MATTHEW THAOKHAMLUE

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SUMMARY

Technical Product Manager with 5+ years of experience driving AI-powered innovation in health analytics and laboratory informatics B2B SaaS platforms. Proven expertise in API integrations, AI solution development, and cross-functional team leadership, with demonstrated ability to lead Gen AI product development that balances cutting-edge innovation with practical solutions to address user needs.

WORK EXPERIENCE

Product Manager , Labforward GmbH │ Berlin, Germany   **Nov 2024 - Present**

- Collaborate with CPO to develop product roadmaps addressing customer pain points while aligning with strategic business objectives
- Enhanced cross-functional collaboration and turn around roadmap and product decision-making for practical solutions to address user needs, securing $500k client contract renewal
- Pioneered Vibe Prototyping methodology, reducing ideation-to-validation cycles from weeks to hours
- Led Business Intelligence team (2 members) building ETL pipeline and analytics dashboard for data-driven decisions

Technical Product Manager │ LabTwin GmbH │ Berlin, Germany   **Jan 2023 - Nov 2024**

- Orchestrated complete product lifecycle management and roadmap development for 3rd party systems and integration AI-powered solutions
- Increased release frequency from 4 to 12 releases per year through improved delivery processes
- Delivered 2 major integrations: Revvity Signals inventory system and LabVantage LIMS POC
- Onboarded and mentored junior product manager, established PM knowledge-sharing sessions

Product Owner │ Thryve GmbH │ Berlin, Germany   **Oct 2019 - Dec 2022**

- Built and launched SDK serving 1M+ users across 100+ health industry customers
- Led development of 10 major data source integrations (Oura Ring, Omron, Samsung Health, etc.)
- Contributed to company growth reaching €1M ARR and team expansion from 7 to 35 members
- Established Thryve Academy for comprehensive new employee onboarding

EDUCATION

Master of International and Development Economics   **Feb 2018 - Aug 2019**

Hochschule für Technik und Wirtschaft Berlin │ German Grade: 1.7 (Good)

- Thesis on "Technological Change and Human Capital Transformation in Banking Sector in Thailand".

Bachelor's Degree in Economics   **Apr 2010 - Aug 2014**

Chiang Mai University │ GPA: 3.74

- Major: Econometrics and Quantitative Economics

ADDITIONAL INFORMATION

- **Essential Skills:** Roadmap & Strategy • User Research • Experiment Design • A/B Testing • Stakeholder Management • Python • API Integrations • ML & GenAI development
- **Languages:** English (IELTS 7.5), German (B1), Thai (Native)
- **Certifications:** Professional Product Owner (Scrum.org), PMI-ACP, AWS Solutions Architect
- **References:** Paul Burggraf │ Jeroen de Haas