TitelbladTussenblad met gegevens over de stage

# Summary

# Foreword

This thesis will form the conclusion to my bachelor degree of Electronics and ICT at Odisee Gent. During my education at Odisee I have gained special interest in IT infrastructure and cybersecurity. After obtaining the “Certified Ethical Hacker” certificate (late 2016) the choice for a cybersecurity related subject seemed obvious.

I would like to thank EY and especially the cybersecurity team for granting me this opportunity. Working alongside these experienced and helpful colleagues created an educational, dynamic and motivating working environment. Special thanks to Arvid Vermote and Eric Lembregts (external mentors) for guiding me through my internship.

I would also like to thank the cybersecurity lecturers at Odisee for preparing me as best as possible for this internship. My thanks go out to Roel Van Steenberghe in particular for not only being my internal mentor but also for the assistance in obtaining the CEH certification.

Last but not least I would like to thank my family and friends for the support during this internship.

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# Table of contents

[Summary 3](#_Toc477940091)

[Foreword 4](#_Toc477940092)

[Table of contents 5](#_Toc477940093)

[Glossary 6](#_Toc477940094)

[1 Presentation of the company 7](#_Toc477940095)

[1.1 History 7](#_Toc477940096)

[1.2 Structure 8](#_Toc477940097)

[1.2.1 Geographical 8](#_Toc477940098)

[1.2.2 Organizational 8](#_Toc477940099)

[1.2.3 Financial sector 9](#_Toc477940100)

[1.2.4 Summary 9](#_Toc477940101)

[1.3 Big four 10](#_Toc477940102)

[1.4 Students 10](#_Toc477940103)

[2 Internship and thesis 11](#_Toc477940104)

[3 Preliminary study 14](#_Toc477940105)

[3.1 Introduction to threats 14](#_Toc477940106)

[3.1.1 What is a threat 14](#_Toc477940107)

[3.1.2 Threat management 14](#_Toc477940108)

[3.1.3 Threat models 15](#_Toc477940109)

[3.2 Detecting threats 18](#_Toc477940110)

[3.2.1 Reputation-based 18](#_Toc477940111)

[3.2.2 Signature-based 18](#_Toc477940112)

[3.2.3 User behavior-based 19](#_Toc477940113)

[3.2.4 Heuristic-based 19](#_Toc477940114)

[3.3 Counteracting threats 20](#_Toc477940115)

[3.3.1 Firewall 20](#_Toc477940116)

[3.3.2 Intrusion detection system 21](#_Toc477940117)

[3.3.3 Intrusion prevention system 21](#_Toc477940118)

[3.3.4 Web Application Firewall 21](#_Toc477940119)

[3.4 Knowing your enemy 25](#_Toc477940120)

[3.4.1 OWASP 25](#_Toc477940121)

[4 References 26](#_Toc477940122)

# Glossary

**WAF** Web Application Firewall

**IDS** Intrusion Detection System

**IPS** Intrusion Prevention System

**SERT** Security Engineering Research Team

# Presentation of the company

EY (Ernst & Young) is a worldwide known accounting firm and is proud member of the “Big four”. EY is spread around the world with more than 700 offices in more than 150 countries offering jobs to more than 200.000 employees. The Belgian offices are located in **Diegem** (office where the internship took place), Ghent, Antwerp, Bruges for a total of twelve different locations in Belgium. The 1335 Belgian employees are spread between these locations. [1]



Figure 1: Logo EY (2017) [56]

## History

Throughout the years EY was formed by merging with other organizations several times. The oldest originating partnership was founded in 1849 in England. In 1989 the fourth largest accountancy firm (Ernst & Whinney) merged with the fifth largest (Arthur Young) to create Ernst & Young. [2]



Figure 3: Logo Arthur Young [57]

Figure 2: Logo Ernst & Whinney [58]

At one point in time there were even plans to merge with KPMG (current member of the big four), but those plans were abandoned due to the problems with merging two very diverse companies and cultures.

Today EY is still looking for opportunities to further expand and improve the quality of its services. One of the fastest expanding sectors is the cybersecurity, especially with the recent announcement of the General Data Protection Regulation (GDPR)[[1]](#footnote-1) [3]. Organizations all over the EU are rushing to meet these regulations and ask companies like EY to guide them in this process.

## Structure

### Geographical

EY is geographically organized into four areas. Each of these areas are divided into multiple local areas. [2]

* **EMEIA (Europe, Middle East, India and Africa)**
  + Africa



Figure 4: EY’s company profile (EMEIA) [59]

* + **BeNe (Belgium and The Netherlands)**
  + CIS
  + CSE
  + FraMaLux
  + GSA
  + India
  + Ireland
  + Mediterranean
  + MENA
  + Nordics
  + UK
* Americas
* Asia-Pacific
* Japan

### Organizational

EY offers multiple services to companies world-wide. These services are grouped into four major service-lines:

* **Tax**: provide information about (global) tax infrastructure.
* **Transaction advisory services**: provides information regarding raising, investing, preserving and optimizing the organizations capital.
* **Assurance**: provides general financial information.
* **Advisory**: provide clients with information regarding risk management and performance improvement.

