

# INTELLIGENT INFRASTRUCTURE MANAGEMENT

EMBA 26  
CAPSTONE PROJECT







WEST

INTERSTATE

264



Norfolk



CHESAPEAKE  
BAY AREA



E Street  
ALL TRUCKS  
EXIT ONLY



WEST  
↓







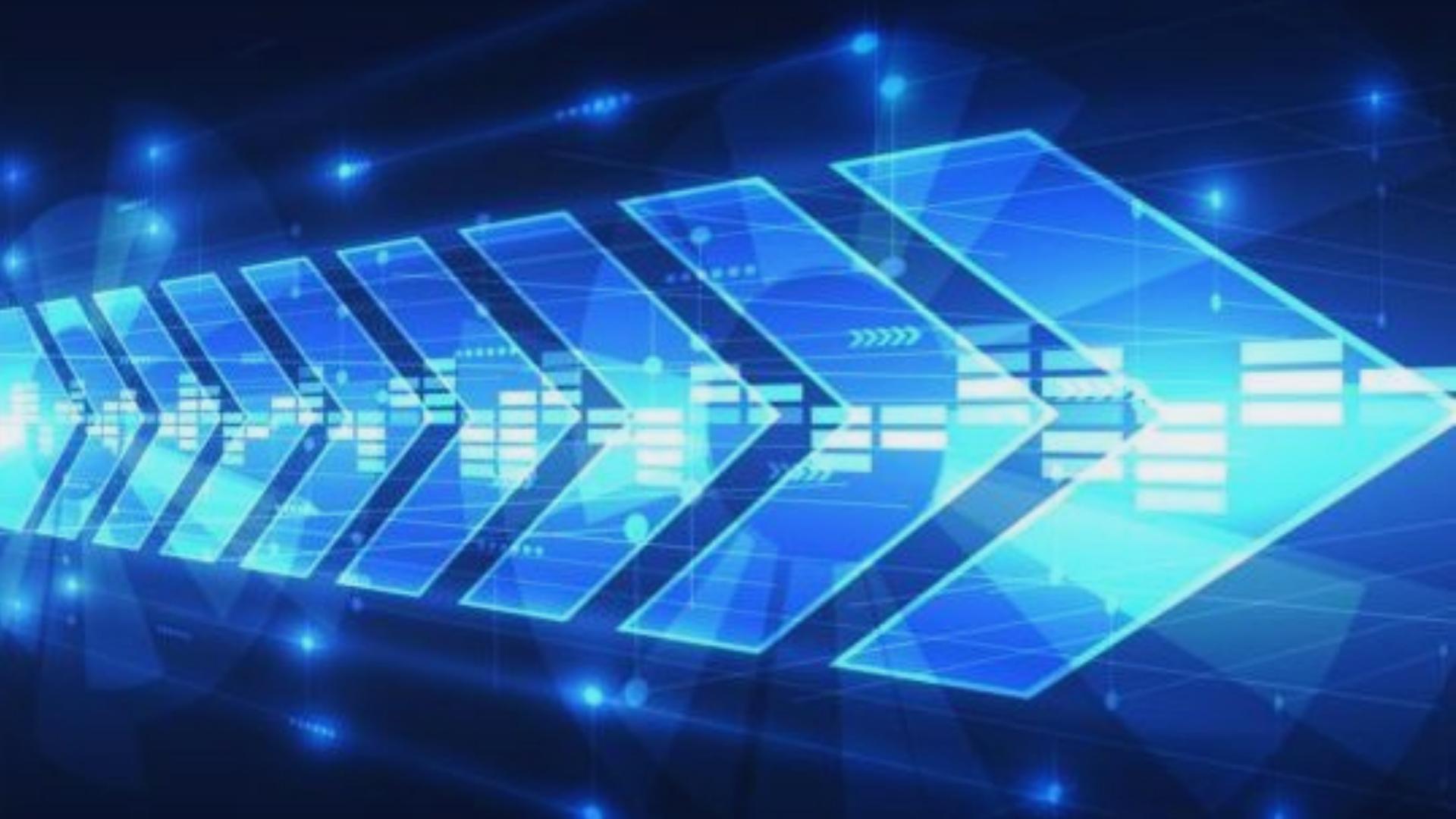


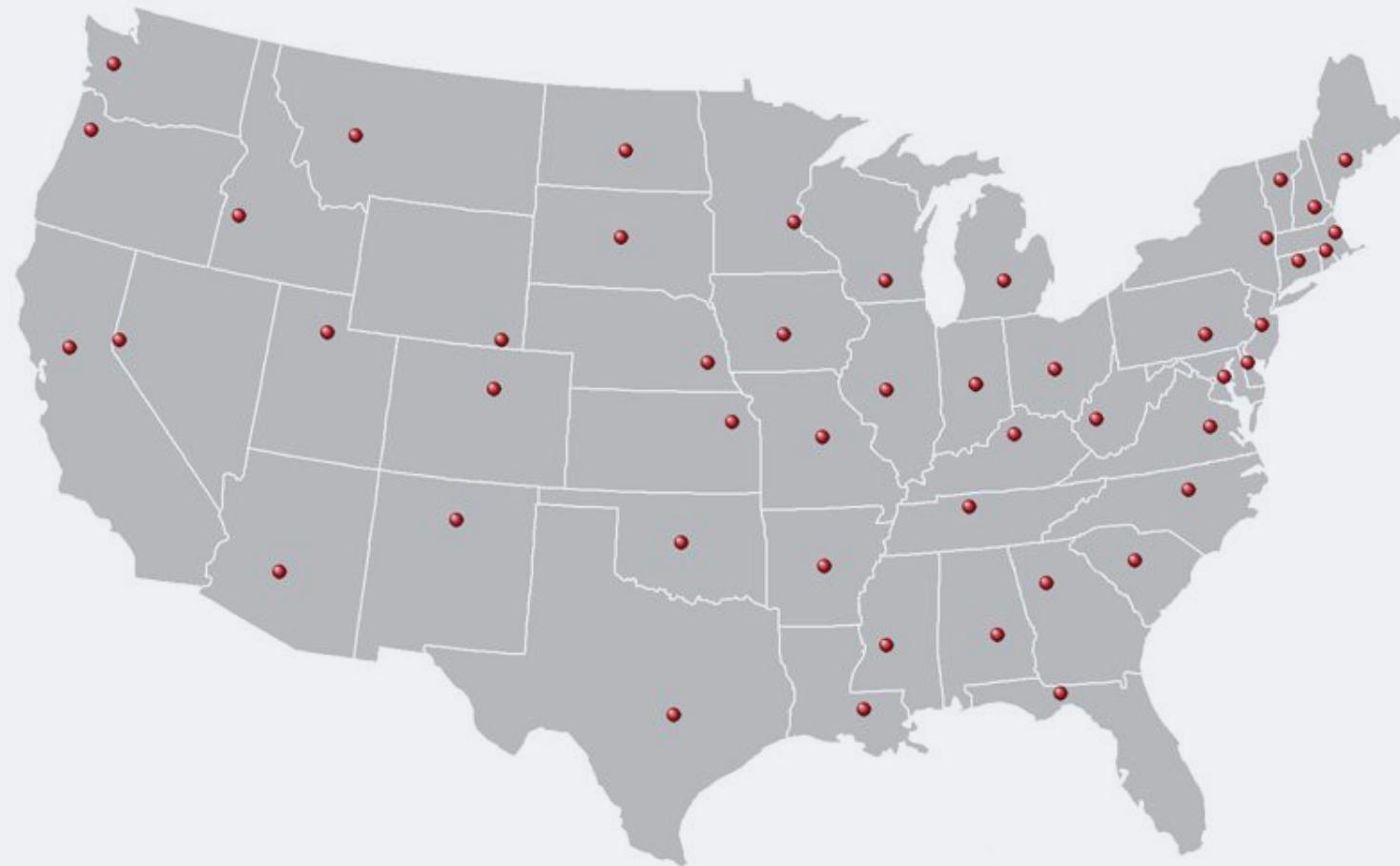
**HELLO**

**my name is**

**Taxpayer**







# CONTRACT

is entered into by and between

, and  
and shall continu

in writing, unless in writ



# OUR SOLUTION: INTELLIGENT INFRASTRUCTURE MANAGEMENT



# BIG EAST TOURNAMENT CHAMPIONS



# OUR TEAM



MELBA AMISSI



BRANDON KELLEY



MARY KERTZ JONES



MATT NICOLETTA



SEAN REED



MO SHAWKY



MICHAEL WEBER





# AGENDA

01

**PROJECT OVERVIEW &  
HYPOTHESIS**

02

**WHAT IS ROAD ASSET  
MANAGEMENT?**

03

**ASSET MANAGEMENT  
CONTRACTS & COMPLIANCE**

04

**OUR DATA-DRIVEN SOLUTION TO  
ROAD ASSET MANAGEMENT**

05

**COMMERCIALIZING OUR PRODUCT  
& GO-TO-MARKET STRATEGY**

06

**KEY INSIGHTS & TAKEAWAYS**

# PROJECT HYPOTHESIS STATEMENT

The use of publicly or privately available data can help reduce financial and reputational risks for highway asset management companies through improved contract pricing in projects which are impacted by external factors.

