

# MATTHEW C. RIEGER

## EXPERIENCE



**Client Systems Engineer**  
Epic Systems Corporation

**9/17 – 2/19**  
Verona, WI

- Managed client relations and technical troubleshooting efforts with IT systems teams of 13 healthcare organizations
- Presented \$1M+ hardware purchase plans to C-level executives
- Drafted customer-facing, high availability guidelines
- Developed tools used internally to forecast hardware capacity needs



**Consultant**  
Pilot44 Labs

**8/17 – 12/17**  
San Francisco, CA

- Planned corporate events, maintained website, and presented market trend research to international clients, e.g. P&G
- Built startup partnerships in emerging industries such as IoT & AR/VR



**Digital Production Intern**  
The Marketing Store Worldwide

**5/16 – 8/16**  
Chicago, IL

- Tested, documented, deployed, and maintained T-Mobile Tuesdays, the #1 Apple App Store and Google Play app upon release
- Created exploratory test cases, wireframes, and project timelines



**Creator and Developer**  
Kanji And Kana Master

**9/15 – 9/17**  
Loveland, OH

- Self-taught C# and published iOS Japanese language-learning app
- Wrote data analytics scripts to uncover player preferences
- Conducted A/B ad campaigns and garnered 2,000 downloads



**International Peer Orientation Leader**  
Miami University

**8/15 – 1/17**  
Oxford, OH

- Filed immigration documents, organized logistics, and taught American classroom culture sessions for 1,000+ new students
- Selected to host 2016 Chinese Lunar New Year concert as MC



**Consulting Capstone Project**  
Lucky 7 Distillery

**7/15 – 12/15**  
Batesville, IN

- Created go-to-market strategy, brand strategy, competitor landscape, and promo video for launch of Blackhorse Bourbon
- Offered digital content creator role by the distillery's cofounder



**Peer Mentor & Two-Time Participant**  
Startup Weekend

**3/14 – 10/15**  
Oxford, OH

- Mentored participants and facilitated 48-hour bootstrapping event
- Created and led Wave 1518 and Project Teddy, a grassroots charity initiative that spread to Canada, Ecuador, and Peru

## CONTACT

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+1 (630) 818-6071

## EDUCATION

**Miami University,  
Farmer School of Business**

GPA: 3.86 / 4.00

Majors: Entrepreneurship  
Marketing

Minors: Computer Science  
Interactive Media

Honors: Magna Cum Laude  
Full Merit Scholarship  
Scholar Leader LLC  
University Honors  
Business Honors

## SKILLS

Citrix (Certified)

Cmd, Linux, Powershell

C++, C#, Java, Python, VBA

Group Policy, Microsoft AD

HTML, CSS, JavaScript, PHP

Inbound Marketing (Certified)

Microsoft Office

Microsoft SQL, MySQL, Oracle

Public Speaking

Technical Troubleshooting

Video Editing

Waterfall & Agile PM

Writing, Editing, & Proofreading