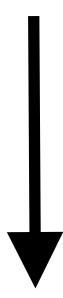
The buttons below are arranged to match the folder layout on the scoreboard wall in the pharmacy

The pictures of each report are there for organizational reference and can also be clicked on to redirect to each report

myStore Health (MSH)	WeCare***	myTeam Care (MTC)*
Store Digest	Operational Insights (OPI)	Immunization Weekly Tracker**
Inventory Excellence (IER)*	myPatient Care (MPC)	Management Controlled Profit (MCP)
AP Health Dashboard		

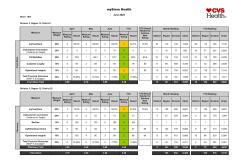
## see page 2 for example

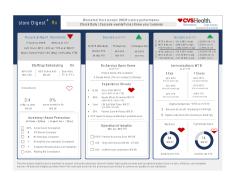


<sup>\*</sup>when opening these reports you will need to edit the "2024/7/Store\_1631.pdf" part of the URL and change the "7" for whatever month's report you need

<sup>\*\*</sup>Enter Division 3, Region 12, District 22, Store 01631 and use the drop down menu at the top right to access the weekly tracker

\*\*\*the WeCare link is currently coded for the second half of 2024, this will need updated every half year to a new link



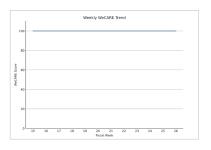


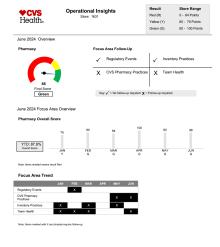
## 

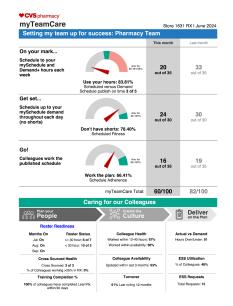


## WeCARE Scorecard - June 2024 Welcome to the WeCARE Dashboard Division 3 Region 12 District 22 Store 1631

	(Full Points)	JAN	res	MAR	APR	MAY	JUN	YTD
WeCare Score	100	100	100	100	100	100	100	
Roady When Promised	88.0%	89.7%	94.8%	96.0%	95.8%	95.7%	95.7%	94
RWP Points	50	50	50	50	50	50	50	
Action by Triage Time		96.9%	97.5%	96.3%	971%	96.2%	96.6%	90
QVI Action Time		93.7%	98.3%	98.3%	99.0%	99.0%	98.9%	54
Rx Delivery Orders Prepped On T	ime	100.0%	100.0%	100.0%	100.0%	99.0%	100.0%	9
%Carry Over	5.0%	0.3%	0.2%	0.2%	0.4%	0.9%	0.5%	
CO Points	30	30	30	30	30	30	30	
Call Wait Time (In Seconds)	60.0	38.5	37.8	40.8	40.0	871	37.2	
CWT Points	20	90	80	20	90	50	50	
Abandorsment Rate		1.2%	17%	1.2%	1.1%	1.2%	1.2%	
Hold Time (In Seconds)		86.6	85.1	93.4	98.3	92.0	93.6	
Time to Answer (In Seconds)		21.8	20.0	19.8	17.9	18.8	121	
Call Volume		2.06	186	2.1K	1.7%	1.7K	1.8K	
% Placed on Hold		19.4%	20.9%	22.5%	22.5%	19.8%	21.4%	







## Weekly Tracker - Division #3 - Region #12 - District #22 - Store #01631

Vaccine Goal (YTD) 397		Administered Vaccine (YTD) 345				Vaccines Needed to Reach Goal (YTD) 47			
Week	COVID	COVID Admin.	Expanded Goal	Expanded Admin.	Flu Goal	Flu Admin.	Total Goal	Total Admin.	
Week 1 12/31/2023 - 01/06/2024	12	9	9	17	10	8	31	34	
Week 2 01/07/2024 - 01/13/2024	11	5	9	16	9	3	29	24	
Week 3 01/14/2024 - 01/20/2024	10	5	8	5	6	2	24	12	
Week 4 01/21/2024 - 01/27/2024	9	11	7	17	4	2	20	30	
Week 5 01/28/2024 - 02/03/2024	8	1	7	11	3	2	18	14	
Week 6 02/04/2024 - 02/10/2024	7	8	7	8	3	2	17	18	
Week 7 02/11/2024 - 02/17/2024	7	3	6	7	2	2	15	12	
Week 8 02/18/2024 - 02/24/2024	6	7	6	3	2	0	14	10	
Week 9 02/25/2024 - 03/02/2024	5	3	8	2	1	0	14	5	
Week 10 03/03/2024 - 03/09/2024	Б	6	8	4	-1	2	14	12	
Week 11 03/10/2024 - 03/16/2024	4	5	8	5	1	1	13	11	
Week 12 03/17/2024 - 03/23/2024	4	6	8	12	0	0	12	18	
Week 13	4	5	7	8	0	0	11	13	