# THE THREE TYPES OF ROAD ASSET MAINTENANCE



EMERGENCY  
MAINTENANCE



REACTIVE  
MAINTENANCE



PREDICTIVE  
MAINTENANCE

# OUTSOURCING HIGHWAY MAINTENANCE



OUTSOURCING HIGHWAY MAINTENANCE  
RESPONSIBILITIES HAS PROVEN TO BE  
COST-EFFECTIVE FOR MANY STATES.

# TYPES OF OUTSOURCING

## CONTRACTS

### UNIT/CYCLE

Specific, identified maintenance activities on a prescriptive basis

### INDIVIDUAL STAFF HOUR

Contract for specialized activities that are paid for on an hourly basis

### STAFF AUGMENTATION

In-house forces at state use crews provided by contractors paid at fixed rates

### PERFORMANCE-BASED

Continuous routine and preventative maintenance activities based on defined performance targets

# WHAT ARE PERFORMANCE-BASED CONTRACTS?

Longer-term contracts

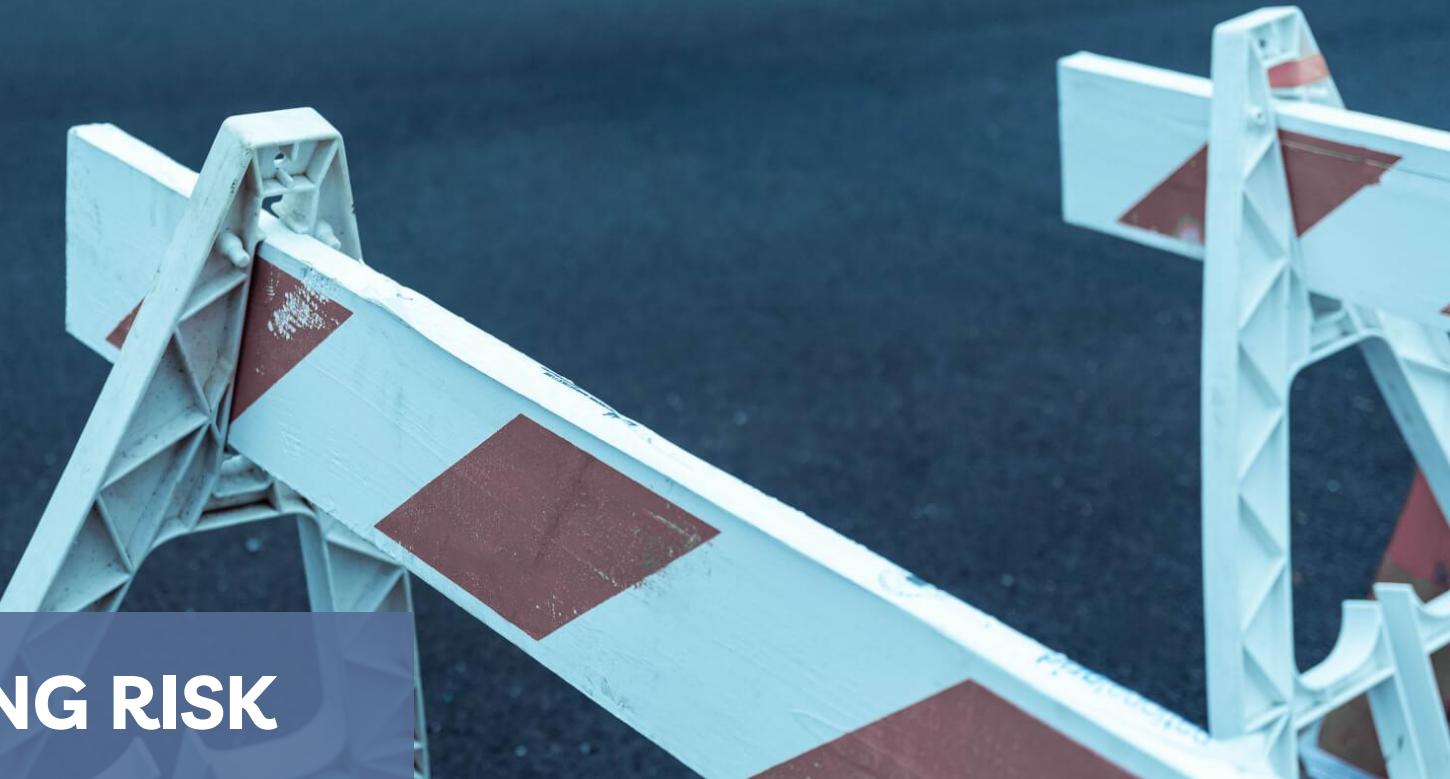
Can result in large cost savings due to larger, more efficient grouping of work

Assures the highway management company has a stake in the game and will act more like an owner

Transfers risk from government agency to contractor

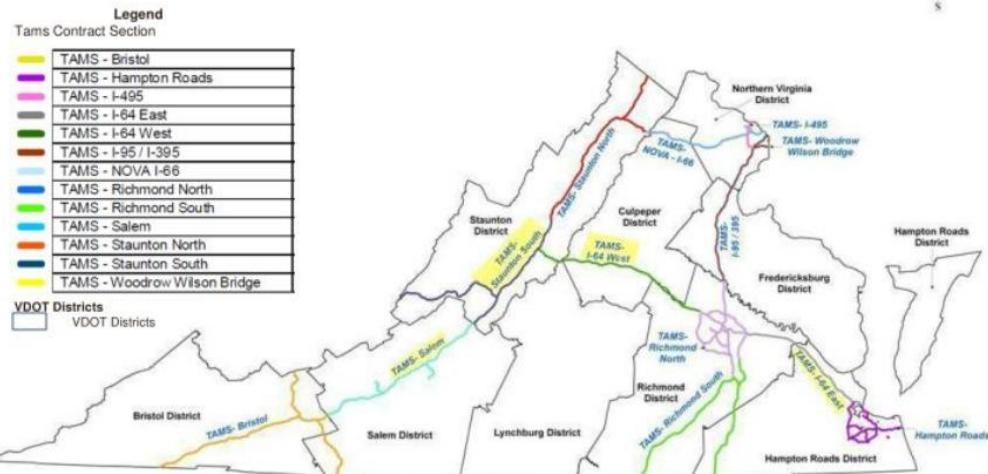


**IF PERFORMANCE STANDARDS ARE NOT MET,  
CONTRACTORS FACE FINANCIAL PENALTIES.**



**TRANSFERRING RISK**

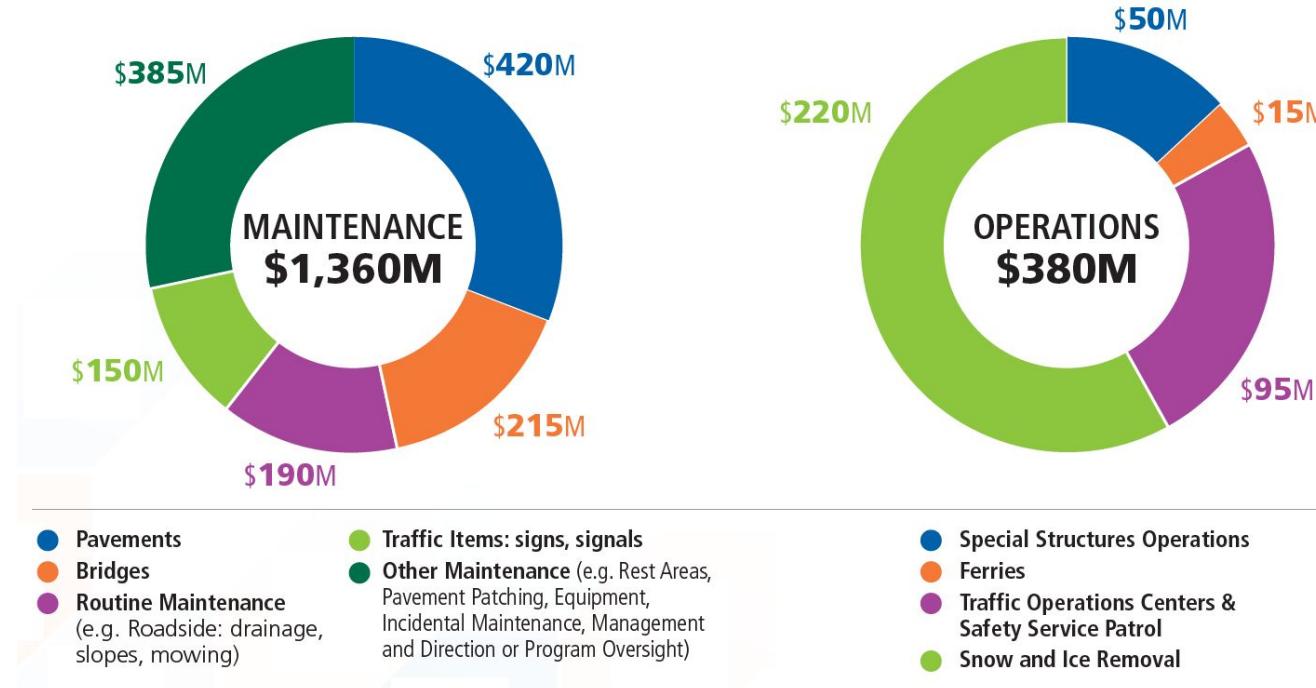
# VDOT: MAJOR USER OF PERFORMANCE-BASED CONTRACTS FOR OPERATIONS AND MAINTENANCE



