# Atlas Charge Card issued by Lead Bank ("Lead")

# **Cardholder Agreement**

There are four parts to this Cardholder Agreement ("Agreement"), the **Atlas Pricing Information** (Part II.), **Cardholder Rights and Responsibilities** (Part II.), and **Arbitration Provisions** (Part III), contained in this document, any **Supplements, Notices & Disclosures** provided at account opening or that will come enclosed in your card carrier, along with any subsequent amendments or changes to these parts all of which are hereby incorporated by reference. This Agreement contains important account information about your card and account. Please read and keep these documents for your records.

## Part I. Atlas Pricing Information

## **Payment Information**

All purchases made on this charge card are due and payable on the due date specified when you receive your periodic statement.

Fees		
Annual Membership Fee	\$1,000	
<ul> <li>Transaction Fees</li> <li>Foreign Transaction Fee</li> <li>Stablecoin Payment Processing Fee</li> </ul>	Atlas does not impose a foreign transaction fee and will cover any foreign transaction fee imposed by Visa  \$25 + Up to 1% of the transaction amount, plus applicable blockchain transaction ("gas") fees, deducted at the time of conversion into U.S. dollars.	
Penalty Fees  Late Fee Returned Payment Fee  Optional Fees	\$25 \$50	
<ul> <li>Replacement Card Fee</li> <li>Expedited Delivery Fee</li> <li>Statement Reissuance Fee</li> <li>Document Fee</li> <li>Additional Card User</li> <li>Concierge Services</li> </ul>	\$0 for the first two replacement Cards each year, \$35 per Card if you request a replacement Card thereafter \$35 if you ask us to send a card by expedited delivery \$5 if you ask us to send a copy of a Statement already issued. \$25 if you ask us to provide copies of documents, such as sales slips and receipts \$500 annually for each Additional Card User. \$10,000 monthly minimum spend - Concierge is a complimentary service, for <i>eligible</i> Card Members. Our Lifestyle concierges provide expertise on what matters to you	

	and can assist you with finding the best restaurants or buying tickets to upcoming events.
For Credit Card Tips from the Consumer Financial Protection Bureau	To learn more about factors to consider when applying for or using a credit card, visit the website of the Consumer Financial Protection Bureau at <a href="http://www.consumerfinance.gov/learnmore">http://www.consumerfinance.gov/learnmore</a> .

# Things you should know about this card: How Fees Work

Things you should know about this card: How Fees Work		
Annual Membership Fee	This fee is listed on the Fees Table and will be charged to your account at account opening and on each subsequent anniversary, so long as your account is open.	
Late Fee	If we do not receive the Total Due by the payment date shown on your billing statement, we may charge you a late fee of \$25 which shall be added to the Total Due in your next Billing Statement. We do not charge fees on Statement Balances less than \$25.	
Returned Payment	If you make a payment that is returned unpaid the first time we present it to your bank, the fee is \$50. If you do this again within the same Billing Cycle or the next 6 Billing Cycles, the fee is \$50. However, the returned payment fee will not exceed the Total Due. These fees do not include any fees that may be imposed by your bank.	
Foreign Transaction	Atlas will cover any foreign transaction fee imposed by Visa	

<u>What are my billing rights?</u> Information on your right to dispute transactions and how to exercise those rights is provided in the section titled "<u>Your Billing Rights</u>".

# Part II. Cardholder Rights and Responsibilities

#### **Definitions**

To simplify this Agreement for you, the definitions listed below will apply throughout this Agreement.

Generally, the words **you**, **your**, and **yours** mean all persons responsible for complying with this Agreement, including the person who applied to open the account and the person to whom we address billing statements. The words **we**, **us**, and **our** mean Lead and its successors and assigns, the service providers retained by Lead and any purchasers or assignees of the receivables generated by your account. You may request a Card for an **Additional Card User** pursuant to terms and conditions of this Agreement applicable to you and each Additional Card User.

**Account** means your account designated and maintained by us in relation to the credit provided under or in connection with this Agreement to which any Purchase Transaction or charge by you may be posted.

**Account Manager** means an individual or company you have authorized to open an account, add Additional Card Users, access purchasing and payment information, and make payments on your behalf.

**Additional Card User** - An Additional Card User is another user on your Card account. Additional Card Members do not have accounts with us but they can use your Account subject to the terms of the Card Member Agreement.

**Annual Membership Fee** - the annual payment made by a Member to maintain Membership in the program.

Card means one or more cards or other access devices, such as account numbers, that we have issued to permit you or an Additional Card User to obtain credit under this Agreement.

**Billing Cycle** means the days between the closing date shown on the last billing statement we sent you and the closing date on your current billing statement.

**Billing Statement** means a monthly document we provide to you showing account information including, among other things, Purchase Transactions, credits, fees, and payments made to your account during the billing cycle.

**Card Carrier** means the envelope or other device used to deliver your Card.

Closing Date means the same day of the month as the date on which your Account was opened; provided that for anyone who opened an account after the 28<sup>th</sup> day of the month, the Closing Date will be the 28<sup>th</sup> day of the month.