The advisory service-line facilitates the cybersecurity service in which this internship took place. The cybersecurity service is split into multiple services but members of the cybersecurity team can take assignments in any of these services.

Other services provided by the advisory branch are:

* IT Transformation
* Data Analytics
* Finance
* Supply Chain
* Customer & Strategy
* People Advisory Services
* Risk Management
* Internal Audit & Controls
* Risk Transformation
* **Cybersecurity**
  + Cyber Program Management
  + Cyber Threat Management
  + Identity & Access Management
  + Data Protection & Privacy
  + Business Resilience
  + Business Continuity
  + Incident Response (IR)
* IT Assurance

### Client sector

EY has clients from very divers sectors but the financial sector covers the most part of the clients.

The whole above mentioned structure exists in duplicate. Once for clients in the financial sector (FSO) and once for clients of non-financial sectors (NON-FSO). This internship took place in the NON-FSO branch of EY.

### Summary

To get a better perspective where the internship took place within the complex organizational structure of EY the following flowchart was created.

## Big four

This is a group of the world largest professional service networks. EY is accompanied in this group by PwC, DeLoitte and KPMG. The group originally consisted of eight members but the group was reduced to four members after several merges and scandals. [4]

EY differs itself from the other members of the big four by being the most globally managed firm of the four. EY has defined a set of policies to assure the consistency of services globally. This globalization is clearly visible in the daily working of the company. Desks are shared between colleagues of various nationalities, all employees get the chance to work together with colleagues from all around the world which results in a very dynamic, coherent and educational work experience.

## Students

EY invests a lot into the potential of students, throughout the year there are numerous internships offered in all the different service-lines. This is why EY is in the top of several rankings like: “best places to launch a career”, “Ideal employers”, “best place to work” etc.

# Internship and thesis

Today more and more services are offered as a web applications and no longer as a software distribution (that has to be installed and configured by the user). Web applications are flexible, easier to develop, independent from the operating system of the user and can be accessed from everywhere. But they has one major pitfall, they are very susceptible to cyber-attacks. Attackers can perform a devastating attack (from everywhere) on a web application (most of the time developed by a less experienced developer which didn’t implement all the required security measures). Inexperienced developers are the main source of web application vulnerabilities.

This is where the web application firewall comes in. This device can protect (multiple) web applications from attacks. It does this by recognizing specific patterns in requests that could be part of an attack and preventing this malicious from reaching the web application. For example: requests that contain JavaScript code in the query string can be blocked to prevent XSS, requests that contain the MySQL ‘UNION’ statement can be blocked to prevent SQL-Injection. In theory this should mean that an web application that doesn’t uses prepared statements is still protected from SQL-injection by the firewall.

The web application firewall looks like perfect solution for preventing web based cyber-attacks but it has its downsides. The biggest flaw is that they are really difficult to configure in order to function correctly. What if a certain application requires JavaScript code in the query string or the MySQL UNION statement? These are normally blocked by the web application firewall and thus will prevent the web application from functioning correctly. This frustration among developers can lead to full out disabling the web application firewall making all the web applications vulnerable again. This is a situation that the cybersecurity team of EY has encountered multiple times.

In order to eliminate the complex process of configuring the static rules, a web application firewall based on anomaly detection can be deployed. This type of firewall doesn’t need any static configuration but will “learn” what type of requests are safe/legitimate and which are malicious. It does this by first observing legitimate requests (profiling of the application) and then later comparing an incoming request with the profile of legitimate requests to determine if the request can be marked as legitimate. Malicious requests will be blocked because they show certain differences with the profiled (legitimate) requests. This kind of mindset will not only adapt itself when the web application changes but should also able to detect zero-day attacks.

During this internship an application profiler and anomaly detection engine will be developed in order to proof the power of this type of web application firewall. EY would like to gather information about this kind of firewalls before organizations start to deploy these.

The following flowchart will illustrate the working of the proof of concept.



# Actieplan

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **ACTIEPLAN** | | | | |
| **Student**: Matthias Maes **Groep**: 3ICT3 | | | | |
| **Stageplaats**: EY Belgium | | | | |
| **Stageleider** **(interne promotor):** Roel Van Steenberghe | | | | |
| **Stagementor** **(externe promotor):** Arvid Vermote / Eric Lembregts | | | | |
| **Stap** | **Inhoud** | **Streef- datum** | **Werkelijke**  **datum** | **Opvolging** |
| **1** | **Study of anomaly based detection engines, web application firewalls…** | **24/02** |  |  |
| **2** | **Development of profiler (process logs into profile file)** | **20/03** |  |  |
| **3** | **Development of detection engine** | **10/04** |  |  |
| **4** | **Development of real-time detection engine** | **08/05** |  |  |

# Preliminary study

## Introduction to threats

### What is a threat

A threat is considered everything capable of causing harm to a system or service. This can be the disclosure or modification of data, denial of service… Any action or event that deviates from the planned function of a system. Threats come in different shapes and sizes, it can go from a small malfunction of a program to an incident where the client database of a large organization is leaked. Because the amount of types of threats is so vast, a simple classification is needed. The most simple classification is the one based on the origin of the threat.

