

## Summary of Qualifications

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- 4+ Years experience in software programming and configuration (in a proprietary language most similar to Javascript) for Workforce Software. Specialization in unit testing, QA, and handling complex service requests on existing code bases.
- Spent last two months as a proxy manager running Scrum meetings, staffing projects across a 17 member team, and responsible for weekly project reports and risk mitigation in all team members' underlying projects.
- In addition to full time work, completed intensive Firehose Project Coding School beginning Fall 2015 advancing skills in: Ruby on Rails, Javascript, MVC Architecture, and prototyping modern web applications.
- Recently in April - June '17 completed an advanced software engineering curriculum ([Firehose Project](#)) covering topics including: API Development (Rails 5), React, SQL optimization and advanced algorithm solutions.
- Confident in ability to break down problems into small manageable sprints and a rapid learner of new technologies.

## Professional Experience

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Senior Application Consultant	Workforce Software, Remote Employee	December 2012-Present
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- Configured time and attendance systems for 10+ large scale corporations: Tesoro Petroleum (Fortune 100 Company), Canon USA, CBS Corporation, State of Washington, Sanofi Pasteur, Centene Corporation, and Microsemi using Workforce Software's proprietary formula language to meet stringent design specifications typically 150+ pages in length.
- Selected for 2 on-site visits to customers with complex needs as senior technical resource for early stage time and attendance solution.
- Created an 8-week plan to guide application consultants through every aspect of configuration and streamlined each development task (totaling 377 hours of configuration effort); met all deadlines and delivered solutions on time for customer acceptance.

AMG Client Support Analyst	Advent Software, San Francisco, CA	2009- 2012
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- Assigned as analyst to support and develop new solutions for "gold" level strategic clients during implementation of new systems and any major transitions.
- Elected to present and lead classes at Advent's yearly user conference in Las Vegas, NV on Portfolio Manager - a very complex graphical modeling tool for portfolio managers and traders.
- Performed an international assignment in Manila, Philippines training 6 new employees for a 4-week certified training program in Advent's trading platform.
- Conducted a full two-day user training for portfolio managers in Advent's trading platform, Moxy.
- Met with Product Development on a bi-weekly basis as a customer liaison on new feature requests and top issues in existing builds to communicate user stories and the technical deficiencies in the product.
- Resolved over 2,000 documented cases and acted as top case worker and closer for 2+ months.

## Education

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[The Firehose Project](#) | Intensive, 24-week Advanced Software Engineering Program (+Advanced Track), 2015-2017  
**California Polytechnic State University**, San Luis Obispo, CA, MBA in General Management, 2008-2009  
**University of Southern California**, Los Angeles CA | B.S. Degree in Mechanical Engineering, 2003-2008