Weekly Score	As of data	07/14/2024	4 - 07/20/2	024)	1631   FW 29 pharma YTD Score   As of date (12/31/2023 - 07/20/2024)						
neemy acute	As or date	(07/14/2021	w - 07/20/2	UC4)	110 000	are project	2880 (12/0	172020 - 0	77202024		
****	myPat	ientCa	re Impa	act					83/10	0	
265	FW 24	FW 25	FW 26	FW 27	FW 28	FW 29	Target		Points	YTD Pts	
Patients Impacted	51	46	58	75	83	83	100		83	81	
	lm	provin	g Med	ication	n Adhe	erence				ì	
****	Patien	t Care	at Pick	Up					35/35	5	
****	FW 24	FW 25	FW 26	FW 27	FW 28	FW 29	Target	YTD	Points	YTD Pts	
Patient Care at Pick Up	93.3%	73.2%	73.0%	80.5%	80.7%	83.1%	71.0%	71.4%	35	35	
One-Time Schedule	74.7%	97.8%	62.9%	74.1%	78.4%	85.1%		66.3%			
Proactive Refill Request	79.9%	88.4%	94.1%	83.2%	90.2%	89.8%		80.2%			
ReadyFill/ScriptSync	98.9%	69.7%	73.0%	81.6%							
90-Day	45.8%	18.8%	27.3%	22.2%	30.8%	25.0%		38.8%			
****	Pharm	acv Te	am Ou	treach					30/30		
* * * * *		,							30/30	,	
****	FW 24	FW 25	FW 26	FW 27	FW 28	FW 29	Target	YTD	Points	YTD Pts	
Pharmacy Team Outreach					FW 28 57.1%	FW 29 53.3%	Target 50.0%	YTD 40.5%			
Pharmacy Team Outreach Customized Patient Care Outreach	FW 24	FW 25	FW 26	FW 27					Points	YTD Pts	
Customized Patient Care	FW 24	FW 25	FW 26	FW 27					Points	YTD Pts	
Customized Patient Care Outreach	FW 24 36.6%	FW 25 31.5%	FW 26 43.4%	FW 27		53.3%		40.5%	Points	YTD Pts	
Customized Patient Care Outreach Fill Rx Personalized Adherence	FW 24 36.6%	FW 25 31.5%	FW 26 43.4%	FW 27		53.3%		40.5% 12.1%	Points	YTD Pts	
Customized Patient Care Outreach Fill Rx Personalized Adherence Coaching	FW 24 36.6% 0.0%	FW 25 31.5%	FW 26 43.4% 0.0%	FW 27 54.5%	57.1%	53.3%		40.5% 12.1% 0.0%	Points	YTD Pts	
Customized Patient Care Outreach Fill Rx Personalized Adherence Coaching Pharmacy Advisor	FW 24 36.6% 0.0%	FW 25 31.5%	FW 26 43.4% 0.0%	FW 27 54.5%	57.1%	53.3%		40.5% 12.1% 0.0% 52.2%	Points	YTD Pts	
Customized Patient Care Outreach Fill Rx Personalized Adherence Coaching Pharmacy Advisor Pharmacy Panel	FW 24 36.6% 0.0%	FW 25 31.5% 0.0% 84.6%	FW 26 43.4% 0.0%	FW 27 54.5% 50.0%	57.1%	53.3% 20.0% 80.0%		40.5% 12.1% 0.0% 52.2% 100.0%	Points	YTD Pts	
Customized Patient Care Outreach Fill Rx  Personalized Adherence Coaching Pharmacy Advisor Pharmacy Panel Pick Up Rx	FW 24 36.6% 0.0% 50.0% 54.5% 37.6%	FW 28 31.5% 0.0% 84.6%	FW 25 43.4% 0.0% 80.0% 68.8% 40.0%	FW 27 54.5% 50.0%	57.1%	53.3% 20.0% 80.0%		40.5% 12.1% 0.0% 52.2% 100.0%	Points	YTD Pts	
Customized Patient Care Outreach Fill Rx  Personalized Adherence Coaching Pharmacy Advisor Pharmacy Panel Pick Up Rx	FW 24 36.6% 0.0% 50.0% 54.5% 37.6%	FW 25 31.5% 0.0% 84.6% 71.4% 18.2%	FW 26 43.4% 0.0% 80.0% 68.8% 40.0%	FW 27 54.5% 50.0%	57.1%	53.3% 20.0% 80.0%		40.5% 12.1% 0.0% 52.2% 100.0%	Points	YTD Pis 20	
Customized Patient Care Outreach Fill Rx  Personalized Adherence Coaching Pharmacy Advisor Pharmacy Panel Pick Up Rx	FW 24 36.6% 0.0% 50.0% 54.5% 37.6%	FW 25 31.5% 0.0% 84.6% 71.4% 18.2%	FW 26 43.4% 0.0% 80.0% 68.8% 40.0%	FW 27 54.5% 50.0%	57.1%	53.3% 20.0% 80.0%		40.5% 12.1% 0.0% 52.2% 100.0%	Points 30	YTD Pis 20	
Customized Patient Care Outreach Fill Rx  Personalized Adherence Coaching Pharmacy Advisor Pharmacy Panel Pick Up Rx	50.0% 50.0% 54.5% \$1.6%	FW 25 31.5% 0.0% 84.6% 71.4% 18.2% Suppor	80.0% 80.0% 80.0% 68.8% 40.0%	50.0% 55.6%	57.1% 57.1%	53.3% 20.0% 80.0% 66.7%	50.0%	40.5% 12.1% 0.0% 52.2% 100.0% 63.4%	Points 30 18/35	YTD Pts 20	
Customized Patient Care Outreach Fill Rx Personalized Adherence Coaching Pharmacy Advisor Pharmacy Advisor Pharmacy Panel Pick Up Rz ScriptSyno	FW 24 36.6% 0.0% 50.0% 54.5% 37.6%	FW 25 31.5% 0.0% 84.6% 71.4% 18.2% Support	80.0% 80.0% 80.0% FW 26	50.0% 55.6% FW 27	57.1% 57.1%	53.3% 20.0% 80.0% 66.7% Care	50.0% Target	40.5% 12.1% 0.0% 52.2% 100.0% 63.4%	Points 30 18/35 Points	YTD Pts 20	

