

Medicare Part B Billing Guide: CGM Sensors

ABOUT

Medicare Part B policy only allows CGM supplies to be billed once every 30 or 90 days. This means that all CGM sensors and/or transmitters must be billed as either a 30-day or 90-day supply.

Currently CVS only dispenses 30-day supplies of CGM sensors and/or transmitters.
CVS does not dispense 90-day supplies of these products.

Per Medicare policy, Pharmacies dispensing CGM supplies must dispense enough product to last the patient the full 30 days. Medicare does not permit early refills of CGM supplies under *any circumstance*. If CGM supplies are filled before 30 days, Medicare will deny the claim on the back end and will not remit payment to CVS.

The above requirements pose challenges when dispensing **Freestyle 14-Day CGM sensors**, as two sensors only last a patient 28 days. To comply with Medicare's CGM policy, CVS has made the business decision to dispense both Freestyle and Dexcom CGM sensors at a quantity of 3 for each 30 day fill.



It is important to understand that CVS does not bill Medicare Part B for the individual sensor quantity but rather for an all-encompassing monthly CGM supply allowance (code A4239). CVS will always bill Medicare Part B for 1 supply allowance Unit and not the quantity of CGM sensors dispensed.

REJECTIONS

If a store attempts to process a quantity that is not 3, an **E7 *CVS*** Invalid Quantity rejection is returned.

Resolution: Process at a quantity of 3

If a store attempts to process for a day-supply that is not 30 days, a **19 M/I DAYS SUPPLY** rejection is returned.

Resolution: Process at a 30-day supply, despite the quantity being dispensed.

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CVS HELP DESK SITUATIONS



Contact the CVS Help Desk at **866-528-7272** if:

- A patient has a damaged, defective, or lost CGM supply and does not have enough product to last until their next fill date.

ADDITIONAL INFORMATION:

- [Continuous Glucose Monitor: Provide Supplies for a Calendar Month](#)
- [Medicare Provider Compliance Tips: Diabetic Accessories & Supplies](#)
- [Glucose Monitor - Policy Article](#)