

# Matthew C. Rieger

+1 (630) 818-6071

www.matthewcreanrieger.com

matthewcreanrieger@gmail.com

## PROFESSIONAL EXPERIENCE

### Client Systems Engineer / Epic Systems Corporation

Madison, WI / Sep 2017 - Present

- Manages client relations and technical support for 13 deployments of industry-leading healthcare software
- Presents strategies for virtualization, high availability, and multi-million dollar hardware purchases to C-level executives
- Led internal Business Continuity task force and drafted customer-facing documentation for high-availability guidelines

### International Peer Orientation Leader / Miami University

Oxford, OH / Aug 2015 - Jan 2017

- Integrated over 1,000 international students to Miami University and elements of American university culture
- Tailored communication style to diverse audiences/environments and was hired as a returner for three additional semesters
- Selected by peers to serve as Master of Ceremonies for Miami University's annual Chinese Lunar New Year concert

### Consultant / Pilot44 Labs

San Francisco, CA / Aug 2016 - Dec 2016

- Jack-of-all-trades role, which included flash research, corporate event planning, web maintenance, & business development
- Gained exposure to numerous emerging industries, like fintech, IoT, and AR/VR, through startup partnership development
- Role was expanded to include creating and leading presentations for multiple international corporate clients, including P&G

### Digital Production Intern / The Marketing Store Worldwide

Chicago, IL / May 2016 - Aug 2016

- Created exploratory test cases, wireframes, and project timelines in both Agile and Waterfall project environments
- Tested, documented, deployed, and maintained T-Mobile Tuesdays, a #1 App Store and Google Play app upon release

### RFP Specialist / Computhink, Inc.

Lombard, IL / Jul 2014 - Aug 2014

- Researched government and corporate issued requests for proposal and wrote full-length bids on behalf of Computhink
- Showcased the Altman Summer Scholar Internship program through presentations to Chicago-area startups

## INDEPENDENT PROJECTS

### Creator and Developer / Kanji And Kana Master

Loveland, OH / Aug 2015 - Aug 2017

- Self-taught C# and independently published iOS application that enables players to study Japanese on-the-go
- Wrote custom data analytics scripts to uncover player preferences and design app updates
- Conducted A/B digital ad campaigns and garnered 2,000 downloads within first two years

### Consulting Capstone Project / Lucky 7 Distillery

Batesville, IN / Sep 2015 - Dec 2015

- Created go-to-market strategy, brand strategy, competitor landscape, and promo video for launch of Blackhorse Bourbon
- After project conclusion, was offered a digital content creator role by the distillery's cofounder

### Peer Mentor and Two-Time Participant / Startup Weekend

Oxford, OH / Mar 2014, Oct 2014, Oct 2015

- Selected to mentor student participants and facilitate the 48-hour bootstrap startup event after participating twice
- Creator and team leader of Wave 1518 and Project Teddy, which spread internationally to Canada, Ecuador, and Peru
- Co-creator of What The Feed, social media software designed to optimize learning environments

## EDUCATION

### Miami University / Farmer School Of Business

Oxford, OH / Class of 2017

- GPA: 3.86 – Magna Cum Laude
- Double Major: Entrepreneurship, Marketing
- Double Minor: Computer Science, Interactive Media Studies
- Honors and Awards: Full Academic Merit Scholarship  
Scholar Leader Living Learning Community  
Business Honors Program & University Honors Program
- Skillsets and Experience: Customer relationships, public speaking, Citrix certified, Powershell, MS Office, C#, HTML, CSS, Javascript, Scrum, Waterfall & Agile PM, typing (80 WPM), quality assurance, video editing