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SET A (v2.1) - 0	GTB edition –
CTFL Syllabus	Version v4.0
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ISTQB® Certified Tester Foundation Level



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ISTQB® Exam Working Group 2023

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Revision History

Version	Date	Remarks
1.0	12.04.2023	Release version
2.1	15.10.2023	Revision by GTB AG Exam (arrangement of questions changed, roman type questions eliminated, questions replaced and modified), revision after BETA reviews by GTB members, TAG and university lecturers. Final GTB edition

Introduction

This is a sample exam. It helps candidates to prepare for the actual certification exam. Questions are included whose structure, layout and format are like a regular ISTQB®/ GTB Certified Tester Foundation Level exam. It is strictly forbidden to use the exam questions as content of a certification exam.

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- 4) Exactly one correct solution is expected for almost every question. The exceptions explicitly mention the possibility of multiple answers.



Exam notes

Number of questions: 40

Duration of the exam: 60 minutes

Total score: 40 (one point per question)

Score to pass the exam: 26 (or more)

Percentage of passing the exam: 65% (or more)

Feedback on this sample exam as a whole (40 questions) or on individual questions was provided in the German-language BETA versions of SET A in the period June - August 2023 by: Armin Born (STB), Bettina Buth (HS-Anhalt), Klaus Erlenbach (imbus AG), Sabine Gschwandtner (imbus), Michaela Huhn (HS Ostfalia), Jörn Münzel (former GTB), Paul Müller (SQL/ATB), Reto Müller (STB), Arnd Pehl (imbus AG), Horst Pohlmann (GTB/TH-OWL), Stephan Weissleder (GTB), Marc-Florian Wendland (GTB), Volkmar Richter (HS Anhalt), Ralf Reissing (GTB/Hochschule Coburg).

The preparation of the English version was supported by Ecaterina Irina Manole, Debra Friedenberg, and Horst Pohlmann.

Note: Compared to the original English version, considerable adaptations have been made; some questions have also been replaced.



Que	stion 1	FL-1.1.1		K1	Score	1.0	
		the following st	atements describ on! (1 out of 4)	es an achievable t	test object	ive?	
a)	To prove	that there are no	unfixed defects in	the system under	test		
b)	To prove that there will be no failures after the implementation of the system into production						
c)	To reduce the risk level of the test object and to build confidence in the quality level						
d)	To verify that there are no untested combinations of inputs						
Que	estion 2	FL-1.1.2		K2	Score	1.0	
	What is t		nce between testi				
a)	Testing is the process of finding defects, while debugging is the process of fixing defects.						
b)	Testing v	erifies requireme	nts, while debuggir	ng verifies design.			
c)	Testing is the process of running software, while debugging is the process of analyzing the software.						

defect elimination.

d)

Testing is the process of defect prevention, while debugging is the process of



K2	Score 1.0	
	K2	K2 Score 1.0

You are part of a team testing a new system. You've noticed that no changes have been made to the existing regression test cases for several iterations, and no new bugs have been uncovered by regression testing. Your manager is satisfied, but you are not.

Which testing principle best explains your skepticism?

a)	Old tests become less effective	
b)	Absence-of-errors fallacy	
c)	Defects cluster together	
d)	Exhaustive testing is impossible	



Question 4	FL-1.4.1	K2	Score 1.0
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You work in a team that develops a mobile application for ordering food. In the current iteration the team decides to implement the payment functionality.

Which of the following activities is a part of test analysis?

a)	Perform the effort estimation for testing the integration of the mobile application with the payment service.	
b)	Decide whether to test the ability to split payments among multiple users.	
c)	Using boundary value analysis (BVA) to derive the test data for the test cases that check the correct payment processing for the minimum allowed amount to be paid.	
d)	Analysis of the deviation between the actual and the expected result after the execution of a test case.	