Threats can have multiple origins:

* Deliberate: this is the most known origin of a possible threats. These threats are actively trying to exploit a certain vulnerability in a system to disrupt its service. At any given moment in time there are thousands of attacks ongoing worldwide. These attacks can vary from viruses written to disrupt a system, organized criminals that try to make a profit by stealing and selling data, spies that try to steal data from other companies or even other governments.
* Accidental: not every threat is the work of a criminal organization, a threat can also be an accident. These kind of threats can be caused by a malfunction of the system, misconfiguration of a system, power loss, accidental deletion and so on.
  + Environmental threats (floods, earthquake, lightning, tornado…) are also part of the accidental threats.

It is the goal of a cybersecurity team to counteract as much of these threats as possible. Accidental threats are most of the time counteract using hardware resources. For example the build of a flood wall around a datacenter, the installation of an UPS (Uninterruptable power source) to prevent accidental power loss, reinforcements against earthquakes… These countermeasures and type of threats go beyond the scope of this thesis so will no longer be considered.

The focus of this thesis will be at minimizing the deliberate threats. These threats are (most of the time) counteract using software resources like firewalls, anti-virus, intrusion detection systems which will be discussed later on.

### Threat management

The cybersecurity team is constantly trying to improve the defenses of an organization. This process is the most effective knowing what threats are imminent. Otherwise it would be like fighting an unknown enemy. The process of constantly analyzing, researching, quantifying possible threats is called threat management. This process can have an active (actively researching possible ) or passive (analyzing attacks after they occurred) character.

#### Passive threat management: incident research

Passive threat management only kicks in when an incident or warning occurred on existent security infrastructure. This can be firewalls, intrusion detection systems… When an incident occurred the cybersecurity team will assess and review the situation to prevent the incident from reoccurring.

#### Active threat management: threat hunting

Actively searching, detect and isolate possible threats that evade current security solutions. This is also called an iterative process because the pool of possible threats is constantly change so the this process has to be executed continuously in order to be effective.

During threat hunting vast amount of network data must be analyzed. It would be quite impossible to analyze all this data manual so to automate a part of the analysis, threat hunting software was developed. This software specializes in behavioral analytics because this could also zero-day threats.

* DomainTools: investigation DNS related cybercrime
* Exabeam, sqrrl: User and Entity Behavior Analytics (UEBA)

Threat hunting seems to be very effective according to an investigation by the SANS institute. They reported (in 2016): 74% reduce in attack surface, 59% faster and more accurate threat responses, 52% more threats were discovered.

### Threat models

In order to get a clear overview of the possible threats a threat model is used. This is a process where an organization can identify the possible threats. During this process the organization (the party that tries to improve their defenses) take a look at their most valuable assets from the attackers point of view. This is the fastest way to find any possible loopholes in the organization defenses. Every threat model is different but they all based on the same principles. The basic threat model consists of four steps:

* Define objectives and scopes: without a set of business objectives, security criteria the threat model will lack foundation and is likely to be ineffective.
* Decompose the system: a set of possible targets.
* Identify threats: enumeration of the possible threats to each and every possible target.
* Prioritize the threats: possible threats are sorted from most harmful/likely to the most harmless/unlikely.

#### STRIDE

STRIDE is the successor of the DREAD threat model (DREAD is classified as outdated and will not be further discussed for this reason). This threat model divides threats into six categories.

* **Spoofing of user identity:** a process where a person or program presents itself as another. This can be a malicious program hiding or acting as a legitimately program (Trojan), an attackers pretending to be someone else (social-engineering), spoofing of IP-address.
* **Tampering:** these kind of threats specialize in altering data in such a way to make it harmful to a system or the users of a system.
* **Repudiation:** a repudiation attack mainly targets the logging mechanism of a system. This means that the attacker has altered the system in a way that his malicious activities won’t (or in an incorrect way) be logged. After a successful repudiation attack none of the attacks can be linked with a certain attacker afterwards. Which makes counteracting the “hidden” attack and proving criminal activity next to impossible.
* **Information disclosure:** this threat involves the exposure of information to individuals who are not supposed to have access to it. This can be: intercepted network traffic (man in the middle), changing reading permission on files. This type of threats is commonly used by whistleblowers to reveal unethical, malicious, fraudulent activities of a certain organization or government.
* **Denial of service:** one of the most popular, easiest and effective threats. This threats does not affect data in any way but it will deny any access to it. This is widely used in attacks against web servers to prevent anyone accessing a certain website or web service. This is threat is popular because is quite difficult to defend against and even large organization can become victim. GitHub, DynDNS, SpamHouse, BBC have all been a victim of DDOS attacks.
* **Elevation of privilege:** in this type of threat an unprivileged user gains privileged access to data or systems. With this privileged access the attacker is capable of compromising or destroying the entire system. Most of the previous threats lead up to this attack (all defenses have been penetrated and the attackers becomes part of the trusted system itself). A few examples are: jail breaking Apple products, rooting Android products, dirty cow attack…

#### PASTA

The next threat model is fairly new but gaining popularity fast. The reason it is gaining this much popularity in such short amount of time is that it not only takes business objectives and technical requirements in to consideration but also business impact analysis and compliance requirements. This gives the modal a more dynamic approach.