**Dispute Abuse** Atlas cardholders who repeatedly (two disputes within a certain timeframe - Atlas V10

please see details below) file disputes without valid grounds may face penalties or account restrictions. This is designed to prevent misuse of the chargeback system, which is intended to protect cardholders from unauthorized transactions and billing errors, not as a tool for avoiding legitimate charges. We reserve the right to close your account at any time if we find that abuse like this occurring.

**Third-Party User** means any person to whom you give permission to use your account or otherwise make your account accessible to.

**Total Due** means the sum of all of the Purchase Transactions shown on your billing statement through the closing date. This includes fees assessed and any past due amounts.

**Purchase Transactions** means any extension of credit to your account for the purpose of purchasing or leasing goods or services from participating merchants.

**Renewing Accounts** means an account that has been open for 12 calendar months or more.

# **About your Cardholder Agreement**

This Agreement is deemed to have been accepted by you and is binding if you, a Third-Party User or Additional Card User use, sign or keep a Card or Account, subject to your right to cancel as described in the <u>Right to Cancel or Suspend Your Account</u> section below. The terms of this Agreement continue to apply even after your Account is closed, as long as you have a balance.

# **Changing this Agreement**

We may change this Agreement, subject to applicable law. We may do so in response to the business, legal or competitive environment. This written Agreement is a final expression of the agreement governing the account which may not be contradicted by any alleged oral agreement. We will give you advance written notice of changes as required by applicable law.

We will also tell you in each notice if you have the right to reject a change and how to exercise that right. Unless a right to reject a change exists and has been exercised by you, changes are binding as of the effective date provided on the notice and terms will be accepted based on your continued use and possession of the Card.

### **Account Information**

Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. We need information about you to manage your account, including:

- · your legal name;
- a valid US mailing address and residential address (if different);
- vour date of birth:
- · your Social Security Number or other government identification number;
- · your telephone number; and

· your employment and income information

If you request a Card for an Additional Card User, we may require that you provide certain information about that Additional Card User as required or permitted under applicable law.

You must tell us when any of this information changes. We may ask you for additional documents to verify any changes. We may restrict or close your Card and Account if we cannot verify your information, information about an Additional Card User or if you do not provide it as requested.

# **Annual Membership Fee**

You will be assessed an Annual Membership Fee as detailed in the Fee Table above subject to the terms and conditions under the section or provided elsewhere in this Agreement.

<u>Right to Cancel your Account</u>. The Annual Membership Fee will be debited from your account in your first billing statement and on each subsequent anniversary until you cancel your Card and Account in the manner specified in the <u>Right to Cancel or Suspend your Account</u> section below.

### Right to Cancel or Suspend your Account

You may cancel your Account at any time by calling us at 650-539-2701 or writing to us at help@atlascard.com. However, you remain responsible to pay all outstanding charges according to the terms of this Agreement.

We will refund the Annual Membership Fee if you notify us that you are voluntarily closing your Card and Account within 30 days of opening a new account that has not been used for Purchase Transactions, or within 30 days of the Closing Date of the Billing Statement on which that Annual Membership Fee appears for Renewing Accounts. The Annual Membership Fee is nonrefundable for cancellations outside of these periods. If you reside in the Commonwealth of Massachusetts at the time of cancellation then you are exempt from this policy.

We may cancel your Account, suspend the ability to make charges, cancel or suspend any privilege of features on your Account, adjust the credit line and notify merchants that your Account has been canceled or suspended at any time, and for any reason not prohibited by law, without prior notice. If we do any of these, you must still pay for all charges under the terms of this Agreement. We may also reissue a different Card or Account number at any time.

We may do any of these things at our discretion, even if you pay on time and your Account is not in default. If your Account is canceled, you must destroy your Cards or immediately return them to us.

# **Servicer**

Atlas Exploration, Inc. or its subsidiary Atlas Card Operations, Inc. (collectively, "Atlas") services parts of your Card and Account, including, but not limited to, Account and/or Card management, maintenance of the program website or mobile application. In this capacity, Atlas Atlas V10

may act on our behalf, perform our obligations or enforce our rights under this Agreement. We retain the right to add, modify, or delete any benefit or service from your Account at our discretion. You understand and acknowledge that we may share with Atlas any information you provide to us in connection with your Account, Cards or Additional Card Users, or any information we collect in connection with your Account, Cards or Additional Card Users in order for Atlas or its affiliates to provide you with products and/or services in connection with your Account or Cards. Atlas provides the rewards offered in connection with your Cards or Account and will provide separate notice and disclosures related to those benefits.

### **Using Your Account**

Even though you are not required to sign the Card, you are fully responsible for complying with all the terms of this Agreement, including the obligation to pay us for all balances due on your Account as specified in this Agreement. Your Card must only be used for lawful transactions and may not be used to purchase goods or services for commercial purposes nor resale.

You may use the Card to make purchases of goods and services, wherever the Card is honored. We decide whether to approve a charge based on how you spend and pay on this Account and other accounts you have with us and our affiliates. We also consider your credit history and your personal resources that we know about.

We may decline to authorize a charge or Purchase Transaction in our sole discretion, subject to applicable law, including, but not limited to, for reasons of suspected fraud or our assessment of your creditworthiness, which may occur even if your account is not in default. We may limit the number of Purchase Transactions that may be approved in one day. If we detect illegal, unusual, or suspicious activity on your Account, we may suspend your credit privileges until we can verify the activity. We are not responsible for any losses related to our, or any merchant's, decision to decline to authorize a Purchase Transaction. We are not responsible if any merchant refuses to accept the Card.

