

## **Matthew J Damiano**

### **Software and Network Engineer**

**Objective:** Seeking a position to contribute my skills in Python, Java, and network administration to develop innovative software solutions.

### **Education:**

- **Blue Hills Regional Technical School-(September 2013-June 2017):**
  - Achieved High School Diploma, and Vocational Certification in Electrical Engineering.
  - Programmed Microcontrollers(Arduino, Digital and logical IC's).
  - Designed and printed circuit boards.
  - Manufactured network cables.
  - Designed large scale circuitry projects.
- **Quincy College - (September 2017 - December 2019):**
  - Achieved Associates Degree of Science and Mathematics, Computer Science Networking.
  - Created and performed administrative measures on Virtual Servers on Ubuntu Server, Windows Server(2003,2008,2012,2016,2022), and Mac OS Server.
  - Gained full understanding of the OSI and TCP/IP model.
  - Proficient in Network Design,Planning,and implementation.
  - Worked extensively with CISCO product line as to prepare for the CCNA certification.
- **Bridgewater State University - (September 2020 - May 2022)**
  - Achieved Bachelors Degree of Science and Mathematics, Computer Science
  - Developed professional development techniques.
  - Worked in the SCRUM environment on group projects.
  - Learned multiple development languages:C,C++,C#,Python,Java,Kotlin, and Swift.
  - Developed multiple full stack applications, which are currently hosted on GitHub (Please see the below links) .

### **Work Experience:**

- **Systems Support Engineer-Heidelberg Engineering - (June 2023-Present):**
  - Maintained,Installed, and serviced SQL Servers processing large volumes of medical data.
  - Provided remote technical support for medical imaging devices and software.
  - Created technical documentation and processes in regards to repair operations, and software features.

- Proficiently used Salesforce ticketing system to document both hardware and software incidents within a call center environment.
- Trained team members on procedures and technologies.
- **Front End Supervisor-Costco Wholesale - (August 2018-May 2023):**
  - Managed group of over 60 individuals.
  - Created a weekly schedule for the department.
  - De-escalated customer complaints.
  - Managed peer to customer relations.
  - Orchestrated high value transactions.
- **Front End Supervisor-Roche Brothers - (October 2013-August 2018)**
  - Handled hundreds of daily transactions.
  - Managed group of different demographics.
  - Created and executed storewide floor plans.
  - Developed training material for the cashiering and cash handling process.

## **Technical Skills:**

**Programming Languages:** C, C++, C#, Python, Java, Kotlin, Swift, SQL(MySQL,SQLite,PostgreSQL,SQL Server), HTML, CSS, JavaScript. Pearl, GO.

**Networking Skills:** Network Design, Network Topologies, Server Administration, Firewall Setup and Administration, Active Directory, Group Policy Management

**Frameworks:** Node, Vue, Angular, BootStrap, Flask, Spark

**Tools:** VMWare, VirtualBox, WireShark, RSAT. Cisco Modeling labs