Following are the seven steps in threat modeling according to the pasta model.

* **Define business and security objectives:** Capture requirements for the analysis and management of web based risks
* **Define technical scope:** Defining the scope of technical assets/ components for which threat enumeration will ensue
* **Application decomposition:** Identify the application controls that protect high risk web transactions sought by adversaries
* **Threat analysis:** Identifying and extracting threat information from sources of intelligence to learn about threat-attack scenarios used by web focused attack agents
* **Vulnerability and weakness analysis:** Analyzing the weaknesses and vulnerabilities of web application security controls
* **Attack modeling:** Attacks/Exploits Enumeration & Modeling
* **Risk & impact analysis:** Impact Analysis, Residual Risk, and Countermeasure Development

#### TRIKE

This threat model shows some similarities with the STRIKE model but the big difference is that it uses a risk based approach. This model show great potential but is considered to be in the experimental phase because of its difficulty to implement and poor documentation. But since TRIKE is an open source project it is still undergoing some big changes and is starting to show some big potential. This model contains three distinct models: implementation, threat and risk.

Another big difference with other models is that TRIKE puts a great emphasis on communication between the organization and the stakeholders. The communication factor is something other models seem to neglect.

## Detecting threats

Before a certain threat can be blocked it must be identified as a threat. There are several techniques for identifying threats. These principles are used by most security infrastructure (firewall, IPS, antivirus)

### Reputation-based

The most basic filtering is done reputational. Reputation-based filtering uses lists linking certain payloads or IP addresses to a reputation index. This is a representation of how trustworthy a payload (any data that is exchanged: code, files, e-mail…) or IP address is.

These scores can be determined locally or globally.

#### Local reputation

When a firewall successfully blocked an attack the source of the attack, being a file, ip-address… will get a “bad reputation”. These reputations are stored in lists locally on the firewall. If a particular source with a bad reputation tries to connect in the future, the firewall will be extra careful handling this source. Every time the firewall detects malicious activity will the source get an even worse score until the point where the firewall immediately blocks any further connections or interactions with that source.

#### Global reputation

The lists of local indexes can be shared to other firewalls over the network (other firewalls in the enterprise or ideally to all firewalls over the world). This makes that a source linked to malicious activity on firewall one will already get a bad reputation on another firewall on the other side of the world. The malicious source will thus be blocked on the firewall even before it ever connected to that firewall.

This is especially useful when blocking ip-addresses. Addresses linked to botnets, tor nodes, known spammers and hackers, anonymous proxies are public available so firewalls can be extra careful handling traffic that originates from these sources. IP addresses can also be linked to a certain country with a certain reputation. For example IP addresses from North-Korea are more suspicious than an IP address from France.

### Signature-based

During signature-based detection hashes of known malicious payloads are used to determine if a given payload is malicious. This offers a quick analysis of large files (the hashes have a fixed length independent of the file size), but is easily evaded using obfuscation or polymorphic code and doesn’t protect against zero-day vulnerabilities.

At this point of time signature-based detection is the most popular especially among antivirus software. These programs use immense databases containing signatures of malicious payloads. This technique is so popular because of its simplicity. On the downside this is also the most easiest technique to evade because even the smallest change in a the code of a malware file will wake it undetectable by this technique.

### User behavior-based

User behavior analytics is the new big thing in the cybersecurity world. This technique will analyze human behavior and try to detect possible anomalies in this behavior. An anomaly is any behavior that deviates from the normal, expected behavior. This can be anything from excess requests, larger payloads, unusual connection origin, strange input… User based analytics is so versatile it can even detect threats that look perfectly fine for any other device in the security infrastructure.

For example: Bob works in a local construction firm, he’s in charge of paying all the suppliers and has full access to the firms bank account. Bob normally makes five transactions with an average value of €500 per day. This is considered Bobs normal/expected behavior. Something would be not right if Bob suddenly makes a transaction with a value of €50.000. At this moment the user behavior algorithms kick in, the transactions doesn’t need to be blocked immediately (because it could still be possible this is a legitimate transaction for a really big order) but the management will be notified immediately notified of this suspicious behavior. As it turns out Bob was about to leave the firm and tried to steal large amounts of money from the company. This kind of thread could only be detected by user behavior analytics because a firewall or intrusion prevention system doesn’t make any difference between a transaction worth €50 or 50.000.