### **Additional Cards and Additional Card Users**

We do not provide joint accounts. At your request, in our sole discretion, we may issue Cards to Additional Card Users who are at least 18 years of age. Additional Card Users do not have accounts with us but they can use a Card and your Account subject to the terms and conditions of this Agreement. We may report an Additional Card User's use of your Account to credit reporting agencies. You are responsible for all use of your Account by Additional Card Users and anyone they allow to use your Account as further described in the <u>Promise to Pay</u> section below or elsewhere in this Agreement. You must pay all charges any Additional Card User makes to your Account.

You authorize us to give Additional Card Users information about your Account and to discuss it with them. If you wish to cancel an Additional Card User's right to use your Account (and cancel their Card) you must tell us. If an Annual Membership Fee applies for the additional Card, our refund policies detailed in the <u>Right to Cancel or Suspend your Account</u> apply. If an Annual Membership Fee applies to additional cards provided to Additional Card Users, it is shown on the Fees Table.

Except for Cards we may provide to Additional Card Users and replacement Cards issued due to

loss, destruction or theft of a Card, we will not issue additional Cards on your Account. You are responsible for all uses of your Account by any Third-Party User and anyone they allow to use your Account. You must pay for all charges that they make.

## **Chargeback Dispute Policy and Abuse Prevention**

The cardholder will not be held liable for unauthorized transactions if they report them promptly, within 60 days. Cardholders are required to notify Atlas immediately upon discovering any unauthorized transaction or if their card is lost or stolen. This notification is typically expected to be done through the Atlas app or customer service. Transactions where the cardholder is found to have been negligent, or where the card was used by an authorized user, may not be covered under our fraud protection policies.

Chargeback abuse occurs when a cardholder files two or more disputes that are found to be a misuse or abuse of the credit card dispute process, which is strictly prohibited. Cardholders who knowingly file false or frivolous disputes may be subject to penalties, including the reversal of provisional credits, termination of their credit card account, and potential legal action. The dispute process is designed to protect against unauthorized transactions and legitimate billing errors; any attempt to exploit this process for personal gain or to avoid legitimate financial obligations will be considered a violation of the cardholder agreement. Atlas reserves the right to investigate and take appropriate action against any suspected abuse, which may include reporting the incident to credit bureaus or law enforcement agencies.

Any disputes arising from or related to a Stablecoin payment shall be governed exclusively by the laws of the United States, without regard to its conflict of law principles. Our internal records of payment receipt and settlement shall take precedence over blockchain records of transfers in all matters pertaining to such disputes

#### No Warranty Regarding Merchant Goods or Services

The Cardholder acknowledges and agrees that Atlas or Lead bank make no representations or warranties—express, implied, or statutory—regarding the quality, safety, legality, fitness for a particular purpose, merchantability, or any other aspect of any goods or services purchased with the Card, including without limitation high-value or "luxury" transactions such as private-jet charters, yacht rentals, custom jewelry, fine art, or similar discretionary items (collectively, "Luxury Purchases").

All investigated disputed transactions are deemed "final" and the Cardholder bears the sole risk of loss, non-performance, or defect. We will not mediate quality or satisfaction claims, nor will we provide any refunds, credits, offsets, or other remedies beyond those required under applicable card-network rules or consumer-protection laws. Any representations or warranties made by a merchant, including those related to a Luxury Purchase, whether written or oral, are made exclusively by that merchant or service provider and not by Atlas.

# **Account Managers**

Some of Atlas Exploration, Inc.'s consumers may have an Account Manager.

To determine if you have an Account Manager, please contact us at help@atlascard.com or via the app direct text feature.

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By signing, you are agreeing that you want your Account Manager to act as your agent with regard to your Account, meaning you grant us the ability to allow your Account Manager to access the information and take actions on your behalf as set forth below. You agree that we will treat actions by an Account Manager with regard to your Account as if they were actions undertaken directly by you, including any subsequent transactions by parties authorized through your Account Manager. You agree that you will be fully responsible to pay any fees or costs that we assess as a result of an Account Manager's actions.

Account Manager's access to information the following information and can take the following actions on your behalf:

- Appointing Account Manager to act as proxy for you;
- View statement balances;
- Make payments on your account;
- View and download statements including all spending activity;
- Dispute charges on your behalf;
- Check spending ability;
- Add additional users:
- Manager spend limits for additional users;
- Order replacement cards;
- View and redeem rewards on your behalf.

To change or remove an Account Manager, contact us via the app and request that the Account Manager be changed or removed from your account.

To report unauthorized access by an account manager contact us at help@atlascard.com.