Virginia's Turnkey Asset Management Services (TAMS)

# VDOT SPENDS ABOUT \$1.7 BILLION PER YEAR ON MAINTENANCE AND OPERATIONS

BASED ON AVERAGE SPENDING FY 2015 – FY 2018



Source: VDOT Maintenance and Operations Comprehensive Review 2019

# VDOT PERFORMANCE-BASED CONTRACTS

## Industry Managed TAMS Contract Segments

TAMS Contract	Mileage	Routes	Term (years)	Renewals
TAMS I-64 East	67 CL miles/ 357 lane miles	I-64	5	2/2
TAMS StauntonSouth	120 CL miles/503 lane miles	I-81, I-64	5	2/2
TAMS I-64 West	88 CL miles/374 lane miles	I-64	5	2/2
TAMS RichmondSouth	138 CL miles/621 lane miles	I-85, I-95, I-295	5	2/2
TAMS NOVA I-95 / I-395	113 CL miles/651 lane miles	I-95, I-395	5	2/2
TAMS NOVA I-66	66 CL miles/ 392 lane miles	I-66, SR-267	5	2/2
TAMS NOVA I-495	18 CL miles/211 lane miles	I-495	5	2/2
TAMS NOVA Woodrow Wilson Bridge (WWB)	10 CL miles/103 lane miles	I-95	5	2/2

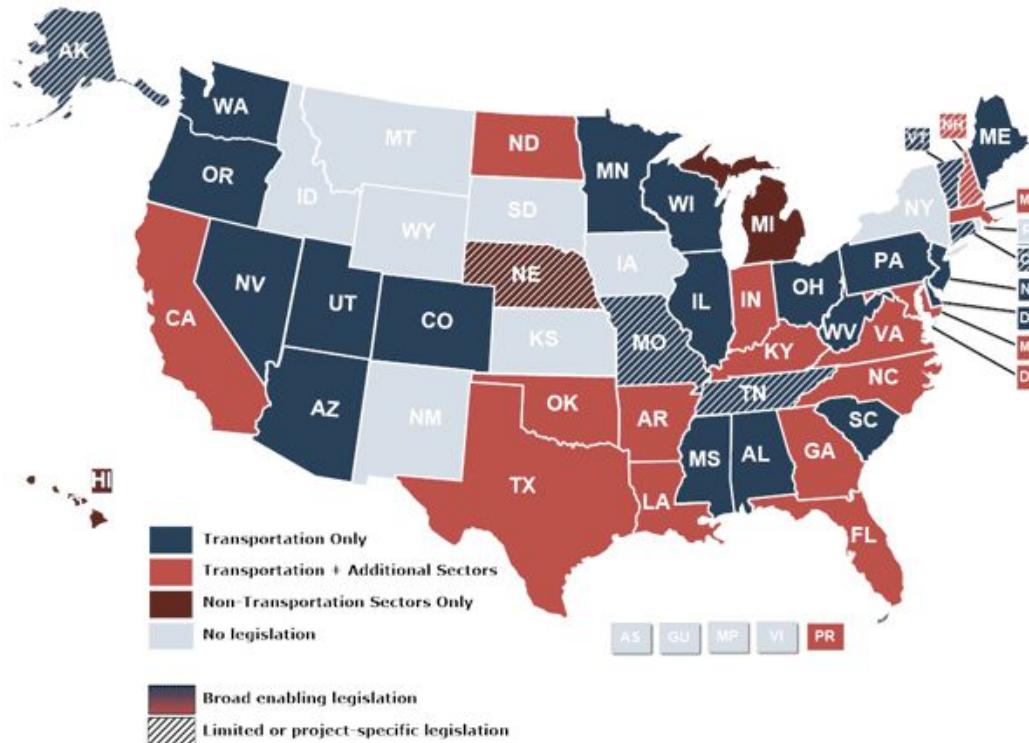
## VDOT Managed Contract Segments

District	Mileage	Routes	Term (years)	Renewals
Salem	109 CL miles/ 460 lane miles	I-81, I-581, SR460, SR220	5	2/2
Bristol	149 CL miles/670 lane miles	I-81, I-77, I-381	5	2/2
Richmond North	170 CL miles/1102 lane miles	I-95, I-295, I-64, I-195, *	5	2/2
Hampton Roads	109 CL miles/691 lane miles	I-64, I-264, I-464, *	5	2/2
Staunton North	101 CL miles/428 lane miles	I-81, I-66	5	2/2

Source: VDOT TAMS Contract Overview Report

## P3 PROJECTS IN THE U.S.

# THE P3 MODEL IS GAINING RAPID ADOPTION IN THE TRANSPORTATION SECTOR

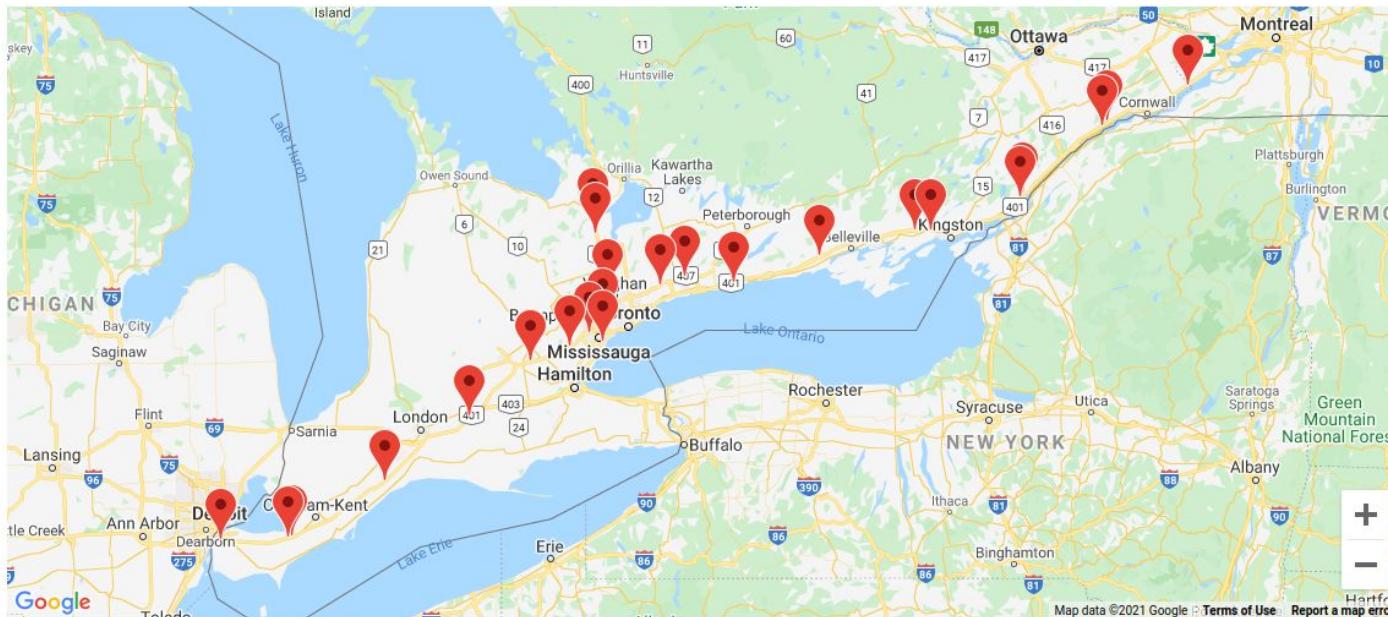


Source: National Conference of State Legislatures P3 State Legislative Update, 2016-2018

# INTERNATIONAL OPPORTUNITIES

## INFRASTRUCTURE ONTARIO'S P3 PROJECTS

27 currently active projects ranging from \$300 million (CAD) in contract value to over \$1.2 billion (CAD).