### Heuristic-based

When a payload isn’t linked to a certain reputation index or signature it is a total guess if the payload is malicious. The only way to find out if the payload is malicious is to execute it and analyze the effects on the system executing the payload. This is called sandboxing because the possible malicious file is executed in a test environment so any adversary effect will not have any impact on critical systems.

It can take a long time to complete all of the necessary test but the results will be definitive. Because the test take a lot of time and resources a deliberate decision has to be made which files need to be sandboxed. Typically an .exe file carries more risk than an image file.

## Counteracting threats

Organizations will try to defend themselves against threats using the above mentioned techniques. These techniques will be implemented by cybersecurity infrastructure also sometimes referred to as the cyber defenses. These devices are continuously under development to keep up with the ever changing pool of threats. In this chapter the four most used devices will be discussed, it is important to keep in mind that every device is specialized in counteracting a certain type of threat. The following is not a comparison of cyber defenses, rather an enumeration of the possible devices that can be used to reinforce the organizations defenses.

### Firewall

For counteracting the most basic and the more general threats a firewall is used. This is a device that filters the incoming and outgoing network traffic. Firewalls are implemented on borders of the network, this can be between internal networks but also be between the internal network and the external network (internet). These devices categorize passing traffic using a set of rules, these rules are configured by the network administrator. The strength of the firewall depends on the strength of the rules so it is the responsibility of the network administrator to create the correct rules in order for the firewall to function correctly. Throughout the years several generations of firewalls were developed. They started out quite simple but every time a new technology emerged the firewalls had to change to maintain the level of security they provided before.

#### First generation: packet filters

In this quite basic system packets were filtered individually (no difference if the packet would be part of a stream or not). Every packet was filtered based on IP-address, protocol and port number. The network administrator could specify which protocols were allowed using rules. If the network administrator decided to disallow SSH traffic, the firewall would block all traffic on port 22.

This generation became somewhat obsolete once other ports than the well-known ports (0 – 1023) were used and when threats over trusted protocols started appearing.

#### Second generation: Stateful filters

The following generation also functioned on the fourth layer of the OSI model (transport). Making it able of filtering traffic based on the state of the network connection. This means that the first packet of stream will be checked more thoroughly. Once this packet is considered safe the rest of the connection stream will be inspected far less. This means connections could be inspected much quicker than before (for example not every packet of a large file transfer has to be inspected as thoroughly).

#### Third generation: Application layers

This generation of firewalls inspects packets up to the application layer, this means that from now on traffic could be filtered based on the content. This was necessary because threads were appearing over normally trusted protocols (HTTP). These firewalls are capable of only filtering out the packets with malicious content so the protocol is still available for legitimate use.

Network connections to malicious websites or the transfer of virus infected files could now be filtered out by the firewall. Until the birth of TLS/SSL, these encryption protocols were designed to encrypt network traffic in order to protect it from being monitored by attackers. This is one of the best security measurements but it has one big flaw. Because the content of the packets is encrypted firewalls are no longer able to filter packets based on their content. Firewalls needed a new feature and this is where “Next-Generation Firewalls” come in. This type of firewall is able to decrypt network traffic to determine whether it is compliant to the rules.

This was the latest big development in firewall technology.

### Intrusion detection system

These devices specializes in detecting possible network intrusions. They mostly use signature and anomaly-based detection techniques. When a possible intrusion is detected the administrator will be notified (note that this system can’t undertake any action in preventing the intrusion it can only detect the intrusion). It is usually used to either strengthen the defenses in the future or gather evidence against a certain attacker. This system is a complete passive system that monitors the traffic and reports back on possible threats. These devices are most of the time implemented offline, on a span port. This kind of ports duplicate all their traffic to another port, in this way the attacker will have no clue that he’s being monitored.

### Intrusion prevention system

An IPS is the active variant of an IDS. This typically sits right behind the firewall (inline) and can undertake certain actions to prevent intrusion. When an intrusion is detected there are several actions an IPS can undertake such as: reset, drop, block…

The IDS/IPS are not perfect as they can still be evaded in several ways:

* Fragmentation: by splitting the attack in an excessive amount of packets so that the IDS/IPS cannot reassemble the stream in time to detect the underlying attack.
* Encrypting and tunneling: an attacker can encrypt the packets and send them over a secure tunnel so the IDS/IPS cannot interpret the content of the packets.
* Insertion: the attacker inserts meaningless data in the stream that doesn’t influence the payload function.

### Web Application Firewall

When all previous defenses have failed at stopping the attack there is the last line of defense, the web application firewall.

#### Description

A web application firewall is an application, server plug-in or cloud based service that filters, monitors, blocks HTTP traffic to and from a web application. The WAF works at the application layer to prevent application layer attacks (SQL-Injection, XSS, session hijacking…), whereas the IDS/IPS works at layer 3 of the OSI model (mostly counteract network breaching attacks).

