

# Benedict Matthew A. Arzola

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## Summary

Associate Software Engineer and IT graduate transitioning into Cybersecurity, with a strong foundation in cybersecurity fundamentals through Cisco Networking Academy training and Google Cybersecurity Specialization. Experienced in issue investigation, system debugging, and application audits across multiple environments. Motivated to contribute as a SOC Analyst by supporting threat monitoring, incident response, and continuous security improvement, while actively building hands-on cybersecurity skills.

## Experience

**QSTRIKE INNOVATION PHILS. OPC** San Fernando City, Pampanga  
**Associate Software Engineer** July 2024 - Present

- Investigated and resolved frontend and functional issues, reducing recurring UI defects and improving application stability through systematic root-cause analysis and validation of fixes
- Debugged application behavior using Vue.js across multiple environments, improving stability and user experience
- Conducted UI and functional audits to identify broken, inconsistent, or potentially vulnerable components, supporting QA efforts and maintaining reliable, user-ready builds
- Collaborated with designers, developer, PMs, and BAs to meet delivery timelines, helping ensure on-time feature delivery and consistent quality standards across projects

**QSTRIKE INNOVATION PHILS. OPC** San Fernando City, Pampanga  
**UI/UX Software Engineer Intern** March 2024 - June 2024

- Assisted in debugging UI and functional issues, improving cross-browser compatibility and reducing user-reported interface problems
- Developed and maintained reusable UI components, accelerating frontend development and improving code maintainability
- Collaborated with development teams using GitHub and Agile workflows, supporting efficient task tracking, version control, and timely sprint completion

## Education

**POLYTECHNIC UNIVERSITY OF THE PHILIPPINES BIÑAN CAMPUS** Biñan City, Laguna  
**Bachelor of Science in Information Technology** 2020-2024

- Magna Cum Laude A.Y. 2023-2024
- President's List Academic Achievement Award

**BIÑAN INTEGRATED NATIONAL HIGH SCHOOL** Biñan City, Laguna  
**ABM - Accountancy Business and Management** 2018-2020

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## Technical Skills

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### IT Systems & Operating Environments

- Windows, Linux, macOS
- Basic command-line operations, file systems, permissions

### Networking & Cybersecurity Fundamentals

- TCP/IP, HTTP/HTTPS, DNS
- Cybersecurity concepts: threats, vulnerabilities, CIA triad, malware types
- Security awareness and basic incident response concepts

### Programming & Scripting

- Python (basic), SQL
- JavaScript, Java, C# (familiar)

### Web & Application Knowledge

- HTML, CSS/SCSS, Vue.js

### Tools & Collaboration

- Git, GitHub, Jira
  - Figma, Canva
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## Certifications & Training

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- Coursera: **Google Cybersecurity Specialization Certificate** | 2024
  - Cisco Networking Academy: **Introduction to Cybersecurity** | 2023
  - Cisco Networking Academy: **Cybersecurity Essentials** | 2023
  - IBITS Data Communication and Networking Tutorial | 2021
  - Coursera, Google Data Analytics: Foundations Data, Data, Everywhere | 2023
  - Coursera, Google Foundations of User Experience (UX) Design | 2024
  - Tech in Bits: Develop in Design: Web development and UX design | 2021
  - Udemy: Build Responsive Real-World Websites with HTML and CSS | 2025
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## Awards

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- Best Application Award – PUP Room Reservation System | 2024
  - Best in Research Award – Biñan Analytica Project | 2024
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## Academic Projects

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- **PUP Room Reservation System:** Developed a mobile-based room reservation application for PUP Biñan Campus to efficiently manage and monitor campus room usage
  - **Biñan Analytica Dashboard:** Designed and implemented a descriptive analytics dashboard presenting charts and graphs for easy visualization and decision-making
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