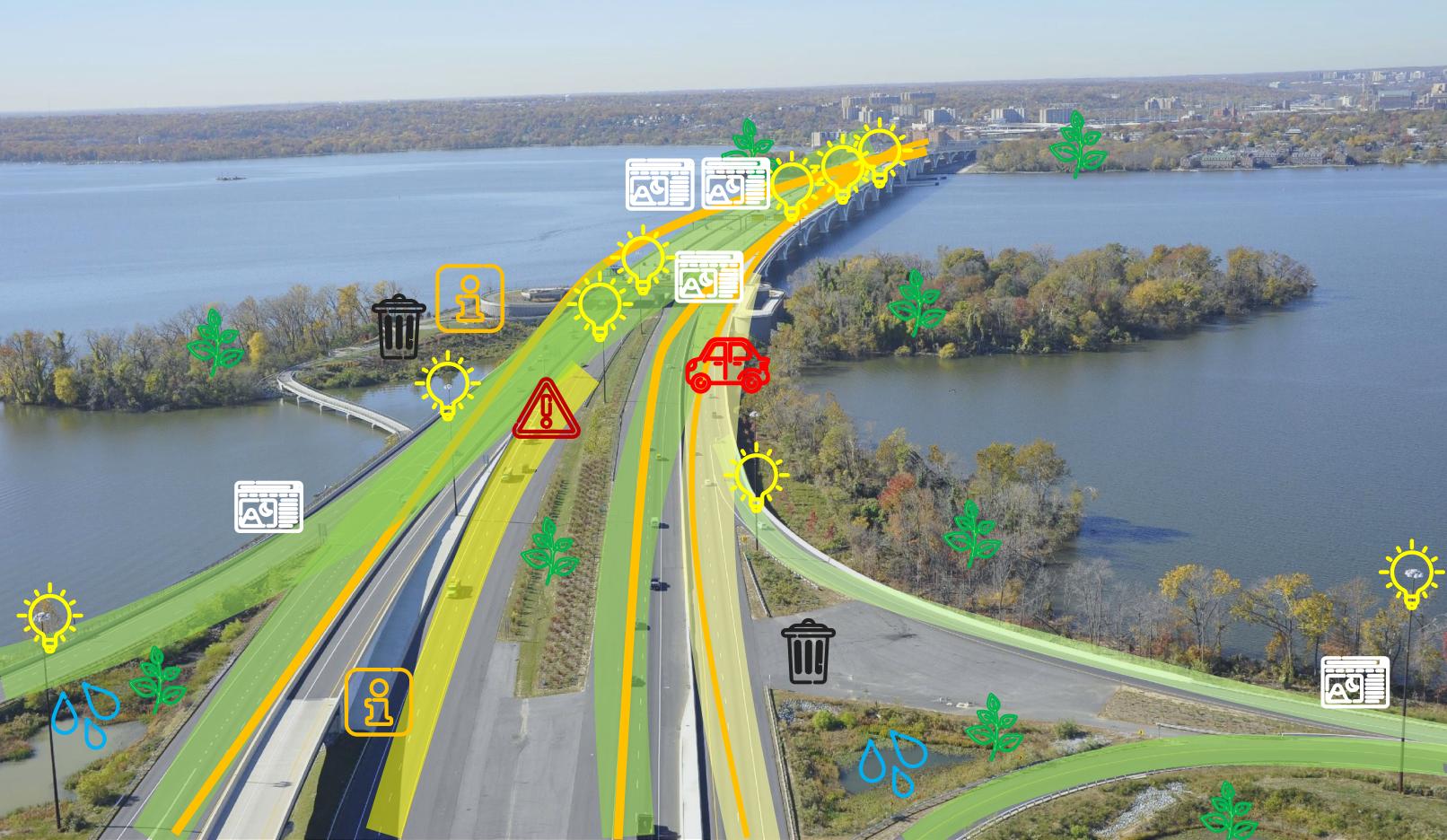
Source: <https://www.infrastructureontario.ca/projects>



**ROAD ASSET MANAGEMENT FIRMS  
RELY HEAVILY ON INDIVIDUAL EXPERTISE**

# **ROAD ASSET INVENTORY IS CHALLENGING**

# WOODROW WILSON BRIDGE





**Inventory Item: Light Post**

**Location: I-395 Northbound Lane  
(Mile Marker 11)**

**Grade: F**

**Remaining Life: 0 months**



**Inventory Item: Guardrail**

**Location: I-95 Southbound Lane (Mile Marker 56)**

**Grade: F**

**Remaining Life: 0 months**



**Inventory Item: Pavement Striping**

**Location: I-395 Northbound Lane  
(Mile Marker 65)**

**Grade: D**

**Remaining Life: 9 months**



**Inventory Item: Sound Barrier**

**Location: I-495 Westbound Lane  
(Mile Marker 25)**

**Grade: B-**

**Remaining Life: 6 months**

# INCIDENT MANAGEMENT

Firms are also tasked with responding to and clearing incidents 24/7 within project limits.

Many incidents go unreported and are the responsibility of the contractor.



