MATTHEW C. RIEGER

EXPERIENCE

Client Systems Engineer
9/17 - Present
Epic Systems Corporation — Madison, WI
- Supported 13 customers of industry-leading healthcare software
- Managed client relations and technical troubleshooting efforts
- Presented $1M+ hardware purchase plans to C-level executives
- Drafted customer-facing, high availability guidelines
- Coded internal tool used to forecast organizations' capacity

Creator and Developer
9/15 - 9/17
Kanji And Kana Master — Loveland, OH
- Self-taught C# and published iOS Japanese language-learning app
- Wrote data analytics scripts to uncover player preferences
- Conducted A/B ad campaigns and garnered 2,000 downloads

International Peer Orientation Leader
8/15 - 1/17
Miami University — Oxford, OH
- Filed immigration documents, organized logistics, and taught American classroom culture sessions for 1,000+ new students
- Selected to host 2016 Chinese Lunar New Year concert as MC

Consultant
8/17 - 12/17
Pilot44 Labs — San Francisco, CA
- Planned corporate events, maintained website, and presented market trend research to international clients, e.g. P&G
- Built startup partnerships in emerging industries like IoT & AR/VR

Digital Production Intern
5/16 - 8/16
The Marketing Store Worldwide — Chicago, IL
- Tested, documented, deployed, and maintained T-Mobile Tuesdays, the #1 App Store and Google Play app upon release
- Created exploratory test cases, wireframes, & project timelines

Consulting Captsone Project
7/15 - 12/15
Lucky 7 Distillery — Batesville, IN
- Created go-to-market strategy, brand strategy, competitor landscape, and promo video for launch of Blackhorse Bourbon
- Offered digital content creator role by the distillery's cofounder

Peer Mentor & Two-Time Participant
3/14 - 10/15
Startup Weekend — Oxford, OH
- Mentored participants and facilitated 48-hour bootstrapping event
- Created and led Wave 1518 and Project Teddy, a grassroots charity initiative that spread to Canada, Ecuador, and Peru

CONTACT

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EDUCATION

**Miami University,
Farmer School of Business**

GPA: 3.86 / 4.00

Majors: Entrepreneurship
Marketing

Minors: Computer Science
Interactive Media

Honors: Magna Cum Laude
Full Merit Scholarship
Scholar Leader LLC
University Honors
Business Honors

SKILLS

Citrix (Certified)

Cmd, Linux, Powershell

C++, C#, Java, Python, VBA

French, Japanese

Group Policy, Microsoft AD

HTML, CSS, JavaScript, PHP

Inbound Marketing (Certified)

Microsoft Office

Microsoft SQL, MySQL, Oracle

Public Speaking

Typing (80 wpm)

Video Editing

Waterfall & Agile PM

Writing, Editing, & Proofreading