Quest	tion 5	FL-1.4.4		K2	Score 1.0	
t	establis est war	f the following statement hing and maintaining tra e? choose ONE option! (1 ou	ceability betwe		_	
,		ance testing can be fully a equirements.	automated on th	e basis of	changes to the	
,	Whether or not the targeted coverage has been achieved can be more efficiently determined.					
•	The test management role can determine which testers found the defects with the highest severity.					
,	Code areas that may be affected by side effects of a change can be targeted through regression testing.					
Quest	tion 6	FL-1.4.5		K2	Score 1.0	
t	esting?	of the following statement choose ONE option! (1 ou	·	ires the di	fferent roles in	
•		ing role executes test ca the testing activities and r		•	•	
É	The testing role performs test analysis and test design activities, creates and executes test cases, and the test management role coordinates testing resources and reports to stakeholders.					
,		ng role decides the tests to est management role anal		•		
d) 1	The testi	ng role performs static and	dynamic compo	nent testin	a and the test	+

management role performs system testing and acceptance testing.



Question 7	FL-1.5.3	K2	Score 1.0
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Which of the following BEST explains a benefit of independence of testing?

a)	The use of an independent test team allows project management to assign responsibility for the quality of the final deliverable to the test team.	
b)	If a test team external to the organization can be afforded, then there are distinct benefits in terms of this external team not being so easily swayed by the delivery concerns of project management and the need to meet strict delivery deadlines.	
c)	An independent test team can work separately from the developers, need not be distracted with project requirement changes, and can restrict communication with the developers to defect reporting through the defect management system.	
d)	When specifications contain ambiguities and inconsistencies, assumptions are made by developers on their interpretation, and an independent test team can be useful in questioning those assumptions and the interpretation made by the developer.	



Que	stion 8	FL-1.5.2		K1	Score	1.0	
	testers a	he whole team appr and business repres choose ONE option!	sentatives?	the interaction	s between		
a)		representatives dec on approaches	cide together with	project manage	ment on tes	st [
b)							
c)	Business representatives are not part of the whole team approach				[
d)	Testers help business representatives to create suitable acceptance tests						
		T-1040		1/0		1.0	-
Que	stion 9	FL-2.1.2		K2	Score	1.0	
	testing t	of the following state that applies to all so thoose ONE option!	oftware developn	_	-	e for	
a)	Testing s	should be performed	only after develop	oment is comple	te.		
b)	Testing s	should be performed	under the leaders	hip of developm	ent.		
c)	Testing s	should start early in th	he development p	rocess.			
d)	Testing s	Testing should be performed in a development test environment.					



Que	estion 10	FL-2.1.3			K1	Score	1.0	
	driven d	of the followin evelopment (a choose ONE o	ATDD) approa		es the ac	ceptance	test-	
a)		, acceptance c en/then forma		cally created bas	sed on the	2		
b)		In ATDD, test cases are developed first and then the software is implemented incrementally against the test cases and defined acceptance criteria.						
c)	In ATDD, tests are derived from acceptance criteria as part of the system design.							
d)	makes it			esired behavior of understand the t				
Que	estion 11	FL-2.1.5			K2	Score	1.0	
		f the following	_	xample of the s	shift left a	pproach?		
a)		Reviewing the user requirements before they are formally accepted by the stakeholders						
b)	Create c	Create component test cases before programming the associated code						
c)	Executin testing	g a performano	ce efficiency te	est for a compon	ent during	g compone	nt	
d)	Executio	ecution of non-functional tests, starting during system level testing						



Question 12	FL-2.1.6	K2	Score 1.0
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Which of the arguments below would you use to convince your manager to organize retrospectives at the end of each release cycle?

a)	Retrospectives are very popular these days and clients would appreciate it if we added them to our processes.	
b)	Performing regular retrospectives will save the organization money because end user representatives do not provide immediate feedback about the product.	
c)	Process weaknesses identified during the retrospective can be analyzed and serve as a to do list for the organization's continuous process improvement program.	
d)	Retrospectives embrace the five values including courage and respect, which are crucial to maintain continuous improvement in the organization.	



Question 13	FL-2.2.1	K2	Score 1.0
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Which types of defects (1-4) fit which test levels (A-D) BEST?