#### **Back-up Servicing**

To ensure continuity of your Charge Card account, we may designate one or more qualified third party servicers as back-up servicers to perform some or all servicing functions if we are unable to do so. These functions may include payment processing and remittance, statement generation and delivery, dispute intake and resolution (including billing error investigations and chargebacks), customer service and communications, account maintenance, collections and recovery, fraud monitoring, data hosting, and other administrative support. Any back-up servicer will be required to comply with applicable law, this Agreement, and our privacy and information-security standards, and will access and use your information only as permitted to service your account. If a transition to a back-up servicer occurs, we will use commercially reasonable efforts to provide notice and to minimize disruption; your obligations (including payment obligations) will not change and your rights will continue as provided in this Agreement. We may share necessary account information with a back-up servicer and our affiliates for these purposes, subject to our Privacy Notice. Appointment of a back-up servicer does not relieve us of our obligations to you.

# **Promise to Pay**

You promise to pay us all amounts owed on your account. This includes amounts where you did not sign a purchase slip or other document for the Purchase Transaction. We will treat Purchase Transactions made without presenting your actual Card (such as for mail, telephone, internet or mobile device purchases) the same as if you used the Card in person. If there is an Additional Card User or you provide a Third-Party User with access to your Account (including the Card), you promise to pay for all amounts due based on the use of the Card or Account by a Third-Party User or any other person to whom you provide access to your Account.

#### **Billing Address**

You must notify us immediately if you change the mailing address where we send billing statements or email address to which we send notices that your billing statement is available online. We may also update your billing address if we receive information that it has changed or is incorrect.

#### **How We Determine Total Due**

The Total Due is the sum of all of the Purchase Transactions shown on your Billing Statement through the Closing Date. This includes fees assessed and any past due amounts. To determine the Total Due, we begin with the outstanding balance on your Account at the beginning of the Billing Cycle, called the "**Previous Balance**" on the Billing Statement. We add any purchases and subtract any credits or payments credited as of that Closing Date. We then add the appropriate fees, as applicable, and make other applicable adjustments to calculate the Total Due, called the "**Balance**." on your Billing Statement.

### **Payments**

You must pay the Total Due each billing cycle no later than the payment due date shown on your Billing Statement to avoid a late payment fee. For payment to be considered on time, it must be credited to the Account on or before the specified payment due date. Your Billing Statement will contain information about the time and method of payment to assure that your payment is credited the same day it is made. If payment is not made in conformance with the requirements, there may be a delay in crediting the Account. This may result in late fees. Do not send cash payments. Make payments to us in U.S. dollars drawn on funds on deposit in the United States using online payment or automatic debit that will be processed and honored by your bank; provided, your bank is a U.S. bank and the payments are clearable through the U.S. banking system. Payments not made in conformance with these instructions may be delayed in crediting to your Account. We shall not be responsible for payments not made in conformance with the requirements which result in late fees.

We may refuse to accept payments made to your Account by someone else on your behalf. If we do accept such payment, you will be responsible for the payment and any cost if a financial institution rejects the payment.

We reserve the right, but are not obligated, to accept payments made in foreign currency and instruments drawn on funds on deposit outside the United States. If we do, we will select the Atlas V10

effective currency conversion rate at our discretion and credit your Account in U.S. dollars after deducting any fees or costs incurred in connection with processing your payment. If such fees or costs are not fully deducted at the time your Account is credited for a payment, we will bill you separately for them. You may not make payments with funds from your Account, with any other credit card account or any other credit account with us.

We can accept late or partial payments, as well as payments that reflect "paid in full" or other restrictive endorsements, without losing any of our rights under this Agreement. Subject to applicable law, we will apply payments and credits among charges in any order we choose.

In addition to U.S. dollar payments, we may, in our sole discretion, accept payments in certain approved digital assets, including USD Coin (USDC) (collectively, "Stablecoins"). All Stablecoin payments will be converted into U.S. dollars at a conversion rate and through a service provider selected by us. Payments are deemed received only when the Stablecoin transaction has been confirmed on the relevant blockchain, settled by our processor, and successfully credited in U.S. dollars to your Account. Any delay in confirmation, network congestion, or depegging of a Stablecoin shall not relieve you of your obligation to make timely payment in U.S. dollars.

You may **not** pay your Account at any Lead Bank branch.

# **Credit Balance and Spending Limit**

Your Card and any Card we may issue to an Additional Card User does not have a preset spending limit. Instead, we reserve the right to approve or to decline a charge to the Account on a transaction-by-transaction basis. In the event we assign a specific preset spending limit or credit limit to your Account, we will notify you in accordance with applicable law. We will return to you any credit amount over \$1.00 if the amount has been on your Account longer than six months. You may also request a refund of a credit balance at any time. We may reduce the amount of any credit balance by the amount of new charges billed to your Account. We may reject and return any payment that creates or adds to a credit balance on your Account.

At your request, we may agree to apply a limit to the total dollar amount of Purchase Transactions, during each billing period, that are charged to your Account in connection with one or more specified Additional Card Users on your Account. This spending limit for Additional Card Users is optional. If no spending limit is set, spending capacity on the Additional Card User's Card will be subject to this Agreement's other terms and conditions. If we agree to apply a limit, it is not a guarantee that the Additional Card Users will be able to make Purchase Transactions up to the applicable limit. In applying any limit we will not take into account any credits (such as for returned merchandise or for payments), even if a credit relates to a Purchase Transaction made by the Additional Card User. Any request that we change a limit may not be effective until a subsequent billing period. Any charges incurred by the Additional Card User prior to the date during a billing period that we apply the limit will not be subject to the limit for that billing period.

