

Matthew Dominguez

Contact Information

562-447-5427

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EXPERIENCE

Shift Lead, Erewhon Tonic Bar | May 2024 -

- Trained to do all tasks within the department
- Successfully able to complete tasks in a high stress, fast-paced environment
- Able to coordinate with other departments to meet customers' expectations
- Provided attentive service to many different clientele, including foreign language skills (Spanish)

Back of house / Server, Ramen Zuru | Sept 2022 - April 2024

- Maintained a clean, organized, and stocked kitchen and dining area
- In charge of food prep and trained to cook all menu items
- Trusted to open and prepare for the restaurant's daily operations alone
- Provided attentive and friendly service to ensure a great dining experience for customers
- Coordinated with front and back of house daily to ensure restaurant ran smoothly

Shift Lead, Jamba Juice | Oct 2021 - Sept 2022

- Responsible for scheduling, Troubleshooting and team building of all employees
- Training, coaching, and mentoring staff to ensure following of standard procedures for safe food preparation, assembly, and presentation to ensure high customer satisfaction
- Ensuring superior customer experience by addressing customer concerns, demonstrating empathy and resolving problems on the spot
- Responsible & accountable for registering all related sales on assigned cash register, including records

EDUCATION

California State University Fullerton | Jan 2023 - Dec

2024 BA, Communication Studies with minor in Computer Science

Cerritos College | Jan 2020 - Dec 2022

AA, Computer Science

Cerritos College | Aug 2017 - Dec 2019

AA, Communication Studies