- 1. Defects in system behavior as it deviates from the user's business needs
- 2. Defects in communication between components
- 3. Defects in an isolated component
- 4. Defects in an incorrectly implemented user story.
- A. Component testing
- **B.** Component Integration testing
- C. System testing
- D. Acceptance testing

a)	1D, 2B, 3A, 4C	
b)	1D, 2B, 3C, 4A	
c)	1B, 2A, 3D, 4C	
d)	1C, 2A, 3B, 4D	



0	aatian 44	EL 224		K2	Coore	1.0
Que	estion 14	FL-2.3.1		K2	Score	1.0
	for retire	panization's test strategy ment, data migration to of what test activity is the hoose ONE option! (1 ou	a new system sha	all be tes	ted.	
a)	Maintena	ince testing				
b)	Regressi	on testing				
c)	Compon	ent testing				
d)	Compon	ent integration testing				
Que	estion 15	FL-3.1.2		K2	Score	1.0
		f the following is NOT a l hoose ONE option! (1 ວເ		esting?		
a)		ng and remediating anoma gnificant amount of time ar		ough stati	c analysis	can
b)	Fixing defects found during static testing is generally much less expensive than fixing defects found during dynamic testing					
c)	Finding of dynamic	oding defects that might n testing	ot have been found	d by only	performing	
d)	Detecting	g gaps and inconsistencies	s in requirements			



Que	estion 16	FL-3.2.1			K1	Score	1.0	
	stakehol	ders?	ng is a benefit of a potion! (1 out of 4	_	frequen	t feedbacl	k by	
a)	It improve	es the test pro	cess for future pro	jects				
b)	It forces	customers to p	prioritize their requ	irements bas	ed on agı	eed risks		
c)	It is the o	nly way to me	asure the quality o	of changes				
d)	It helps a	void requirem	ents misunderstar	ndings				
Que	estion 17	FL-3.2.4			K2	Score	1.0	
	• Th	ne main purpone meeting is	eviews have the fose is to communited by the authoridual independe	nicate or trai	n reviewo	ers.	ewer	
		efore the meet review report	ting. : is produced.					
	Which of	f the following	g review types is	MOST likely	being u	sed?		
	Please c	hoose ONE o	ption! (1 out of 4)				
a)	Informal	review						
b)	Walkthro	ugh						
c)	Technica	l review						
d)	Inspectio							



Que	estion 18	FL-3.2.5		K1	Score	1.0	
	Which o	f these statements is NC	T a factor that co	ntribute	s to succe	ssful	
	Please o	thoose ONE option! (1 or	ıt of 4)				
a)	Participa	nts should dedicate adequ	ate time for the rev	iew.			
b)		large work products into si s (reviewers) do not lose fo	•	nended	so that		
c)	Establish	ing clear objectives and m	easurable exit crite	eria for th	ie review.		
d)	Manager	ment´s personal involveme	nt in communicatin	g finding	JS.		
Que	estion 19	FL-4.1.1		K2	Score	1.0	
	Which o	e dia calla tar ta a	haracteristic of	experie	nce-based		
<u> </u>	techniqu Please o	hoose ONE option! (1 οι	ut of 4)	mation		test	
a)	techniqu Please o	ues?	ut of 4)	mation		test	
	Please of Test case	es? hoose ONE option! (1 ou	ut of 4) etailed design infor		age	test	
a) b)	Test case The num	es are created based on deber of interfaces tested is	ut of 4) etailed design infor used to measure th	e covera			



Question 20	FL-4.2.1	K3	Score 1.0
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You are testing the software for a self-service American gas pump. After lifting the nozzle and selecting the desired grade of fuel, the customer enters the desired amount of fuel in gallons using a keypad. The keypad allows only numeric entry. Between 0.1 and 50.0 gallons can be dispensed per fill-up.

Which of the following answers represents a minimum set of input values that covers all valid and invalid fuel quantity equivalence partitions?

a)	0.0; 20.0; 60.0	
b)	0.0; 0.1; 50.0	
c)	0.0; 0.1; 50.0; 70.0	
d)	-0.1; 0.0; 0.1; 49.9; 50.0; 50.1	



Question 21	FL-4.2.2	K3	Score 1.0
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You are testing an e-commerce system that sells bulk food items such as spices, flour, and sugar. The units in which the items are sold are either grams or kilograms. Regardless of the units, the smallest valid order quantity is 0.5 units (e. g., half a gram of cardamom pods) and the largest valid order quantity is 25.0 units (e. g., 25 kilograms of sugar). The accuracy of the order quantity is 0.1 units.

