

MATTHEW THAOKHAMLUE

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SUMMARY

I'm a Technical Product Manager who loves solving messy problems at the intersection of technology, people, and business. For the past 5+ years, I've been building and improving B2B SaaS products in health and lab software, particularly working on integrations, data and BI tools, and user workflows that make complex systems feel effortless. I care deeply about collaboration, clarity, and delivering things that actually make users smile while using it (or at least stop swearing at the software).

WORK EXPERIENCE

Product Manager , Labforward GmbH | Berlin, Germany

Nov 2024 - Present

- Lead the product roadmap and end-to-end development cycle for core lab management products.
- Rebuilt team collaboration practices — directly helping secure a \$500K contract renewal.
- Introduced rapid prototyping loops, shrinking testing time from days to hours.
- Guided the BI team to automate reporting and data pipelines, turning ad-hoc insights into daily decisions.

Technical Product Manager | LabTwin GmbH | Berlin, Germany

Jan 2023 - Nov 2024

- Drove roadmap for voice and integration features supporting scientists in real lab environments.
- Streamlined the release process with engineering, tripling deployment frequency (4 → 12 per year).
- Collaborated on retraining strategies for speech recognition, keeping scientific term accuracy at 95%.
- Mentored a junior PM, encouraging autonomy and strong product intuition.

Product Owner | Thryve GmbH | Berlin, Germany

Oct 2019 - Dec 2022

- Built and managed APIs and SDKs powering 1M+ users across 100+ B2B partners in digital health.
- Led 10+ wearable integrations (Fitbit, Garmin, Withings, Oura, Apple Health, and more).
- Contributed to company growth from €0 → €1M ARR and from 7 → 35 people.
- Created "Thryve Academy," a learning program that onboarded and aligned new hires in record time.

EDUCATION

Master of International and Development Economics

Hochschule für Technik und Wirtschaft Berlin

Thesis on "Technological Change and Human Capital Transformation in Banking Sector in Thailand".

Bachelor's Degree in Economics

Chiang Mai University

Major: Econometrics and Quantitative Economics

ADDITIONAL INFORMATION

Essential Skills:

- Product Roadmap
- User Research
- A/B Testing
- Stakeholder Management
- Python
- API integration
- ML and LLM AI Implementation

Certifications:

- Professional Product Owner
- PMI-ACP
- Google UX design
- Google Business Intelligence
- Google Cybersecurity
- AWS Solutions Architect
- Azure Solutions Architect

Languages:

- English (IELTS 7.5)
- German (B1)
- Thai (Native)

References:

- [Paul Burggraf](#)
- [Kai Grosse-Hartlage](#)
- [Jeroen de Haas](#)