#### History

Web application firewalls were developed in the nineties in order to fill in the loopholes in the security measurements that were available at that time. These firewalls were only able to prevent attacks that used uncommon protocols/ports. Application layer attacks are mostly performed over the HTTP protocol. The problem with a stateless firewall is that this kind of firewall doesn’t make any difference between an HTTP packet which will result in a SQL-injection or a packet that makes a legit request to the database. This is where the web application firewall comes in.

When the PCI Security Standard Protocol was formed and published, the PCI DSS (Payment Card Industry Data Security Standard) web application firewalls really gained attention because this standard mandates the use of a web application firewall (or an extensive code review).

#### Working

The web application firewall works like an advanced IPS. The big difference between those two is that a WAF typically sits right in front of an web application (as a proxy). This means that it just has to analyze the traffic destined for that web application. A normal IPS has to analyze all of the network traffic so it has only time to do a basic analysis. Because a WAF only has to protect a certain application it can really specialize in the threats facing that type of application.

#### Implementation

A web application firewall will always be deployed right in front of the application it has to defend (webserver, database) but there is still the choice between an hardware, software or cloud implementation.

##### Software

Implementing a software based web application filter is the most preferred option for small businesses. Software products are easier to install, update and maintain. It is also cheaper (most of the time) but it can lack some functionality or performance (performance depends on host performance).

There are even some open source web application firewalls available. Following is a comparison of the five most popular open source WAFs.

###### ModSecurity

This is one of the most popular web application firewalls. It filters (allow/block traffic), monitors and logs based on “Sec Rules” (these rules are based on the core rule set of OWASP) in real-time. The engine can function as reverse proxy (a separate security layer, between external connection and web server, can be seen as a new point of failure) or can be embedded (apache module, best option to implement in already existing architecture) within the server itself. ModSecurity uses several techniques (virtual patching, ip reputation, URL encoding) to prevent application layer attacks like XSS, Trojans, information leakage…

###### IronBee

IronBee is a security framework to build your own web application firewall. This is not a finished product rather a framework to create your own tailored web application firewall. The main goals are to be minimalistic, provide simple API, modularity and allow interaction with external systems. Rules are written in LUA and come in three different types: basic matching rules, stream matching rules and external rules.

###### NAXSI

This is a quite basic but very effective working web application firewall, it specializes in counteracting XSS en SQL-Injection and it only filters PUT and GET packets. The firewall uses the implicit deny all policy, so adding rules will add exceptions that are accepted. NAXSI is only available for nginx (NAXSI stands for Nginx against XSS and SQL injection).

It distinguishes itself from the other firewalls by not relying on signatures but rather the behavior of the payload. It also comes with its built in tool to generate your own custom rules.

###### WebKnight

WebKnight is designed for Microsoft IIS, this web application firewall also provides protection against brute-force attack (this is the only web application firewall in this list that provides any protection against this kind of attack).

###### Shadow Daemon

The last firewall aims to be the most easiest of use. It still offers protection against the common attacks like the above firewalls but also against backdoor access.

##### Hardware

It’s also possible to implement the web application firewall as an appliance (hardware component). This is the preferred option for larger organizations because appliance products tend to have a better performance to handle larger amounts of traffic. The performance of an appliance WAF is measured in throughput (volume of data that can pass through the device, this is important because all the traffic must go through the WAF before reaching the requested web service, this is the network performance of the web application firewall) and transactions per second (Amount of HTTP and SSL transaction that can be handled, this is the processing performance of the web application firewall).

###### Barracuda

Probably the best known web application firewall appliance is the one from Barracuda. At this moment they sell five different models. Ranging from 25Mpbs to 4 Gpbs throughput, up to 50.000 SSL transactions with the price ranging from €6000 to €45000. They support HTTP(S), FTP(S), XML, IPv4 and IPv6. Barracuda assures protection against SQL-Injection, XSS, Cookie/form tampering and DDoS.

The barracuda WAFs also have some features to prevent (counteract before they occur) some attacks like website cloaking (Strips identifying banners and version numbers from web server software to defeat server fingerprinting attacks), data theft protection (deep inspects all server responses to prevent leakage of sensitive information using provided default patterns) and much more.

###### Netscaler

Another popular appliance is the Netscaler from Citrix. They sell models that have a throughput up to 44Gbps and can process 60000 SSL transactions per seconds. The big difference with previous mentioned appliances is that the Netscaler is modular (hence the name). The base models can be upgraded to improve their performance.

###### SecureSphere

The last appliance that will be discussed is the one from Imperva, the SecureSphere. They share about the same performance as the web application firewalls from barracuda but are more oriented towards cloud integration.

##### Cloud

If appliance performance is needed but installing one isn’t an option (cost, experience of staff…) a cloud based solution can be interesting. Web traffic is diverted to specialized services where the traffic is analyzed before being redirected to the actual web application. An extra advantage is that only legitimate traffic is forward to the application which means that the web application won’t be flooded with malicious traffic (which is especially useful when the network performance of the application is limited). The three most popular services are Incapsula, CloudFlare, SUCURI. They will not be individually discussed because they all offer about the same features (DDoS, SQL-Injection, XSS, SPAM, login protection).