Which of the following input values cover only the limits with 2-value limit analysis for the order quantity?

a)	0.3; 24.9; 25.2	
b)	0.4; 0.5; 0.6; 24.9;25.0; 25.1	
c)	0.4; 0.5; 25.0; 25.1	
d)	0.5; 0.6; 24.9; 25.0	



Question 22	FL-4.2.3	K3	Score 1.0
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Newly hired employees of a company can agree on individual goals with their superiors, the achievement of which is linked to their bonus. However, this bonus is only paid to them if they have been employed by the company for more than one year.

This situation can be illustrated in a decision table:

Test Case-ID		T1	T2	Т3	T4	T5
Condition1	Employment longer than one year?	YES	NO	NO	YES	NO
Condition2	Target agreed?	NO	NO	YES	YES	YES
Condition3	Target achieved?	NO	NO	YES	YES	NO
Action	Payment of the bonus?	NO	NO	NO	YES	NO

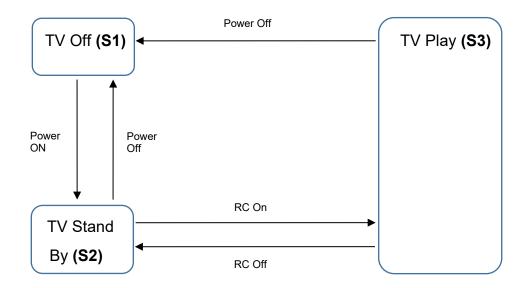
Which of the following test cases describes a real-world situation that is missing from the above decision table?

a)	Condition1 = YES, Condition2 = NO, Condition3 = YES, Action = NO	
b)	Condition1 = YES, Condition2 = YES, Condition3 = NO, Action = YES	
c)	Condition1 = NO, Condition2 = NO, Condition3 = YES, Action = NO	
d)	Condition1 = YES, Condition2 = YES, Condition3 = NO, Action = NO	



Question 23	FL-4.2.4	К3	Score 1.0
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Which of the following statements about the state transition diagram and test case table below is TRUE?



Test case	1	2	3	4	5
Initial state	S1	S2	S2	S3	S 3
Input	Power On	Power Off	RC On	RC Off	Power Off
Final state	S2	S1	S3	S2	S1

a)	The test cases execute all transitions in the state transition diagram, achieving 100% coverage of all transitions.	
b)	The test cases execute all valid transitions in the state transition diagram. This achieves 100% 0-switch coverage.	
c)	The test cases execute only some of the valid transitions in the state transition diagram. Therefore, the 0-switch coverage is less than 100%.	
d)	Test Case 2 is not required for 100% 0-switch coverage, since state S1 is already covered by Test Case 5.	



Que	estion 24	FL-4.3.1			K2	Score	1.0	
			g describes s ption! (1 out	tatement covera	age?			
a)	It is a met executed.		ting and meas	suring the percent	tage of te	st cases		
b)	It is a metric that indicates the percentage of statements in the code that have already been executed by test cases.							
c)	It is a metric for measuring the number of statements in the code executed by test cases that did not reveal a failure.							
d)		ric that provic y executed te		confirmation that a	all statem	ents are		
Oue	estion 25	FL-4.3.3			K2	Score	1.0	
	Which of	the followin	g statements option! (1 out	is NOT true for of 4)				
a)		x testing is te nt or system.	sting based or	n the analysis of t	he interna	al structure	of a	
b)	White-box	•	etrics can help	identify addition	al tests to	increase o	ode	
c)		-	niques can be confidence in	used in addition the code.	to black-l	oox testing		
d)	White-box	x testing can	help identify u	nimplemented red	quiremen	ts.		



