

# MATTHEW POOL

## PURPOSE

I am seeking employment as a software developer.

## PORTFOLIO

<https://matthew-pool.github.io>

## EDUCATION

---

### **B.S. in Computer Science** (3.99 GPA)

*Southern New Hampshire University, Dec 2024*

### **A.A. in General Studies**

*Tyler Junior College, May 2005*

## TECHNICAL SKILLS

---

**General Proficiencies:** 100+ wpm typing, MS Office, Windows, macOS, iOS, Android

**Programming Languages:** Python, Java, C/C++, JavaScript/TypeScript

**Software Dev Technologies:** Android Studio mobile development, Agile, SDLC, MEAN full-stack, HTML, CSS, XML, JSON, Docker, AWS, Git/GitHub, Terminal/PowerShell

**Software Testing:** JUnit, Postman, OWASP Dependency Check

**Databases:** MySQL, DynamoDB, MongoDB

**Environments:** Anaconda, Codio, MATLAB, Jupyter Notebook, TeXstudio (LaTeX)

**Libraries:** Matplotlib, Pandas, scikit-learn, NumPy, Keras/TensorFlow, Gym, PyGame

**Frameworks:** Bootstrap, DASH, Spring Boot, Dropwizard, Maven

**Computational Graphics:** Modern OpenGL, GLAD, GLFW, GLM, GLSL

**Design:** UI/UX Design, UML Diagramming, Canva, Figma, Adobe Premiere Pro/Photoshop

## EXPERIENCE

---

### **Technical Support**, 3 years

Windows desktop support on various platforms, network/router support and troubleshooting, remote connections to customer PCs, CRM/CSM software, OS virtualization, performed up-selling, documented customer accounts, set up service calls, dealt with hasty customers

### **B2C/B2B Sales**, 5 years

cold-calling consumers and businesses for sales opportunities, writing call scripts and rebuttals for large teams, consistently surpassing sales quotas, researching products and competitors, mentoring other sales representatives, obtained Texas State Insurance License, performed credit checks, handled financial transactions

## CONTACT

---

PHONE:

[903-576-0223](tel:903-576-0223)

EMAIL:

[mathyou.me@gmail.com](mailto:mathyou.me@gmail.com)

LOCATION:

Winnsboro, TX