# **Electronic Debits from External Accounts**

When you provide a check or check information to make a payment, you authorize us to use information from the check to make a one-time ACH or other electronic transfer from your bank or asset account. If we do this, your payment may be deducted from your bank or asset account

on the same day we receive the check. You will not receive your check back from your bank if we process your check as an electronic transfer. We may also process it as a check transaction. We may delay the availability of credit until we confirm that your payment has cleared. This may happen even if we credit your payment to your Account. We may resubmit and collect returned payments electronically. If necessary, we may adjust your account to correct errors, process returned and reversed payments, and handle similar issues.

## Failure to Pay

If you pay your Billing Statement's Total Due in full by the payment due date shown on your Billing Statement, new Purchase Transactions may be permitted to post to your Account. New Purchase Transactions will not be permitted to post to your Account if your Billing Statement's Total Due is not paid in full by the payment Due Date. If you have not paid the Total Due by the payment due date shown on your Billing Statement and we have not received written notice of a potential error within thirty (30) days of the payment due date, then we may report you as delinquent.

In the event that a payment made via Stablecoin has not been fully converted to and settled in U.S. dollars by the payment due date as indicated on your Billing Statement, we reserve the right to deem such payment as late. Consequently, applicable late fees and/or other charges may be assessed, notwithstanding the initiation of the Stablecoin transfer prior to the aforementioned due date.

#### Late Fee

A late fee of \$25 may be assessed if we do not receive the Total Due by the payment date shown on your Billing Statement. In which case, such late fee shall be added to the Total Due in your next Billing Statement

#### **Returned Payment Fee**

Subject to applicable law, we may add a fee of up to \$50 to the Account when an electronic payment, payment check or similar instrument is not honored, when we must return it because it cannot be processed, or when an automatic debit is returned unpaid. At our option, we may assess this fee the first time your check or payment is not honored, even if it is honored upon resubmission. The fee will not exceed the amount permitted by applicable law.

# **Account Defaults**

Your Account is in default if:

- you, an Additional Card User or Third-Party User violate any term of this Agreement, including your failure to pay the Total Due on the payment due date,
- · you provide false information about yourself or an Additional Card User,
- you file for bankruptcy or otherwise become unable or unwilling to pay your debts when due
- · you default under another agreement with us, Atlas or an affiliate

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· you become incapacitated or die

This list is not exhaustive and we reserve the right to suspend or cancel your Account as detailed in the <u>Right to Cancel or Suspend Your Account</u> section above.

If we consider your Account in default, we may take any action we deem necessary to protect ourselves from additional loss, including but not limited to suspending your ability to make charges, cancel or suspend any feature on your Account or terminate our business relationship with you, without notice.

## **Collection Costs**

If we refer the collection of your Account to a lawyer who is not our salaried employee, to the extent not prohibited by applicable law, you will be liable for any reasonable attorney's fees we incur, plus the costs and expenses of any legal action.

# **Pre-authorized Charges**

If you default, if a Card is lost or stolen, or we change your Account or Account number for any reason, we may suspend automatic charges on that Account to third party vendors. If pre-authorized charges are suspended, you must contact the third party vendor to reinstate them. You are responsible for making direct payment for such charges until you reinstate automatic charges.

### **Prohibited Transactions**

Your Cards (including those issued to Additional Card Users) and Account do not support ATM withdrawals or cash advances using your Cards, balance transfers, or the ability to charge Purchase Transactions over a set credit limit. Such transactions will be declined.

Payments made via Stablecoin may be subject to additional scrutiny under applicable anti-money laundering (AML), sanctions, and know your customer (KYC) regulations. We reserve the right, at our sole discretion, to reject or reverse any Stablecoin payment originating from prohibited wallets, jurisdictions subject to sanctions, or privacy-enhancing services, including, but not limited to, cryptocurrency mixers. You shall remain fully liable for ensuring timely payment in accordance with the terms of this Agreement, irrespective of any rejection or reversal of a Stablecoin payment due to compliance-related determinations.

# **Transaction Fee for Purchases Made in Foreign Currencies**

If you or an Additional Card User make a Purchase Transaction with a Card in a currency other than U.S. dollars, the card network will convert the charge into a U.S. dollar amount. The card network will act in accordance with its operating regulations or conversion procedures in effect at the time that the Purchase Transaction is processed and charge its customary fees. Currently, the currency conversion procedure includes use of either a government-mandated exchange rate, or a wholesale exchange rate selected by the card network, in its sole discretion. This rate may differ from the rate in effect on the date of purchase or the date the Purchase Transaction was posted to your Account. If a Purchase Transaction is converted by a third party prior to that Purchase Transaction being processed by Visa, the foreign currency conversion rate for that Purchase Transaction will be the rate selected by that third party.

# **Optional and Additional Fees**

As additional products and services are made available, requested or as conditions change, unless prohibited by law, we may charge you other fees not listed in this Agreement. If any additional fee applies to your Account or a service you have requested, you will be informed of the amount of the fee at the time of the request, but prior to rendering the service.