**Example: Staunton TAMS**

**2,779 Incidents over 9 yrs**

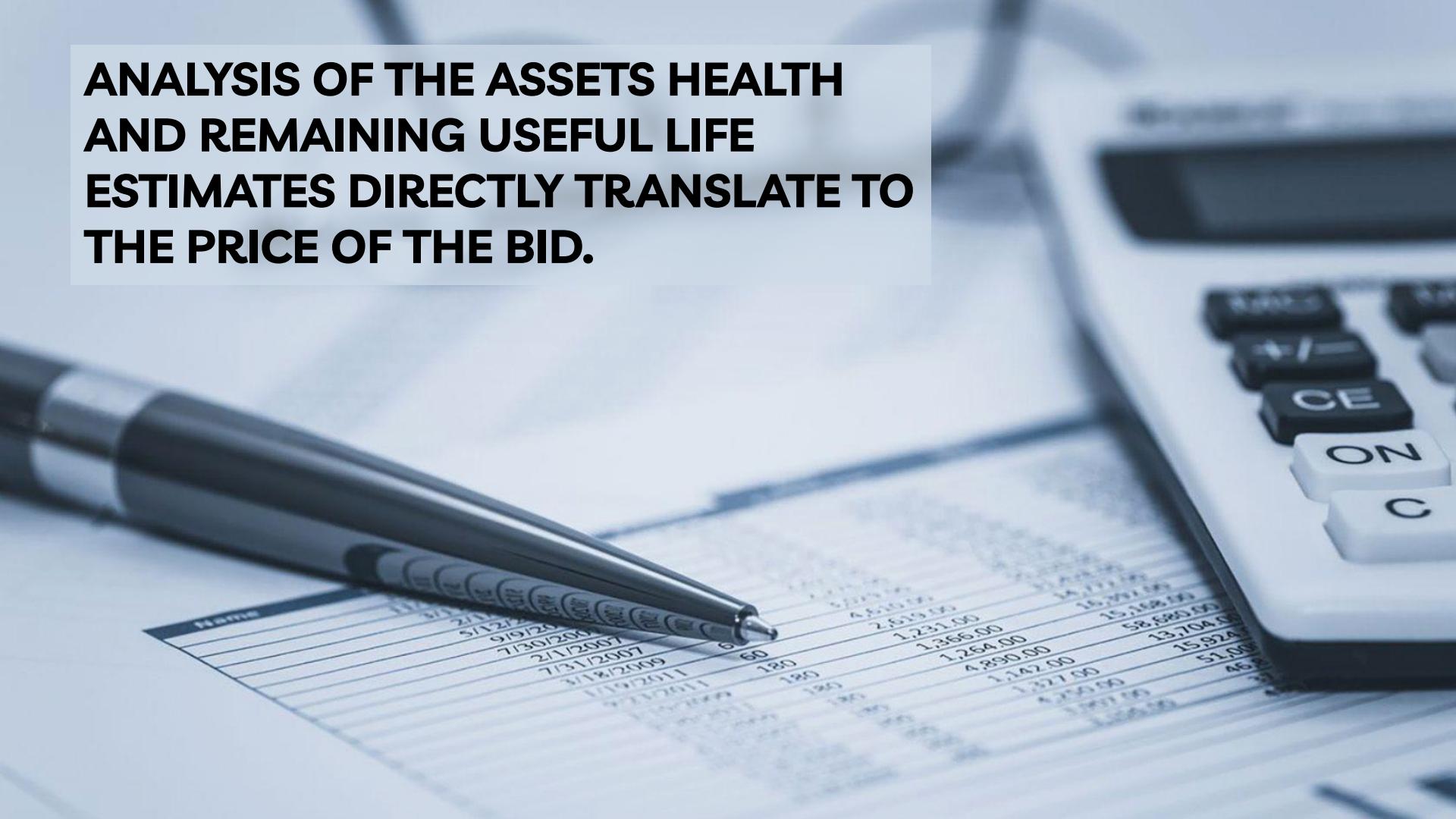
**Range of Cost: \$156 to \$153,434**

**Avg Damage Cost: \$5,626**

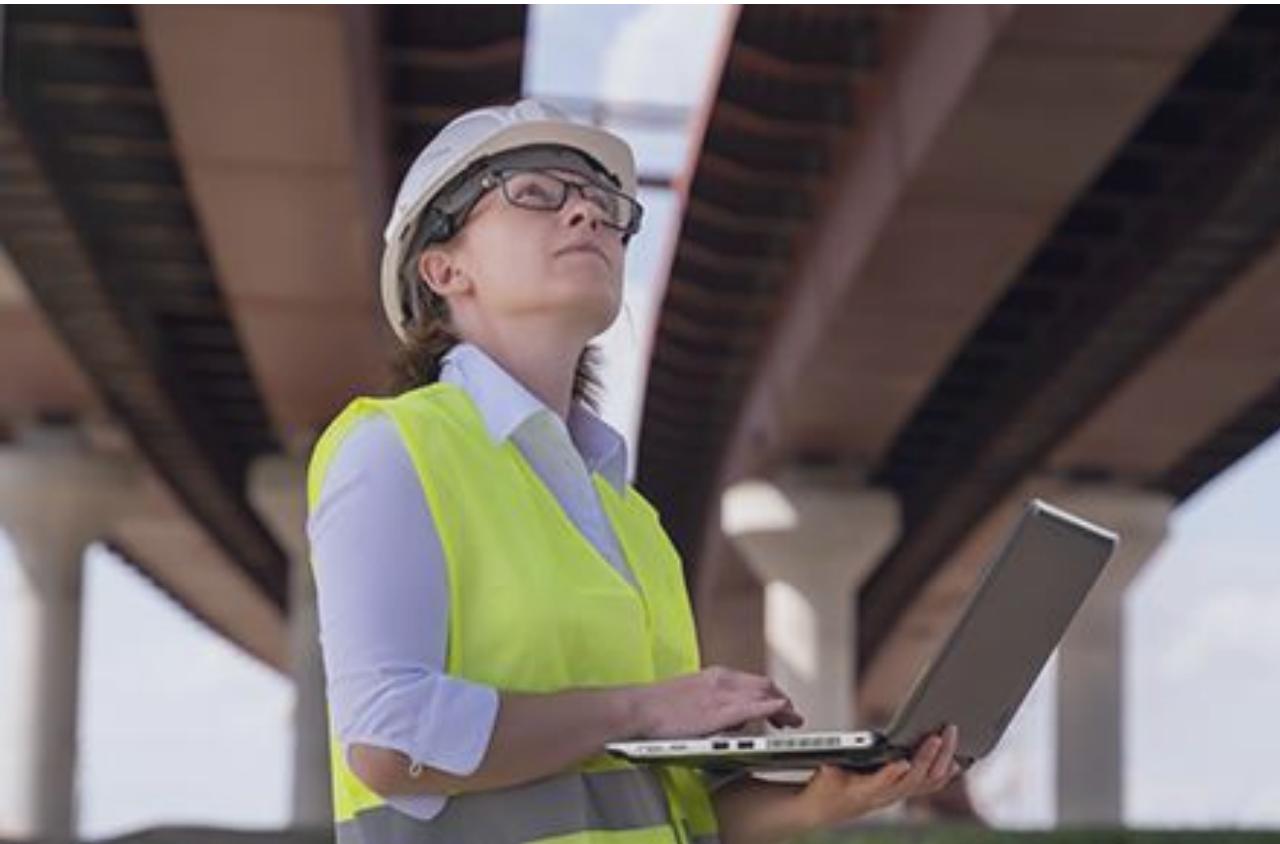
Source: Virginia Dept of Transportation



**ANALYSIS OF THE ASSETS HEALTH  
AND REMAINING USEFUL LIFE  
ESTIMATES DIRECTLY TRANSLATE TO  
THE PRICE OF THE BID.**



# ROUTINE CONTRACT COMPLIANCE AUDITS



DOTs perform periodic audits to ensure contract terms are met.

Auditors measure timeliness and rate maintenance effectiveness.

Poor performance can result in liquidated damages and penalties of 20% or more.

## TAMS Contract Performance

"Contractor performance will be assessed and measured by two (2) separate means:

- Daily Timeliness Requirements – evaluates whether or not Timeliness Requirements are achieved.
- Maintenance Rating Program (MRP) Evaluation – evaluates whether or not specified asset items meet the contractually required minimum service or maintenance condition within a highway Site." (IFB 151940-KC)

- **Each asset in the contract has specific Timeliness Requirements**
  - Failure to meet the Timeliness Requirement results in \$200-\$400/day deduction. This is capped at 3% of monthly payment. (Average TAMS contract fixed monthly is approximately \$185,000.)
- **Each asset in the contract has specific MRP Requirements**
  - MRP evaluation is performed twice annually
  - Route is broken into 1/10th mile segments and 5% of sites are randomly selected for review. Within each sample, all of the assets are evaluated.
  - Each asset in the sample is evaluated against its MRP Requirement.
  - Similar assets are scored together. Asset Groups must have a score of 80% or 90%. Lower score result in deductions.
- **Total Timeliness and MRP deductions are capped at 20% of annual contract value**

## SAMPLE CONTRACT COMPLIANCE LANGUAGE

Daily penalty assessments

Random Audits are conducted

Source: VDOT TAMS Contract Overview Report October, 2014

**DATA-DRIVEN INSIGHTS ARE NO LONGER  
A LUXURY. THEY ARE A NECESSITY.**



# IIM PLATFORM COMPONENTS

- Publicly Available Data
  - Strategic Partner Data
  - II Acquired Data
  - Imagery
  - Live Video
  - Historical Data
  - AI
  - ML Models
  - Custom Reports
  - Virtual Reality Interface
  - Augmented Reality



# MINIMUM VIABLE PRODUCT TESTING



“ This *completely changes*  
how we would do things.

I can easily see us increasing  
our pricing accuracy by  
10-20%.”

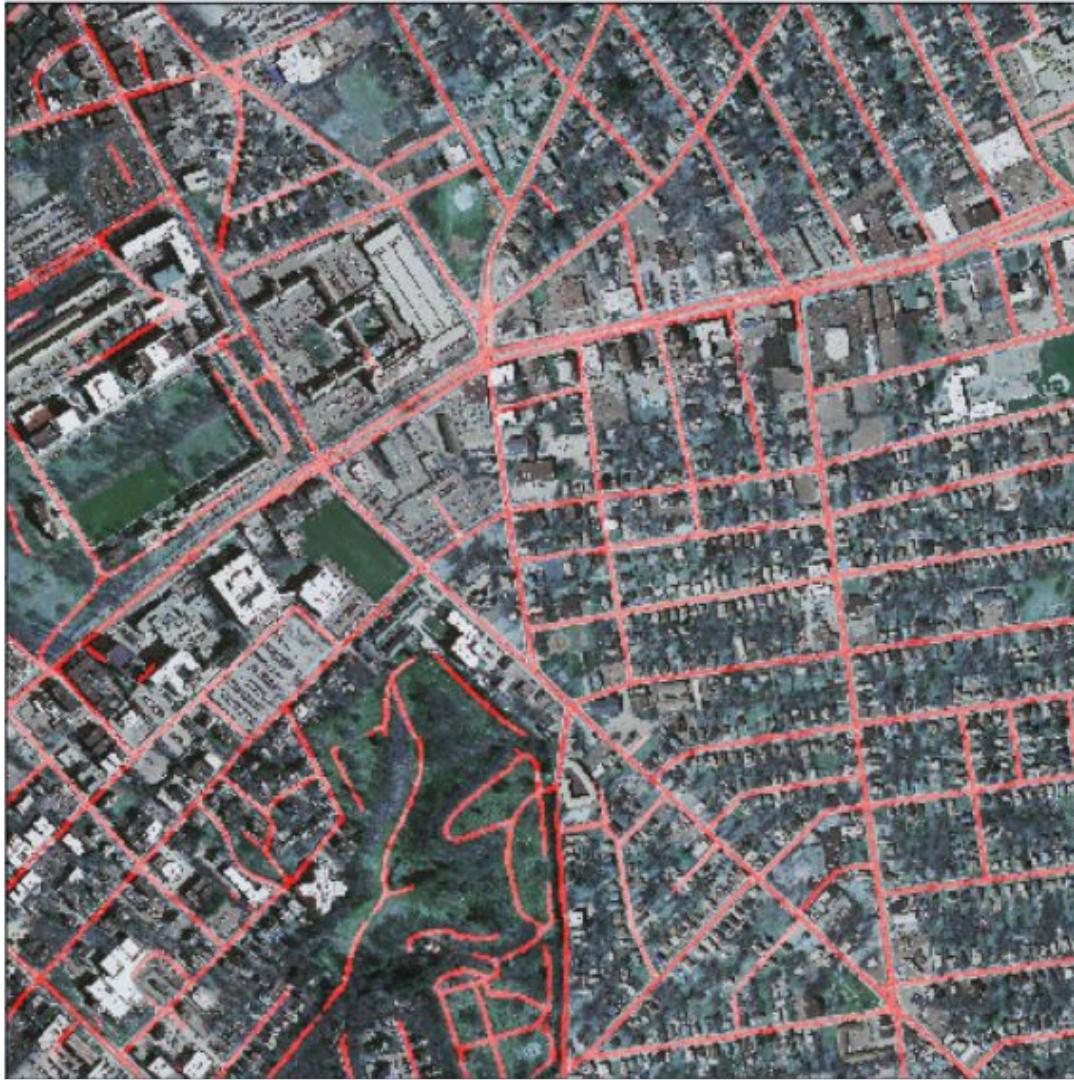
# SATELLITE IMAGERY

15cm Resolution

Capturing 4 million  
square kilometers per  
day

Multiple looks per day

Processed with Machine  
Learning techniques to  
extract data





**LIDAR IMAGERY**

**1 cm Resolution**

**Collected on Demand**

Allow mouse movement

Current Location:  
Lat: 38.793362  
Lng: -77.023987  
MSL: 11.67m  
AGL: 0.00m

# TAGGING ASSETS WITH STREET VIEW IMAGERY

StreetView

Move to Location:  
Lat: Click to edit...  
Lng: Click to edit...