Que	uestion 26 FL-4.4.1 K2 Score 1.0						
	guessing	f the following BEST describes the of ? noose ONE option! (1 out of 4)	concept	behind 6	error		
a)	and failures, and typical errors made by developers.						
b)	the errors you previously made as a developer.						
c)	Error guessing requires you to imagine that you are the user of the test object and to guess errors the user might make while interacting with it.						
d)	Error guessing requires you, as a tester, to duplicate the development tasks so that defects and failures a developer might make can be identified.						
						_	
Que	stion 27	FL-4.4.2	K2	Score	1.0		
	The release of a brand-new application has been delayed and testing has started late, but you have very detailed domain knowledge and good analytical skills. The full requirements specification has not yet been shared with you, and management is asking for early test results.						
	What is tl	th you, and management is asking for ea	-	esults.	been		
			-	esults.	been		
a)	Please ch	ith you, and management is asking for ea	-	esults.	been		
a) b)	Please ch	ith you, and management is asking for eache BEST test technique to use in this situations ONE option! (1 out of 4)	-	esults.	been		
,	Please ch	ith you, and management is asking for eache BEST test technique to use in this situations ONE option! (1 out of 4) based testing	-	esults.	been		



Question 28	FL-4.5.2	K2	Score	1.0
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Which of the following activities describes the BEST way to formulate acceptance criteria for a given user story?

a)	Performing retrospectives to determine the actual needs of the stakeholders	
b)	Using the given/when/then format to describe an example test condition	
c)	Using verbal communication to reduce the risk of misunderstanding the acceptance criteria by others	
d)	Documenting risks related to a given user story in a test plan to facilitate the risk-based testing	



Question 29	FL-4.5.3	K3	Score	1.0
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Your team is following the Acceptance Test-Driven Development (ATDD) approach and analyzes the following user-story to create test cases.

As a registered customer, I want to be able to view my past orders on the company's website to keep track of my purchases.

Your team has identified the following list of test cases. Which of the test cases is NOT relevant to this user-story?

a)	Input: The customer logs into their account on the website and clicks the "View Order History" button. Expected output: The system displays a list of all the customer's previous orders, including date, order number, and total cost.	
b)	Input: The logged-in customer clicks on an order in the list of his orders. Expected output: The system displays each purchased item with price and quantity.	
c)	Input: The logged-in customer clicks the "Sort Ascending" button on the order history screen. Expected output: The system displays the order history sorted in ascending order by order number.	
d)	Input: A newly registered customer logs in and enters a first order. Expected output: The system accepts the order and stores the associated data.	



r								
Que	estion 30	FL-5.1.2			K1	Score	1.0	
			alue to iteration		planning	?		
a)	Testers of	determine the p	oriority of the us	er stories to be	develope	ed.		
b)	Testers focus only on refining the functional aspects of the system under test.							
c)	Testers p	participate in ris	sk analysis and	determine testa	ability of u	iser stories	3.	
d)		enable the release planning	ase of high qua	lity software thr	ough ear	y test desi	gn	
								_
Que	estion 31	FL-5.1.3			K2	Score	1.0	
	system?	hoose ONE o	ollowing option		criterion	for testi	ng a	
a)	Test env	ironment readi	ness					
b)	The abilit	ty to log in to th	ne test object by	the tester				
c)	Expected	d defect density	/ is reached and	d defects are re	ported			
d)	Requirer	Requirements are translated into given/when/then format						



Question 32	FL-5.1.4	K3	Score	1.0
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Your team uses the three-point estimation technique to estimate the test effort for a new high-risk feature. The following estimates were made:

- most optimistic estimation: 2 person-hours
- most likely estimation: 11 person-hours
- most pessimistic estimation: 14 person-hours

What is the final estimate?

a)	9 person-hours	
b)	10 person-hours	
c)	11 person-hours	
d)	14 person-hours	



Question 33	FL-5.1.5	K3	Score 1.0
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You are testing a mobile application that allows users to find a nearby restaurant based on the type of food they want to eat. Consider the following list of test cases, priorities (i. e., a smaller number means a higher priority), and dependencies:

Test case number	Test condition covered	Priority	Logical dependency on
TC 001	Select type of food	3	none
TC 002	Select restaurant	2	TC 001
TC 003	Get directions	1	TC 002
TC 004	Call restaurant	2	TC 002
TC 005	Make reservation	3	TC 002

Which of the following test cases should be executed as the third one?