# **Lost or Stolen Cards or Account Numbers**

If any Card or Account number is lost or stolen, or if you think someone used or may use them without your permission, notify us at once by calling us at 650-539-2701, by visiting the Atlas mobile app or sending an e-mail to help@atlascard.com. Immediate reporting enables us to take actions to limit potential losses. If we find that the Purchase Transactions on your Account are unauthorized, timely reporting may limit your liability to \$50. You will not be liable for unauthorized purchases made after we've been notified of the loss or the theft and had a reasonable time to act.

We may ask you to provide certain information and documents to help us complete our investigation, pursue and get reimbursement from the wrongdoer. This will include identification of the charges that were not made by you, an Additional Card User or someone authorized by you, and from which you received no benefit.

# **Credit Reporting**

We may report information about your Account and Additional Card Users to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected on your credit report and will have a negative impact on your credit score or the credit score of Additional Card Users or Third-Party Users. Information we provide may appear on your credit reports and the Third-Party User or Authorized Card User's credit reports. If you request additional Cards on your Account for Additional Card Users, you understand that we may report Account information in your name as well as in the names of those other Additional Card Users.

We may also obtain follow-up credit reports on you (for example, when we review your Account for a spending limit increase). If you wish to know the names of the agencies we have contacted, write us at the Customer Service address listed on the Billing Statement. If you think we reported erroneous information to a credit reporting agency, write us at the Customer Service address listed on the Billing Statement. We will promptly investigate the matter. We will then tell you if we agree or disagree with you. If we agree, we will contact each credit reporting agency to which we reported and will request they correct the report. If we disagree with you after our investigation, we will tell you in writing or by telephone and instruct you how to submit a statement of your position to those agencies. Your statement will become a part of your credit record with them. You are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

You agree that we will (a) obtain credit reports about you, investigate your ability to pay, (b) obtain information about you from other sources including information to verify and re-verify your employment and income, and (c) use such information for any purposes (for example, marketing to you or evaluating you for a new account), subject to applicable law.

### Your Billing Rights: Keep This Document For Future Use.

This notice tells you about your rights and our responsibilities under the Fair Credit Billing Act.

### What To Do If You Find a Mistake On Your Billing Statement

If you think there is an error on your billing statement, write to us at the address for billing inquiries and correspondence shown on the front of your billing statement. In your letter, give us the following information:

- · Account information: Your name and account number.
- · Merchant information: Name of Merchant or Business Name
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

#### You must contact us:

- Within 60 days after the error appeared on your billing statement.
- At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

# What Will Happen After We Receive Your Letter

When we receive your letter, we must do two things:

- Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
- Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

### While we investigate whether or not there has been an error:

We cannot try to collect the amount in question, or report you as delinquent on that amount. The charge in question may remain on your billing statement. While you do not have to pay the amount in question, you are responsible for the remainder of your balance. After we finish our investigation, one of two things will happen:

If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.

If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable fees. We will send you a billing statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe. If you receive our explanation but still believe your bill is wrong, you must write to us within 10 days telling us that you still refuse to pay. If you

do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us. If we do not follow all the rules above, you do not have to pay the first \$50 of the amount you question even if your bill is correct.

### Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- · You must have used your credit card for the purchase.
- · You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at the address for billing inquiries and correspondence shown on the front of your billing statement. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

## **Assigning Claims**

If you dispute a charge with a merchant, we may credit your account for all or part of the disputed charge. If we do so, you assign and transfer to us all right and claims(excluding tort claims) against the merchant. You agree that you will not pursue any claim against the merchant for the credits amount. And you must cooperate with us if we decide to do so.

# **Consent to Telephone Calls and Monitoring**

You authorize us (which includes, for the purposes of this paragraph, our agents, representatives, debt collectors and service providers and any subsequent owner of debt originated in connection with your account) to contact you using automatic telephone dialing systems, artificial or prerecorded voice message systems, email and text messaging systems in order to service your account and to otherwise provide you with information regarding your account, including information about missed payments, the suspected misuse of your card, or general servicing items. You authorize us to make such contacts using any telephone numbers (including wireless, landline and Voice Over Internet Protocol numbers) you have supplied or will supply to us in connection with your account or any other account you may have or will establish with us. You understand that anyone with access to your telephone may listen to or read the messages we leave or send you, and you agree that we will have no liability for anyone accessing such messages. You further understand that, when you receive a telephone call or text message, you may incur a charge from the company that provides you with telecommunications, wireless and/or data services, and you agree that we will have no liability for such charges. You expressly authorize us to monitor and record your calls with us. You agree that you are the owner and/or primary user of any telephone number or email address you provide to us and that you will notify

us if this is no longer true as to any such telephone number or email address.

### **Additional Terms**

#### Survival

If any provision of this Agreement or the application of any provision to any person or to any circumstance is determined to be invalid or unenforceable, then such determination will not affect any other provision of this Agreement or the application of such provision to any other person or circumstance, all of which provisions will remain in full force and effect. Any provision of this Agreement so held to be invalid or unenforceable will be automatically terminated and of no further force and effect and performance thereof by both parties will be waived; provided, if any portion of the Arbitration provision below is deemed invalid or unenforceable, the entire arbitration provision shall not remain in force.

#### **Enforcing this Agreement**

We can delay in enforcing or fail to enforce any of our rights under this Agreement without losing them.

