

MAKE IT PERSONAL

UN-CARRIER
EXPERIENCE
INTERACTION MODEL

BE YOUR UN-CARRIER SELF!

We personalize every customer interaction to make the best use of your time.



EXPLORE & DISCOVER

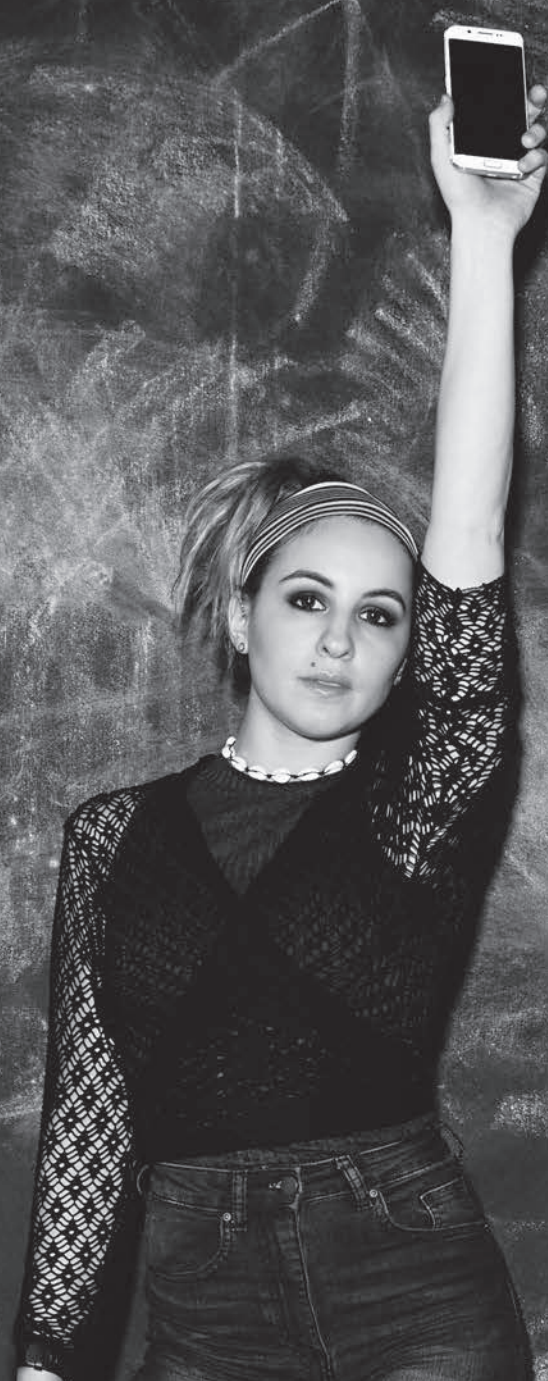
TRYING, SEEING, FEELING, ASKING...

highly encouraged, there's no rush!



PROBLEM SOLVED

WE GET IT. We'll listen, answer questions, resolve issues, whatever's needed, with empathy.



GUIDE THE PURCHASE

READY TO BUY OR NOT QUITE SURE?

Trust us. We'll ask the right questions, we're the experts.



STAY CONNECTED

ON YOUR DEVICE THAT'S READY TO GO.

To us, to your T-Mobile person...in ways that work.

