

# Yijie's Ecommerce Market - Payment and Billing Policy

**Effective Date:** September 13, 2025

This policy details accepted payment methods, billing procedures, and refund processes at Yijie's Ecommerce Market.

## 1. Accepted Payment Methods

We accept the following forms of payment:

- **Credit/Debit Cards:** Visa, MasterCard, American Express, Discover.
- **Digital Wallets:** PayPal, Apple Pay, Google Pay.
- **Gift Cards:** Yijie's Ecommerce Market official gift cards.

## 2. Billing Issues

**2.1. Authorization Holds:** When you place an order, an authorization hold for the total amount is placed on your card. This is not a charge. Your card is only charged once the order has been shipped. **2.2. Payment Declines:** If your payment is declined, please verify that your card number, expiration date, and CVV are correct. We also recommend contacting your financial institution to ensure there are no issues with your card. Your order will not be processed until payment is successfully captured. **2.3. Incorrect Charges:** If you believe there is an error on your billing statement, please contact our Customer Support team within 30 days of the charge with your order number and a description of the issue.

## 3. Refunds

**3.1. Eligibility:** Refunds are processed for returned items in accordance with our "Returns & Exchanges" policy, or for orders that have been successfully cancelled. **3.2. Refund Timeline:** Once a refund is initiated, please allow **5-7 business days** for the amount to be credited back to your original form of payment. The exact timing may vary depending on your bank or card issuer. **3.3. Form of Refund:** All refunds will be issued to the original payment method used for the purchase. We cannot issue refunds to a different card, account, or via cash/check. If the original payment method is no longer valid, a store credit will be issued.

## 4. Discount Codes and Promotions

**4.1. Application:** Discount codes must be entered in the "Promo Code" or "Discount Code" field at checkout to be applied. Only one discount code can be used per order. **4.2. Exclusions:**

Promotions may have specific terms and exclusions, such as being valid for certain products or for a limited time only. Please review the terms of each promotion carefully. **4.3. Retroactive Application:** We cannot apply discount codes to orders that have already been placed.

## **5. Pricing and Sales Tax**

**5.1. Pricing:** All prices are listed in US Dollars (USD). Prices are subject to change without notice. **5.2. Sales Tax:** Sales tax is calculated based on the shipping address and the applicable tax rates for that location. The final sales tax amount will be displayed on the checkout page before you confirm your order.