### **Assignment**

We may at any time, and without notice to you, sell, assign or transfer your Account, any amounts due in connection with your account or this Agreement, or rights or obligations under your account or this Agreement to any person or entity, including Atlas. The person or entity to whom we make any such sale, assignment or transfer shall be entitled to all of our rights and shall assume our obligations under this Agreement, to the extent sold, assigned or transferred, and shall have the right to, without notice to you, sell, assign or transfer your account, any amounts due on your account or this Agreement, or rights or obligations under your account or this Agreement to any other person or entity. Without limiting the generality of the foregoing, you acknowledge and agree that Atlas may acquire, purchase or receive your account, any amounts due on your account or this Agreement, or rights or obligations under your account or this Agreement. We will also share with any prospective purchaser of this Agreement, account, any amounts due on your account or our rights or obligations under your account or this Agreement all personal information you may provide us or that we collect in connection with the card or account. You authorize us to share such information about you or your account with our affiliates and others. You may have the right to opt out of some information sharing. For more details, please refer to our Privacy Notice.

### **Applicable Law**

The terms and enforcement of this Agreement shall be governed by federal law and the law of Missouri, where we are located. This Agreement and your account are governed by federal law and, to the extent that state law applies, the law of Missouri without regard to its conflict of law principles, but Lead Bank will rely on the provisions of Nebraska law with respect to the fees and charges that apply to your account, as authorized by Missouri Revised Statutes § 408.145. Further, this Agreement is made in Missouri and credit is extended to you from Missouri, regardless of where you live or use your Account.

### No Warranty Regarding Merchant Goods or Services

We are not responsible for the quality, safety, legality, or any other aspect of any goods or services you purchase with your Card beyond your rights described in the Billing Rights above.

#### **State Notices**

All accounts, including California and Utah Residents: As required by law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

California Residents: The applicant, if married, may apply for a separate account. After credit approval, each applicant shall have the right to use this account to the extent of any credit limit set by the creditor and each applicant may be liable for all amounts of credit extended under this account to each joint applicant.

Wisconsin Residents: Your signature confirms that this loan obligation is being incurred in the interest of your marriage or family. No provision of any marital property agreement, unilateral statement or court decree adversely affects a creditor's interest unless, prior to the time the credit is granted, the creditor is furnished a copy of the agreement, statement or decree or has actual knowledge of the adverse provision.

New York, Rhode Island and Vermont Residents: We may obtain at any time your credit reports, for any legitimate purpose associated with the account or the application or request for an account, including but not limited to reviewing, modifying, renewing and collecting on your account. On your request, you will be informed if such a report was ordered. If so, you will be given the name and address of the consumer reporting agency furnishing the report. New York residents may contact the New York State Department of Financial Services to obtain a comparative listing of credit card rates, fees and grace periods. New York State Department of Financial Services - (800) 342-3736 or <a href="https://www.dfs.ny.gov/">https://www.dfs.ny.gov/</a>.

Ohio Residents: The Ohio laws against discrimination require that all creditors make credit equally available to all credit-worthy customers and that credit reporting agencies maintain separate credit histories on each individual upon request. The Ohio Civil Rights Commission administers compliance with the law.

### Part III. Arbitration Provisions

PLEASE READ THIS PROVISION OF THE AGREEMENT CAREFULLY. IT PROVIDES THAT ANY DISPUTE MAY BE RESOLVED BY BINDING ARBITRATION. ARBITRATION REPLACES THE RIGHT TO GO TO COURT, INCLUDING THE RIGHT TO A JURY AND THE RIGHT TO PARTICIPATE IN A CLASS ACTION OR SIMILAR PROCEEDING. IN ARBITRATION, A DISPUTE IS RESOLVED BY AN ARBITRATOR INSTEAD OF A JUDGE OR JURY. ARBITRATION PROCEDURES ARE SIMPLER AND MORE LIMITED THAN COURT PROCEDURES.

#### **Agreement to Arbitrate**

Either you or we may, without the other's consent, elect mandatory, binding arbitration for any claim, dispute, or controversy between you and us related to this Agreement or the account or card (called "Claims"). For California residents, a "Claim" does not include any claim or action for public injunctive relief or other matter that cannot be arbitrated on an individual basis.

#### **Claims Covered**

What Claims are subject to arbitration? All Claims relating to your card or account or our relationship are subject to arbitration, including Claims regarding the application, enforceability, or interpretation of this Agreement and this arbitration provision. All Claims are subject to arbitration, no matter what legal theory they are based on or what remedy (damages, or injunctive or declaratory relief) they seek. This includes Claims based on contract, tort (including intentional tort), fraud, agency, your or our negligence, statutory or regulatory provisions, or any other sources of law;

Claims made as counterclaims, cross-claims, third- party claims, interpleaders or otherwise; and Claims made independently or with other claims. A party who initiates a proceeding in court may elect arbitration

with respect to any Claim advanced in that proceeding by any other party. Claims and remedies sought as part of a class action, private attorney general or other representative action are subject to arbitration on an individual (non-class, non-representative) basis, and the arbitrator may award relief only on an individual (non-class, non-representative) basis.

# Whose Claims are subject to arbitration?

Not only ours and yours, but also Claims made by or against anyone connected with us or you or claiming through us or you, such as a co-applicant or third-party user of your account, an employee, agent, representative, affiliated company, predecessor or successor, heir, assignee, or trustee in bankruptcy.