a)	TC 003	
b)	TC 005	
c)	TC 002	
d)	TC 001	



Question 34	FL-5.1.7	K2	Score 1.0	0
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Consider the following tests (1-4) and testing quadrants (A-D):

- 1. Usability testing
- 2. Component testing
- 3. Functional testing
- 4. Reliability testing
- A. Testing quadrant Q1: technology facing, supporting the team
- B. Testing quadrant Q2: business facing, supporting the team
- C. Testing quadrant Q3: business facing, critical consideration of the product
- D. Testing quadrant Q4: technology facing, critical consideration of the product

How do the following test categories map onto the testing quadrants?

a)	1C, 2A, 3B, 4D	
b)	1D, 2A, 3C, 4B	
c)	1C, 2B, 3D, 4A	
d)	1D, 2B, 3C, 4A	



Question 35	FL-5.2.4	K2	Score 1.0
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During a risk analysis the following risk was identified and assessed:

- Risk: Search result response time is too long
- Risk likelihood: medium; risk impact: high
- Response to risk:
 - an independent test team performs performance testing during system testing
 - a selected sample of end users performs alpha and beta acceptance testing before the release

What kind of actions were proposed above to respond to the identified risk?

a)	Risk acceptance	
b)	Contingency plan	
c)	Risk mitigation	
d)	Risk transfer	



Que	estion 36	F	FL-5.3.	2					K2	;	Score	1.0	
	Which o reports i	is	true?					the purp	ose ar	ıd cor	ntent of	f test	
a)	Test com	•		•	•	•		stributed	on a re	gular	basis to)	
b)	A test proquality of	_		•			•	•		essme	nt of the	Э	
c)	A test co and build		•	•	•					een c	omplete	ed	
d)	Test progress reports are generated during test completion to demonstrate that the exit criteria have been met.												
													_
Que	estion 37	F	FL-5.4.	1					K2	;	Score	1.0	
Que	You need requirem Which possed added to Please constants	ed to	to upd nt. ocess he tes	ate on indica	tes th	at a r	new vei		ipts to	align	with a	new	
Que	You need requirem Which performed added to	ed to	to upd nt. ocess he test	ate on indica repos	tes th sitory?	at a r	new vei		ipts to	align	with a	new	
	You need requirem Which possible added to the Please continuation of the P	ed to	to upd nt. ocess he test oose C	ate on indica repos NE op	tes th sitory?	at a r	new vei		ipts to	align	with a	new	
(a)	You need requirem Which padded to Please c	oro the	to upd nt. ocess he test oose C	ate on indica repos NE op gemer	tes the sitory?	at a r	new vei		ipts to	align	with a	new	



Question 38	FL-5.5.1	K3	Score 1.0
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In your role as project lead, you received the following defect report from the developers stating that the anomaly described is not reproducible.

Application hangs up

ID 713-20230401 2022-May-03 - John Doe - Rejected

The application hangs up after entering "Test input: \$\"a"\$ in the Name field on the new user creation screen. I tried logging out and logging in with test_admin01 account, same problem. Tried with other test administrator accounts, same problem. No defect message received; the log (see attachment) contains a fatal defect message. Based on test case TC-1305, the application should accept the provided input and create the user. Please fix this issue with high priority as this feature is related to REQ-0012 which is an important new functional requirement.

What important information is MISSING from this test report that would have been useful for the developers?

a)	Expected result and actual result	
b)	References and defect status	
c)	Test environment and test item	
d)	Priority and severity (incl. version)	



Que	stion 39	FL-6.1.1			K2	Score	1.0	
Which test activity does a data preparation tool support? Please choose ONE option! (1 out of 4)								
	Please C	HOOSE ONE OF	otion: (1 out of 2	+)				
a)	Test monitoring and control							
b)	Test analysis and design							
c)	Test implementation and execution							
d)	Test completion							
Que	stion 40	FL-6.2.1			K1	Score	1.0	
Which item correctly identifies a potential risk with test automation? Please choose ONE option! (1 out of 4)								
a)	There may be unknown side effects in operational use							
b)	Unrealistic expectations regarding functionality of a tool							
c)	Test tools may not be reliable enough							
d)	The amount of time that is available for manual testing may be reduced in the long run						the	



Space for your notes:



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