## Knowing the enemy

Fighting an unknown enemy can be though so it can be interesting to take a look at today most imminent threats. The focus will be on the web application attack because this is the main focus of this thesis.

### OWASP

#### Introduction to OWASP

The Open Web Application Security Group is an online (non-profit) organization that enables other organizations to conceive, develop and maintain applications that can be trusted. Everyone can post articles about newly discovered attacks or ways to mitigate them. OWASP is focused on web applications and is best known for their top ten Application Security Risks. This top ten is made up by data submitted by organizations word-wide. The most recent one was released in 2013 but later in 2017 a new top ten will be released.

#### Top Ten

1. **Injection:** this attack occurs when untrusted data (user input) is used as part of a command or query. The attacker can use this to execute undesirable commands that can tamper, destroy or reveal data. These attacks are easy to execute and can have devastating results.
2. **Broken authentication and session management:** Incorrect implementation of functions related to authentication and session management. This can allow attackers to compromise passwords, keys or session tokens. (authentication tokens or session id in URL)
3. **Cross-site scripting (XSS):** this flaw allows attackers to execute scripts in the victim browser which can lead to defaced websites, unwanted redirection… This attack shares some characteristics with injection attacks the big difference is that XSS is client side and injection attacks are server side.
4. **Insecure direct object references:** when an object reference is exposed (in the URL for example) the attacker can tamper this reference to access unauthorized data.
5. **Security misconfiguration:** a lot of application can be very secured but are misconfigured or outdated which makes them vulnerable. This can be because the developers are misinformed, or the security measurements make the application inconvenient.
6. **Sensitive data exposure:** sensitive data like credit cards, authentication credentials should be extra protected (encryption) otherwise an attacker can have easy access to this date.
7. **Missing function level access control:** attackers can forge request in order to get access to functionality without proper authentication.
8. **Cross-Site Request Forgery (CSRF):** force a user to send forged HTTP requests. This can be a request for authentication token, cookies… The vulnerable application will think that the requests are legitimate.
9. **Using components with known vulnerabilities:** some libraries, modules or frameworks have known vulnerabilities and are run with full privileges most of the time. When this software is used they vulnerabilities can be exploited to compromise the server or gain access to data.
10. **Unvalidated redirects and forwards:** users are frequently forwarded and redirected to other pages, when these aren’t validated an attacker can use this to forward users to malicious websites.

### Web attacks in numbers

#### Attack motivations

What are the motives behind all these attacks? Are all attacks executed by federal spies to gather intel from foreign governments? Are all attacks part of a large scale cyberwar operations? In February 2017 only 5.3% of the attacks are linked to cyber warfare and only 22.4% are linked to espionage (not only by certain governments but also between competing organizations). The major motive behind cyber-attacks is just plain simple cybercrime. This can be individuals or small groups that try to make a profit by performing illegal actions (just like any other form of crime). Attacker try to make a profit by demanding a ransom for preventing data leakage, stopping a DDOS, decryption of data etc. The rest of the cyber-attacks are linked to hacktivism, these are attacks performed by organizations like Anonymous. [5]

#### Attack targets

In the early days of cybercrime, 50% of the targets were large enterprises ( > 2500 employees). This trend is radically changing. As of today 43% of the targets are small businesses ( < 250 employees), and only 35% are large enterprises. These small businesses are less experienced with cybersecurity and incident response so they are an easier target. [6]

#### Attack types

In recent years the web based attacks have gained in popularity. This has multiple reasons, web applications are reachable from everywhere so they do not require on premise access, web based attacks can be easy to execute but can have devastating results never the less.

The SERT (Security Engineering Research Team) has determined that in 2016, 57% of all cyber-attacks were web application attacks. These are attacks target at web application using techniques like SQLi, XSS, DDOS… The malware category doesn’t (directly) attacks web services but is spread over the web (drive-by downloads, e-mail attachment) and is responsible for 19% of the attacks. Another big issue are the “unknown” attacks these are attacks where a system breach or data loss has been detected but it is still not clear how the attacker managed to execute the attack. [7]

Figure 1: Chart cyber-attack types [7]

## Proof of concept

### Programming language

The proof of concept firewall needs to be scripted in a language that supports multiple operating systems, heavy working loads and must have the ability to interact with network packets. Another personal requirement was to select a programming language that was fairly unknown in order to broaden the programming knowledge. Taking in to account all the above requirements two main candidates were selected Python an Ruby.

