

# MATTHIAS KOMANO

IT SUPPORT SPECIALIST



## CONTACT ME

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📍 Kigali, Rwanda



## EDUCATION

### KIGALI INDEPENDENT UNIVERSITY

BACHELOR OF SCIENCE IN  
COMPUTER SCIENCE (HONORS) -  
NETWORK ENGINEERING

Senior Student - Ongoing

### GANTA UNITED METHODIST SCHOOL, LIBERIA

HIGH SCHOOL DIPLOMA  
December 2022



## REFERENCES

### HECTOR LAH

Tel: +231 886 930 747

Email: s.hectorlah@yahoo.com



## ABOUT ME

I'm an entry-level IT Support and Cybersecurity professional with hands-on experience in troubleshooting, networking, and system administration. I'm passionate about technology, eager to learn, and committed to helping organizations stay secure and running smoothly.



## JOB EXPERIENCE

### IT SUPPORT SPECIALIST      March 2021 - June 2022

Success Digital Cafe - Ganta City, Liberia

- Provided desktop and IT support to customers and staff
- Diagnosed and resolved software, hardware, and networking issues
- Maintained systems to ensure optimal functionality and security
- Delivered excellent customer service and technical

## CERTIFICATIONS

- GOOGLE IT SUPPORT PROFESSIONAL CERTIFICATE - JANUARY 2025
- GOOGLE CYBERSECURITY PROFESSIONAL CERTIFICATE - FEBRUARY 2025
- CYBERSECURITY EXPERIENCE PROGRAM - MASTERCARD (ONGOING VIRTUAL INTERNSHIP)



## SKILLS

### IT Support



### Operating Systems



### Cybersecurity



### Emerging Tech



### Advertising



## LANGUAGE



## HOBBIES

### • ENGLISH

### • READING BOOKS

### • FRENCH

### • TRAVELING

### • WATCHING MOVIES