	ort Store: Division 3, Region 12 normacy: Division 3, Region 12,			nt Controlled Profit Spoti June 2024	911		
	Ē	Monthly-Target	Hoethly-Result	Marthly Valance	YTD flarget	YTD Result	YTO Variance
	FS Sales	\$158,021.49	\$162,229.36	2.69%	\$989,597.58	\$1,001,330.13	1.91%
	Px Sales (Unadjusted)	\$1,106,115,05	\$1,220,065,46	12.02%	\$7,121,336,22	\$7,535,556,72	5.02N
H	Rx Adj Scripts	20,450.00	22,267.00	6.89%	130,535.00	139,829.90	6.97%
	<del></del>	Monthly-Target	Horthly-Result	Manthly Variance	YTD-Target	YTD-Result	YTO Variance
	FS Average Stasket		\$19.10			\$19.99	
	Rx Average Script	\$51.66	952.66	2.33%	551.98	\$51.42	-1.08%
	<b>8</b>	Manthly-LY	Monthly-Result	Monthly Variance	YTD-LY	YTD-Result	YTO Verience
	FS Customer Count		8,402	NA.		50,100	N/A
	Rx Customer Count	7,901	8,374	NA.	46,117	52,234	N/A
		Monthly-Target	Monthly-Result	Monthly Variance	YTD-Target	YTD-Result	YTO Variance
	FS Inventory Write Off	-87,681	44.905	\$806	442,332	-525,463	\$13,838
	Relovantory With Off	-\$961	43,191	42,221	46,163	-\$10,800	-\$4,017
	PS Strink	-83,994	-53,915	579	-624,995	-824,908	8627
	Rx Shrink	-52,567	-53,409	4423	-\$19,226	-\$20,677	-51,649
	Third Party Agency Audit	\$0	\$0	\$0	50	90	\$0
	Non-Preferred Patient Indicator Dispending Rate	4.0	1.6	8.5	40	3.5	8.5
	Coupee Over / Short Store Level Markdowes *	50	- 542 5435	- 542 8433	50	-\$398 \$17.331	-\$180 \$12.331
	Total Grass Marcin	5225.155	9232.249	\$12,084	\$1,477,911	\$1,581,080	\$100,199
	Tetal Grass Margin	\$225,100	\$212,249	\$12,084	\$1,477,911	\$1,584,080	\$100,100
	<u></u>	Monthly-Target	Hoethly-Result	Monthly Variance	YTD-Target	YTD-Result	YTO Variance
	F8 Payrell (Hours)	841	824	-17	4,573	4,800	228
	Pharmaciet Payroll (Heure)	453	454	-10	2,397	2,341	-46
	Technician Paycol (Strum)	1,442	1.564	123	7,781	8.394	663
	FS Overtime	50	\$0	0.0%/\$0	50	\$171	6.0%/\$171
	RX Overtime	\$0	\$0	6.0%/\$8	90	\$5,274	4.0%/\$5,274
	<b>(</b>	Monthly-Target	Morthly-Result	Manthly Variance	YTD-Target	YTD-Result	YTO Variance
	Cash Leases	514	-616	-530	596	5853	5577
	Waiting Bin Lesses	\$184	\$2,596	80,814	81,255	\$1,368	\$111
	Non-intuitive Quality Incidents (Per 15,000 scripts)	44	0.6	44	0.0	0.9	69
	FS Supplies	\$637	\$655	\$210	\$4,202	\$5,051	\$768
	Rx Supplies	\$2,141	\$1,643	-5209	\$12,581	\$13,021	5443
	Management Coetrol Profit	\$116,043.49	\$125,072.00	7.29%	\$801,485,28	\$094,049,65	11.50%

The Sizon Level Markdown live represents the total amount of price adjustments, coupon eventions, SCO coupons, and store-lessed ExtraBoulos.
This figure service as a high-level indicator for leaders to track mand-downer happening in their starres, and is not directly reflected in this storely profit and loss statement.