of commission (only under the department manager).
- Built tools and applications that massively improved my department's efficiency as well as custom applications for clients (Ex. Employer marketing tools, employee cost calculators, employee benefit trackers)

01/2008 to 04/2013 **Customer Service**

Aetna — Fresno, CA

- Taking calls from an inbound queue from members, providers, plan sponsors, and brokers.
- Assigned to the "mentor queue," taking calls from other customer service representatives and handling supervisor requests.
- Monitoring the "Fresno Small Group Mailbox," an email box designed to answer questions from brokers, general agents, and Sales Executives regarding escalated claim and enrollment issues.
- Regional Business Sales Support Appreciation Award for 2012. Recognized for performing excellent service and collaborative efforts to Aetna's Sales team.

04/2004 to 06/2006 **Graphics Designer**

Alpha Designs — Hanford, CA

- Managed orders from customers in person and over the phone.
- Developed graphics for silk-screen, embroidery, signs, and print.
- Installed signs and vinyl graphics as well as sand blasting.

EDUCATION

2004

High School Diploma

Hanford West High School — Hanford, CA

2016

Front-End Web Development Nanodegree

Udacity

2016

Full Stack Web Development Nanodegree (In Progress)

Udacity