MOVE

Reset to North

ASSET COUNT					
Item	Type	Material	View	Agg	Cond
Sign	Speed	Alum	2	127	8.5
Post	Sign	Steel	2	264	9.5
Post	Sign	Wood	2	84	6
Barrier	Rail	Steel	89m <sup>2</sup>	20km <sup>2</sup>	9.2
Barrier	Road	Steel	16m	12km	7

2019 Google

2019 Google

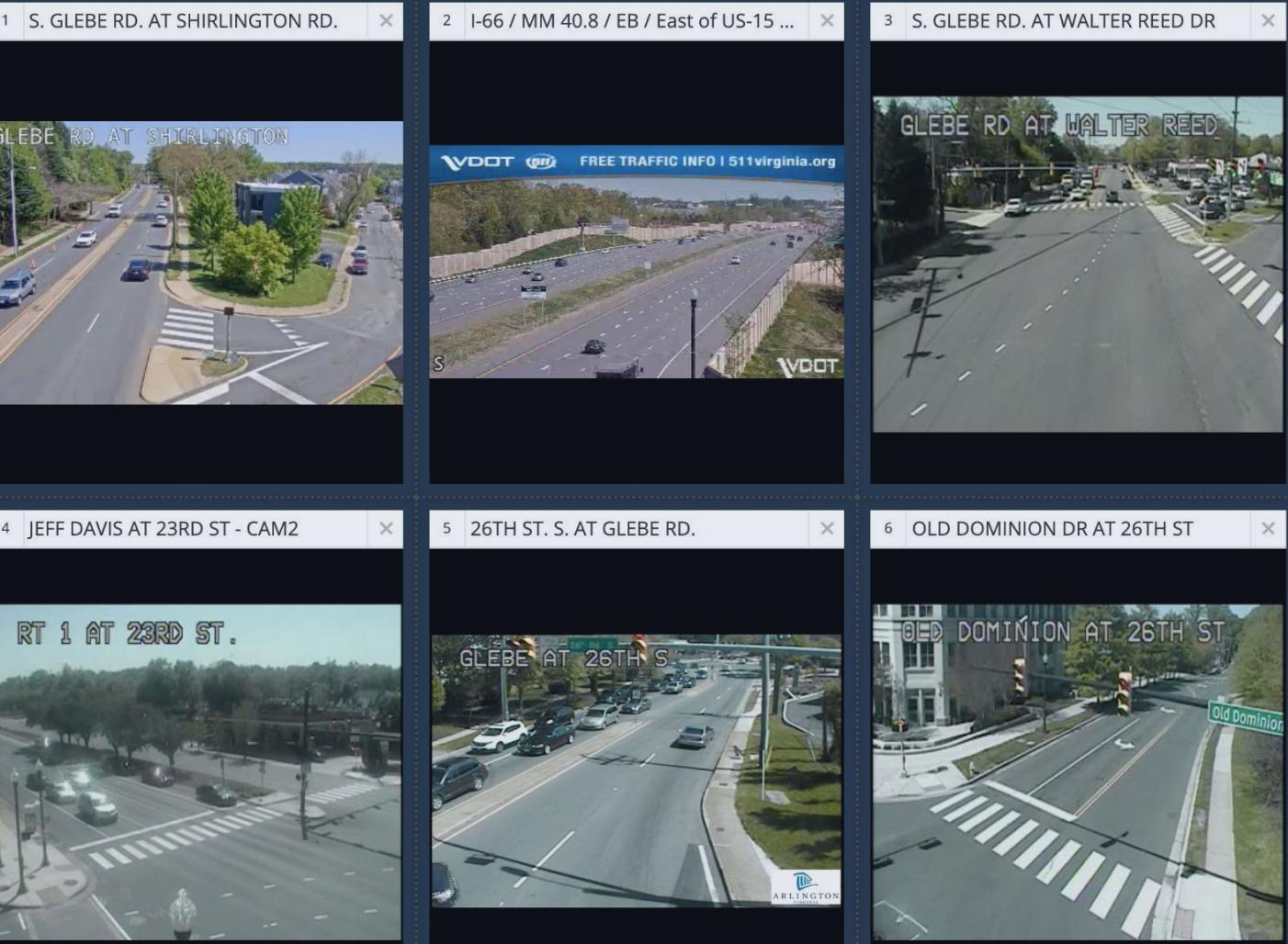
EXIT STREETVIEW  
2018-11-01 00:00:00+00  
Lat: 38.793362 Lng: -77.023987 274° W OD: Off  
Dist: 0 m Woodrow Wilson Memorial Bridge  
Oxon Hill  
Maryland, 20745

Active Tools  
3D Terrain Streetview

HUD Quick Select Edit Favorites  
Streetview Bookmark Screenshot Viewshed 3D Terrain

Options Briefing Stops Settings

# REAL-TIME INSIGHTS



# CROWDSOURCING PHOTOS TO DETECT ANOMALIES



## HISTORICAL DATA CAN BE USED TO AUGMENT ML MODELS

# USING AI TO PREDICT PROJECT COST LIABILITIES

The image shows a detailed aerial view of a city, likely Washington D.C., with a prominent bridge spanning a body of water. A complex network of yellow dashed lines is overlaid on the map, representing survey boundaries or project areas. The city features a grid of streets, numerous buildings, and green spaces. In the bottom right corner, there is a table listing various project tasks and their associated costs and details.

Category	Description	Unit	Cost (\$)	Percentage	Total Cost (\$)	Notes
ROADSIDE	436 Reworking Shoulders	SY	286,653	10.00%	28,665.3	3ft wide estimate
ROADSIDE	437 Miss Slope & Ditch Repair	Each	81	25.00%	20.4	Estimate
ROADSIDE	459 Concrete Sidewalk Repair	SY	-	0.01%	-	
ROADSIDE	527 Fence Repair - wire	Linear Feet	214,990	1.00%	2,149.9	
DRNGE	UD cleaning	LF	214,990	10.00%	21,499.0	deleted/n/a
DRNGE	430 Manhole Maintenance	EA	-	25.00%	-	Clean 25% per year. Estimate. 1at 250ft in median
DRNGE	451 Clean Culvert Structures (storm pipe)	LF	10,749.50	25.00%	2,687.4	Clean 25% per year. Estimated
DRNGE	452 Clean Drainage Structures	EA	214.99	50.00%	107.5	clean all inlets every 2 years. Estimated; 1 per 50ft run

Current Location:  
Lat: 38.788292  
Lng: -77.050320  
MSL: 509.30m  
AGL: 510.96m

Cursor Location:  
Lat: N/A  
Lng: N/A  
Alt: N/A

StreetView

Move to Location:  
Lat: Click to edit...  
Lng: Click to edit...

MOVE

Reset to North

Lat: N/A  
Lng: N/A  
Alt: N/A

3D Terrain Disable

HUD Quick Select Edit Favorites

Streetview Bookmark Screenshot Viewshed 3D Terrain Briefing Stops Settings

# CATEGORIZING AND ASSESSING ASSETS USING MACHINE LEARNING

The image shows a highway scene with a steel barrier and a road sign. Red dashed boxes highlight specific areas of interest on the barrier and sign. A StreetView overlay shows detailed information about the location.

**EXT STREETVIEW**  
2018-10-01 00:00:00+00  
Lat: 38.796654 Lng: -77.065666 149° SE OD: Off  
Dist: 96 m 2121 Fairfax Terrace Alexandria Virginia, 22303

**Active Tools**  
3D Terrain Streetview

**Quick Select**  
Streetview Bookmark OSM Viewshed 3D Terrain

**Options**  
Briefing Stops Settings

Item	Material	Damage	% of total	Life
Barrier	Steel	Rust	35%	20%
Barrier	Steel	Missing	6.2%	0%
Sign	Metal	Paint	12%	70%
Sign	Lit	Bulbs	6%	0%
Road	Concrete	Pothole	.03%	96%

# COMPLIANCE REPORTING



Quarterly Compliance Report 4/1/2021 1:32PM EST		
Asset	Status	Notes
Grass & Vegetation	Compliant	No litter, no invasive species detected
Brush & Trees	Compliant	Sight distance clear up to 500'. No dead trees leaning towards roadway
Debris & Road Kill	Compliant	No obstructions found on roadways or shoulders

# COMPLIANCE REQUIREMENTS

**ATTACHMENT J-A**  
Performance Criteria Part A

ASSET	OUTCOME	TOLERANCE AND CRITERIA
<b>ROADSIDE ASSET GROUP</b>		
<b>Grass and Vegetation</b>	Healthy Growing Neat appearance Acceptable coverage Proper sight distance	<b>Requirement:</b> <ul style="list-style-type: none"> <li>Litter pickup shall occur in advance of each mowing cycle</li> <li>Prevent the growth of unwanted weeds, grass, brush and trees.</li> </ul> <b>MRP Requirements:</b> <ul style="list-style-type: none"> <li>&lt;10% of mowable area to exceed (10") in height (unless otherwise noted).</li> <li>All sight distances are clear.</li> <li>Neat/trimmed around guardrail, headwalls, retaining walls, wall railings, paved ditches, signs and other fixed objects.</li> <li>&lt;10% bare ground per 10<sup>th</sup> mile section.</li> <li>No cut less than 2" in height.</li> <li>No invasive species in mowable areas (Canadian Thistle, Kudzu Vine, Johnson Grass, Japanese Knotweed).</li> </ul> <b>Timeliness Requirement:</b> Vegetation affecting sight distance presenting a safety hazard shall be removed within 24 hours of notification or discovery.
<b>Brush &amp; Trees</b>	No hazardous trees Unobstructed sight distance Vertical clearance Structure inspection & repairs unobstructed Proper notification shall be provided to owners before trimming trees	<b>Requirements:</b> <ul style="list-style-type: none"> <li>Notification of removal/trimming of trees still standing shall be made to adjacent properties – when requested in writing by the adjacent City/Government Agencies or property owners.</li> </ul> <b>MRP Requirements:</b> <ul style="list-style-type: none"> <li>No trees or brush affecting sight distance.</li> <li>Vertical clearance of 30' over roadway (includes shoulders).</li> <li>Vertical clearance of 7' over sidewalks and trails.</li> <li>No leaning or dead trees that present a hazard.</li> </ul> <i>Note: A "hazardous tree" is a tree with structural defects likely to cause failure of all or part of the tree, which could strike a roadway, paved shoulder, bridge, or overhead sign structure, or any situation or condition that causes, or has the ability to cause, an unsafe condition to the traveling public or presents the possibility to cause damage to a public and/or private property.</i>

