

MATTHEW C. RIEGER

EXPERIENCE



Client Systems Engineer

9/17 - Present

Epic Systems Corporation

Verona, WI

- Supported 13 customers of industry-leading healthcare software
- Managed client relations and technical troubleshooting efforts
- Presented \$1M+ hardware purchase plans to C-level executives
- Drafted customer-facing, high availability guidelines
- Created internal tool used to forecast hardware capacity



Creator and Developer

9/15 - 9/17

Kanji And Kana Master

Loveland, OH

- Self-taught C# and published iOS Japanese language-learning app
- Wrote data analytics scripts to uncover player preferences
- Conducted A/B ad campaigns and garnered 2,000 downloads



International Peer Orientation Leader

8/15 - 1/17

Miami University

Oxford, OH

- Filed immigration documents, organized logistics, and taught American classroom culture sessions for 1,000+ new students
- Selected to host 2016 Chinese Lunar New Year concert as MC



Consultant

8/17 - 12/17

Pilot44 Labs

San Francisco, CA

- Planned corporate events, maintained website, and presented market trend research to international clients, e.g. P&G
- Built startup partnerships in emerging industries like IoT & AR/VR



Digital Production Intern

5/16 - 8/16

The Marketing Store Worldwide

Chicago, IL

- Tested, documented, deployed, and maintained T-Mobile Tuesdays, the #1 App Store and Google Play app upon release
- Created exploratory test cases, wireframes, & project timelines



Consulting Captsone Project

7/15 - 12/15

Lucky 7 Distillery

Batesville, IN

- Created go-to-market strategy, brand strategy, competitor landscape, and promo video for launch of Blackhorse Bourbon
- Offered digital content creator role by the distillery's cofounder



Peer Mentor & Two-Time Participant

3/14 - 10/15

Startup Weekend

Oxford, OH

- Mentored participants and facilitated 48-hour bootstrapping event
- Created and led Wave 1518 and Project Teddy, a grassroots charity initiative that spread to Canada, Ecuador, and Peru

CONTACT

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EDUCATION

Miami University,

Farmer School of Business

GPA: 3.86 / 4.00

Majors: Entrepreneurship
Marketing

Minors: Computer Science
Interactive Media

Honors: Magna Cum Laude
Full Merit Scholarship
Scholar Leader LLC
University Honors
Business Honors

SKILLS

Citrix (Certified)

Cmd, Linux, Powershell

C++, C#, Java, Python, VBA

French, Japanese

Group Policy, Microsoft AD

HTML, CSS, JavaScript, PHP

Inbound Marketing (Certified)

Microsoft Office

Microsoft SQL, MySQL, Oracle

Public Speaking

Typing (80 wpm)

Video Editing

Waterfall & Agile PM

Writing, Editing, & Proofreading