

Matthew J. Macias

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Qualification Summary

Current student enrolled in Ranken's Application and Web Development program. I am a quick learner, problem solver, and experienced communicator in commercial client based settings.

Skills

- Knowledge of C# and SQL coding language to build database driven Windows applications
- Knowledge of HTML, CSS, and Javascript for web development
- Ability to quickly adapt to new work environments
- Determined hard worker
- 6+ years of customer service experience in public and commercial/industrial retail.

Work History

Sherwin Williams Fenton, MO Dec 2023 – Jul 2024
Full Time Commercial Customer Service Specialist

- Fulfilled commercial/industrial orders for local large-volume client accounts
- Handled email and phone correspondence with local clients

Sherwin Williams Ballwin, MO Jun 2018 – Dec 2023
Full Time Retail Customer Service Specialist

- Fulfilled commercial/retail orders
- Assisted home owners with choosing certain paints/colors for specific home projects
- Answered home owner and contractor questions about certain products, procedures, and projects
- Maintained store/warehouse cleanliness

Education

Ranken Technical College, St. Louis, Missouri
Application & Web Development
August 2024 - Present

Gateway Science Academy, St. Louis, Missouri
High School Diploma
August 2013 - May 2017

References Available Upon Request