#### Ruby

Ruby is an open-source object oriented programming language, it was inspired on “Ada” and “Eiffel”. Ruby was released in 1995 by [Yukihiro Matsumoto](https://nl.wikipedia.org/wiki/Yukihiro_Matsumoto). The main goal was to create a language that was more powerful than Perl and more object-oriented than Python. Being “more object-oriented” can be an understatement because in ruby everything is considered an object even otherwise primitive types like integers and chars. The following is the most popular line of code to illustrate the object-oriented approach:

5.**times** { print "We \*love\* Ruby -- it's outrageous!" }

The above line of code will output the given string five time. The otherwise primitive type integer (5) has an attribute (times). There is no other programming language that mimics this kind of behavior.

Ruby also likes to profiles itself as a very flexible programming language. Essentials parts of Ruby can be removed or redefined. Ruby offers exception handling, mark and sweep garbage collecting and can be run on multiple systems (Linux, Windows, Mac OS…). [8] [9]

#### Python

Python was launched early nineties by Guido van Rossum, the language was originally targeted to mathematicians and was based on BASIC. At first the syntax can be daunting but it is actually quite simple. The big difference with other languages is that structure is determined by indentation. For example when a for loop is created in Java the loop statements are encapsulated with curly brackets, in Python the statements are indented instead of using curly brackets.

***For loop in Python***

***For loop in Java***

Python also implement duck-typing of variables. This means that the type of a variable doesn’t have to be defined. This makes for quick coding but can make debugging a bit more complex.

Garbage collection and operating system independent runtime environment are features of Python but the most loved characteristic is the gigantic package library. The packages can be installed really easily using PIP. The use of libraries can save the developer hours of coding.

Python comes in two version: Python3.x and Python2.x. Although they appear to be very similar they are not compatible. The organization behind python tries to push the community over to the 3.x version but many developers prefer to stay at the 2.x version for reasons that fall outside the scope of this research. Python can also be compiled into a standalone executable which even eliminates the requirement for an interpreter. [10]

#### Conclusion

Python will be used to develop the proof of concept firewall for the above mentioned reasons. The ability to use the wide variety of libraries will come in handy when trying to interact with network packets.

### Logging webservers

Logs can give feedback about the activity and performance of the webserver, they are generally split into access logs and error logs. Access logs record all the request that are made by clients to the webserver, this will be the most interesting log for the profiling engine. Each line in this log contains information about a request made by an client (ip-address). Error logs record all the errors thrown by the webserver and can be really interesting for the administrator but aren’t that interesting for the profiler. The following are log entries examples, one from an access log and one from an error log.

*Example access.log entry:*

213.211.143.24 - - [14/Dec/2011:21:21:40 +0100] "GET /misc/favicon.ico HTTP/1.1" 200 5727 "-" "Mozilla/5.0 (Windows NT 6.1; WOW64) AppleWebKit/535.2 (KHTML, like Gecko) Chrome/15.0.874.121 Safari/535.2"

*Example error.log entry:*

[Wed Dec 14 21:36:54 2011] [error] [client 213.211.143.24] File does not exist: /home/catapa/public/nl, referer: http://test.catapa.be/index.php

#### Log format

Access logs have two standard formats the common and the combined format but these can be edited to log other data. Logs formats are defined in the configuration file of the webserver if the default log formats are used those lines would look like this:

**LogFormat** "%h %l %u %t \"%r\" %>s %b" common

**LogFormat** "%h %l %u %t \"%r\" %>s %b \"%{Referer}i\" \"%{User-agent}i\"" combined

Each combination of a percent symbol and character will log certain data of the requests, following is a short summary of the used formats:

|  |  |
| --- | --- |
| Format String | Description |
| %h | IP-address of client |
| %l | Remote log name |
| %u | Remote user |
| %t | Time the request was received |
| \”%r\” | First line of request (between quotes) |
| %>s | Status of the request |
| %b | Size of response in bytes |
| \”%{Referer}i\” | Logs referrer of request (between quotes) |
| \”%{User-agent}i\” | Logs user agent client (between quotes) |

#### Interesting values

The referrer and user-agent are the two most interesting values and deserve some extra attention.

* The user-agent: this is the software used to access the web application. When fetching new mail this will be the mailing program that is being used, when browsing the web this will the web browser that is being used etc.
* The referrer: this is the url associated with the request. A webpage rarely consists of one HTTP request but rather one for images, one for style sheets etc. For example surfing to index.html will result into three HTTP request: /index.html, /img/logo.gif and /css/styles.css. The referrer for those three resource requests will be index.html. The referrer can be used to group all de resource request originating from the same url.

#### Difference in logs between webservers

There are several webservers available, the most popular are Apache and Nginx. Luckily they both use the same format for their access logs so the same code can be used for both webservers.

Another popular webserver is IIS from Microsoft, this uses a complete different log format so a different script will be needed to profile IIS logs. [11]

# Practical execution

## Overview

## Determining metrics

## Detecting anomalies in metrics

## Engine development process

# Conclusion

## Thesis

### Achievements

## Internship

### Working at EY

### Communication mentors

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1. The primary objective is to give citizens back the control of their personal data. Enterprises that are not complied with this new regulations will risk a fine of 4% of their annual revenue. [↑](#footnote-ref-1)