Administrative Services/ Procurement  
RFP # 155187-FH  
Title: WWB BIMS

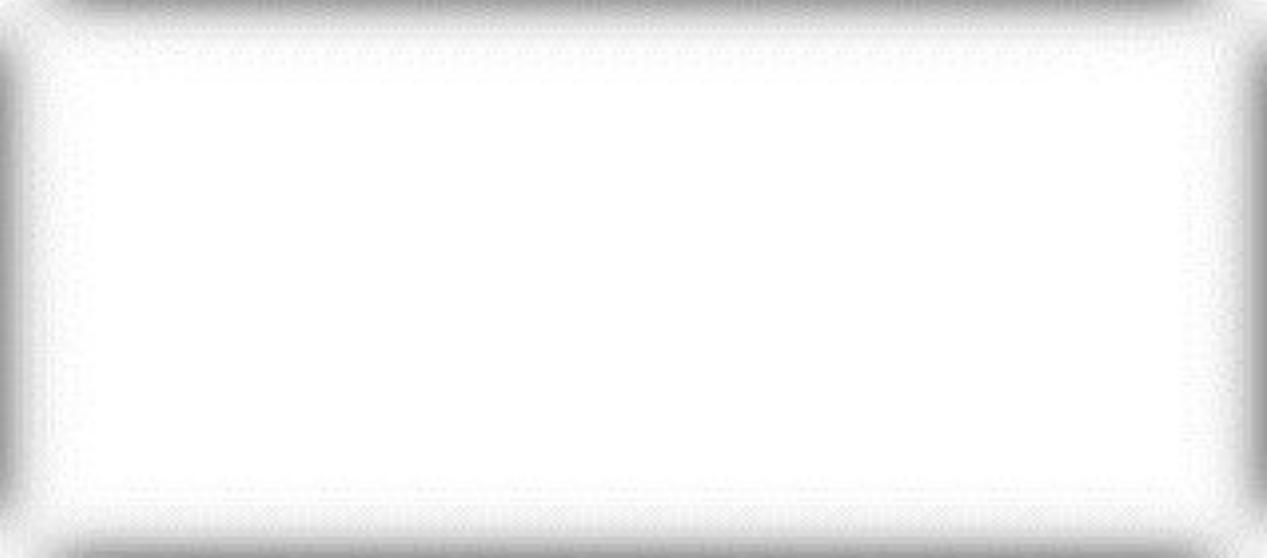
**ATTACHMENT J-A**  
Performance Criteria Part A

ASSET	OUTCOME	TOLERANCE AND CRITERIA

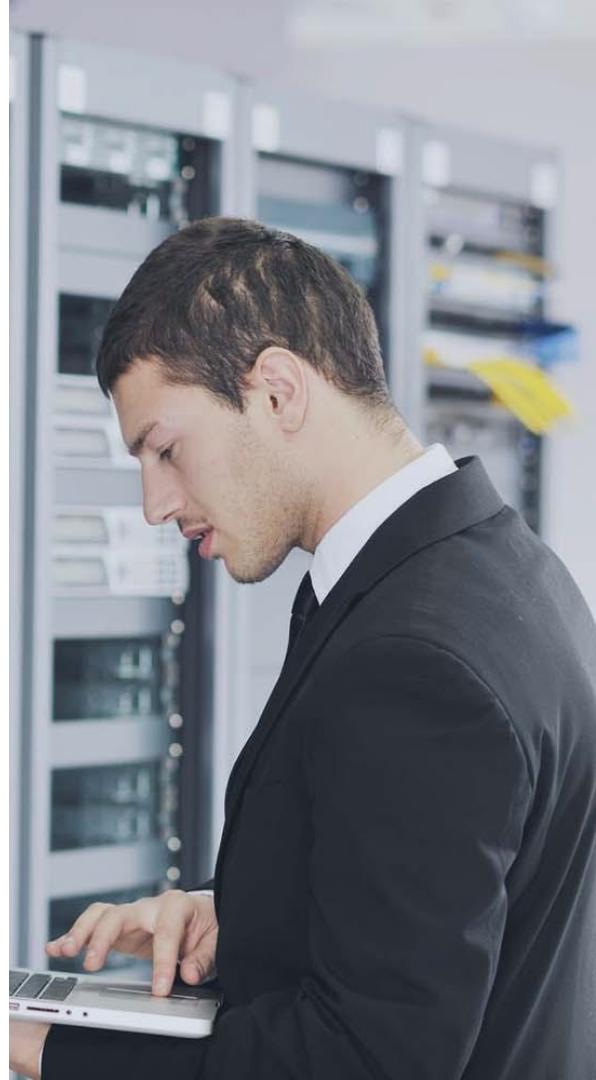
# DATA-DRIVEN MANAGEMENT LOWERS OPERATIONS AND MAINTENANCE COSTS

A photograph showing two operators from behind, working at a control console. The operator on the left is wearing an orange shirt, and the one on the right is wearing a green sweater. They are facing a large array of computer monitors displaying various data visualizations, including a map of a highway and several graphs. The environment appears to be a modern control room or traffic management center.

Facial images, car number plates, and other data that would allow an individual to be identified need to be obscured.



- Build or augment a data provider's data sets
- Enact clear data disclosure policies
- Implement and maintain administrative, physical and technical safeguards



## COMMERCIAL MODEL

Data repository aggregating multiple data sources for rapid access. Includes satellite, CCTV and road sensors.

B2B subscription-based model. License fee per user. Environment allows users to annotate and document observations.

## PLATFORM AS A SERVICE



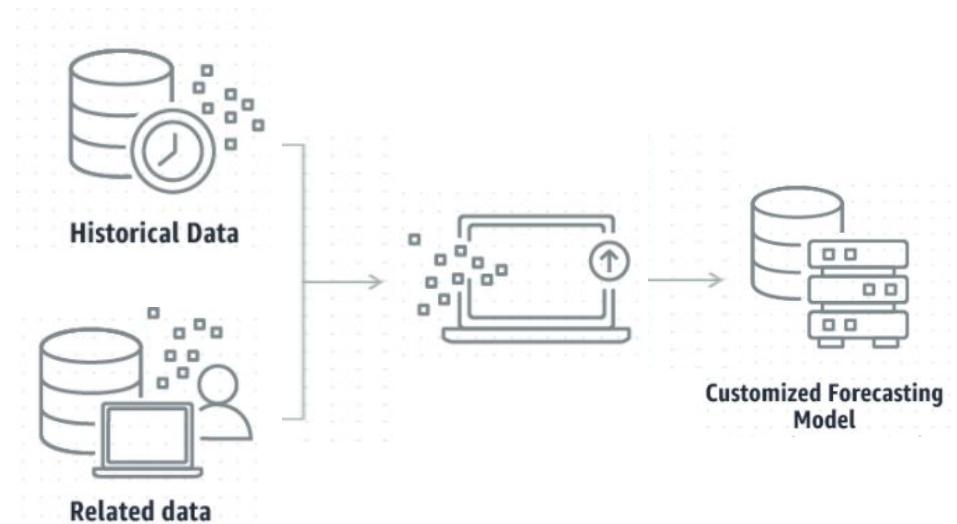
## COMMERCIAL MODEL

Use Machine learning to combine data sources and deliver highly accurate forecasts.

Information captured by users will improve the accuracy over time.

Pay for what you use: No minimum fees or upfront commitments.

## FORECASTING AS A SERVICE

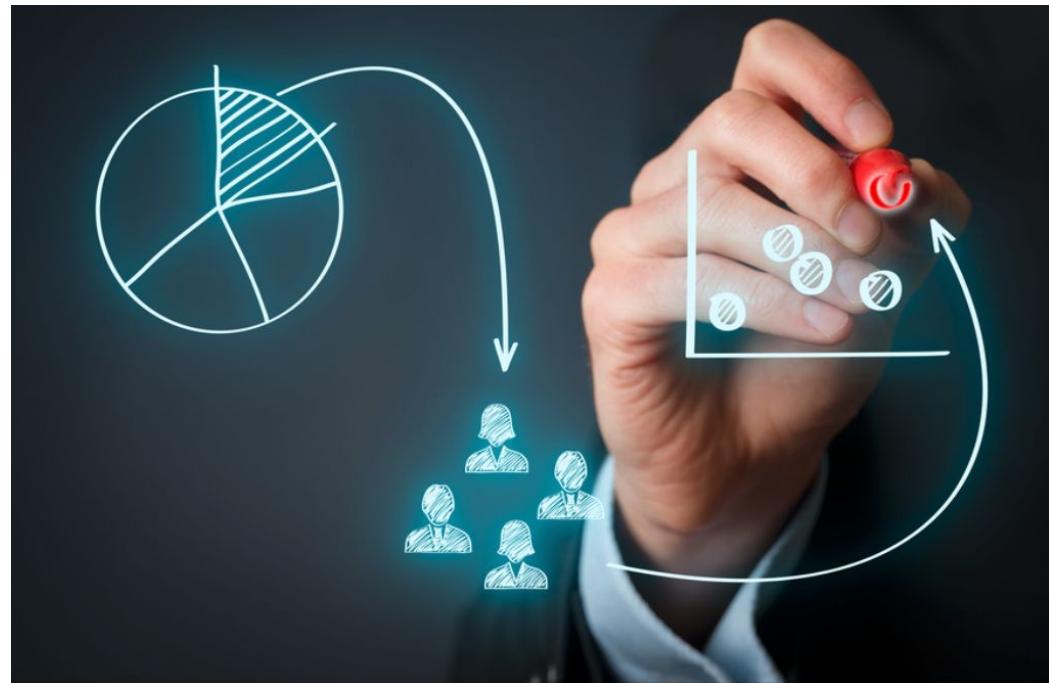


# COMMERCIAL MODEL

Analysts develop custom reports for:

- Data preparation and workflow auditing
- Simulation and scenario analysis
- Economic impact analysis
- Industry Trends

# CONSULTING SERVICES



# PRODUCT DEVELOPMENT ROADMAP

## PHASE 1

- Navigate and document assets leveraging VR and AR
- Annotate on-the-fly records captured in database
- Forecasts future events based on historical data

## PHASE 2

- Object Recognition
- Anomaly detection
- Crowdsource ML training data
- Custom model to address project specifics

## PHASE 3

- Compliance reports. Automate work order generation and closure
- Quality and accuracy control for bids leveraging bid predict functionality

## PHASE 4

- ML deployed on edge devices. Inferring on the edge
- ML deployed on live footage. Reduce the administrative burden

## **PRE- COMMERCIAL**

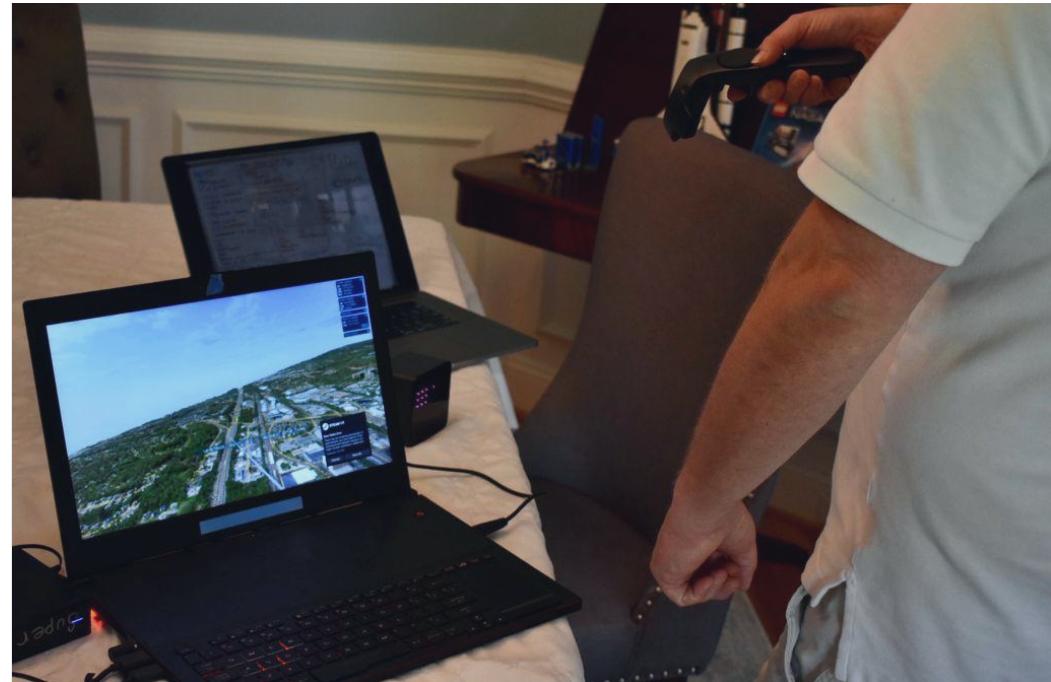
**Work backwards from asset manager challenge**

**Reduce administrative burden and de-risk project leveraging data**

**Leverage success with reference customer in promoting solution**

**LOI from asset management contingent on success with MVP**

## **PRODUCT DEVELOPMENT**



## COMMERCIAL PRODUCT

Publish website - Main channel to deploy services

Co-author technical paper with reference customer

Publish case study with reference customer

Exhibit at infrastructure maintenance trade shows

P3C Dallas

Targeted ad campaigns leveraging LinkedIn

## GO TO MARKET STRATEGY



# INTELLIGENT INFRASTRUCTURE MANAGEMENT



# INTELLIGENT INFRASTRUCTURE MANAGEMENT



# WHAT WE LEARNED

Wealth of applicable public and private data is available today

We built a viable product using virtual and augmented reality and forecasting models

Industry players have expressed interest in partnering with us to develop our solution

# Five Forces

Average ⭐: 2.75



## Bargaining Power of Suppliers

Since supplier offerings are already developed and we are repurposing them, we have a corporative partnership. As of today there isn't a market seeking this solution. However, as the market develops, if the sector is prioritized this can create a challenge for us to access the required data, as our suppliers may elect to pursue this industry with their solutions. We are benefiting from first mover advantage with a unique composition of management team, which is translating to bargaining power.



## Threat of New Entrants

Three types of entrants. Technology companies, Asset Managers and large A&E firms. Limited Capital required to develop platform for technology companies however they lack the industry knowledge. Asset manager have industry knowledge but technology hurdles. A&E firms opportunity cost of tackling this industry challenge is high. Too high to overcome at this point in time.



## Threat of Substitutes

Nearly all transactions follow conventional commercial models of a direct manual sourcing of data by physically surveying the infrastructure.



## Competitive Rivalry



## Bargaining Power of Customers

We will work with Asset Managers, Consultants, infrastructure developers and financers. We will not be exposed to the bargaining power of the customers. This technology unlock value for the personas listed above. The cost benefit of accessing this data is favorable. There is limited competition in the space.

# SWOT Analysis

INTERNAL FACTORS	
STRENGTHS (+)	WEAKNESSES (-)
<ul style="list-style-type: none"><li>▪ Existing relationships with key suppliers</li><li>▪ Access to internal technical resources</li><li>▪ A solution with a clear value proposition that unlocks value in short term</li><li>▪ A simple commercial model that does not require a major investment</li><li>▪ Interest from perspective clients</li></ul>	<ul style="list-style-type: none"><li>▪ As we are first to market for this specific use case, we have limited information in the way of addressable market as well as adoption rates</li><li>▪ The first phase of our solution does not allow for IP protections</li><li>▪ Commercial model does not allow for high frequency of validation</li><li>▪ Limited access to capital. Team members are leveraging their network and time to validate the business model.</li></ul>

EXTERNAL FACTORS	
OPPORTUNITIES (+)	THREATS (-)
<ul style="list-style-type: none"><li>▪ Sensors and edge devices are becoming cheaper and more readily available.</li><li>▪ More projects that will include operations and maintenance that will need to leverage data.</li><li>▪ A recognition that data has an important role to play, and an industry that is willing to explore solutions that unlock the value of existing data.</li><li>▪ A central platform to store and access data does not exist. An opportunity exists to build a go-to data repository for the transportation space.</li></ul>	<ul style="list-style-type: none"><li>▪ As market matures some of our suppliers may opt to provide their own solution</li><li>▪ As the solution is proven, asset managers may decide to develop this competency in-house</li><li>▪ As this is a new solution to market, we may face challenges related to the accuracy of the solution</li></ul>

# We Make No Representations and Warranties use in Appendix

- Fitness for a particular purpose,
- Noninfringement,
- Interruption of service,
- Accuracy, or that the data is error free
- Arising from the information supplied by any third party data supplier

This data is furnished by third parties which may be obtained by them directly or through another third party(ies). We have no control over the accuracy, quality or timeliness of the data.

# Key Personas We Need (Melba recommends use in Appendix)

Data Engineering	Data Analytics	Data Science
<ul style="list-style-type: none"><li>• Building the platform for which all data is collected, organized, and analyzed</li><li>• Ingesting all data into this platform</li><li>• Cleanse data ingested into data platform</li><li>• Prep data for analysis based on guidance from data modelers and data analysts/scientists</li><li>• Maintain and support these environments to ensure reliability and performance</li></ul>	<ul style="list-style-type: none"><li>• Work with Data Engineering to ensure data is properly structured and complete for analysis</li><li>• Develop and support internal and external customers decision makers by providing easy to use data tools and guidance on how to use them</li><li>• Coordinate with Data Science team deeper studies that should be performed and any preliminary findings</li><li>• Develop and provide analytics platform for internal and external customers users to find and interact with data</li></ul>	<ul style="list-style-type: none"><li>• Work with Data Engineering and Data Analytics teams to ensure sufficient data is being collected and is organized in a proper way for use</li><li>• Support strategic decision that will have a great impact to the internal business or customers</li><li>• Work with Data Analytics to uncover deeper questions to explore using statistical and machine learning methods</li><li>• Build intelligence systems that can enhance the business' processes and products</li><li>• Provide guidance and mentorship to internal and external customers on proper interpretation of data and how to test hypothesis</li></ul>

# Available Market (Melba recommends use in Appendix)



Source: [www.grandviewresearch.com](http://www.grandviewresearch.com)