## What time frame applies to Claims subject to arbitration?

Claims arising in the past, present, or future, including Claims arising before the opening of your account, are subject to arbitration.

# **Broadest interpretation.**

Any questions about whether Claims are subject to arbitration shall be resolved by interpreting this arbitration provision in the broadest way the law will allow it to be enforced. This arbitration provision is governed by the Federal Arbitration Act (the "FAA").

#### What about Claims filed in Small Claims Court?

Claims filed in a small claims court are not subject to arbitration, so long as the matter remains in such court and advances only an individual (non-class, non-representative) Claim.

#### **How Arbitration Works**

# How does a party initiate arbitration?

The party filing an arbitration must choose one of the following two arbitration firms and follow its rules and procedures for initiating and pursuing an arbitration: American Arbitration Association or JAMS. Any arbitration hearing that you attend will be held at a place chosen by the arbitration firm in the same city as the U.S. District Court closest to your then current billing address, or at some other place to which you and we agree in writing. You may obtain copies of the current rules of each of the arbitration firms and forms and instructions for initiating an arbitration by contacting them as follows:

American Arbitration Association 800-778-7879 (toll free) Website: <a href="www.adr.org/">www.adr.org/</a> JAMS 800-352-5267 (toll free) Website: <a href="www.iamsadr.com/">www.iamsadr.com/</a>

At any time you or we may ask an appropriate court to compel arbitration of Claims, or to stay the litigation of Claims pending arbitration, even if such Claims are part of a lawsuit, unless a trial has begun or a final judgment has been entered. Even if a party fails to exercise these rights at any particular time, or in connection with any particular Claims, that party can still require arbitration at a later time or in connection with any other Claims.

# What procedures and law are applicable in arbitration?

A single, neutral arbitrator will resolve Claims. The arbitrator will be either a lawyer with at least ten years experience or a retired or former judge, selected in accordance with the rules of the arbitration firm. The arbitration will follow procedures and rules of the arbitration firm in effect on the date the arbitration is filed unless those procedures and rules are inconsistent with this Agreement, in which case this Agreement will prevail. Those procedures and rules may limit the discovery available to you or us. The arbitrator will take reasonable steps to protect customer account information and other confidential information if requested to do so by you or us. The arbitrator will apply applicable substantive law consistent with the FAA and applicable statutes of limitations, will honor claims of privilege recognized at law, and will have the power to award to a party any damages or other relief provided for under applicable law. You or we may choose to have a hearing and be represented by counsel. The arbitrator will make any award in writing and, if requested by you or us, will provide a brief statement of the reasons for the award. An award in arbitration shall determine the rights and obligations between the named parties only, and only in respect of the Claims in arbitration, and shall not have any bearing on the rights and obligations of any other person, or on the resolution of any other dispute.

### Who pays?

Whoever files the arbitration pays the initial filing fee. If we file, we pay; if you file, you pay, unless you get a fee waiver under the applicable rules of the arbitration firm. If you have paid the initial filing fee and you prevail, we will reimburse you for that fee. If there is a hearing, we will pay any fees of the arbitrator and arbitration firm for the first day of that hearing. All other fees will be allocated as provided by the rules of the arbitration firm and applicable law. However, we will advance or reimburse your fees if the arbitration firm or arbitrator determines there is good reason for requiring us to do so, or if you ask us and we determine there is good reason for doing so. Each party will bear the expense of that party's attorneys, experts, and witnesses, and other expenses, regardless of which party prevails, but a party may recover any or all expenses from another party if the arbitrator, applying applicable law, so determines.

# Who can be a party?

Claims must be brought in the name of an individual person or entity and must proceed on an individual (non-class, non-representative) basis. The arbitrator will not award relief for or against anyone who is not a party. If you or we require arbitration of a Claim, neither you, we, nor any other person may pursue the Claim in arbitration as a class action, private attorney general action or other representative action, nor may such Claim be pursued on your or our behalf in any litigation in any court. Claims, including assigned Claims, of two or more persons may not be joined or consolidated in the same arbitration. However, applicants, co-applicants, third-party users on a single account and/or related accounts, or corporate affiliates are here considered as one person.

#### When is an arbitration award final?

The arbitrator's award is final and binding on the parties unless a party appeals it in writing to the arbitration firm within fifteen days of notice of the award. The appeal must request a new arbitration before a panel of three neutral arbitrators designated by the same arbitration firm. The panel will consider all factual and legal issues anew, follow the same rules that apply to a proceeding using a single arbitrator, and make decisions based on the vote of the majority. Costs will be allocated in the same way they are allocated for arbitration before a single arbitrator. An award by a panel is final and binding on the parties after fifteen days has passed. A final and binding award is subject to judicial review and enforcement as provided by the FAA or other applicable law.

#### **Survival**

This arbitration provision shall survive: (i) termination or changes in the Agreement, the account, or the relationship between you and us concerning the account; (ii) the bankruptcy of any party; and (iii) any transfer, sale or assignment of your account, or any amounts owed on your account, to any other person or entity.

Banking products and services are subject to bank and credit approval and are provided by Lead Bank Member FDIC